

INS. CASE OWNER:

CC 4/FWD1800 6476; m1063

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES/NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES/NO : TP GIA REPORT: YES/NO

Insured Liability: % Final? Yes/No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MCF

Repair Cost:

S\$10,110.50

(4 days)

Reduction:

37 %

Email

Call

FINAL SETTLEMENT

Date/Time: 19.11.18

Confirm with: ANGELA

Email

Call

Final Liability:

S\$150

(Agreed / Assessed) BOLA S/N No.:

37

If NO or B 28, Ass. Lit.:

Repair Cost:

S\$10,818.24

OI REPAIR ENDED TP

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 300.00

(\$50 x 6 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+500

Total:

S\$ 11,120.24

Global Sum S\$:

FINAL PAYMENT

Date/Time: 19.11.18

Confirm with: ANGELA

Email

Call

Payee 1:

S\$11,120.24

Name 1:

BORNEO MOTORS (S) PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF: FWD

ASSIGNMENT

From: Date: 14/05/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLL 217D

at Workshop m/s:

Borneo Motor

of

2 Pandan Crescent

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Thomas

(Policy Condition)

10am - 12pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repair: 4 days Res: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Van No: SLL 217D Yr Reg: FEB 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA SIENNA 1996

Colour: SILVER A/C Insured / Std / NI / NA

Sp Reading: 30483 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MHHF728H2X 00025507

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/50R16

R: ✓

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Sun

Front

Rear

R/Bal: 8 mm R/Bal: 8 mm

L/Bal: 8 mm L/Bal: 8 mm

D.O.A: 6/4/2018 D.O.I: 14/5/2018

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP: +10,110.50 (Rtd: +5859.50 37%)

Date/Time: File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Y: 3/4/2018

1. Other:

1. Other:

1. Other:

1. Other:

1. Other:

Report Format:

Lump Sum / L.B. / 15

Add Fee: ☐ Site Insp. 15☐ Interview 15☐ Tech. Serv 15☐ Workshop 15



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18006476/eb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986		Date : 09-04-2018	
		Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKR 9780Y	Veh. Inspected	SLL 2117D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/04/2018	Inspection Date	
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Co Reg No : 196700086Z
GST-Reg No : MR-8500000-9

ESTIMATE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mr Ooi Yanheng (Huang Yanheng) 546A Segar Road #07-75 Singapore 671546 Mobile: 97973965
	Document No	
	Document Date	
	0	
	05/04/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	MWYQRT	E1	N3P170R	17/02/2017	SLL2117D	0	30301 72/DS/SLL2117D
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MHF228H3X00025507	2NPK117716	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY TP INS: <i>new</i> TP VEH: SKR9780Y DATE OF ACC: 04.04.2018				80, 200.00
2	B	BP-LAB DRILL HOLE AND INSTALL REVERSE SENSOR (N ETT)				154.00
3	Z	BP-SLANT SUPPLY SEALANT (NETT)				200.00
4	B	BP-LAB REMOVE AND TRANSFER TAILGATE COMPONENTS ONTO NEW TAILGATE (NETT)				308.00
5	B	BP-LAB R/I REAR REVERSE CAMERA TO FAC REPAIR (N ETT)				308.00
6	B	BP-LAB REMOVE INTERIOR UPHOLSTERY TO FAC REPAIR (NETT)				308.00
7	B	BP-LAB CHECK WIRING AND CONDUCT WATER TEST (NET T)				154.00
8	B	BP-WS REPLACE TAILGATE GLASS (NETT)				396.00
9	L	BP-LPO SUPPLY 3M SOLAR FILM (NETT)				480.00
10	L	BP-LPO SUPPLY REGN PLATE (NETT)				80.00
11	B	BP-ECU TO RESET ECU AND REPROGRAMME (NETT)				616.00
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3623394

TO SECURITY GUARD

3623394

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 05/04/2018
TIME 15:33

VEHICLE NO SLL2117D

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

Borneo Motors

Co Reg No : 196700086Z
GST-Reg No : MR-8500000-9

ESTIMATE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Online Service Booking :
www.toyotasingsapore.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 129462
Tel no. 6631-1188

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mr Ooi Yanheng (Huang Yanheng) 546A Segar Road #07-75 Singapore 671546 Mobile: 97973965
	Document No	
	Document Date	
	0	
	05/04/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	MWYQKT E1	HSP170R	17/02/2017	SLL2117D	0	30301	72/DS/SLL2117D
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MHFE28H3X00025507	2NRX117716	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
12	B	BP-LAB REPLACE ACC DAMAGED PARTS AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS				1248/2464 3080.00
13	B	BP-RES RESPRAY ACC AFFECTED AREAS				1518/2580 3036.00
14	1	SPC507-0DOOK 17 BACK SENSOR 1D4 SILVER METALLI	1.00	172.40		172.40
15	2	S52159-GU919 COVER, RR BUMPER, L	1.00	306.40		306.40
16	3	S52576-OD270 RETAINER, RR BUMPER	1.00	68.50		68.50
17	4	S52156-OD100 SUPPORT, RR BUMPER S	1.00	71.50		71.50
18	5	S52575-OD280 RETAINER, RR BUMPER	1.00	68.50		68.50
19	6	S52155-OD110 SUPPORT, RR BUMPER S	1.00	71.50		71.50
20	7	T52461-52020 CUSHION, RR BUMPER	4.00	25.20		100.80
21	8	S52151-OD010 EXTENSION, RR BUMPER	1.00	184.20		184.20
22	9	S52162-OD040 EXTENSION, RR BUMPER	1.00	125.20		125.20
23	0	S52161-OD070 EXTENSION, RR BUMPER	1.00	125.20		125.20
24	1	S52161-QK040 PIECE, RR BUMPER	10.00	3.90		39.00
25	2	S52162-OD050 PLATE, RR BUMPER, NO	1.00	20.10		20.10
26	3	S58302-OD010 PANEL SUB-ASSY, LWR	1.00	675.20		675.20
27	4	S58307-OD320 PANEL SUB-ASSY, BODY	1.00	420.10		420.10
28	5	S64716-OD170 C0 COVER, DECK TRIM, RR	1.00	148.80		148.80
29	6	S58408-OD010 C0 BOARD SUB-ASSY, DECK	1.00	130.50		130.50

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3623395

TO SECURITY GUARD

3623395

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 05/04/2018
TIME 15:33

VEHICLE NO SLL2117D

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Co Reg No : 196700086Z
GST-Reg No : MR-8500000-9

ESTIMATE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Online Service Booking :
www.toyotasingsapore.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel: 6631 1188

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mr Ooi Yanheng (Huang Yanheng) 546A Segar Road #07-75 Singapore 671546 Mobile: 97973965
	Document No	
	Document Date	
	0	
	05/04/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HWYQKT	E1	NSP170R	17/02/2017	SLL2117D	0	30301 72/DS/SLL2117D
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MHF228H3X00025507	2NRX117716	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
30	7	S64421-0D010 TRAY, LUGGAGE COMPAR	1.00	313.40		313.40
31	8	S67005-0D360 PANEL SUB-ASSY, BACK	1.00	1097.60		1097.60
32	9	S67881-0D130 WEATHERSTRIP, BACK D	1.00	360.70		360.70
33	0	S68105-0D260 GLASS SUB-ASSY, BACK	1.00	973.80		973.80
34	1	S64813-0D330 DAM, BACK WINDOW GLA	2.00	12.00		24.00
35	2	S69350-0D240 LOCK ASSY, BACK DOOR	1.00	452.70		452.70
36	3	T90975-02086 TOYOTA SYMBOL EMBLEM	1.00	72.20		72.20
37	4	S75442-0D290 PLATE, BACK DOOR NAM	1.00	34.40		34.40
38	5	S75441-0D070 PLATE, BACK DOOR NAM	1.00	51.50		51.50
39	6	T81480-52070 LAMP ASSY, RR FOG,	1.00	226.60		226.60
40	7	T81481-52560 BRACKET, FOG LAMP	1.00	46.90		46.90
41	8	T89997-30100 ANTENNA, ELECTRICAL	1.00	60.30		60.30

Not Authorised
PPB Repairs
Before Point Photo
Ltk Auto

Parts notice notify of the following:
Before/after spray painting
damaged part(s) during repair
Before/after confirmation
Without Prejudice basis
Work(s) is allowed
Work(s) must be resurveyed and
approved by insurance company

14/1/2018
5 working days

For & on behalf of Borneo Motors	Customer's Signature	Approved by Repairer Change Summary	Total	15,970.00
	Please acknowledge receipt of vehicle	Parts 6,442.90	GST 7.00%	1,117.90
		Labour 8,968.00	Less	0.00
		Materials 560.00		
		Lubrication/Fluid 0.00		
		Others 0.00	Amount Due	17,087.90

PLEASE TEAR ALONG PERFORATED LINE

3623396

TO SECURITY GUARD

3623396

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 05/04/2018
TIME 15:33

VEHICLE NO SLL2117D

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Borneo Motors

Co Reg No: 196700862

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2018/08/PD8661/DS(TP)

Your Ref: 1201800004339

24 Aug 2018

BY HAND (INS COPY)

M/S. FWD SINGAPORE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Asher Sng

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLL2117D AND SKR9780Y ON 04 Apr 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$10,818.24	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$300.00(\$50x6days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant ☐	Total Claim - \$11,120.24

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (X) Car Rental Invoice/Agreement/Medical Receipt | (✓) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SU 2140 and SKR 97807 on 4/4/2018
Own vehicle's number Other vehicle's number Date of accident

along Ubi Ave 2
Accident location

BY THE LETTER OF AUTHORITY, I/we, Ooi Yee Hong & SP4197090
Name of Policy Holder & (IC/Passport/Company Registration) number

of Buc 546A Jeger Road #02-75 SC 671546
Address of Policy Holder

owner of Vehicle Registration No. SU 2140 hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number WU50418 taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain **irrevocable**.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 19th of the month May Year 20 18

Signed & Delivered By:

Witness By:


(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

*delete as appropriate

RELEASE

Claim Reference:	1201800004339
Surveyor's Reference:	CC4/FWD18006476/M1eb3
TP Reference:	BMS2018/08/PD8661/DS(TP)

We, **BORNEO MOTORS (S) PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLL 2117D** ("Vehicle") to accept the sum of **\$11,120.24**, being the amount claimed for **\$10,818.24** (repair costs), **\$300.00** (loss of rental/ use), **\$ -** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **04/04/2018** (date of accident) at / along **UBI AVE 2** (location) involving vehicle no/s. **SLL 2117D** and **SKR 9780Y**.

This is pursuant to the inspection conducted on **14/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKR 9780Y** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 21 day of Nov 2018

CLAIMANT




[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



MCF

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingsapore.com.sgToyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no: 6631 1188Go Reg No : 196700086Z
GST Reg No: MR-8500000-9**TAX INVOICE**

Join Toyota ME @ http://toyotame.borneomotors.com.sg & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031/FWD	Mr Ooi Yanheng (Huang Yanheng) 546A Segar Road #07-75 Singapore 671546 Mobile: 97973965
	Document No 38026328	
	Document Date 30/07/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	MWYQKT	E1	NSP170R	17/02/2017	SLL2117D	32312	30301 72/DS/SLL2117D
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MHFZ28H3X00025507	2NRX117716	60	Thomas Pang W T	14/05/2018 14.29	28/06/2018	8.59	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY TP INS: FWD INSURANCE TP VEH: SKR9780Y DATE OF ACC: 04.04.2018 BY:LKK @ 14.05.2018 07 WORKING DAYS				50.00
2	B	BP-LAB DRILL HOLE AND INSTALL REVERSE SENSOR (N * ETT)				154.00
3	Z	BP-SLANT SUPPLY SEALANT (NETT)				200.00
4	B	BP-LAB REMOVE AND TRANSFER TAILGATE COMPONENTS * ONTO NEW TAILGATE (NETT)				308.00
5	B	BP-LAB R/I REAR REVERSE CAMERA TO FAC REPAIR (N * ETT)				308.00
6	B	BP-LAB REMOVE INTERIOR UPHOLSTERY TO FAC REPAIR * (NETT)				308.00
7	B	BP-LAB CHECK WIRING AND CONDUCT WATER TEST (NET * T)				154.00
8	B	BP-WS REPLACE TAILGATE GLASS (NETT) *				396.00
9	L	BP-LPO SUPPLY 3M SOLAR FILM (NETT) M30				480.00
10	B	BP-ECU TO RESET ECU AND REPROGRAMME (NETT) 18				616.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462 3722967

TO SECURITY GUARD

3722967

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 30/07/2018
TIME 18:16

VEHICLE NO SLL2117D

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**



Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9**TAX INVOICE**Online Service Booking :
www.toyotasingapore.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

Join Toyota ME @ http://toyotame.borneomotors.com.sg & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD	Mr Ooi Yanheng (Huang Yanheng) 546A Segar Road #07-75 Singapore 671546 Mobile: 97973965
	Document No: 38026328	
	Document Date: 30/07/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	MWYQKT	E1	NSP170R	17/02/2017	SLL2117D	32312	30301 72/DS/SLL2117D
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MHF228H3X00025507	2NRX117716	60	Thomas Pang W T	14/05/2018	14.29	28/06/2018	8.59

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
11	B	BP-LAB REPLACE ACC DAMAGED PARTS AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS *				1848.00
12	B	BP-RES RESPRAY ACC AFFECTED AREAS *				1518.00
13	1	SPC507-0D014 17 BACK SENSOR (1D4, SILVER ME)	1.00	172.40		172.40
14	2	S52159-0U919 COVER, RR BUMPER, L	1.00	306.40		306.40
15	3	T52461-52020 CUSHION, RR BUMPER	4.00	25.20		100.80
16	4	S52151-0D010 EXTENSION, RR BUMPER	1.00	184.20		184.20
17	5	S52161-0K040 PIECE, RR BUMPER	10.00	3.90		39.00
18	6	S67005-0D360 PANEL SUB-ASSY, BACK	1.00	1097.60		1097.60
19	7	S68105-0D260 GLASS SUB-ASSY, BACK	1.00	973.80		973.80
20	8	S64813-0D330 DAM, BACK WINDOW GLA	1.00	12.00		12.00
21	9	S69350-0D240 LOCK ASSY, BACK DOOR	1.00	452.70		452.70
22	0	T90975-02086 EMBLEM, SYMBOL	1.00	72.20		72.20
23	1	S75442-0D290 PLATE, BACK DOOR NAM	1.00	34.40		34.40
24	2	S75441-0D070 PLATE, BACK DOOR NAM	1.00	51.50		51.50
25	3	T81480-52070 LAMP ASSY, RR FOG,	1.00	226.60		226.60
26	4	T81481-52560 BRACKET, FOG LAMP	1.00	46.90		46.90

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 3,770.50 Labour 5,860.00 Materials 480.00 Lubrication/Fluid 0.00 Others 0.00	10,110.50
		GST 7.00%	707.74
		Less	0.00
		Amount Due	10,818.24

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462 3722968

TO SECURITY GUARD

3722968

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 30/07/2018
TIME 18:16

VEHICLE NO SLL2117D

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-050833
Date of Request: 05/04/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date: 05/04/2018
Enquiry By: Angela Tan Hong Choo
TP Vehicle No: SKR9780Y
Accident Date: 04/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Apr 2018 Edit Reg		09 Apr 2018 00:00 Edit Adj Rpt	S\$10,110.50 Edit Estimates	S\$10,110.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ong Tiong Yeow, ID: S15960593								
Main Claimant:	OOI YANHENG, ID: S8419709B								
Vehicle Reg. No.:	SLL2117D	Date of Loss:	04/04/2018 18:00 - :59 [13 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800004339	Policy/Cover Note No.:	PNPV2018-00002182 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SKR9780Y	Policy No. (Claimant):	2100500917						
		Excess:							
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 18/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
FWD_SG (15/11/2018): Alert - Adj Mandate Approved (S\$11120.24) - SLL2117D - Claim Handler: Clara Li Z...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL2117D (1201800004339)
[SKR9780Y]
TP
OOI YANHENG
Apr 4 2018 6:00PM
[Ong Tiong Yeow]
Borneo Motors (S) Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Letters/Correspondences

1 per page

No

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Thumbnail

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(Draft)

Third Party Express Settlement – Payment Breakdown

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Assessment Reports

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FWD Singapore Pte. Ltd. (HQ)

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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKR9780Y (Insd veh)	Model:	TOYOTA SIENTA 1.5 (A)
	SLL2117D (TP veh)		
Date of Accident:	04/04/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	17,087.90
Final Repair Cost	:	\$	10,818.24
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	11,120.24

6.00 days at \$50.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Borneo Motors (Singapore) Pte Ltd	:	\$ 11,120.24
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

30 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18006476/M1EB3Q2

Date: 30/11/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00002182

Claimant Vehicle No: SLL2117D Insured Vehicle No: SKR9780Y

Date of Loss: 04/04/2018 Nature of Claim: TP Claim No: 1201800004339

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL2117D

Make & Model: TOYOTA SIENTA, 1.5 (A)

Reg. Date: 17/02/2017 (Man. Year: 2017)

Colour: Silver

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 2NRX117716

Chassis No: MHFZ28H3X00025507

Odometer: 30483 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/50 R16 Rear Tyre Size: 195/50 R16

Front Left Side: Dunlop 8 mm Rear Left Side: Dunlop 8 mm

Front Right Side: Dunlop 8 mm Rear Right Side: Dunlop 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,542.00	3,820.50	2,721.50	41.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,428.00	6,290.00	3,138.00	33.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,970.00	10,110.50	5,859.50	36.69
+ GST 7.00/7.00% (S\$)	1,117.90	707.74	410.16	36.69
Nett Amount (S\$)	17,087.90	10,818.24	6,269.66	36.69
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		11,120.24		

INSPECTION

Date of Assignment: 09/04/2018

Date Inspected: 14/05/2018 Inspected At:

Borneo Motors (S) Pte Ltd (Pandan)

2 Pandan Crescent

Singapore 128462

Estimated Period of Repair: 4.0 days

Adjuster: MA CHIN FOOK**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 30 Oct 2018)
Parts: M1-MPV	TOYOTA SIENTA 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLL2117D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRY	Necessary	100.00 FS	*50.00 FS
2	1		*BACK SENSOR 1D4 SILVER METALLT	Necessary	172.40 FS	*172.40 FS
3	1		*COVER ,RR BUMPER ,L	Damaged	306.40 FS	*306.40 FS
4	1		*RETAINER ,RR BUMPER	Not Necessary	68.50 FS	*- FS
5	1		*SUPPORT ,RR BUMPER S	Not Necessary	71.50 FS	*- FS
6	1		*RETAINER ,RR BUMPER	Not Necessary	68.50 FS	*- FS
7	1		*SUPPORT ,RR BUMPER S	Not Necessary	71.50 FS	*- FS
8	4		*CUSHION ,RR BUMPER	Necessary	100.80 FS	*100.80 FS
9	1		*EXTENSION ,RR BUMPER	Deformed	184.20 FS	*184.20 FS
10	1		*EXTENSION ,RR BUMPER	Not Necessary	125.20 FS	*- FS
11	1		*EXTENSION ,RR BUMPER	Not Necessary	125.20 FS	*- FS
12	10		*PIECE ,RR BUMPER	Necessary	39.00 FS	*39.00 FS
13	1		*PLATE ,RR BUMPER ,NO	Not Necessary	20.10 FS	*- FS
14	1		*PANEL SUB-ASSY ,LWR	Not Necessary	675.20 FS	*- FS
15	1		*PANEL SUB-ASSY ,BODY	Not Necessary	420.10 FS	*- FS
16	1		*COVER ,DECK TRIM ,RR	Not Necessary	148.80 FS	*- FS
17	1		*BOARD SUB-ASSY ,DECK	Not Necessary	130.50 FS	*- FS
18	1		*TRAY ,LUGGAGE COMPAR	Not Necessary	313.40 FS	*- FS
19	1		*PANEL SUB-ASSY ,BACK	Dented	1,097.60 FS	*1,097.60 FS
20	1		*WEATHERSTRIP ,BACK D	Not Necessary	360.70 FS	*- FS
21	1		*GLASS SUB-ASSY ,BACK	Necessary	973.80 FS	*973.80 FS
22	2		*DAM ,BACK WINDOW GLA	Necessary (1 PCS ONLY)	24.00 FS	*12.00 FS
23	1		*LOCK ASSY ,BACK DOOR	Jammed	452.70 FS	*452.70 FS
24	1		*TOYOTA SYMBOL EMBLEM ,	Necessary	72.20 FS	*72.20 FS
25	1		*PLATE ,BACK DOOR NAM	Necessary	34.40 FS	*34.40 FS
26	1		*PLATE ,BACK DOOR NAM	Necessary	51.50 FS	*51.50 FS
27	1		*LAMP ASSY ,RR FOG,	Cracked	226.60 FS	*226.60 FS
28	1		*BRACKET ,FOG LAMP	Bent	46.90 FS	*46.90 FS
29	1		*ANTENNA ,ELECTRICAL	Not Necessary	60.30 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **6,542.00** **3,820.50**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DRILL HOLE AND INSTALL REVERSE SENSOR	New	154.00	154.00
2	SUPPLY SEALANT	New	200.00	200.00
3	REMOVE AND TRANSFER TAILGATE COMPONENTS ONTO NEW TAILGATE	New	308.00	308.00
4	R/I REAR REVERSE CAMERA TO FAC REPAIR	New	308.00	308.00
5	REMOVE INTERIOR UPHOLSTERY TO FAC REPAIR	New	616.00	308.00
6	CHECK WIRING AND CONDUCT WATER TEST	New	154.00	154.00
7	REPLACE TAILGATE GLASS	New	396.00	396.00
8	SUPPLY 3M SOLAR FILM	New	480.00	480.00
9	SUPPLY REGN PLATE	New	80.00	0.00
10	TO RESET ECU AND REPROGRAMME	New	616.00	616.00
11	REPLACE ACC DAMAGED PARTS AND STRAIGHTEN /REALIGN ACC AFFECTED AREAS	New	3,080.00	1,848.00
12	RESPRAY ACC AFFECTED AREAS	New	3,036.00	1,518.00
Gross Labour Cost (\$\$)			9,428.00	6,290.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >