

## Vivian Lau (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 24 July, 2018 2:04 PM  
**To:** Vivian Lau (LKKAUTO); Admin A; Thin Thin (LKKAUTO)  
**Cc:** Irene Tay; Hwang Shiang Yi; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SJB3726R (OI: SNM18D01460C02/6) and SLE6987U (TP : LKK REF - CC3/CTI18006583/Kwb3) on 19.03.2018

LKK REF - CC3/CTI18006583/Kwb3  
CTI REF – SNM18D01460C02/6 (SJB3726R)

Dear Vivian

We refer to your email of 23 July 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,125.48.

We await your payment advice to enable Irene to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
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**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Monday, July 23, 2018 7:37 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJB3726R (OI: SNM18D01460C02/6) and SLE6987U (TP : LKK REF - CC3/CTI18006583/Kwb3) on 19.03.2018

Your Ref : SNM18D01460C02  
Our Ref : CC3/CTI18006583/Kwb3

Dear Irene

**ACCIDENT INVOLVING SJB 3726R AND SLE 6987U ON 19/03/2018 ALONG PIE**

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **Motor Image Enterprises Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 11,031.40	S\$ 5,181.88
2. Loss of RENTAL (\$110.00 x 8days +GST)	S\$ 941.60	S\$ 941.60 ( Surveyor recommend 7 days)
3. GIA SEARCH	S\$ 2.00	S\$ 2.00
	S\$11,975.00	S\$ 6,125.48

**Amount of claim at liability 100% S\$ 6,125.48**

**For your approval please**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Wednesday, 6 June, 2018 10:20 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJB3726R (OI: SNM18D01460C02) and SLE6987U (TP : LKK REF - CC3/CTI18006583/Kwb3) on 19.03.2018

**LKK REF - CC3/CTI18006583/Kwb3**

**CTI REF – SNM18D01460C02/6 (SJB3726R)**

Dear Vivian

We refer to the above matter.

Please assist to check your records and let us have an update on the third party property damage at your earliest convenience.

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
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[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
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**From:** Claims Dept of CTI  
**Sent:** Thursday, May 31, 2018 3:40 PM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daniel Lim <[daniellim@motorimage.net](mailto:daniellim@motorimage.net)>  
**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>  
**Subject:** Direct Settlement - Accident Involving SJB3726R (OI: SNM18D01460C02) and SLE6987U (TP : LKK REF - CC3/CTI18006583/Kwb3) on 19.03.2018

**LKK REF - CC3/CTI18006583/Kwb3**  
**CTI REF – SNM18D01460C02/6 (SJB3726R)**

Dear Vivian

We refer to the above matter.

Please let us have an update on the matter at your earliest convenience.

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Lucas Lee  
**Sent:** Thursday, April 12, 2018 2:05 PM  
**To:** 'Shu Pei (LKKAUTO)' <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SJB3726R (OI : CTI - SNM18D01460C02) and SLE6987U (TP : LKK REF - CC3/CTI18006583/Kwb3) on 19.03.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Regards,

**Lucas Lee**  
Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3, Anson Road, #16-00  
Springleaf Tower,  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6181  
Fax: 6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Tuesday, 10 April, 2018 5:46 PM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Lucas Lee; Vivian Lau (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving SJB3726R (OI : CTI - TBA) and SLE6987U (TP : LKK REF - CC3/CTI18006583/Kwb3) on 19.03.2018

**WITHOUT PREJUDICE**

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLE 6987U at M/s Motor Image Enterprises Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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