

# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTU	C INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref: NS/INC180064	73/Stb	
		D UNION HOUSESINGAPORE	Date: 09-04-2018  Code: INC4		
		Policy Particulars	:- THIRD PARTY CLAIM		
-	Insured Veh.	SJJ 4627U	Veh. Inspected	SMB 1340Y	
	Policy No.	5083226229-01	Coverage (\$) 0.00		
	Claim No.	9-3	Excess (\$)	0.00	
	Assign From		Assign Date	06/04/2018	
		Vehicle Parti	culars & Condition		
	Make & Model		c.c	0	
	Engine No. HIDDEN Year of Reg.				
	Chassis No. Colour				
	Odometer - Steering				
	Brakes		Modification		
	General				
3.		Condit	ions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
١.		Descripti	on of Damages		
j.		Genera	I Information		
	Accident Date	12/11/2017	Inspection Date	06/04/2018	
	Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE LTD		
		60 WOODLANDS INDUSTRIAL	PARK E4 SINGAPORE 75	7705	
5a.	LEUSELO DE C	R	emarks		
	A)THE INSPECTION	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BASIS VE HAVE NOT AUTHORISE	S. ED REPAIRS.	

<b>eBao</b> Tech							Gene	ralClaim	
Hello, NAC_PAYA_UBI_80	0601			TO POSTURE INC.		Change La	nguage	· Change Passwo	rd • Log Out
My Desktop	Policy Query	i							ř
Notice of Loss	Policy No.				Date of Accident 12/1		12/11	/2017 13:25	
	Vehicle No.(For Mo	tor) S334627U							
					Search				
	Select Policy No	policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	6 508322622	9-01 FANG CHIEW FOONG	S1783082A	GPC	drivo PREMIUM	S)34627U	S334627U	16/09/2017	15/09/2018
				1	Continue				

101	Contract O contract	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident
ON/	Income Reletence	3			1
,	MT/0951347-002	SMRT BUSES	SMB 271U	SJE 725Y	29/6/2017
1					71/11/11/21
2	MT/0969349-002	SMRT BUSES	SMB 1340Y	SJJ 4627U	12/11/201/
4					0100/0/2
2	MT/0985034-002	SMRT BUSES	SMB 91Y	YJ 944U	5/3/2018

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID: Vehicle Details	2292D
Vehicle No.:	SMB1340Y
Vehicle to be Exported:	No
Intended De-registration Date:	09 Apr 2018
Vehicle Make:	MAN
Vehicle Model:	NL320F (A22)
Primary Colour:	Multi-Colour
Manufacturing Year:	2012
Engine No.:	50333591693346
Chassis No.:	WMAA22ZZ6D7001763
Maximum Power Output:	<b>6</b>
Open Market Value:	\$252,433.00
Original Registration Date:	25 Mar 2013
First Registration Date:	25 Mar 2013
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$0.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	*
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 09 Apr 2018

ОК

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCI	DEN				-	
ACCI	DEI	ч.	317	4 I E N	ЛΕΝ	ч.
						-

Date Of Report

14/11/2017 10:52

Date Of Accident

12/11/2017 21:00

Exact Location Of Accident

**NEWTON CIRCUS** 

Country/State of Loss

SINGAPORE

### **DETAILS OF OWN VEHICLE**

Vehicle Registration Number

SMB1340Y

Insured/Policyholder

Name Of Registered Owner

SMRT BUSES LTD

Co Reg No

198202292D

Email Address

NOEMAIL

Mobile Phone No

Alternative Phone No

OFFICE-64823888

Vehicle Particulars

Manufacturer

MERCEDES-BENZ

Model

BUS

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

BUS

Insurance Company

Name of Insurance Company

FIRST CAPITAL INSURANCE LTD

Type Of Coverage

THIRD PARTY

Fleet Policy

YES

Policy Number

D-17087563MFBP

Cover Note Number

Driver

Name of Driver KOK TZU PING

 NRIC No
 \$7043877A

 Date Of Birth
 26/11/1970

 Occupation
 OUTDOOR

 Date Of Driving Pass
 08/10/1991

Driving Experience 26 YEARS AND 1 MONTH

Gender MALE

Mobile Number Fax Number Contact Number

EMail Address

NOEMAIL

#### Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

#### Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

soliciting/ollering accident claims assistance.

.....

Number of Passengers (Including Driver)

4

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

Bus was negating a bend along Newton circle towards Scotts Rd, a vehicle SJJ4627U came and grazed against the right side body of my bus. For the alleged accident nobody was injured.

### Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SJJ4627U

Vehicle Make/Model/Colour

**Details Of Properties** 

Name of Driver

MARCUS KO GUO WEI

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### **Details of Witness**

Name

Phone Number

**Email Address** 

## SKETCH PLAN

Bus | " | 17 | 5014

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
  facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 2. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforeseld.
- L. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

SMRT BUS

Poli cyholder's Signature Date & Time: 18

Driver's Signature (If driver is not the policyholder) Date & Time: Da-

Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

1 scotts Rol. SKETCH PLAN Newton DESCRIBE CIRCUMSTANCES OF THE ACCIDENT refor to first vyrit. DECLARATION I/We declare Blassegoing particulars are true in every respect. Policyholder's Signature Driver's Signature Reporting Centre Personnel's Signature Date & Time: Name: NRIC/FIN No.: (If driver is not the policyholder)

Date & Time:



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

# **SMRT Accident Vehicle Repair Estimates**

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SMB1340Y

Ref. No

BUS/11/17/5014

Reg. Date

25/03/2013

Vehicle Type

**BUS-12M** 

Make

MAN

Model

MAN

Name of Driver

Kok Tzu Ping

Type of Accident

SIDE SWIPE

Date / Time of Accident

12/11/2017 09:00:00 PM

Accident Reported Date / Time :

14/11/2017 12:00:00 AM

Surveyor is Required?

Yes

Survey by

IDAC

Vehicle is Towed Back?

No

Towed Back Date/Time

01/01/2000

Replacement Vehicle issued?

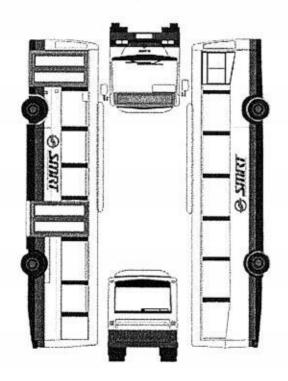
Accident Repair Job Card No : 000024095489

Special Instruction to ARC, if any :

smb1340y - right centre portion sjj4627u (tp) - insured with ntuc

Prepared Date

16/11/2017 06:58:42 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No :

Mileage

0

Work Shop :

Repair Completed Date / Time :

01/01/2000

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

2,120.00

1,060.00

Total Spray Painting Charges

1,200.00

538.00

Total Material Charges

200.00

200.00

Other Charges

TOTAL

0.00

.

-350.00

3,520.00

6182.30 1,448.00

Lum Sum Total

3,500.00

1,450.00

No. of Repair Days

4.00

3.00

Prepared / Adjusted By

sebastian

Arc / Surveyor Sing Off Date

10/04/2018 06:18:13 PM

10/04/2018 06:16:31 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 05/04/2018 04:51:35 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount

Prepared Date:

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	2,120.00	1,060.00
Total Labour	2,120.00	1,060.00

# Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,200.00	538.00
Total Spray Painting & Panel Beating	1,200.00	538.00

# Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	0.00	-350.00
Total Other Costs	0.00	-350.00

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
	COMMO	4005299	SMRT STICKER(B)	1	200.00	0.00	200.00	Replace	Replace	No / NE
A01001- CW567		6009988	RH SIDE PANEL R7	1	885.50	100.00	0.00	Replace	Repair	No R
A01001- CW568		6009987	RH SIDE PANEL R6	1	1,776.80	100.00	0.00	Replace	Repair	No R
TOTAL MATERIALS 200.00								200.00		
TOTAL MATERIALS(Discounted)								200.00	200.00	

# Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	тот	AL SUPPLEMENTARY	MATERIA	ALS					

 $\frac{-70\%}{1438.40}$   $\frac{-138.40}{450}$ 

Sebasian 23/4/18



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

# **SMRT Accident Vehicle Repair Estimates**

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SMB1340Y

Ref. No

BUS/11/17/5014

Reg. Date

16/11/2017

Vehicle Type

BUS-12M

MAN

Make Model

Name of Driver

MAN

Kok Tzu Ping

Type of Accident

SIDE SWIPE

Date / Time of Accident

12/11/2017 09:00:00 PM

Accident Reported Date / Time :

14/11/2017 12:00:00 AM

Surveyor is Required?

Yes

Survey by

IDAC

Vehicle is Towed Back?

No

No

Towed Back Date/Time

Replacement Vehicle issued? :

Accident Repair Job Card No :

Special Instruction to ARC, if any :

smb1340y - right centre portion sjj4627u (tp) - insured with ntuc

Prepared Date

16/11/2017 06:58:42 PM

- Lung Sun Repair.
- Photo After Paint.

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	2,120.00	0.00- 1060
Total Labour	2,120.00	0.00

## Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicab	
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,200.00	0.00 538	
Total Spray Painting & Panel Beating	1,200.00	0.00	

# Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

BUS/11/17/5014



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315



Reg. No: 52983356E GST Reg. No. 20-0405911-H

NTU	C INCOME INSUR	ANCE CO-OPERATIVE LTD	Ref: NS/INC180064	173/Stbe2			
73 BI #05-( 1895		D JNION HOUSESINGAPORE	Date: 02-05-2018 Code: INC4				
		Policy Particulars	:- THIRD PARTY CLAIM	V			
	Insured Veh.	SJJ 4627U	Veh. Inspected SMB 1340Y				
	Policy No.	5083226229-01	Coverage (\$)	0.00			
	Claim No.	MT/0969349-002	Excess (\$)	0.00			
	Assign From		Assign Date	06/04/2018			
2.	100.00	Vehicle Parti	culars & Condition	No. of Participation			
	Make & Model	MAN NL320F	c.c	10518			
	Engine No.	HIDDEN	Year of Reg.	2013			
	Chassis No.	WMAA22ZZ6D7001763	Colour	MULTI			
	Odometer	415504	Steering	IN ORDER			
	Brakes	IN ORDER	Modification	NIL			
	General	FAIR					
3.	CONTRACTOR OF	Condit	tions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm			
	L/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm			
	R/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	6/6 mm			
	L/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	6/6 mm			
4.		Descript	ion of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.  DAMAGES SEE DETAILS.						
5.	General Information						
	Accident Date	12/11/2017	Inspection Date	06/04/2018			
	Survey held at	SMRT AUTOMOTIVE SERVIC	ES PTE LTD				
		60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705					
5a.			Remarks				
	A)THE INSPECTION	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.					
5b.		Estimate Days of Repair					
	ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days						



## **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 1340Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			****
1	RH SIDE PANEL R7	TO REPAIR SEE LABOUR	885.50	š.
1	RH SIDE PANEL R6	TO REPAIR SEE LABOUR	1,776.80	
	LESS 10% DISCOUNT		-	
			2,662.30	
	SPECIAL NETT ITEMS			
1	SMRT STICKER (B)(SN)	NECESSARY	200.00	200.00
	MCGCHHCCOT 605		200.00	200.00
	LABOUR			
	TO REPAIR RH PORTION.INCLUSIVE OF THE REPAIR OF RH SIDE PANEL R7 AND RH SIDE PANEL R6.		2,120.00	1,060.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		1,200.00	538.00
			3,320.00	1,598.00
3	GRAND TOTAL		6,182.30	1,798.00
(60)	RECOMMENDED COST OF LUMP SUM REPAIRS			4 450 00
	(TO ITS PRE-ACCIDENT CONDITION)			1,450.00

Report Ref No. NS/INC18006473/Stbe2

YEANG WAI KEEN

Automotive Assessor

(CONFIRMED)

M

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.