

15/5/2018

INS. CASE OWNER:

CC

3, CT18006445, KIPAS39

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

Ank

DOI:

6-4-18

Date / Time:

6-4-18

Pre-assign / CCU / FTE

SJL 567A

Tag Wee Lin

Claim No.:

JNM18001899 102

Policy No.:

DMP CSH 31147701

Make / Model:

VOLVO V50

Place of Accident:

ECP.



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

D.O.A: 4-4-18

Excess Sec II : \$5

Is driver the owner?

(YES / NO)

Nature of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

Ooi Ee Sun

Driver Tel No.:

9298 208

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHA 36936



INSRS:

WSP:

Tel:

Liability:

RMKS:

Chao loeas.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

19/4

CH

19/4

2/5/18

7/6/18

2/6/18

7/6/18

7/6/18

10/6/18

SHA 36936 - call GRC 1800 3137 / KIPAS, ref: 19/5/18  
 - call AXA 76-1800 711 / KIPAS, ref: 19/5/18  
 - call 1800 711 957 / GRC, ref: 19/5/18  
 SJL 567A - call AXA 4519476 / Hypomint, ref: 19/5/18  
 DMR. sent out first letter.

OI called in. Received letter. OI did  
 propose private settlement. However TP  
 asked for high amount. He will lodge  
 Filings as is.  
 Email to CTI: Request OI AIA  
 OI GIA  
 OI break ended up.  
 Called OI, Mr Tay to inform final amount  
 Agreed to settle & no issue.

DV sent

RECEIVED 15 AUG 2018

## STAGE

Non-Reporting ltr (1st):  
 Non-Reporting ltr (2nd):  
 Non-Reporting ltr (Final):  
 Notification ltr (if non-pickup):  
 Call OI:  
 After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)  
 After call ltr to OI  
 Authorisation To Act  
 Release Voucher  
 Final Repair Bill  
 Car Rental Invoice  
 Towing Invoice  
 LTA / GIA  
 Medical Bill  
 PIR  
 Mandate/Reject Instruction  
 LOD  
 Payment Breakdown Form  
 Post-Repair Photos  
 Others:

## PRELIMINARY ADVICE Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Repair Cost

SS

days) Reduction:

%

Confirm by:

Email

Call

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

If NO or B 28, Ass. Lia:

Fin. Liability:

%

Repair Cost:

SS

(Agreed / Assessed) BOLA S/N No.:

Loss of Rental (LOR):

SS

(2.5 days) &gt; \$

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS

(\$50 x 2.5 days)

LOU only

LOU only

SS

LOR + LOU

LOR + LOI

(Tick only one)

LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

Total:

SS

Global Sum SS: 2250.00

## FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

Email

Call

Comfort Belgro Engineering Pte Ltd

Name: Kalvin

REF:

### ASSIGNMENT

SHA3693E

4 IL 2.0

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimate No: \_\_\_\_\_  
OD / TP / INS / TP RES / OD RES / EVA / INV / MV  
To: Insp of Vehicle No: \_\_\_\_\_  
at Work slip no: \_\_\_\_\_  
of: \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims File: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Clean Record)  
Make of Vch: \_\_\_\_\_

HIS	OIS

(Policy Condition)  
Remark: The veh had commenced its repair at the time of inspection.

Bal or Market Value: \_\_\_\_\_  
IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Sect: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repair: 02 days Res: Yes or No  
Luna Sum: 20 % 3 Vol: Yes or No  
CA / REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: \_\_\_\_\_  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or  
Make: Mercedes Benz E22 c.o. 2143  
Colour: White A/C: Ins 0 / Std / NI / NA  
Sp. Reading: 631207 T/Radio: Ins 0 / Std / NI / NA  
Eng/No: \_\_\_\_\_  
C/No: WPO2120022A75768x  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: Ins 0 / Jammed / Leaked / Burnt or  
Brake: Ins 0 / Jammed / Leaked / Burnt or  
Mod: NI / S/Rim / STD / Rim or  
Tyre Size: F: 205/60R16  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Waste  
Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
R/Bal: 7 mm R/Bal: 7 mm  
L/Bal: 7 mm L/Bal: 7 mm  
D.O.A: 4/4/8 D.O.I: 6/4/8  
Survey held at: CD4E (Layang)  
Des. of Damages: Frt / Rear / OIS / MIS / UIC / Rooftop or  
Rear M/s  
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
9/4/8	Label 45 \$ 16w / 2 by. <span style="float: right;">CTR 45</span>
	US \$ 16w (Reel # 2336 / 59%)

Date/Time, File Pass to? ☐ : Preli. Report  
☐ : Final Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

5 - RS - SI

Phone: \_\_\_\_\_

Add Fee: ☐ : Site Insp. (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

am: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305138871

OMER  
S COMFORT TRANSPORTATION PTE LTD  
7010045  
OMER NO  
ESS 383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755 (O)

CHANG

REGN NO: SHA3693E	MILEAGE
MAKE: MERCEDES BENZ	FUEL E.....1/2.....F
MODEL: E220CDI(E5)	DATE/TIME IN 05.04.2018 15:00
YR OF MANU: 04.07.2013	TARGET DATE
CHASSIS CODE: WDDZ120022A757684	COMPLETION DATE/TIME:

OUNT CARD NO.

JOB DESCRIPTION

ccident Date: 04.04.2018  
ATURE: 3P 04.04.2018

/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

nowledgement Slip

ib:  
Vo.:  
cle No.: SHA3693E CHIANG @

Exit Pass:

Vehicle No.: SHA3693E

Signature/Date

Name of Service Advisor

Date

ie returned to Service Reception upon collection

To be kept by Security Guard

## REPAIR ESTIMATE\*

**MAKE :**

MODEL : MERCEDES BENZ

CHINA

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

Fax:

04/04/18

Signature: \_\_\_\_\_  
Name : Kahn  
Date : 9/4/8

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

# CO MFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA 3693E

MAKE :

MODEL : MERCEDES BENZ

DATE 6/4/2018 10:50

CH2NA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 1,510.00
	Rear Bumper Reinforcement			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH)		\$ 135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH)		\$ 125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH)		\$ 115.00	\$ 230.00
	SUB TOTAL			\$ 3,410.00
	LESS 20%			\$ 682.00
	DISCOUNTED TOTAL			\$ 2,728.00
	Rear Bumper Sensor			\$ 388.00
	Labour Charge			\$ 200
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 300.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 820.00
	ESTIMATE TOTAL			\$ 3,936.00

Nett

200

200

20

20

Kalvin 1/1/14  
 6/4/18 1120L  
 2 Pgs.  
 4/5  
 A/HK Repair p/LH

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 7 August 2018 2:17 PM  
**To:** 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'  
**Subject:** Your Ref: T 0418/ SHA3693E/ WT(st) \*Our Ref: CC3/CTI18006445/K1pa3 [ACCIDENT INVOLVING SJL 567A(CHINA TAIHING) & SHA 3693E ON 04/04/2018]

Your Ref: **T 0418/ SHA3693E/ WT(st)**  
Our Ref: CC3/CTI18006445/K1pa3

*Without Prejudice*

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SJL 567A(CHINA TAIHING) & SHA 3693E ON 04/04/2018**

We refer to the above matter.

We propose settlement at a global sum **\$2,250.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Tuesday, 7 August 2018 3:01 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: Your Ref: T 0418/ SHA3693E/ WT(st) \*Our Ref: CC3/CTI18006445/K1pa3 [ACCIDENT INVOLVING SJL 567A(CHINA TAIPING) & SHA 3693E ON 04/04/2018]

Without Prejudice.

Dear Hsiao Tong

We accept your offer. Kindly forward your D.V. and payment to CDGE.

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 7 August 2018 2:17 PM  
**To:** William Tan Thoo Seng; Catherine Koh Mui Gek  
**Subject:** Your Ref: T 0418/ SHA3693E/ WT(st) \*Our Ref: CC3/CTI18006445/K1pa3 [ACCIDENT INVOLVING SJL 567A(CHINA TAIPING) & SHA 3693E ON 04/04/2018]

Your Ref: **T 0418/ SHA3693E/ WT(st)**  
Our Ref: CC3/CTI18006445/K1pa3

*Without Prejudice*

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJL 567A(CHINA TAIPING) & SHA 3693E ON 04/04/2018**

We refer to the above matter.

We propose settlement at a global sum **\$2,250.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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**Mei Kwan (LKKAUTO)**

**From:** Lucas Lee <lucas.lee@sg.cntaiping.com>  
**Sent:** Thursday, 19 April, 2018 1:17 PM  
**To:** Mei Kwan (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SJL567A (OI : CTI - SNM18D01899C02) and SHA3693E (TP : LKK REF - CC3/CTI18006445/K1pa3) on 04/04/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Sirs,

As spoken earlier, our insured has not reported the accident.

Regards,

Lucas Lee  
Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3, Anson Road, #16-00  
Springleaf Tower,  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6181  
Fax: 6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Wednesday, 18 April, 2018 5:06 PM  
**To:** Lucas Lee; Claims Dept of CTI  
**Cc:** Irene Tay; Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SJL567A (OI : CTI - SNM18D01899C02) and SHA3693E (TP : LKK REF - CC3/CTI18006445/K1pa3) on 04/04/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

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中国太平  
CHINA TAIPING

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #18-00 Springleaf Tower Singapore 079909  
Tel: 6389 6111 Fax: 6222 1033  
Website: www.sg.cntaiping.com  
Co. Reg. No. 200208384E

Our Reference: **SNM18D01899/C02/3**

Date: **12 APRIL 2018**

via Ordinary & Registered Mail

**TAY WEE LIN  
82 DAKOTA CRESCENT  
#02-26 WATERBANK AT DAKOTA  
SINGAPORE 399947**

Dear Sir / Madam

**ACCIDENT INVOLVING SJL567A AND SHA3693E ON 04 APRIL 2018  
ALONG ECP(CITY) BEFORE KPE EXIT**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHA3693E**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of our **authorized workshops**. You may log onto our website [www.sg.cntaiping.com](http://www.sg.cntaiping.com) for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your **NO CLAIM DISCOUNT** will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,  
Claims Department

*(This is a computer generated letter and no signature is required.)*

CC: LKK Auto Consultants Pte Ltd  
Attn: HIAO TONG  
Ref: CC3/CT18006445/K1PA3  
Contact No: 67423197  
via Email: HIAOTONG@LKKAUTO.COM

CC: Agent - (AN0498A) - NEO & COMPANY INSURANCE AGENCY PTE LTD

F02/LKKDSANR-2013



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18006445/K1pa3

19<sup>th</sup> April 2018

**TAY WEE LIN**  
82 DAKOTA CRESCENT  
#02-26 WATERBANK  
SINGAPORE 399947

Dear Sir / Madam,

**ACCIDENT INVOLVING SJL 567A AND SHA 3693E ON 04.04.2018 ALONG/ AT  
ECP (CITY) BEFORE KPE EXIT**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from CHINA TAIPING INSURANCE SINGAPORE PTE LTD dated 12<sup>th</sup> April 2018.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 26<sup>th</sup> April 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Hsiao Tong  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Hsiao Tong (LKKAuto)

**From:** Lucas Lee <lucas.lee@sg.cntaiping.com>  
**Sent:** Friday, 22 June 2018 9:24 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: <Request for OI GIA> Direct Settlement - Accident Involving SJL567A (OI : CTI - SNM18D01899C02) and SHA3693E (TP : LKK REF - CC3/CTI18006445/K1pa3) on 04/04/2018  
**Attachments:** MJAS18057777-SJL567A.pdf

Dear Hsiao Tong,

As per requested, kindly refer to the above attachment.

Lucas Lee  
Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6181  
Fax (65) 6222 7175/6224 7478  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Saturday, 16 June, 2018 9:59 AM  
**To:** Lucas Lee; Claims Dept of CTI  
**Cc:** Irene Tay; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** <Request for OI GIA> Direct Settlement - Accident Involving SJL567A (OI : CTI - SNM18D01899C02) and SHA3693E (TP : LKK REF - CC3/CTI18006445/K1pa3) on 04/04/2018

Hi All,

We refer to the above matter.

We were informed by our insured that he had lodge the accident report.

Kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 30 April 2018 8:28 AM

**To:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com); Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJL567A (OI : CTI - SNM18D01899C02) and SHA3693E (TP : LKK REF - CC3/CTI18006445/K1pa3) on 04/04/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 18 April 2018 5:06 PM

**To:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJL567A (OI : CTI - SNM18D01899C02) and SHA3693E (TP : LKK REF - CC3/CTI18006445/K1pa3) on 04/04/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

**Sent:** Thursday, 12 April, 2018 2:36 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJL567A (OI : CTI - SNM18D01899C02) and SHA3693E (TP : LKK REF - CC3/CTI18006445/K1pa3) on 04/04/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Regards,

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 10 April, 2018 7:24 PM

**To:** Claims Dept of CTI

**Cc:** Irene Tay; Lucas Lee; Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Admin A; Asher Sng (LKKAuto)

**Subject:** Direct Settlement - Accident Involving SJL567A (OI : CTI - TBA) and SHA3693E (TP : LKK REF - CC3/CTI18006445/K1pa3) on 04/04/2018

## **WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 3693E at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition



Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# COMFORTDELGRO ENGINEERING

Our Ref : T 0418 / SHA3693E /WT(st)  
 Your Ref : \_\_\_\_\_  
 Date : 16-Apr-18

CDGE Taxi Claims Dept  
 59 Loyang Drive 4th Flr  
 Singapore 508969

ComfortDelGro Engineering Pte Ltd  
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 18950048M

CHINA INSURANCE CO LTD  
 3 ANSON ROAD  
 #16-00 SPRINGLEAF TOWER  
 SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA3693E YOUR INSURED SJL567 A  
 AND OTHER \_\_\_\_\_ ON 04.04.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA3693E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJL567 A we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,712.00
2	3 days Loss of Rental @ \$ 164.59 per day	\$ 493.77
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,213.26

## HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 2,453.26

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
 b) LTA search slip/s of : SJL567 A  
 c) GIA / Police report/s of : SHA3693E  
 d) Letter of authority from owner / hirer / operator  
 ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
 ( X ) Photograph/s of Accident Scen ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
 William Tan

Deputy Manager  
 CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18006445/K1pa3

03 JULY 2018

**TAY WEE LIN**  
BLK 82 DAKOTA CRESCENT  
#02-26  
SINGAPORE 399947

Dear Sir/Madam,

**ACCIDENT INVOLVING SJL 567A AND SHA 3693E ON 04/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 3693E against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGMERCEDES E220 SHA3693E , SJL567A  
ECP(CITY) BF KPE EXIT

ON 04-Apr-18 08:45

I / We

IDRIS BIN YUSOF

(Hirer) NRIC No.: S1581116A

and/or

(Relief) NRIC No.:

Taxi Number

SHA3693E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

05-Apr-2018

Name of Hirer

IDRIS BIN YUSOF

Hirer NRIC

S1581116A

Signature :



Address

371 TAMPINES STREET 34 #08-12  
520371

Contact No.

92727933

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3114871701 Claim No : SNM18D01899C02  
Claimant : COMFORT TRANSPORTATION PTE LTD  
Amount : S\$2,250.00  
Singapore Dollars TWO THOUSAND TWO HUNDRED FIFTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA3693E  
Insured Vehicle No. : SJL567A

Date of Loss : 04/04/2018  
Place of Accident : ECP (CITY) BF KPE EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAY WEE LIN  
Driver Name : OOI EE SUN


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,250.00
	=====
TOTAL . . . . .	S\$ 2,250.00
	=====

CLAIMS DEPARTMENT  
COMFORTDELGR0 ENGINEERING PTE LTD  
53 LOYANG DRIVE  
SINGAPORE 508989

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature :  Date : 13.4.18

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGR0 ENGINEERING PTE LTD

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA3693K

INV. NO/DATE  
91366998 10.04.2018

MAKE  
MERCEDES BENZ

JOB NO.  
305138871

MODEL  
R220CDI (R5)

ODOMETER READING

DATE OF REG  
04.07.2013

CHASSIS CODE  
WDD2120022A757684

JOB TYPE

Description : 3P 04.04.2018

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,600.00
Add GST @ 7.000 %	112.00
<b>Total Invoice amount</b>	<b>1,712.00</b>

Issued by : KATHERINE TAN 10.04.2018 14:27:23  
Repair Type : CLSD/57/57  
Payment Type/Term : /Credit 30 days

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.


ComfortDelGro Engineering Pte Ltd  
Member of COMFORTDELGRO

Head Office:  
Braddell Road  
Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18040115

Date: 10 April 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            04/04/2018    @ 08:45 hrs  
ALONG                    ECP(CITY) BF KPE EXIT  
INVOLVING              SJL567A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3693E** (the "Taxi"). The Taxi was hired to **IDRIS BIN YUSOF IC NO S1581116A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$164.59** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SIL A 3693E

MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		
FROM	TO	FROM	TO			6	3	0	8	2	6		FROM	TO	
1	374 (351+23)	0742	2302	26/8 03/04/2018 (11+12)	Talib Bin Yusuf	6	3	0	8	2	6	3	60 (30+30)	0734	2202
2	455 (↓)	0852	0327	27/8 04/04/2018 (8+9)	Talib Bin Yusuf	6	3	1	0	5	9	2	32 (↓)	0826	2101
3	141 (47+5.2)	2229	0013	13/9 05/04/2018 (3+8)	Sayang Workshop	6	3	1	2	0	7	1	48 (↓)	0720	1153
4	325 (28+3)	0109	2118	07/04/2018 (-)	Sayang Workshop	6	3	1	2	0	8	0	0	1500	1200
5	346 (32+3.5)	0733	2249	5/4	Accident	6	3	1	2	0	8	0	0	1500	1215
6	350 (33+3.5)	0748	1812	7/4	repair	6	3	1	2	0	8	0	0	1500	1215
7	353 (32.5+3.8)	0758	0022			6	3	1	2	0	8	0	0	1500	1215
8	138 (↓)	1437	2102			6	3	1	2	0	8	0	0	1500	1215
9	312 (30+4.11)	0937	2305			6	3	1	2	0	8	0	0	1500	1215
10	341 (27.1+2.9)	1302	2237			6	3	1	2	0	8	0	0	1500	1215
11	328 (29.2+3.7)	0750	2145			6	3	1	2	0	8	0	0	1500	1215



**Enquire Vehicle Insurer**

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJL567A 04 Apr 2018 / 08:45:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHA3693E



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18006445/K1pa3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 16-08-2018		
		Code : CTI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJL 567A	Veh. Inspected	SHA 3693E	
Policy No.	DMPCSN3114871701	Coverage (\$)	0.00	
Claim No.	SNM18D01899C02	Excess (\$)	0.00	
Assign From		Assign Date	06/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ E 220	c.c	2143	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	WDD2120022A757684	Colour	WHITE	
Odometer	631207	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	04/04/2018	Inspection Date	06/04/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 3693E**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR BUMPER	DEFORMED	1,510.00	1,510.00
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	1,150.00	-
2	REAR BUMPER BRACKET LOWER (LH/RH) @\$135.00	SERVICEABLE	270.00	-
2	REAR BUMPER BRACKET TOP (LH/RH) @\$125.00	SERVICEABLE	250.00	-
2	REAR BUMPER RETAINER MOUNTING (LH/RH)@\$115.00	SERVICEABLE	230.00	-
	LESS 20% DISCOUNT		-682.00	-302.00
			2,728.00	1,208.00
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR BUMPER SENSOR (SN)	SHORTED	388.00	388.00
			388.00	388.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING .		350.00	200.00
	SPRAY PAINTING CHARGE .		300.00	200.00
	WIRING CHARGE .	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR .		120.00	20.00
			820.00	420.00
	<b>GRAND TOTAL</b>		<b>3,936.00</b>	<b>2,016.00</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>1,600.00</b>

Report Ref No. CC3/CTI18006445/K1pa3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

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