

Surveyor's

Minimen

Kalvin

ASSIGNMENT (Office)

From (Person):

chin lee ying

of

AIG

Date/Time:

9/4/18 @ 3.09pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFQ 8977T

Insured:

SKV 6916Y

at Workshop m/s

Wee Hoe Auto

Tel:

6858 0019

of

19 Kim chuan Terrace

Policy No:

2100494763-01

Claim No:

326445436686

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

03/01/18

10/01/2018

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS (wp)

Date/Time:

3.17pm @ 9/4/18

Person Contacted:

Mr. Kraf

Vehicle

IN/OUT

Date/Time

Action/Instruction (X) Estimate

SFQ 8977T - X

SKV 6916Y - CS3/AIG18000673/Kub3

DOA: 7/01/18

Demantle Part: 10042018

REF: AIG

ASSIGNMENT

From: Date: 10/04/18

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SFQ 8977T

at Workshop m/s Wee Hoe Auto

of 19 Kim Chuan Terrace

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS / wp

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SFQ 8977T Yr Regn: /

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Sienna

Colour: Grey

Sp. Reading: 162027

Eng/No:

C/No: NCP81-562117

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/55 R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kumho - Rear Newton-Front

Front

R/Bal. 7 mm

L/Bal. 7 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

18/4/18 Submit DAR Report

RECEIVED 18 APR 2018

Date/Time File Pass to?

☐ : Preli. Report☐ : Final Report

Date/Time File Return to?

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp \$☐ : Interview \$☐ : Tech Insp \$☐ : Weekend \$

Survey Fee:

Transportation

1 \$ + RS \$

2 Photos

3 Others

TOTAL

180

20

200

Report Format :

Lump Sum / I.B.I. (\$)

**FW: - FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED
VEHICLE SKV6916Y & SFQ8977T ON 03 APRIL 2018**

From: Chin, Lee-Ying
To: 'assignments', Admin A
Cc:
Sent: 9/4/2018 3:09:18 PM
Attachments:  FaxEE13.tif

Re-send

From: Chin, Lee-Ying
Sent: Monday, April 09, 2018 11:02 AM
To: 'assignments'; 'Admin A'
Cc: Fong, Andy-SY
Subject: AIGENCRYPT - FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6916Y & SFQ8977T ON 03 APRIL 2018
Importance: High

Hi LKK,

Kindly assist to survey, vehicle is in.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947 | Fax +(65) 6835 7416
Lee-Ying.Chin@aig.com | www.aig.com.sg

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VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths
Agents for Trade Marks
(Incorporated with limited liability)

ERIC NG CHING BOON
WONG KENG LEONG RAYNEY
AUDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALI D/O MUNIANDY
SEGA PARAM
ONG BOCK KEE
DIANE ANG KIM NOI
RAVENDRA KRISHNASAMY
TAY HAO RAN
JANICE HAN JIA LIN
TAN YINGXIAN SELWYN

Company Registration No. 200721148H

Head Office:

133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch:

490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

HEAD OFFICE:

TEL : 65342811 (Hunting)
FAX : 65356802 (General)

E-MAIL: annatan@visionlawllc.com

BRANCH

TEL : 63580703
FAX : 63580448(conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE - Please reply to **HEAD OFFICE** for this matter

OUR REF: AKN-atv-INS-W30-SFQ8977T-2018 - [please reply to: annatan@visionlawllc.com](mailto:annatan@visionlawllc.com)
YOUR REF: SKV6916Y

4 April 2018

AIG ASIA PACIFIC INSURANCE PTE LTD

CHARTIS Building
78 Shenton Way #08-16
Singapore 079120

Attn: Motor Claims Department

BY FAX 6835-7416 & EMAIL

Lily.Tan@aig.com
Lee-Ying.chin@aig.com
Darshene.Supramaniam@aig.com

Dear Sirs

NAME OF CLAIMANT: ARC LASING SERVICES

VEHICLE NUMBER: SFQ 8977 T

YOUR INSURED VEHICLE NUMBER: SKV 6916 Y

ACCIDENT ALONG DUNEARN ROAD BESIDE SCGS ON 3 APRIL 2018 AT ABOUT 1320HOURS

We refer to your email dated 5 April 2018 wherein there is no agreement to the appointment of Single Joint Expert for this matter.

Please be Informed that the said vehicle can be inspected at :

WEE HOE AUTO SERVICE

19 KIM CHUAN TERRACE
SINGAPORE 537041

Contact Person:

TEL: 6858-0019 (KIAT)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any Intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

(Head Office)

cc. **SFQ 8977 T - By fax 6858-0195 only**

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor
(Name & Signature)

Date & Time of Inspection :

CONFIDENTIALITY

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MOTORCAR (Rear)

(1) $\text{Ksp}(\text{AgCl}) = 1.8 \times 10^{-10}$ (2) $\text{Ksp}(\text{AgBr}) = 5.0 \times 10^{-13}$ (3) $\text{Ksp}(\text{AgI}) = 8.5 \times 10^{-17}$
(4) $\text{Ksp}(\text{Ag}_2\text{CrO}_4) = 1.1 \times 10^{-12}$

Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper	Rehnd		1
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover			
1146	992341	Rear Bumper Clips	acc		6
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector			
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor	shhd		1/50
1159	993327	Rear End Panel	Repair		1
1160	993339	Rear End Panel Top Garnish			
1161	993333	Rear End Panel Inner Trim			
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp			
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp			
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate	Repair		1
1182	991328	Tailgate Emblem	acc		2
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp			
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant			
1197	994629	Tailgate Lock			
1198	994651	Tailgate Rubber			
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board			

Vehicle No: SFQ 8977

[illegible]

3 D-75



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS3/AIG18006513/K1z4d3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 09-04-2018		
Code : AIG				
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	SKV 6916Y	Veh. Inspected	SFQ 8977T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	CHIN LEE YING	Assign Date	09/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/04/2018	Inspection Date		
Survey held at	WEE HOE AUTO SERVICE 19 KIM CHUAN TERRACE SINGAPORE 537041			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Apr 2018 Edit Reg		09 Apr 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: ABDUL JALIL BIN ALIYAR KUNJU , Co. Reg. No.: -									
Main Claimant: ARC LASING SERVICES									
Vehicle Reg. No.: SFQ8977T		Date of Loss: 03/04/2018 13:00 - :59							
Claim Type: TP / 3264454366SG		Policy/Cover Note No.: 2100494763-01 (Comprehensive)							
Vehicle Reg. No. (Insured): SKV6916Y		Policy No. (Claimant):							
		Excess:							
Repairer: Wee Hoe Auto Service (HQ) 19 Kim Chuan Terrace, Singapore 537041, 537041 Kaki Bukit - Tel: 68580019									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaljye.Wui@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 19/04/2018]									
Claimant's Solicitor: VISION LAW LLC - Tel: 65342811									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (11/04/2018): NO TP GIA REPORT - AIG_SG (11/04/2018): NO OI GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFQ8977T (3264454366SG)
 [SKV6916Y]
 TP
 ARC LASING SERVICES
 Apr 3 2018 1:15PM
 [ABDUL JALIL BIN ALIYAR KUNJU]
 Wee Hoe Auto Service

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		☒			
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print			
1	12/04/18 09:03		Accident Statement From: SC - Reg. No: SKV6916Y, Claimant: ABDUL JALIL BIN ALIYAR KUNJU													Load HTM				
Photos/Images															3 per page		☒			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	10/04/18 17:37		General View													Load JPG		☒		
2	10/04/18 17:37		General View													Load JPG		☒		
3	10/04/18 17:37		General View													Load JPG		☒		
4	10/04/18 17:37		General View													Load JPG		☒		
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31	10/04/18 17:37		General View													Load JPG		☒		
32	10/04/18 17:37		General View													Load JPG		☒		
33	10/04/18 17:37		General View													Load JPG		☒		

Assessment Reports			1 per page	☒	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
34	11/04/18 08:13	Reinspection Photo		Load JPG	☒
35	11/04/18 08:13	Reinspection Photo		Load JPG	☒
36	11/04/18 08:13	Reinspection Photo		Load JPG	☒
37	11/04/18 08:13	Reinspection Photo		Load JPG	☒
38	11/04/18 08:13	Reinspection Photo		Load JPG	☒
39	11/04/18 08:13	Reinspection Photo		Load JPG	☒
40	11/04/18 08:13	Reinspection Photo		Load JPG	☒
41	11/04/18 08:13	Reinspection Photo		Load JPG	☒
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43	11/04/18 08:13	Reinspection Photo		Load JPG	☒
44	11/04/18 08:13	Reinspection Photo		Load JPG	☒
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47	11/04/18 08:13	Reinspection Photo		Load JPG	☒
48	11/04/18 08:13	Reinspection Photo		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG18006513/K1Z4D3E2

Date: 19/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100494763-01
 Claimant Vehicle No: SFQ8977T Insured Vehicle No: SKV6916Y
 Date of Loss: 03/04/2018 Nature of Claim: TP Claim No: 3264454366SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFQ8977T
 Make & Model: TOYOTA SIENTA, 1.5 (A) Engine No: HIDDEN
 Reg. Date: (Man. Year:) Chassis No: NCP815072117
 Colour: Grey Odometer: 162077 km
 Engine Capacity: 0 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Neuton 7 mm Rear Left Side: Kumho 7 mm
 Front Right Side: Neuton 7 mm Rear Right Side: Kumho 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 09/04/2018
 Date Inspected: 10/04/2018 Inspected At: Wee Hoe Auto Service (HQ)
 19 Kim Chuan Terrace,
 Singapore 537041
 Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Ho Zhao Tian

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	0.00 F	*- F
2	6		*REAR BUMPER CLIPS	Necessary	0.00 F	*- F
3	1		*SET REVERSE SENSOR	Shorted	0.00 F	*- F
4	1		*REAR END PANEL	Repair	0.00 F	*- F
5	1		*TAILGATE	Repair	0.00 F	*- F
6	2		*TAILGATE EMBLEM	Necessary	0.00 F	*- F
F=Franchise part.				Total Parts (S\$)	0.00	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >