

INSURANCE

INS. CASE OWNER:

CC 4/III180

LKK
IDAC

Surveyor:

Adnan

DOI:

ASSIGNMENT

13/4/18

Date / Time:

9-4-18

Registered in Morion:

9-4-18

Pre-assign / CCU / FTE

SH96525



Insured Vehicle No.

Name of Insured

CTP

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

30/3/18

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO. Driver Name / Age :

Lee Seck Hong

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

M com 0018

H. Conata

Upp Saranyoon Rd

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

Final ? Yes / No

SLB5353E



INSRS:

WSP:

Tel :

Liability :

RMKS:

Antelution



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/Time

13/4/18

SLB5353E - X;

SH96525-13/III1809975/Yell, DOR 14/6/18

& unable to trace ORO's OZ.

14/6/19

Email to workshop 10 days notice

25/6/19.

Email to III Subant w/p.

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOJA S/N No. :

If NO or B 28. Ass. Lia

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(5

x

days)

Loss of Income (LOI):

SS

(5

x

days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

25/6/19

W/P Temporary Close \$250.00

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|---|--|---------------------------|------------|--|
| INDIA INTERNATIONAL INSURANCE PL | | Ref : CC4/III18006515/ua3 | | |
| 64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711 | | Date : 09-04-2018 | | |
| | | Code : III2 | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SH 9652S | Veh. Inspected | SLE 5353E | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 09/04/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | c.c | 0 | |
| Engine No. | HIDDEN | Year of Reg. | | |
| Chassis No. | | Colour | | |
| Odometer | - | Steering | | |
| Brakes | | Modification | | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 30/03/2018 | Inspection Date | | |
| Survey held at | AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623 | | | |
| 5a. Remarks | | | | |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

AUTOLUTION INDUSTRIAL PTE. LTD.

ESTIMATE : ACCIDENT/ROOF REPAIRS

REFERENCE : INS/IC/R/009/18
DATE : 02-APR-2018

INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET
#04-05 108 BUILDING
SINGAPORE 069111
TEL : 63476100
FAX : 62244174
ATTENTION: CLAIM MANAGER

OWNER'S NAME : MR YIN CHENGYAN
ADDRESS : BLK 553 PASIR RIS STREET 51
#10-105
S1510553
TELEPHONE NO : 8668436

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : *
VEHICLE NO : SLES253E
MODEL CODE : PRLAR82J1JUEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HWA2277526A
CHASSIS NO : S/NFEA/11101858805
MILEAGE : 36469 KM
DATE IN : 02/04/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : HWSKH
ACCIDENT DATE : 30/03/2018

AUTOLUTION INDUSTRIAL PTE LTD
19 UBI ROAD 4
SINGAPORE 408623
TEL: 6490 9666 FAX: 6846 7453

Lhh Auto Consultants hence notify the Repairer of the following:

- To resurvey the car after spray painting
- To inspect the car body during resurvey
- Paint check will subject to confirmation
- The car body survey is on a "Without Prejudice" basis
- Structural modification is allowed
- Insurance company's survey must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

- 96450079

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REPAIR NO GLASS/SH

| S/N | JOB CODE | NATURE OF JOB | ESTIMATED | SURVEYOR'S |
|----------------------|----------|---|-------------------|----------------|
| | | | CHARGES | RECOMMENDATION |
| 1 | 22/001 | LABOUR CHARGES TO REPAIR LH FRONT DOOR, RENEW LH FRONT DOOR MIRROR AND LH FRONT FENDER. | 450.00 | 370 |
| 2 | 22/002 | CHARGES TO SPRAY PAINTING SAME. | 100.00 | 620 |
| TOTAL LABOUR CHARGES | | | 2150.00 | |

Excluding Front Bumper. Spray paint 250 ✓

MATERIAL LIST FOR ACCIDENT VEHICLE REGA NO SLE53536

| S/N | PARTS DESCRIPTION | PARTS NUMBER | DAMAGED PARTS & PRICES | | |
|---|--------------------------------------|--------------|------------------------|----------|----------------|
| | | | NETT | LIST | S/NETT REMARKS |
| 1 | SUNSHIES | NP6 | | | 60.00 ? |
| 2 | L/F DOOR MIRROR CASING <i>not on</i> | 56374-4E4HE | 105.70 | <i>✓</i> | |
| 3 | L/F DOOR MIRROR <i>cut</i> | 96302-4E4HE | 644.80 | <i>✓</i> | |
| 4 | L/F FENDER ARC MOLD <i>cut</i> | 63811-4E4HE | 483.00 | <i>✓</i> | |
| 5 | FENDER-FRONT LH <i>Dented</i> | 73101-4E4HE | 622.70 | <i>✓</i> | |
| SUB TOTAL | | | 1856.20 | 0.00 | 60.00 |
| LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%) | | | 171.24 | 0.00 | 0.00 |
| GRAND TOTAL | | | 1484.96 | 0.00 | 60.00 |
| OVERALL TOTAL | | | 1544.96 | | |

LEGEND: REMARKS (X) = APPROVED, REMARKS (✓) = NOT APPROVED

Front Bumper *cut* *✓*

SUMMARY OF ESTIMATE FOR VEHICLE REG# WD 5153598

| | |
|---------------------------|------------------|
| TOTAL LABOUR CHARGES | 1150.00 |
| TOTAL SPARE PARTS CHARGES | 1544.96 |
| GRAND TOTAL | 2694.96 * |

* All charges doE not include GST.

SURVEYOR'S PARTICULARS

| | | |
|-----------------|---|------|
| NAME | : | |
| SURVEYED DATE | : | |
| AUTHORIZED DATE | : | |
| EXCESS CLAIM | : | 0.00 |
| LIABILITY | : | 0.00 |
| REMARKS | : | |

Adrian Ling
13/04/18.
04 Days.

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

27115.96
2044.96

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 25 June, 2019 11:03 AM
To: Sherini Pillai
Cc: motorclaim@iii.com.sg
Subject: Your Ref : MCT18031036, Our Ref : CC4/III18006515/Awa3, ACCIDENT INVOLVING SH 9652S AND SLE 5353E ON 30/03/2018 ALONG UPPER SERANGOON RD
Attachments: RE: Accident involving SLE5353E and your insured SH9652S on 30.3.2018
***CC4/III18006515/ua3

Your Ref : MCT18031036
Our Ref : CC4/III18006515/Awa3

Dear Sherini

ACCIDENT INVOLVING SH 9652S AND SLE 5353E ON 30/03/2018 ALONG UPPER SERANGOON RD

We refer to the above matter

Please be inform that we had given 10 days' notice to TP repairer. that till date TP's repairer had not finalised with our surveyor since 13/04/2018 after inspection .

In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 9 April 2018 1:46 PM
To: Hamzah Saad; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: Accident involving SLE5353E and your insured SH9652S on 30.3.2018
Attachments: sle5353e-estimate 300318.pdf; SLE5353E-SAS-30.3.18.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLE5353E and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

1:52pm @ 9/4/2018
person @ Hamzah
vehicle not in

From: Hamzah Saad [mailto:hamzah_saad@tanchong.com]
Sent: 09 April, 2018 12:50 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: Accident involving SLE5353E and your Insured SH9652S on 30.3.2018

Hi,

You may send LKK Auto consultants.

Regards

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483
Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, April 9, 2018 9:14:17 AM
To: Hamzah Saad
Subject: RE: Accident involving SLE5353E and your insured SH9652S on 30.3.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Hamzah Saad (mailto:hamzah_saad@tanchong.com)

Sent: 07 April, 2018 4:05 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Accident involving SLE5353E and your insured SH9652S on 30.3.2018

Hi,

Prior to the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Friday, 14 June, 2019 10:48 AM
To: Hamzah
Cc: Admin A
Subject: RE: Accident involving SLE5353E and your insured SH9652S on 30.3.2018
***CC4/III18006515/ua3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SLE 5353E AND SH 9652S on 30.3.2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s India International Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Tuesday, 22 May, 2018 9:56 AM
To: Hamzah <hamzah_saad@tanchong.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SLE5353E and your insured SH9652S on 30.3.2018 ***CC4/III18006515/ua3

"Without Prejudice"

Dear Hamzah,

We refer to the below matter.

Please be inform that we are still pending for evidence from our Insured.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hamzah [mailto:hamzah_saad@tanchong.com]

Sent: Monday, 21 May 2018 4:44 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SLE5353E and your insured SH9652S on 30.3.2018 ***CC4/III18006515/ua3

Dear Thin Thin,

Have you finish the investigation.

Kindly revert.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Sent: Friday, April 13, 2018 10:32:51 AM

To: Mei Kwan (LKKAUTO); Hamzah Saad

Cc: Vivian Lau (LKKAUTO); Admin A

Subject: RE: Accident involving SLE5353E and your insured SH9652S on 30.3.2018 ***CC4/III18006515/ua3

"Without Prejudice"

Dear Hamzah,

We refer to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)

Sent: Wednesday, 11 April 2018 8:17 AM

To: Hamzah Saad / TCMS <hamzah_saad@tanchong.com>

Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SLE5353E and your insured SH9652S on 30.3.2018 ***CC4/III18006515/ua3

Dear Hamzah,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

For your update please.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hamzah Saad [mailto:hamzah_saad@tanchong.com]

Sent: 09 April, 2018 12:50 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: Accident involving SLE5353E and your insured SH9652S on 30.3.2018

Hi,

You may send LKK Auto consultants.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, April 9, 2018 9:14:17 AM

To: Hamzah Saad

Subject: RE: Accident involving SLE5353E and your insured SH9652S on 30.3.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Hamzah Saad [mailto:hamzah_saad@tanchong.com]

Sent: 07 April, 2018 4:05 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Accident involving SLE5353E and your insured SH9652S on 30.3.2018

Hi,

Prior to the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

...CLAIM SUBFOLDER...(Pending for Survey Report)

WF

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 10 Apr 2018 Edit Reg | | 09 Apr 2018 00:00 Edit Adj Rpt | S\$2,660.40 Edit Estimates | S\$2,660.40 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R | | | | | | | | |
| Main Claimant: | YIN CHENG YAN , ID: S7681839H | | | | | | | | |
| Vehicle Reg. No.: | SLE5353E | Date of Loss: | 30/03/2018 18:00 - :59 [21 Months and 12 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / MCT18031036 | Policy/Cover Note No.: | MCOM0015 | | | | | | |
| Vehicle Reg. No. (Insured): | SH9652S | Policy No. (Claimant): | GA221942/1 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Autolution Industrial Pte Ltd (HQ) 19 UBI ROAD 4, 408623 Ubi - Tel: | | | | | | | | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai] | | | | | | | | |
| Claimant's Insurer: | AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/04/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> III_SG (14/09/2018): Alert - Adj Mandate Maintained - SLE5353E - Claim Handler: Sherini Pillai | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SLE5353E (MCT18031036)
[SH9652S]
TP
YIN CHENG YAN
Mar 30 2018 6:00PM
[COMFORT TRANSPORTATION PTE LTD]
Autolution Industrial Pte Ltd

| Upload Documents Upload Photos Compose New Letter | | | View View in Browser | |
|---|-----------------|--|---|-------------------------------------|
| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 13/06/19 11:20 | Chassis Number | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 5 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 6 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 17 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 18 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 19 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 20 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 21 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 22 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 23 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 24 | 13/06/19 11:20 | General View | Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 09/04/18 17:01 | TP ESTIMATE | Load PDF | |
| 2 | 09/04/18 17:01 | TP GIA REPORT | Load PDF | |
| 3 | 09/04/18 17:01 | ACKNOWLEDGEMENT EMAIL TO III DD 09.04.2018 | Load PDF | |
| 4 | 18/04/18 00:13 | TP ESTIMATE - MARKED. | Load PDF | |
| 5 | 25/06/19 11:05 | Email to III to submit WP report 25.6.19 | Load PDF | |
| 6 | 25/06/19 11:05 | Email to wkshop given 10days notice | Load PDF | |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 13/04/18 09:10 | E-filed GIA report-IV | Load PDF | |

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^

v

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18006515/AWA3Q2

Date: 05/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SLE5353E

Insured Vehicle No : SH9652S

Date of Loss: 30/03/2018

Nature of Claim:

TP

Claim No: MCT18031036

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLE5353E

Make & Model: NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD 5DR
(A)

Engine No: HRA2277526A

Reg. Date: 18/06/2016 (Man. Year: 2016)

Chassis No: SJNFEEAJ11U1659805

Colour: Blue

Odometer: 39231 km

Engine Capacity: 1197 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R17

Rear Tyre Size:

215/60 R17

Front Left Side: Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|------------------------------------|-----------------|-----------------|---------------|-------------|
| Parts | 1,544.96 | 1,400.40 | 144.56 | 9.36 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,400.00 | 1,260.00 | 140.00 | 10.00 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 2,944.96 | 2,660.40 | 284.56 | 9.66 |
| + GST 7.00/7.00% (S\$) | 206.15 | 186.23 | 19.92 | 9.66 |
| Nett Amount (S\$) | 3,151.11 | 2,846.63 | 304.48 | 9.66 |
| Global Sum Settlement (S\$) | | 0.00 | | |

INSPECTION

Date of Assignment: 09/04/2018

Date Inspected: 13/04/2018 Inspected At:

Autolution Industrial Pte Ltd (HQ)
19 UBI ROAD 4
Singapore 408623

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | |
|----------------------|--|--|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 04 Jul 2019) |
| Parts: | M1-SUV | NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SLE5353E) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|-------------------------|---------------|---|-----------------|
| 1 | 1 | | *L/F DOOR MIRROR CASING | Not Necessary | 105.70 FN | *- FN |
| 2 | 1 | | *L/F DOOR MIRROR | Cut | 644.80 FN | *644.80 FN |
| 3 | 1 | | *L/F FENDER ARC MLDG | Cut | 483.00 FN | *483.00 FN |
| 4 | 1 | | *FENDER -FRONT LH | Dented | 622.70 FN | *622.70 FN |
| 5 | 1 | | *SUNDRIES | *Check | 60.00 FS | *- FS |
| | | | | | Sub Total (S\$) | 1,916.20 |
| | | | | | - Nett Item Discount on N Items 20.00/20.00% (S\$) | 371.24 |
| | | | | | Total Parts (S\$) | 1,544.96 |
| | | | | | | 1,400.40 |

F=Franchise part. S=SpcNett. N=NettItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|---|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | LABOUR CHARGES TO REPAIR LH FRONT DOOR ,RENEW LH FRONT DOOR MIRROR AND LH FRONT FENDER | New | 450.00 | 390.00 |
| 2 | CHARGES TO SPRAY PAINTING SAME | New | 700.00 | 620.00 |
| 3 | FRONT BUMPER,SPRAY PAINT | New | 250.00 | 250.00 |
| Gross Labour Cost (S\$) | | | 1,400.00 | 1,260.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >