

INSURANCE

INS. CASE OWNER:

Chen Xinyu

CC 4/AXA1600

00179

1 R37639

W 1

LINK IDAC

Surveyor:

Rachel

DOI:

18/1/16

Date / Time:

18/1/16

Registered in Meriton:

18/1/16

Pre-assign / CCU / FTE



Insured Vehicle No:

STX 73724

Name of Insured

Chen Bin Hee Margaret

Insured Tel No:

HP

Excess Sec II :SS

D.O.A:

8/11/15

Is driver the owner?

(YES) (NO)

Nature of Accident:

Claim No :

COS68079

Policy No :

GA 009105

Make / Model :

Toyota Estima 2.4 (A)

Place of Accident:

Junction of Newton Rd & Thengy Rd

If NO, Driver Name / Age

Wong Jing Weng

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Driver Tel No:

9394 6000

(VA) YES / NO

Insured Liability :

% Final ? Yes / No

SPB 101C



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
10/1/16	Non-Reporting It (1st)	
10/1/16	Non-Reporting It (2nd)	
10/1/16	Non-Reporting It (Final)	
10/1/16	Notification It (if non-pickup)	
10/1/16	Call OI	9/28/4/16
10/1/16	After call It to OI	9/28/4/16
10/1/16	Documentation Check List: Handler	Typist
21/4/16	Notification It (if non-pickup)	
21/4/16	After call It to OI	
21/4/16	Authorisation To Act	
21/4/16	Release Voucher	
21/4/16	Final Repair Bill	
21/4/16	Car Rental Invoice	
21/4/16	Towing Invoice	
21/4/16	LTA / GIA	
21/4/16	Medical Bill	
21/4/16	PIR	
21/4/16	Mandate/Reject Instruction	
21/4/16	LOD	
21/4/16	Payment Breakdown Form	
21/4/16	Post-Repair Photos	
21/4/16	Others	

PRELIMINARY ADVICE	Date/Time: 21/1/16	Sent By: LVE
FINALIZATION	Date/Time: 21/1/16	Confirm with: Audrey
Repair Cost:	\$5	days) Reduction: %
FINAL SETTLEMENT	Date/Time: 21/1/16	Confirm with: Audrey
Final Liability:	%	(Agreed / Assessed) BOIA S/N No: 1/1
Repair Cost:	\$5 1122.00	
Loss of Rental (LOR):	\$5	days)
Loss of Use (LOU):	\$5 500.00	5 x 3 days)
Loss of Income (LOI):	\$5	(5 x days)
LOR only	☐	LOU only ☐
GIA/LTA Search	\$5 5.00	
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow / Independent)
Legal Cost:	\$5	
Total:	\$5 1628.00	Global Sum \$5:
FINAL PAYMENT	Date/Time: 21/1/16	Confirm with: Audrey
Payee 1:	\$5 1628.00	Name 1: SMRT Buses Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

Charge Balance
#347-#250 dino



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607196R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA16000979/R1yv3		
8 SHENTON WAY #27-01SINGAPORE 068811		Date : 18-01-2016		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJX 7377Y	Veh. Inspected	SMB 101C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/01/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/11/2015	Inspection Date		
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



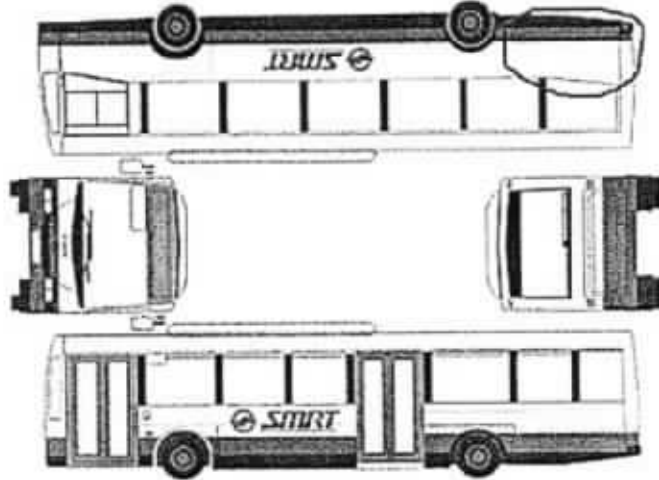
SMRT Automotive Service Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68562623
Accident Reporting Number : 68562672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB101C
Ref. No : BUS/11/15/1006
Reg. Date : 29/07/2009
Vehicle Type : BUS -12M
Make : MBOC500 (MERCEDES)
Model : MERCEDES MBOC500
Name of Driver : Ling Tow Shiang
Type of Accident : SIDE SWIPE
Date / Time of Accident : 05/11/2015 11:00:00 AM
Accident Reported Date / Time : 09/11/2015 12:00:00 AM
Surveyor is Required? : Yes
Survey by : AXA
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle Issued? : No
Accident Repair Job Card No : 000024078578
Special instruction to ARC, if any :

SMB101C - RIGHT REAR SIDE SCRATCHES
SJX7377Y (TP) - TP INSURED WITH AXA, FRONT LEFT SIDE SCRATCHES
Prepared Date : 09/11/2015 06:23:29 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : WEB63442021000231 Mileage : 0
 Work Shop : Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 964.00	723.00
Total Spray Painting Charges	: 534.00	400.00
Total Material Charges	: 0.00	0.00
Other Charges	: 0.00	0.00
TOTAL	: 1,498.00	1,123.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 2.00	2.00
Prepared / Adjusted By	: Sunny Tan Ah Leong	Rasul (LKK)
Arc / Surveyor Sing Off Date	: 14/01/2016 05:09:43 PM	18/01/2016 02:25:54 PM

Sunny

Rasul

Prepared / Adjusted Date :
 Remarks :
 Prepared Date : 14/01/2016 05:09:43 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
 Quotation Date : Invoice Date :
 Invoice Amount : Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	964.00	723.00
Total Labour	964.00	723.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	534.00	400.00
Total Spray Painting & Panel Beating	534.00	400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommend	Surveyor Approved	Photos Attached
TOTAL MATERIALS										
TOTAL MATERIALS(Discounted)								0.00	0.00	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB101C
 Ref. No : BUS/11/15/1006
 Reg. Date : 01/01/1900
 Vehicle Type : BUS -12M
 Make : MBOC500 (MERCEDES)
 Model : MERCEDES MBOC500
 Name of Driver : Ling Tow Shiang
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 05/11/2015 11:00:00 AM
 Accident Reported Date / Time : 09/11/2015 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : AXA
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle Issued? : No
 Accident Repair Job Card No :
 Special Instruction to ARC, if any :
 SMB101C - RIGHT REAR SIDE SCRATCHES
 SJX7377Y (TP) - TP INSURED WITH AXA, FRONT LEFT SIDE SCRATCHES
 Prepared Date : 09/11/2015 06:23:29 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0
 Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 964.00	723.00
Total Spray Painting Charges	: 534.00	400.00
Total Material Charges	: 0.00	0.00
Other Charges	: 0.00	0.00
TOTAL	: 1,498.00	1,123.00
Lum Sum Total	: 1,500.00	1,100.00
No. of Repair Days	: 2.00	2.00
Prepared / Adjusted By	: Sunny Tan Ah Leong	
Arc / Surveyor Sign Off Date	: 14/01/2016 05:09:43 PM	18/01/2016 02:25:54 PM

Sunny

Rasul

Prepared / Adjusted Date :

Remarks :

Prepared Date : 14/01/2016 05:09:43 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
 Quotation Date : Invoice Date :
 Invoice Amount : Prepared Date :

Section D - Details of Repair Estimates
Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	964.00	723.00
Total Labour	964.00	723.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	534.00	400.00
Total Spray Painting & Panel Beating	534.00	400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommend	Surveyor Approved	Photos Attached
TOTAL MATERIALS										
TOTAL MATERIALS(Discounted)								0.00	0.00	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

View Received Message

This mail is associated with :

***SMB101C (C0368099)
[SJX7377Y]**

TP

SMRT BUSES LTD

Nov 5 2015 11:00AM

[KHOO, POH GEOK MARGARET]

SMRT Automotive Services Pte Ltd

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From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 21/05/2019 15:23 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1628.00) - SMB101C - Claim Handler: Stacey Ng

Approved:1628.00:LDU @ \$250/day. Thank you.

DOCUMENTS SUMMARY

There are no documents.



AR REGISTERED
SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

AXA INSURANCE c/o LKK
8 Shenton Way
#27-01/02 AXA Tower
Singapore 068811

Date : 1 MARCH 2018.
SMRT Ref. BUS/11/15/1006/AW.

Attention : Motor Claims Dept

Dear Sirs,

ACCIDENT INVOLVING SMB101C AND SJX7377Y ON 5 NOV 2015 ALONG THOMSON ROAD

LETTER OF CLAIM

We claim on behalf of SMRT BUSES LTD, owner/hirer of the vehicle Reg. No.: SMB101C. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

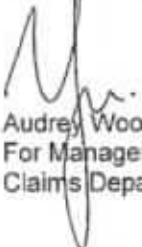
1. Cost of Repair	:	\$ 1123.00
2. Loss of Use for 2 days @ S\$ 275 /day	:	\$ 550.00
3. Loss of Rental for days @ S\$ /day	:	
4. Loss of Income for days @ S\$ /day	:	
5. Police Report/ SAS Report/ LTA Search Fee	:	\$ 5.00
6. Survey Fee	:	
7. Others	:	
Total Claims	:	\$ 1678.00

We enclose the following documents :

- | | |
|--|---|
| ☒ Repair Invoice | ☐ Letter of Authorisation |
| ☐ Survey Report | ☒ LTA Search result |
| ☐ Photographs _____ pcs | ☐ Others : |
| ☐ Investigation results | 1. _____ |
| ☐ Proof of Loss of Use/Rental/Income | 2. _____ |
| ☒ Police / SAS report of _____ | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Audrey Woo
For Manager, Claims
Claims Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 April 2016

KHOO POH GEOK MARGARET
17 Chatsworth Road
Singapore 249779

Dear Sir/Madam,

Our Ref : CC4/AXA16000979/R1yb3
Your Ref : SJX 7377Y

ACCIDENT INVOLVING SJX 7377Y AND SMB 101C ALONG/AT JUNC OF NEWTON RD & THOMSON ROAD ON 05.11.2015

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT Automotive Services Pte Ltd acting on behalf of the owner of SMB 101C against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, we are of the opinion that we cannot be absolved from liability.

We had tried to contact your phone number 96718082 & 98896382. However, both numbers are not in use.

We would like to verify the actual date of accident as Third Party reported that date of accident on 05/11/2015 and your driver Mr Wong reported that date of accident on 05/11/2011.

If you confirmed the actual date of accident on 05/11/2015, kindly sign the attached addendum GIA form and forward back to us via email or by Fax.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to jaskhine@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at jaskhine@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Jas Khine
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jaskhine@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

smRT Ref: BUS/11/15/1006/AW

AUTHORISATION TO ACT

I/We, SMRT BUSES LTD ("the third party claimant") of 6 Ang Mo Kio Street 62
Singapore 569140 (address), owner of SMB 101C (vehicle no.) hereby authorize SMRT
AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my
claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMB
101C that was damaged pursuant to the accident which occurred on 05/11/2015 (date)
along NEWTON RD & THOMSON RD (location) involving vehicle no/s SJX 7377Y ("the
accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 22 (day) of May (month) 2018 (year)

Audrey
Woo



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



SMRT Ref: BUS/11/15/1006/AW

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJK 7377Y (Insd veh)	Model: MERCEDES PRIZ
	SMB 101C (TP veh)	
Date of Accident/ Time:	NEWTON RD & THOMSON RD	

Repair Estimate	: \$	1,498.00	
Final Repair Cost	: \$	1,123.00	
Loss of Use	: \$	500.00	02 days at \$ 250.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	5.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	1,628.00	

Payee Name: SMRT BUSES LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes / No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): 100 (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

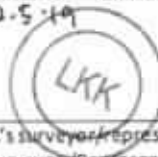
We confirmed that we have the authority of  to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp
Name of Representative: BALAKISH
Date: 22.5.19

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Lim Sing Bee
Date: 22 May 2019

Signature of AXA's surveyor/representative:
Name of AXA's surveyor/representative:
Date:



MRB



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV160200252
Date : 16.02.2016
Vehicle No. : SMB101C
Your Ref No. : BUS/11/15/1006
Our Ref No. : 24078578
Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Labour					
TO REPAIR RH REAR PORTION	1.00	\$ 723.00	0.00	\$ 0.00	\$ 723.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00

GRAND TOTAL \$ 1,123.00

Remark :

Make/Model : MBOC500
Accident Date : 05.11.2015

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Enquire Transaction History

Transaction History Details

Log Date/Time: 09 Nov 2015 / 18:22:57

Asset Type: Vehicle

Transaction Amount: \$5.35

Asset ID: SJX7377Y

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20151109182257236800

Arch Date / Time: 05 Nov 2015 11:00:00

Insurance Company: AXA INSURANCE SINGAPORE PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

Land Transport Authority

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Jan 2016		15 Jan 2016 14:47 Edit Adj Rpt	\$S\$1,123.00 Edit Estimates	\$S\$1,123.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: KHOO, POH GEOK MARGARET , ID: S0167517F, Tel: +6598896382									
Main Claimant: SMRT BUSES LTD , Co. Reg. No.: 198202292D									
Vehicle Reg. No.:	SMB101C	Date of Loss:	05/11/2015 11:00 - :59 [75 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0368099	Policy/Cover Note No.:	GA008195 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJX7377Y	Policy No. (Claimant):	D-11027592MFBP						
		Excess:	\$S\$0.00						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Stacey Ng - 6880 4351]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/05/2019]								
Driver/Custodian (Insured):	WONG PENG WENG (75 / Male), NRIC: S0295577F, Tel: +6598896382 Email:								
Adj Asg. Remarks:	Pls obtain estimate from wkshp and explore DS								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AXA_SG (21/05/2019): Alert - Adj Mandate Approved (\$S\$1628.00) - SMB101C - Claim Handler: Stacey Ng - AXA_SG (13/05/2019): Re: TP settlement - C0368099/GA008195 - reopen file - AXA_SG (27/04/2016): Re: Fw: Re: TP settlement - C0368099/GA008195 REQUEST OI'S MAILING ADDRESS - AXA_SG (19/01/2016): TP settlement - C0368099/GA008195 - AXA_SG (15/01/2016): WP/ PRI Assignment - C0368099/GA008195									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB101C (C0368099)
[SJX7377Y]
TP
SMRT BUSES LTD
Nov 5 2015 11:00AM
[KHOO, POH GEOK MARGARET]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View		View in Browser
Letters/Correspondences						1 per page	☐	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown				1	Edit	
Assessment Reports						1 per page	☐	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print
1	19/01/16 15:56	Adjuster Immediate Advice				1	Load HTM	
Documentation						1 per page	☐	☒
No	Finalized On	AXA Insurance Pte Ltd (HQ)					Thumbnail	Print
1	15/01/16 14:28	SMB101C TP GIA_ABS				1	Load PDF	
2	15/01/16 14:28	SJX7377Y INS GIA_ABS				1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print
1	19/01/16 15:52	TP ESTIMATE - MARKED				1	Load PDF	
2	19/01/16 15:52	TP GIA REPORT				1	Load PDF	
3	19/01/16 15:52	TP POLICE REPORT				1	Load PDF	
4	17/01/17 10:52	LKK INSPECTION PHOTOS				1	Load PDF	
5	24/01/17 14:35	LETTER TO OI				1	Load PDF	
6	13/05/19 12:58	LOD- SMB 101C				1	Load PDF	
7	12/06/19 15:54	WORKSHOP INVOICE				1	Load PDF	
8	12/06/19 15:54	AUTHORISATION TO ACT FORM				1	Load PDF	
9	12/06/19 15:54	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM				1	Load PDF	
10	12/06/19 15:54	LTA SEARCH				1	Load PDF	
11	12/06/19 15:54	LKKInvoice1				1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJX7377Y (Insd veh)	Model:	MERCEDES-BENZ
	SMB101C (TP veh)		OC500LE1830H 12.0 D (A)
Date of Accident:	05/11/2015		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	:	\$	1,498.00	
Final Repair Cost	:	\$	1,123.00	
Loss of Use	:	\$	500.00	2.00 days at \$250.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	5.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	1,628.00	

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 100 _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 1,628.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

12 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16000979/R1WB3Q2

Date: 12/06/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

GA008195

Claimant Vehicle
No : SMB101C

Insured Vehicle No :

SJX7377Y

Date of Loss: 05/11/2015

Nature of Claim:

TP

Claim No: C0368099

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB101C**

Make & Model: MERCEDES-BENZ OC500LE1830H, 12.0 D (A)

Engine No: 45796600172097

Reg. Date: 29/07/2009 (Man. Year: 2009)

Chassis No: WEB63442021000231

Colour: Multi-colour

Odometer: 692299 km

Engine Capacity: 11967 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5 (D)

Front Left Side: Firenza 8 mm

Rear Left Side: Firenza 8/8 mm

Front Right Side: Firenza 8 mm

Rear Right Side: Firenza 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,498.00	1,123.00	375.00	25.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	1,498.00	1,123.00	375.00	25.03
+ Loss of Use (2.0 x S\$250.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		5.00		
Nett Liability (S\$)		1,628.00		

INSPECTION

Date of Assignment: 15/01/2016

Date Inspected: 18/01/2016 Inspected At:

ANG MO KIO DEPOT

Repairer: SMRT Automotive Services Pte

Ltd (Woodlands)

Estimated Period of Repair: 2.0 days

Adjuster: MOHD RASUL

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 24 Jan 2017)	
Parts:	N/A	MERCEDES-BENZ OC500LE1B30H 12.0 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB101C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPAIR RH REAR PORTION	New	964.00	723.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	534.00	400.00
Gross Labour Cost (\$\$)			1,498.00	1,123.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >