

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 27 March 2019 2:05 PM
To: 'T8914785@hotmail.com'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJL 5102A AND SHB 5611Z ALONG GRANGE ROAD ON 05.04.2018
Attachments: letter of Authorization (sample).pdf
Importance: High

Our Ref: CC4/ASM18006525/Sfa3
Your Veh: SJL 5102A

NORMAN MEDICAL MANAGEMENT INTERNATIONAL PTE LTD
Policy Holder

Dear Mr Zhang YuLin,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJL 5102A AND SHB 5611Z ALONG GRANGE ROAD ON 05.04.2018

We refer to the above subject and our tele-conversation on even date.

We write to inform you that we are the loss adjuster appointed by your motor insurer, M/s AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT Automotive Services Pte Ltd, acting on behalf of the owner of SHB 5611Z against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the Third Party vehicle SHB 5611Z. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim
- Letter of Authorization for driving company vehicle

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJL 5102A (Insd veh)	Model: TOYOTA PRIUS
	SHB 5611Z (TP veh)	
Date of Accident/ Time:	05/04/2018	

Repair Estimate	: \$	88,641.48	
Final Repair Cost	: \$		
Loss of Use <u>INCOME Taken Sum</u>	: \$		23 days at \$50.00 per day
Rental (if any)	: \$		100 days at \$118.24 per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum	: \$	66,000.00	GLOBAL SUM (ALL-IN)
Payee Name : SMRT TAXIS PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes No BOLA Scenario No: <u>NIL</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Tan Lee Gek
Date: 19 DEC 2019

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Ana Maymay
Date: 19 DEC 2019

Signature of AXA's surveyor/representative:

Name of AXA's surveyor/Representative:
Date: 20/12/19

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.
Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept
From: SMRT Taxis Pte Ltd

Our Ref: TAX/04/18/2030
Date: 12/4/2018

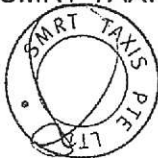
**ACCIDENT ON 05/04/2018 INVOLVING SHB 5611Z & SJL 5102A
ALONG GRANGE ROAD**

This is to confirm that the daily rental rate for SHB 5611Z is \$118.24 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5611Z	Accident Case No. : TAX/04/18/2030
Make / Model : TOYOTA PRIUS GEN4	Ref. No. : 24095419

Date and Time Vehicle off-road for Accident Repair : 05.04.2018 03:21:00	
Date and Time Repair Completed : 01.08.2018 15:26:12	

Remarks :

Generated by : POHSUAN
Printed on : 01.08.2018

[https](#) Enquire Transaction History

Transaction History Details

Log Date/Time:	07 Apr 2018 / 08:16:25		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJL5102A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180407081625681104

[https](#) Search Date / Time: 05 Apr 2018 03:20:00
Insurance Company: AXA INSURANCE PTE LTD
[https](#) Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



ISLAND RECOVERY SERVICES

Blk 3026, Ubi Road 1 #04-146 Singapore 408719
 Telephone: 6747 7400 Email: islandrecovery@gmail.com
 Facsimile: 6844 7233 Web: www.islandrecovery.com.sg
 GST Reg.No: M90370499P Co. Reg. 53120055L

Cash Sales/ Work Order

NO. 1178506

Date: 6/4/18

70 1400

M/S:

smk7

Vehicle No:

SHB 5611 Z

Model

70/07A PRUIS

From:

TP POUND

Time Start:

1400

To:

WOODHALL

Time End:

1500

Remarks:

☒ Change Tyres / Jump Start

☒ Accident

☐ Use Car Carrier

☐ Basement / Multi Carpark

☐ Crane Up / Winch Out

☐ Open Door

☒ Using King Dolly

☐ Dismantle Shaft / Brake

☐ Loaded

AMOUNT S\$

GST S\$

TOTAL S\$

Received By

Important Note:

Island Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

bizSAFE₃

11/170

1 of 1 100% Find | Next

Select a format Export



4 December 2018

SMRT TAXIS PTI

Woodlands Industrial Park
Singapore
Tel : 65 647
Fax : 65 636
www.smr.

Vehicle Attachment History of TOH HOCK THIAM (S6806631Z)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHB1079L	TOYOTA	CROWN-LXS	MAIN	28/11/2007 02:10 PM	18/06/2009 11:00 AM	TEMRT
SHB1079L	TOYOTA	CROWN-LXS	MAIN	22/06/2009 02:10 PM	01/08/2012 10:20 AM	Vehicle Change
SHB5650K	CHEVROLET	EPICA-2.0	MAIN	01/08/2012 02:30 PM	19/12/2017 08:30 AM	Vehicle Change
SHB5611Z	TOYOTA	PRIUS4	MAIN	19/12/2017 04:30 PM		
SHC4728Y	TOYOTA	PRIUS	COURTESY	02/05/2018 11:23 AM	03/08/2018 08:30 AM	

Page

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Select a format Export



4 December 2018

SMRT TAXIS PTI

Woodlands Industrial Park
Singapore
Tel : 65 647
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www.smrt.

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SHC4728Y	TOYOTA	PRIUS	COURTESY	02/05/2018 11:23 AM	03/08/2018 08:30 AM	

Page


**SINGAPORE
POLICE FORCE**

Our Ref : TP/IP/21435/2018
Date : 5 April 2018

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 6246
www.police.gov.sg

NAME: TOH HOCK THIAM
NRIC : S6806631Z

Dear Sir / Madam,

CASE OF TRAFFIC ACCIDENT ALONG GRANGE ROAD ON 05/04/2018

NOTICE FOR VEHICLE SHB5611Z COLLECTION

Please collect the above vehicle which is registered under your name at **Traffic Police Vehicle Pound** located at **517 Airport Road, Singapore 539942** **within 30 working days** from the date of this notice. The Duty Officer at **Traffic Police Vehicle Pound** can be contacted at **6280 7841**. The collection hours are:

Day of week	Operational hours
Monday	2.00 pm to 4.00 pm
Tuesday to Friday	9.00 am to 12.00pm 2.00 pm to 4.00 pm

2 You have to make your own arrangements to remove your vehicle at your own cost. If you are authorising someone else to collect the vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'.

3 Take note that the vehicle must be collected **within 30 working days** from the date of this notice or storage fee will be levied as follows:

Type of vehicle	Storage fee per day
Motorcycle/Scooter	\$20/-
Motorcar	\$40/-
Others	\$80/-

4 Traffic Police will proceed to dispose the vehicle if it remains unclaimed **after 30 working days** from the date of this notice. Should you require further clarification, please contact the undersigned at telephone number **6547 6247** or via email at **Mohamed_Sufian_Mohamed_Junid@spf.gov.sg**.

Yours faithfully,

**SUFIAN JUNID
INVESTIGATION OFFICER
TRAFFIC POLICE**



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 6246
www.police.gov.sg

Reference: TP/IP/21435/2018

ANNEX A: LETTER OF AUTHORISATION FOR VEHICLE COLLECTION

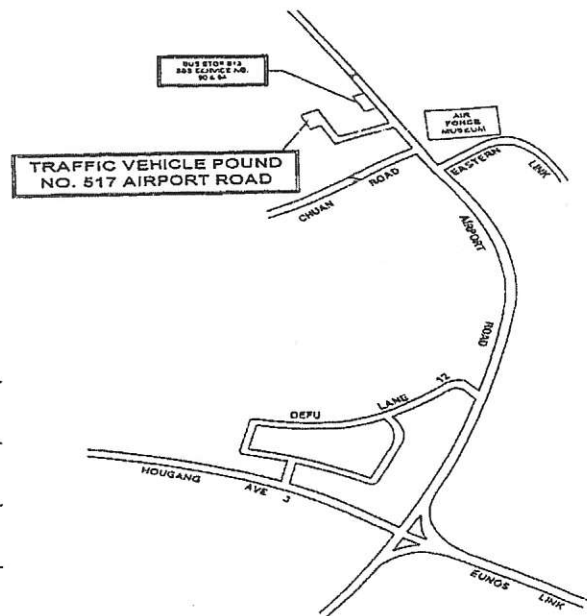
I, _____, of NRIC / FIN / Passport Number:
_____ hereby authorise _____ of NRIC / FIN / Passport
Number: _____ to collect my vehicle bearing registration number: _____ on my
behalf from Traffic Police.

LOCATION MAP FOR TRAFFIC VEHICLE POUND



(Signature)

Name : _____
NRIC / FIN No. : _____
Contact Number : _____
Date : _____



**NOTE: NRIC, FIN CARD OR PASSPORT MUST BE PRODUCED FOR VERIFICATION
TOGETHER WITH THE NOTICE FOR VEHICLE COLLECTION.**

Borneo Motors (Singapore) Pte Ltd
After-sales - Parts & Service Division
2 Pandan Crescent
Level 10 Inchoape Centre
Singapore 128462

Tel: +65 66-31-1111
Fax: +65 64-79-9065
www.borneomotors.com.sg



Borneo Motors

Date: 14/07/2018

TO WHOM IT MAY CONCERN

This is to certify that SMRT AUTOMOTIVE SERVICES PTE LTD has ordered :

- 1) INSULATOR MAIN
- 2) MOULDING ASSY FR
- 3) WIRE ASSY
- 4) CABLE SUB ASSY
- 5) MOULDING ASSY RR
- 6) HUB & BRG ASSY RR
- 7) INSULATOR RR COIL
- 8) INSULATOR RR COIL
- 9) CAM SUB ASSY RR
- 10) CARRIER SUB ASSY RR
- 11) ARM ASSY RR
- 12) COVER RR SUSPENSION
- 13) BAR STABILIZER RR
- 14) BUSH STABILIZER RR
- 15) ARM ASSY RR
- 16) COVER RR FLOOR SIDE
- 17) SENSOR SUB ASSY
- 18) ABSORBER SET SHOCK
- 19) SUPPORT ASSY RR
- 20) ARM ASSY UPR
- 21) BOX ASSY CONSOL
- 22) PLATE FR DOOR
- 23) PLATE RR DOOR
- 24) GARNISH RR SEAT
- 25) MEMBER SUB ASSY RR
- 26) MOULDING ASSY
- 27) LOCK ASSY FR DOOR
- 28) CYLINDER & KEY SET
- 29) WEATHERSTRIP FR
- 30) PANEL ASSY FR DOOR
- 31) WEATHERIP FR
- 32) MIRROR ASSY OUTER
- 33) COVER OUTER MIRROR
- 34) CHECK ASSY RR DOOR
- 35) PANEL ASSY RR DOOR
- 36) COVER SUB ASSY
- 37) PANEL SUB ASSY
- 38) LINK ASSY RR
- 39) GARNISH CTR PILLAR
- 40) SENSOR SEAT
- 41) CARRIER SUB ASSY RR
- 42) ARM ASSY TRAILING

Borneo Motors (Singapore) Pte Ltd
Aftersales - Parts & Service Division
2 Pandan Crescent
Level 10 Indochina
Singapore 128462

Tel: +65 66 31 1111
Fax: +65 64 79 9065
www.borneomotors.com.sg



Borneo Motors

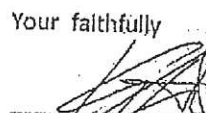
- 43) BRACKET RR
- 44) MOULDING
- 45) BELT ASSY FR SEAT
- 46) BELT ASSY RR SEAT
- 47) WEATHERSTRIP RR
- 48) GARNISH RR SEAT

for vehicle No: SHB5611Z through us 25/04/2018.

This parts were supplied on 14/07/2018.

For Your information and necessary action.

Your faithfully

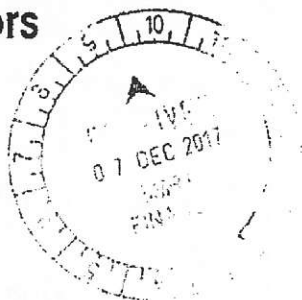

Borneo Motors (s) Pte Ltd





Borneo Motors

CO Reg No : 196700086Z
GST Reg No: MR-8500000-9
2 PANDAN CRESCENT
SINGAPORE 128462
Tel: (65) 6631 1188
Fax: (65) 64754562



TAX INVOICE

Booking Customer :
M/s SMRT Taxis Pte Ltd
60 Woodlands Ind Park E4
Singapore 757705
Attn: Damian Chan/ Lynn Gan

Invoice to :
M/s SMRT Taxis Pte Ltd
60 Woodlands Ind Park E4
Singapore 757705

Registered Owner :
SMRT Taxis Pte Ltd
A/C No. : SMRT

Variant Code: AHXEBW.Q3	Engine No: Please refer attached	Invoice No: T2500034	Inv Date: 27 Nov 2017
Model Code: ZVW50R	Chassis No: Please refer attached	PO No: QZ17-003	
Model: TOYOTA PRIUS HYBRID 1.8A	Engine C.C.: 1798		
Make: Toyota			
Color: Maroon			

Description			Total
Base Cost	55	\$39,385.53	\$2,166,204.15
Custom Duties	55	\$5,801.39	\$319,076.45
Price adjustment / Discount	55	\$0.00	-\$0.23
Total Taxable Amount		\$45,186.92	\$2,485,280.37
Gst (7%)		\$3,163.08	\$173,969.63
Total amount inclusive of GST (7%)		\$48,350.00	\$2,659,250.00
Registration Fee	55	\$140.00	\$7,700.00
ARF	55	\$5,000.00	\$275,000.00
PQP (60%)	55	\$33,596.00	\$1,847,780.00
Road Tax (6 months)	55	\$510.00	\$28,050.00
Total Non-Taxable amount		\$39,246.00	\$2,158,530.00
Total Net Invoice Value	55	\$87,596.00	\$4,817,780.00

NON GST: \$310,750.00

31000310 -FA
clearing At

Remarks: This invoice is for Registration & Release on 19 Dec 2017

Value of Taxable Supplies

GST: \$2,485,280.37

Gst (7%)

\$173,969.63

Total SGD incl. GST

\$2,659,250.00

Customer Receipt

Damian Chan ShaunLee Tony Heng
Damian Chan (Dec 4, 2017) ShaunLee (Dec 4, 2017) Tony Heng (Dec 6, 2017)

I Confirm that I have received the above vehicle in good condition

Customer's Signature

Date

Authorised Signature

- All cheques should be made payable to Borneo Motors (Singapore) Pte Ltd and crossed "A/C Payee Only" and write "A/C NO" on the reverse side of the Cheque
- Official Receipt will be issued for Cash payment only, if you do not receive it within 7 days, notify the Manager immediately
- The Company is not responsible for any payments made for the purchase of scrap cars unless such payments are made to the company and substantiated by an official receipt

** Please ignore if payment has been made

Lynn Gan
Supervisor
Operations
SMRT Taxis Pte Ltd

[Customer / Finance Co]

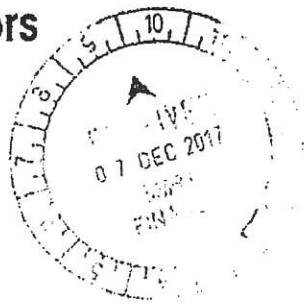


indocorp

CO Reg No : 196700086Z
GST Reg No: MR-8500000-9
2 PANDAN CRESCENT
SINGAPORE 128462
Tel: (65) 6631 1188
Fax: (65) 64754562

Booking Customer :
M/s SMRT Taxis Pte Ltd
60 Woodlands Ind Park E4
Singapore 757705
Attn: Damian Chan/ Lynn Gan

Registered Owner :
SMRT Taxis Pte Ltd
A/C No. : SMRT



TAX INVOICE

Invoice to :
M/s SMRT Taxis Pte Ltd
60 Woodlands Ind Park E4
Singapore 757705

Variant Code: AHXEBW/Q3	Engine No: Please refer attached	Invoice No: T2500034	Inv Date: 27 Nov 2017
Model Code: ZVW50R	Chassis No: Please refer attached	PO No: QZ17-003	
Model: TOYOTA PRIUS HYBRID 1.8A	Engine C/C: 1798		
Make: Toyota			
Color: Maroon			

Description			Total
Base Cost	55	✓ \$39,385.53	\$2,166,204.15
Custom Duties	55	✓ \$5,801.39	\$319,076.45
Price adjustment / Discount	55	\$0.00	-\$0.23
Total Taxable Amount		\$45,186.92	\$2,485,280.37
Gst (7%)		\$3,163.08	\$173,969.63
Total amount inclusive of GST (7%)		\$48,350.00	\$2,659,250.00
Registration Fee	55	✓ \$140.00	\$7,700.00
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PQP (80%)	55	✓ \$33,596.00	\$1,847,780.00
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Value of Taxable Supplies
Gst (7%)
Total SGD incl. GST

Customer Receipt
I Confirm that I have received the above vehicle in good condition

Customer's Signature

Date

Authorised Signature

1 All cheques should be made payable to Borneo Motors (Singapore) Pte Ltd and crossed "A/C Payee Only" and write "A/C NO" on the reverse side of the Cheque
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** Please ignore if payment has been made

Lynn Gan
Supervisor
Operations
SMRT Taxis Pte Ltd

[Customer / Finance Co]

Date	Day	Taxi at workshop / traffic police compound	Surveyor's recommendation
5/4/2018	Thurs	1 day	Accident occurred at 3.20am. Taxi was towed to traffic police compound
6/4/2018	Fri	1 day	taxi was towed back at 3.00pm
7/4/2018	Sat	1 day	0 day
8/4/2018	Sun	1 day	0 day
9/4/2018	Mon	1 day	0 day
10/4/2018	Tues	1 day	notified PRS at 8.17am. Our taxi was surveyed at 4.51pm
11/4/2018	Wed	1 day	KIV for your surveyor's approval on the supplementary parts before we place the order
12/4/2018	Thurs	1 day	0 day
13/4/2018	Fri	1 day	0 day
14/4/2018	Sat	1 day	0 day
15/4/2018	Sun	1 day	0 day
16/4/2018	Mon	1 day	0 day
17/4/2018	Tues	1 day	0 day
18/4/2018	Wed	1 day	0 day
19/4/2018	Thurs	1 day	0 day
20/4/2018	Fri	1 day	0 day
21/4/2018	Sat	1 day	0 day
22/4/2018	Sun	1 day	0 day
23/4/2018	Mon	1 day	0 day
24/4/2018	Tues	1 day	0 day
25/4/2018	Wed	1 day	ordered supplementary parts after the approval
26/4/2018	Thurs	79 days	waiting for parts from 26/4/2018 to 13/7/2018
14/7/2018	Sat	1 day	parts supplied to Agent
15/7/2018	Sun	1 day	0 day
16/7/2018	Mon	1 day	job commenced
17/7/2018	Tues	1 day	1 day
18/7/2018	Wed	1 day	1 day
19/7/2018	Thurs	1 day	1 day
20/7/2018	Fri	1 day	1 day
21/7/2018	Sat	1 day	0.5 day
22/7/2018	Sun	1 day	0 day
23/7/2018	Mon	1 day	1 day
24/7/2018	Tues	1 day	1 day
25/7/2018	Wed	1 day	1 day
26/7/2018	Thurs	1 day	1 day
27/7/2018	Fri	1 day	1 day
28/7/2018	Sat	1 day	0.5 day
29/7/2018	Sun	1 day	0 day
30/7/2018	Mon	1 day	1 day
31/7/2018	Tues	1 day	1 day
1/8/2018	Wed	0.75 day	job completed at 3.26pm
		118.75 days	14 days