

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 27 August, 2019 9:51 AM
To: jobithomas@eurokars.com.sg; eva.kok@eurokars.com.sg
Cc: Admin A; Vic (LKKAuto); rickteo@eurokars.com.sg
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/R1ha3

Without Prejudice

Dear Jobi/Eva,

We refer further to the below email.

Kindly advise if your client is still pursuing the matter.

Otherwise, we will close the matter in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: jobithomas@eurokars.com.sg <jobithomas@eurokars.com.sg>
Sent: Monday, 15 April 2019 8:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; eva.kok@eurokars.com.sg
Cc: rickteo@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; janice.syn@porsche.com.sg
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Dear Eva,

Kindly assist, thanks.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Sent:** 13 April 2019 12:32 PM**To:** Jobi Thomas <jobithomas@eurokars.com.sg>**Cc:** Rick Teo <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>;Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Janice Syn<janice.syn@porsche.com.sg>**Subject:** RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if your client is still pursuing third party claim against our insured on this matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)**Sent:** Wednesday, 9 May 2018 3:16 PM**To:** 'jobithomas@eurokars.com.sg' <jobithomas@eurokars.com.sg>**Cc:** rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)<AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; janice.syn@porsche.com.sg**Subject:** RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Without Prejudice

Hi Jobi,

We refer to the above matter.

In view of conflicting version of report and no substantial evidence from both parties, we are prepared to offer 50% towards your client's claim.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Wednesday, 11 April 2018 4:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; janice.syn@porsche.com.sg

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Hi Hsiao Tong,

Kindly refer to the attached photos for your perusal.

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, April 11, 2018 3:30 PM

To: Jobi Thomas <jobithomas@eurokars.com.sg>

Cc: Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

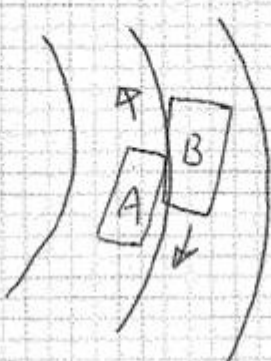
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Without Prejudice

Hi Jobi,

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that your client encroached into our insured's lane and collided onto our insured vehicle.

SKETCH PLAN
 <p>A : SBY 300D B : SKV 3142H</p>
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
On 31.12.2017, 12:40 HRS, I was driving my father-in-law vehicle, SBY 300D at Scotts square Basement Carpark. While approaching the downslope bend, Vehicle SKV 3142H came into my lane and come into contact with the front bumper.

Kindly let us have evidences ([ie: video footage/ scene photos / PIR](#)) in order for us to look into the matter.

Meantime, we would like to request a copy your client's vehicle damage photos.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 11 April 2018 2:00 PM

To: jobithomas@eurokars.com.sg; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017 *** LKK REF: CC4/LPC18006584/pa3

Dear Jobi,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Wednesday, 11 April, 2018 11:50 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Jobi Thomas

Sent: Tuesday, April 10, 2018 2:22 PM

To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>; Eva Kok <eva.kok@eurokars.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Shu Pei,

Kindly refer to the attached GIA report.

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, April 10, 2018 2:12 PM

To: Jobi Thomas <jobithomas@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Jobi / Eva,

Kindly forwards to us a copy of GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Tuesday, 10 April, 2018 10:05 AM

To: admin-d@lkkauto.com

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Catherine,

fyi

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Eva Kok

Sent: Thursday, 4 January, 2018 15:13

To: ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Janice Syn <janice.syn@porsche.com.sg>; Rick Teo Fu Shen <rickteo@eurokars.com.sg>

Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Hi Eric,

Noted with thanks, we will arrange survey appointment with LKK.

Thank you

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

Dir: +65 6360 2846 | Fax: +65 6369 3003 | Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



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From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Thursday, January 4, 2018 3:11 PM
To: Eva Kok <eva.kok@eurokars.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 17/17/18/VP05/020312 TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

Dear Kavidha,

Please note that we will be appointing Sebastian Yeang from LKK Auto Consultants Pte Ltd for survey.

Dear Catherine,

FYA.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]
Sent: Thursday, 4 January, 2018 1:27 PM
To: GERALD POH WEE BIN; CHEW BENG KEE
Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg
Subject: TP CLAIMS- ACCIDENT INVOLVING SKV3142H & SBY300D DAO 31/12/2017

ACCIDENT INVOLVING SKV3142H & SOMPO INSURED SBY300D ON 31.12.2017
OUR CLIENT'S VEHICLE NO. SKV3142H - PORSCHE MACAN

Attention : Motor Claims Dept
REQUEST FOR SURVEY & DIRECT SETTLEMENT TO COST OF REPAIRS & LOSS OF USE /RENTAL

Dear Sirs /Mdm,

Attached herewith are copies each of the Repair Estimate, SAS statement, Sketch plan, Police Report, Addendum, Driver's License, IC, CERT of INS & GIA Search for your perusal.

Kindly contact the under-sign for an appointment to survey our client's vehicle. **(Vehicle with customer)**

We await your favorable reply with an official letter of undertaking.

Please avoid 12pm to 1pm lunch hour.

Thank you.

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 | Fax: +65 6369 3003 | Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



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