

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 9 April, 2018 12:16 PM  
**To:** 'Motor Claim - III'; assignments  
**Cc:** 'Zuhaidah Samsuri'; Admin A  
**Subject:** RE: Third Party Survey - SLN1172P Your Insured - SHC3241R D.O.A - 04.04.2018

**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]

**Sent:** Monday, 9 April 2018 12:04 PM

**To:** Pegasus Engineering <claims@pegasusengrg.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

**Cc:** Zuhaidah Samsuri <aida@iii.com.sg>

**Subject:** RE: Third Party Survey - SLN1172P Your Insured - SHC3241R D.O.A - 04.04.2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLN1172P](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

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**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

**Sent:** 09 April, 2018 9:39 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Re: Third Party Survey - SLL1172P Your Insured - SHC3241R D.O.A - 04.04.2018

Dear Sir/Mdm,

We would like to choose LKK for the survey

Thanks & Regards,

Alvin Low  
-CO

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Mon, Apr 9, 2018 at 9:06 AM, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
[64 Cecil Street | #05](#) IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Pegasus Engineering [mailto:[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)]  
**Sent:** 06 April, 2018 5:56 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Lalitha Krishnan - III <[lalitha@iii.com.sg](mailto:lalitha@iii.com.sg)>; Lawrence Sim <[lawrencesim@pegasusengrg.com.sg](mailto:lawrencesim@pegasusengrg.com.sg)>  
**Subject:** Third Party Survey - SLL1172P Your Insured - SHC3241R D.O.A - 04.04.2018

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

**Our client's vehicle in our premises.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you.

Thanks & Regards,

Alvin Low

-WL

Pegasus Engineering & Trading Pte Ltd

[51 Defu Lane 10](#)

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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