

INS. CASE OWNER:

Lili

CC 4 / LPC1800

6584

R1

P3

LKK:

IDAC:

Surveyor:

Rasul

DOI:

11/4/18

Date / Time:

10/4/18

Registered in Merimen:

Pre-assign / CCU / FTE

SEY300D



Insured Vehicle No.:

Name of Insured:

720 Lee Boon

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

31/1/17

Is driver the owner?

(YES/NO)

Nature of Accident:

If NO, Driver Name / Age:

284 Vanni van James

Driver Tel No.:

97566002

(V/L: YES/NO)

Claim No.:

12/1/18/VPOC/020312

Policy No.:

217VP05015715

Make / Model:

Volkswagen

Place of Accident:

50715 Southview Crescent C/P

Is driver the owner?

(YES/NO)

Nature of Accident:

OI GIA REPORT: YES/NO : TP GIA REPORT: YES/NO

Insured Liability:

%

Final ? Yes / No

SKV 3142H



INSRS:

WSP: Trans. Insurance

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

11/4/18

11/4/18

21/02/19

SKV3142H X; SEY300D X

Called OI, Mr Tay. Inform TP claim. It is 50/50 case if no evidence from both parties.

TP dropped claim. Moving to LPC to submit WP report to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / CIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 12/04/18

Sent By: a3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P SS 6,987.52 5 days Reduction: 48 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

50 (Agreed / Assessed) BOLA S/N No.: 8112

If NO or B 28, Ass. Lia:

Repair Cost:

SS -

Loss of Rental (LOR):

SS - (days)

Loss of Use (LOU):

SS - (\$ x days)

Loss of Income (LOI):

SS - (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: WP REPORT

3) Survey fee: \$ 350.00

Total:

SS -

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS -

Name 1:

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

21/8/19

Signature: *[Signature]*

REF:

6584 (P1P43 - (P))

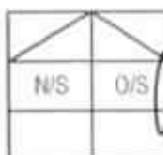
17850

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: **SKV 3142H**
 at Workshop m/s: **TRANS EUROKARD**
 of: **12 SUNHAR KARAN AVE**
 Insured: **LONPAC / TP**
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Johi Han



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est Repairs: **5** days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: **SKV 3142H** Yr Regn: _____
 Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **PORSCHE MACAN PAK** C.C: _____
 Colour: **WHITE** A/C: Insured / Std / NI / NA
 Sp Reading: **12753** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WP1ZZZ9S2FLB28151**
 Gen. Cond: Good / ☒ Fair / Poor / Burnt
 Steering: ☒ Inorder / Jammed / Leaked / Burnt or
 Brake: ☒ Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / ☒ S/Rim / STD A/Rim or
 Tyre Size: F: **235/60R18**
 R: **~**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **Hankook**

Front: _____ Rear: _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A: **31/12/17** D.O.I: **11/04/18**
 Survey held at: **TRANS EUROKARD**

Des. of Damages: Frt / Rear / ☒ NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

P/V @ 6,987.52
(R.O.D: \$6,547.46 / 48%)

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

) \$ + RS. \$

) Photos

) Others

1)

Date/Time, File Return to?

2)

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18006584/pa3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 10-04-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBY 300D	Veh. Inspected	SKV 3142H	
Policy No.	Z17VP05015715	Coverage (\$)	0.00	
Claim No.	17/17/18/VP05/020312	Excess (\$)	0.00	
Assign From		Assign Date	10/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	31/12/2017	Inspection Date		
Survey held at	TRANS EUROKARS PTE LTD 12 SUNGEI KADUT AVE SINGAPORE 729648			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

STUTTGART AUTO
NO:12 SUNGEI KADUT AVE (S) 729648 (FAX NO. 63602899)
ESTIMATED COST OF REPAIRS

LONPAC INSURANCE BHD 101 THOMSON ROAD #19-00 SHAW TOWER SINGAPORE 189702		NAME : Mr Pierre Humblot ADDRESS : 27 Claymore Road #16-03 Singapore 229544	WIP : 30591 DATE: 04.01.2018
ATTN :	MOTOR CLAIMS DEPT	TEL :	
FAX :	62962706		
VEH NO :	SKV3142H	DATE IN :	
CHASSIS NO :	WP1ZZZ95ZFLB28151	MILEAGE :	
MODEL :	Porsche Macan	DATE REG : 10.09.2015	POLICY NO :
		CONTACT PERSON :	RICK 63602445
		TYPE OF CLAIM :	TP AGAINST SBY300D

NATURE OF WORKS				
S/NO	Parts Description	QTY	PART NO	(NETT) PRICES
1	DOOR SHELL (RH)	1	P95B-831-022-A -GRV	R \$ 1,867.90
2	DAMPING	2	P8K0-837-833-A -	X \$ 47.00
3	P000-043-207-67-/SEALANT (W736)	1	P000-043-305-32-	X \$ 57.90
4	DOOR SEAL	1	P95B-837-911- -	X \$ 225.50
5	BLIND RIVET NUT	1	PN -910-167-02-	X \$ 1.70
6	CLIP	1	P95B-831-719-A -	X \$ 1.80
7	CLIP	3	P8K0-837-199- -	X \$ 2.40
8	(WH03)SEAL	2	PAKL-437-D40- -	X \$ 1.40
9	GASKET	2	P999-911-659-40-	X \$ 1.60
10	CAVITY PRESERVATION	1	P000-043-305-51-	X \$ 79.60
11	COMBINATION SCREW (WH03)	2	PWHT-003-688- -	X \$ 4.80
12	DOOR SEAL	1	P95B-837-120-B -	X \$ 132.00
13	P95B-833-022- -GRV/DOOR SHELL REAR (RH)	1	P95B-833-022-B -GRV	R \$ 1,833.10
14	DOOR SEAL C PILLAR	1	P95B-839-762-B -	X \$ 168.60
15	DOOR SEAL	1	P95B-839-120-B -	X \$ 128.20
16	DOOR SEAL OUTER	1	P95B-839-911- -	X \$ 219.90
17	P000-043-207-67-/SEALANT (W736)	1	P000-043-305-32-	X \$ 57.90
18	INSULATION	1	P970-556-543-00-	X \$ 8.70
19	CLIP	6	P8K0-837-199- -	X \$ 4.80
20	GASKET	2	P999-911-659-40-	X \$ 1.60
21	COMBINATION SCREW (WH03)	2	PWHT-003-688- -	X \$ 4.80
22	CAVITY PRESERVATION	1	P000-043-305-51-	X \$ 79.60
23	COVER	1	P95B-898-566- -OK1	me \$ 514.30
24	COVER	1	P95B-898-562- -OK1	me \$ 539.40
25	REPAIR KIT	1	P95B-898-634- -	me \$ 99.10
26	MOULDING	1	P95B-839-476-E -A78	X \$ 140.70
27	MOULDING	1	P95B-837-476-E -A78	X \$ 147.90
SUB TOTAL				\$ 6,372.20
LESS 10%				\$ 637.22
Total Parts				\$ 5,734.98

Labour Description			
1	TO REMOVE / REPLACE RH PORTION DAMAGED	3120	\$ 3,000.00
	DOORS & OTHER AFFECTED BODY PARTS		
	INCLUDING PANEL BEAT / STRAIGHTEN BODY PANELS		
	& FITTINGS WHICHEVER NECESSARY INCLUDING		

	ALIGNMENT OF BODY STRUCTURE		
2	TO SPRAY PAINT RH FRT / REAR DOORS		\$ 2,200.00
3	TO REMOVE / REFIT DOORS INCLUDE TRANSFER WINDOW MECHANISM FROM DAMAGE DOOR TO NEW DOOR & CHECK FUNCTION ABILITY	X	\$ 1,400.00
4	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR.		\$ 600.00
5	SUNDRIES. <i>New</i>	30	\$ 100.00
		TOTAL LABOUR	\$ 7,800.00
		TOTAL PARTS	\$ 5,734.98
		GRAND TOTAL	\$ 13,534.98

Please note that this is **only an estimate**, base on our visual inspection. However should there be any additional work be found necessary in the course of repair and thus additional parts, materials and labor cost will be deem necessary, you will be inform accordingly prior to any action taken, in view of this, expected delays will be indiverible and therefore additional working days will be required. As such the loss of use and other incidentals will be adjusted accordingly.

Prepared By

Acknowledge By

Rasul
Hp 90010068

5 days

P/P

11/07/18 @ 11 20

Ready after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAUTO)

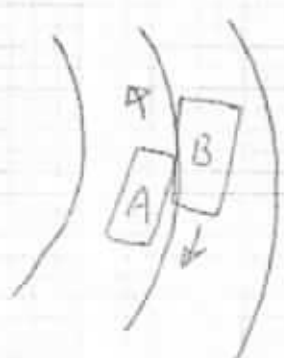
From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 11 April 2018 3:30 PM
To: jobithomas@eurokars.com.sg
Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Without Prejudice

Hi Jobi,

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that your client encroached into our insured's lane and collided onto our insured vehicle.

<p>SKETCH PLAN</p>  <p>A : SBY 300D B : SKV 3142H</p>				
<p>DESCRIBE CIRCUMSTANCES OF THE ACCIDENT</p> <table border="1"><tr><td>On 31.12.2017, 12:40 HRS, I WAS driving my father-in-law vehicle, SBY 300D at Scott's Square Basement Carpark.</td></tr><tr><td>While approaching the downslope bend, vehicle SKV 3142H came into my lane and come into contact with the front bumper.</td></tr><tr><td> </td></tr><tr><td> </td></tr></table>	On 31.12.2017, 12:40 HRS, I WAS driving my father-in-law vehicle, SBY 300D at Scott's Square Basement Carpark.	While approaching the downslope bend, vehicle SKV 3142H came into my lane and come into contact with the front bumper.		
On 31.12.2017, 12:40 HRS, I WAS driving my father-in-law vehicle, SBY 300D at Scott's Square Basement Carpark.				
While approaching the downslope bend, vehicle SKV 3142H came into my lane and come into contact with the front bumper.				

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Meantime, we would like to request a copy your client's vehicle damage photos.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 11 April 2018 2:00 PM

To: jobithomas@eurokars.com.sg; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Dear Jobi,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you,

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Wednesday, 11 April, 2018 11:50 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards,

Jobi Thomas
Insurance Claims Executive

TRANS EUROKARS PTE LTD
12 Sungei Kadut Avenue
Singapore 729648
T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899
E: jobithomas@eurokars.com.sg

From: Jobi Thomas
Sent: Tuesday, April 10, 2018 2:22 PM
To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>; Eva Kok <eva.kok@eurokars.com.sg>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Shu Pei,

Kindly refer to the attached GIA report.

Best Regards,

Jobi Thomas
Insurance Claims Executive

TRANS EUROKARS PTE LTD
12 Sungei Kadut Avenue
Singapore 729648
T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899
E: jobithomas@eurokars.com.sg

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, April 10, 2018 2:12 PM
To: Jobi Thomas <jobithomas@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Jobi / Eva,

Kindly forwards to us a copy of GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]

Sent: Tuesday, 10 April, 2018 10:05 AM

To: admin-d@lkkauto.com

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Catherine,

fyi

Best Regards,



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Eva Kok

Sent: Thursday, 4 January, 2018 15:13

To: ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Janice Syn <janice.syn@porsche.com.sg>; Rick Teo Fu Shen <rickteo@eurokars.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Hi Eric,

Noted with thanks, we will arrange survey appointment with LKK.

Thank you

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

Dir: +65 6360 2846 Fax: +65 6369 3003 Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



It all started with a dream in 1985

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From: ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]

Sent: Thursday, January 4, 2018 3:11 PM

To: Eva Kok <eva.kok@eurokars.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Kavidha,

Please note that we will be appointing Sebastian Yeang from LKK Auto Consultants Pte Ltd for survey.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]

Sent: Thursday, 4 January, 2018 1:27 PM

To: GERALD POH WEE BIN; CHEW BENG KEE

Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg

Subject: TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

ACCIDENT INVOLVING SKV3142H & SOMPO INSURED SBY300D ON 31.12.2017

OUR CLIENT'S VEHICLE NO. SKV3142H - PORSCHE MACAN

Attention : Motor Claims Dept

REQUEST FOR SURVEY & DIRECT SETTLEMENT TO COST OF REPAIRS & LOSS OF USE /RENTAL

Dear Sirs /Mdm,

Attached herewith are copies each of the Repair Estimate, SAS statement, Sketch plan, Police Report, Addendum, Driver's License, IC, CERT of INS & GIA Search for your perusal.

Kindly contact the under-sign for an appointment to survey our client's vehicle. (Vehicle with customer)

We await your favorable reply with an official letter of undertaking.

Please avoid 12pm to 1pm lunch hour.

Thank you.

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

Dir: +65 6360 2846 Fax: +65 6369 3003 Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 5 May 2018 12:13 PM
To: ONG LI LI
Cc: MT_Claim_SG; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A; 'ERIC WOO JUN KIAT'; GERALD POH WEE BIN
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Hi Lili,

We refer to the above matter.

Third party reported that she was driving out of the Scotts Square carpark while our insured driver was driving into the carpark. Our insured driver had encroached into third party's lane and resulted the collision.

Our insured driver reported that third party encroached into his lane and collided onto his vehicle.

Both parties had no video/evidence to support their version.

In view of conflicting version of report, we propose to offer 50/50 to third party.

For your comments/ instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 4, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 13 April 2018 12:05 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

WITHOUT PREJUDICE

Your ref: 17/17/18/VP05/020312
LKK ref: CC4/LPC18006584/R1pa3

Dear Sir /Madam,

We refer to the above matter.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 13 April 2019 12:32 PM
To: jobithomas@eurokars.com.sg
Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A; Asher Sng (LKKAuto); Joy Irene (LKKAuto); janice.syn@porsche.com.sg
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if your client is still pursuing third party claim against our insured on this matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 9 May 2018 3:16 PM
To: 'jobithomas@eurokars.com.sg' <jobithomas@eurokars.com.sg>
Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; janice.syn@porsche.com.sg
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Without Prejudice

Hi Jobi,

We refer to the above matter.

In view of conflicting version of report and no substantial evidence from both parties, we are prepared to offer 50% towards your client's claim.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]

Sent: Wednesday, 11 April 2018 4:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; janice.syn@porsche.com.sg

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Hi Hsiao Tong,

Kindly refer to the attached photos for your perusal.

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, April 11, 2018 3:30 PM

To: Jobi Thomas <jobithomas@eurokars.com.sg>

Cc: Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

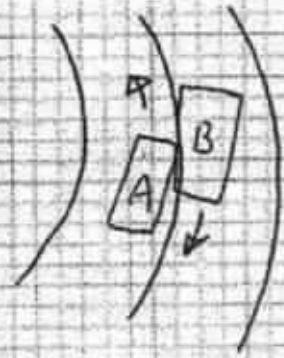
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Without Prejudice

Hi Jobi,

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that your client encroached into our insured's lane and collided onto our insured vehicle.

SKETCH PLAN	
 <p>A : SBY 300D B : SKV 3142H</p>	
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
<p>On 31.12.2017, 12:40 HRS, I was driving my father-in-law vehicle, SBY 300D at Scotts Square Basement Carpark. While approaching the downslope bend, Vehicle SKV 3142H came into my lane and come into contact with the front bumper.</p>	

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Meantime, we would like to request a copy your client's vehicle damage photos.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 11 April 2018 2:00 PM
To: jobithomas@eurokars.com.sg; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Dear Jobi,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please,

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]
Sent: Wednesday, 11 April, 2018 11:50 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Jobi Thomas

Sent: Tuesday, April 10, 2018 2:22 PM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; Eva Kok <eva.kok@eurokars.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Shu Pei,

Kindly refer to the attached GIA report.

Best Regards,



Jobi Thomas
Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue
Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, April 10, 2018 2:12 PM

To: Jobi Thomas <jobithomas@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Jobi / Eva,

Kindly forwards to us a copy of GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Tuesday, 10 April, 2018 10:05 AM

To: admin-d@lkkauto.com

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Catherine,

fyi

Best Regards.

Jobi Thomas
Insurance Claims Executive

TRANS EUROKARS PTE LTD
12 Sungei Kadut Avenue
Singapore 729648
T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899
E: jobithomas@eurokars.com.sg

From: Eva Kok
Sent: Thursday, 4 January, 2018 15:13
To: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Janice Syn <janice.syn@porsche.com.sg>; Rick Teo Fu Shen <rickteo@eurokars.com.sg>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Hi Eric,

Noted with thanks, we will arrange survey appointment with LKK.

Thank you

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 | Fax: +65 6369 3003 | Email: eva.kok@eurokars.com.sg
Website: www.eurokarsgroup.com

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From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Thursday, January 4, 2018 3:11 PM
To: Eva Kok <eva.kok@eurokars.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Kavidha,

Please note that we will be appointing Sebastian Yeang from LKK Auto Consultants Pte Ltd for survey.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]

Sent: Thursday, 4 January, 2018 1:27 PM

To: GERALD POH WEE BIN; CHEW BENG KEE

Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg

Subject: TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

ACCIDENT INVOLVING SKV3142H & SOMPO INSURED SBY300D ON 31.12.2017

OUR CLIENT'S VEHICLE NO. SKV3142H - PORSCHE MACAN

Attention : Motor Claims Dept

REQUEST FOR SURVEY & DIRECT SETTLEMENT TO COST OF REPAIRS & LOSS OF USE /RENTAL

Dear Sirs /Mdm,

Attached herewith are copies each of the Repair Estimate, SAS statement, Sketch plan, Police Report, Addendum, Driver's License, IC, CERT of INS & GIA Search for your perusal.

Kindly contact the under-sign for an appointment to survey our client's vehicle. (Vehicle with customer)

We await your favorable reply with an official letter of undertaking.

Please avoid 12pm to 1pm lunch hour.

Thank you.

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

Dir: +65 6360 2846 | Fax: +65 6369 3003 | Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



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Hsiao Tong (LKKAUTO)

From: ONG LI LI <lili@lonpac.com>
Sent: Monday, 7 May 2018 12:51 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A; ERIC WOO JUN KIAT; GERALD POH WEE BIN
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Hsiao Tong

As spoken, please put up your recommendation (quantum & liability) for our approval.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 5 May, 2018 12:13 PM
To: ONG LI LI
Cc: MT_Claim_SG; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A; ERIC WOO JUN KIAT; GERALD POH WEE BIN
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Hi Lili,

We refer to the above matter.

Third party reported that she was driving out of the Scotts Square carpark while our insured driver was driving into the carpark. Our insured driver had encroached into third party's lane and resulted the collision.

Our insured driver reported that third party encroached into his lane and collided onto his vehicle.

Both parties had no video/evidence to support their version.

In view of conflicting version of report, we propose to offer 50/50 to third party.

For your comments/ instruction please.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 13 April 2018 12:05 PM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

WITHOUT PREJUDICE

Your ref: 17/17/18/VP05/020312
LKK ref: CC4/LPC18006584/R1pa3

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SKV 3142H

Date of survey: 11.04.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice

We have not authorized repairs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Tuesday, 10 April, 2018 5:30 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 10 April, 2018 2:39 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; ONG LI LI; GERALD POH WEE BIN; Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

WITHOUT PREJUDICE

Your ref: 17/17/18/VP05/020312

LKK ref: 17/17/18/VP05/020312

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Tuesday, 10 April, 2018 10:05 AM

To: admin-d@lkkauto.com

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Catherine,

fyi

Best Regards,



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Eva Kok

Sent: Thursday, 4 January, 2018 15:13

To: ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Janice Syn <janice.syn@porsche.com.sg>; Rick Teo Fu Shen <rickteo@eurokars.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Hi Eric,

Noted with thanks, we will arrange survey appointment with LKK.

Thank you

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

Dir: +65 6360 2846 Fax: +65 6369 3003 Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



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From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Thursday, January 4, 2018 3:11 PM

To: Eva Kok <eva.kok@eurokars.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Kavidha,

Please note that we will be appointing Sebastian Yeang from LKK Auto Consultants Pte Ltd for survey.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]
Sent: Thursday, 4 January, 2018 1:27 PM
To: GERALD POH WEE BIN; CHEW BENG KEE
Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg
Subject: TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

ACCIDENT INVOLVING SKV3142H & SOMPO INSURED SBY300D ON 31.12.2017
OUR CLIENT'S VEHICLE NO. SKV3142H - PORSCHE MACAN

Attention : Motor Claims Dept
REQUEST FOR SURVEY & DIRECT SETTLEMENT TO COST OF REPAIRS & LOSS OF USE /RENTAL

Dear Sirs /Mdm,

Attached herewith are copies each of the Repair Estimate, SAS statement, Sketch plan, Police Report, Addendum, Driver's License, IC, CERT of INS & GIA Search for your perusal.

Kindly contact the under-sign for an appointment to survey our client's vehicle. (Vehicle with customer)

We await your favorable reply with an official letter of undertaking.

Please avoid 12pm to 1pm lunch hour.

Thank you.

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 Fax: +65 6369 3003 Email: eva.kok@eurokars.com.sg
Website: www.eurokarsgroup.com



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Vic (LKKAUTO)

From: eva.kok@eurokars.com.sg
Sent: Tuesday, 27 August, 2019 9:53 AM
To: Vic (LKKAUTO); jobithomas@eurokars.com.sg
Cc: Admin A; rickteo@eurokars.com.sg; janice.syn@porsche.com.sg
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/R1ha3

Hi Vic,

Kindly proceed close case at your end.

Thank you

Regards,



Eva Kok

Insurance Claims Officer
27A Tanjong Penjuru
Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690
E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: 27 August 2019 9:51 AM
To: Jobi Thomas <jobithomas@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Rick Teo <rickteo@eurokars.com.sg>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/R1ha3

Without Prejudice

Dear Jobi/Eva,

We refer further to the below email.

Kindly advise if your client is still pursuing the matter.

Otherwise, we will close the matter in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: jobithomas@eurokars.com.sg <jobithomas@eurokars.com.sg>

Sent: Monday, 15 April 2019 8:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; eva.kok@eurokars.com.sg

Cc: rickteo@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>;

Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; janice.syn@porsche.com.sg

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Dear Eva,

Kindly assist, thanks.

Best Regards,



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 13 April 2019 12:32 PM

To: Jobi Thomas <jobithomas@eurokars.com.sg>

Cc: Rick Teo <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>;

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Janice Syn

<janice.syn@porsche.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if your client is still pursuing third party claim against our insured on this matter.

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 27 August, 2019 9:59 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017
Attachments: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/R1ha3

Dear Li Li,

We refer to the below email.

Please be informed that TP did not pursue the claim against our Insured (see attached email).

As such, we will now proceed to close the matter and will submit our WP report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI <long@lonpac.com>
Sent: Monday, 7 May 2018 12:51 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; ERIC WOO JUN KIAT <ericwoo@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Hsiao Tong

As spoken, please put up your recommendation (quantum & liability) for our approval.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 5 May, 2018 12:13 PM
To: ONG LI LI
Cc: MT_Claim_SG; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A; ERIC WOO JUN KIAT; GERALD POH WEE BIN
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Hi Lili,

We refer to the above matter.

Third party reported that she was driving out of the Scotts Square carpark while our insured driver was driving into the carpark. Our insured driver had encroached into third party's lane and resulted the collision.

Our insured driver reported that third party encroached into his lane and collided onto his vehicle.

Both parties had no video/evidence to support their version.

In view of conflicting version of report, we propose to offer 50/50 to third party.

For your comments/ instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 13 April 2018 12:05 PM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

WITHOUT PREJUDICE

Your ref: 17/17/18/VP05/020312
LKK ref: CC4/LPC18006584/R1pa3

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SKV 3142H

Date of survey: 11.04.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice

We have not authorized repairs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Tuesday, 10 April, 2018 5:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 10 April, 2018 2:39 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; ONG LI LI; GERALD POH WEE BIN; Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

WITHOUT PREJUDICE

Your ref: 17/17/18/VP05/020312

LKK ref: 17/17/18/VP05/020312

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]

Sent: Tuesday, 10 April, 2018 10:05 AM

To: admin-d@lkkauto.com

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Catherine,

fyi

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Eva Kok

Sent: Thursday, 4 January, 2018 15:13

To: ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Janice Syn <janice.syn@porsche.com.sg>; Rick Teo Fu Shen <rickteo@eurokars.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Hi Eric,

Noted with thanks, we will arrange survey appointment with LKK.

Thank you

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

Dir: +65 6360 2846 | Fax: +65 6369 3003 | Email: eva.kok@eurokars.com.sg



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From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Thursday, January 4, 2018 3:11 PM

To: Eva Kok <eva.kok@eurokars.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Kavidha,

Please note that we will be appointing Sebastian Yeang from LKK Auto Consultants Pte Ltd for survey.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: Thursday, 4 January, 2018 1:27 PM

To: GERALD POH WEE BIN; CHEW BENG KEE

Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg

Subject: TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

ACCIDENT INVOLVING SKV3142H & SOMPO INSURED SBY300D ON 31.12.2017

OUR CLIENT'S VEHICLE NO. SKV3142H - PORSCHE MACAN

Attention : Motor Claims Dept

REQUEST FOR SURVEY & DIRECT SETTLEMENT TO COST OF REPAIRS & LOSS OF USE /RENTAL

Dear Sirs /Mdm,

Attached herewith are copies each of the Repair Estimate, SAS statement, Sketch plan, Police Report, Addendum, Driver's License, IC, CERT of INS & GIA Search for your perusal.

Kindly contact the under-sign for an appointment to survey our client's vehicle. **(Vehicle with customer)**

We await your favorable reply with an official letter of undertaking.

Please avoid 12pm to 1pm lunch hour.

Thank you.

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 | Fax: +65 6369 3003 | Email: eva.kok@eurokars.com.sg
Website: www.eurokarsgroup.com



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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18006584/R1ha3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 09-09-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBY 300D	Veh. Inspected	SKV 3142H	
Policy No.	Z17VP05015715	Coverage (\$)	0.00	
Claim No.	17/17/18/VP05/020312	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	10/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	PORSCHE MACAN PDK	c.c	0	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WP1ZZZ95ZFLB28151	Colour	WHITE	
Odometer	12793	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/60 R18	HANKOOK	6 mm	
L/H Front Tyre	235/60 R18	HANKOOK	6 mm	
R/H Rear Tyre	235/60 R18	HANKOOK	6 mm	
L/H Rear Tyre	235/60 R18	HANKOOK	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	31/12/2017	Inspection Date	11/04/2018	
Survey held at	TRANS EUROKARS PTE LTD 12 SUNGEI KADUT AVE SINGAPORE 729648			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKV 3142H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	DOOR SHELL (RH)	TO REPAIR SEE LABOUR	1,867.90	-
2	DAMPING	NOT NECESSARY	47.00	-
1	SEALANT (W736)	NOT NECESSARY	57.90	-
1	DOOR SEAL	NOT NECESSARY	225.50	-
1	BLIND RIVET NUT	NOT NECESSARY	1.70	-
1	CLIP	NOT NECESSARY	1.80	-
3	CLIP	NOT NECESSARY	2.40	-
2	(WH03) SEAL	NOT NECESSARY	1.40	-
2	GASKET	NOT NECESSARY	1.60	-
1	CAVITY PRESERVATION	NOT NECESSARY	79.60	-
2	COMBINATION SCREW (WH03)	NOT NECESSARY	4.80	-
1	DOOR SEAL	NOT NECESSARY	132.00	-
1	DOOR SHELL REAR (RH)	TO REPAIR SEE LABOUR	1,833.10	-
1	DOOR SEAL PILLAR	NOT NECESSARY	168.60	-
1	DOOR SEAL	NOT NECESSARY	128.20	-
1	DOOR SEAL OUTER	NOT NECESSARY	219.90	-
1	SEALANT (W736)	NOT NECESSARY	57.90	-
1	INSULATION	NOT NECESSARY	8.70	-
6	CLIP	NOT NECESSARY	4.80	-
2	GASKET	NOT NECESSARY	1.60	-
2	COMBINATION SCREW (WH03)	NOT NECESSARY	4.80	-
1	CAVITY PRESERVATION	NOT NECESSARY	79.60	-
1	COVER	NECESSARY	514.30	514.30
1	COVER	NECESSARY	539.40	539.40
1	REPAIR KIT	NECESSARY	99.10	99.10
1	MOULDING	NOT NECESSARY	140.70	-
1	MOULDING	NOT NECESSARY	147.90	-
	LESS 10% DISCOUNT		-637.22	-115.28
			5,734.98	1,037.52

Report Ref No. CC4/LPC18006584/R1ha3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	<u>SPECIAL NETT ITEMS</u>	NECESSARY		
	SUNDRIES (SN)		100.00	30.00
			100.00	30.00
	<u>LABOUR</u>	NOT NECESSARY		
	TO REMOVE/REPLACE RH PORTION DAMAGED DOORS & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT/STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY STRUCTURE. INCLUSIVE OF THE REPAIR OF DOOR SHELL (RH) AND DOOR SHELL REAR (RH). TO SPRAY PAINT RH FRT /REAR DOORS.		3,500.00	3,120.00
	TO REMOVE/REFIT DOORS INCLUDE TRANSFER WINDOW MECHANISM FROM DAMAGE DOOR TO NEW DOOR & CHECK FUNCTION ABILITY.		2,200.00	2,200.00
	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR.		1,400.00	-
			600.00	600.00
			7,700.00	5,920.00
GRAND TOTAL			13,534.98	6,987.52
RECOMMENDED COST OF REPAIRS				6,987.52

Report Ref No. CC4/LPC18006584/R1ha3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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