

INS. CASE OWNER:

CC 4 / ASM1800

LKK

IDAC

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Meriton:

*Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

08/05

OI GIA Report In

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

5014.24

Loss of Rental (LOR):

S\$

545.76

(

4.5

days)

X#121.28

Loss of Use (LOU):

S\$

5

(

5

x

days)

Loss of Income (LOI):

S\$

225.00

(

50

x

4.5

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

5787.10

Global Sum S\$:

5750.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

5750.00

Name 1:

Comptel Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

#350.00

COPY SENT 18/9/19

GAWP

m: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305138853

MER COMFORT TRANSPORTATION PTE LTD 7010045 MER NO 383 SIN MING DRIVE SS Singapore SINGAPORE 575717 65508755 (R) (P) JNT CARD NO.	REGN NO: SH 8531P	MILEAGE
	MAKE: HYUNDAI	FUEL E. 1/2 F.
	MODEL I-40	DATE/TIME IN 05.04.2018 13:10
	YR OF MANU 21.07.2016	TARGET DATE
	CHASSIS CODE KMHLB41UMGU091905	COMPLETION DATE/TIME:

JOB DESCRIPTION

cident Date: 04.04.2018
TURE: 3P 04.04.18 IC

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

GED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Idgement Slip

Exit Pass

to: SH 8531P JU AXA

Vehicle No.: SH 8531P

Service Advisor

Signature/Date

Name of Service Advisor

Date

urned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SH 8531P

DATE 6/4/2018 10:58

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille			\$ 1,480.00
	Radiator Grille H Emblem			\$ 290.80
	Radiator Grille Chrome Moulding			\$ 395.50
	Front Bumper Cover			\$ 1,052.20
	Front Bumper Sponge			\$ 142.20
	Front Bumper Reinforcement			\$ 526.10
	Front Bumper Bracket Top (RH)			\$ 22.40
	Front Bumper Bracket (RH)			\$ 24.60
	Headlamp Support Panel Assy			\$ 1,067.50
	Headlamp (RH)			\$ 1,388.00
	Radiator Guard,RH			\$ 35.00
	SUB TOTAL			\$ 6,424.30
	LESS 20%			\$ 1,284.86
	DISCOUNTED TOTAL			\$ 5,139.44
	Labour Charge			300
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 250.00 200
	Wiring Charge			\$ 50.00 X
	Remove/Refix Aircon & Refill Gas			\$ 150.00 X
	TOTAL LABOUR			\$ 1,450.00
	ESTIMATE TOTAL			\$ 6,589.44
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

DELGRO ENGINEERING PTE LTD REPAIR ESTIMATE*

VEHICLE NO : SH 8531P

DATE 6/4/2018 11:00

MAKE :

MODEL : HYUNDAI i40

P2

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Licence Lamp Holder <i>X</i>			\$ 100.00
	Rear Bumper <i>Richard</i>			\$ 603.60
	Rear Bumper Reinforcement <i>X</i>			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) <i>X</i>	\$	180.00	\$ 360.00
	Rear Bumper Side Bracket <i>X</i>	\$	49.00	\$ 98.00
	Rear Bumper Clips <i>an</i>			\$ 22.00
	Rear Bumper Sponge <i>fm</i>			\$ 143.40
	Rear Bumper Under Cover <i>del</i>			\$ 225.00
	SUB TOTAL			\$ 2,056.35
	LESS 20%			\$ 411.27
	DISCOUNTED TOTAL			\$ 1,645.08
	Rear No.Plates <i>ca</i>			\$ 25.00
	Rear Bumper Reverse Sensor <i>sked</i>			\$ 135.70
	Rear Bumper Advertisement Logo <i>ne</i>			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH) <i>ne</i>	\$	100.00	\$ 200.00
				\$ 410.70
	Labour Charge			200
	Panel Beating			\$ 250.00
	Spray Painting Charge			\$ 500.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 920.00
	ESTIMATE TOTAL			\$ 2,975.78

Kalua (K/L)
6/4/18 1535H
4 Pys
P/P
Before Part p4

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

9565.22

200
200
Xm
20

REPAIR ESTIMATE*

VEHICLE NO : SH 8531P

DATE 6/4/2018 10:58

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille ✓			\$ 1,480.00
	Radiator Grille H Emblem ✕			\$ 290.80
	Radiator Grille Chrome Moulding ✕			\$ 395.50
	Front Bumper Cover ✓			\$ 1,052.20
	Front Bumper Sponge ✓			\$ 142.20
	Front Bumper Reinforcement ✓			\$ 526.10
	Front Bumper Bracket Top (RH) ✕			\$ 22.40
	Front Bumper Bracket (RH) ✕			\$ 24.60
	Headlamp Support Panel Assy ?			\$ 1,067.50
	Headlamp (RH) ✕			\$ 1,388.00
	Radiator Guard,RH ✕			\$ 35.00
	SUB TOTAL			\$ 6,424.30
	LESS 20%			\$ 1,284.86
	DISCOUNTED TOTAL			\$ 5,139.44
	Labour Charge			300
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 250.00 200
	Wiring Charge			\$ 50.00 ✕
	Remove/Refix Aircon & Refill Gas			\$ 150.00 ✕
	TOTAL LABOUR			\$ 1,450.00
	ESTIMATE TOTAL			\$ 6,589.44
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

AXA

P1

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 8531P

DATE 6/4/2018 11:00

MAKE :

MODEL : HYUNDAI i40

P2

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Licence Lamp Holder X			\$ 100.00	
	Rear Bumper			\$ 603.60	
	Rear Bumper Reinforcement ?			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket ?		\$ 49.00	\$ 98.00	
	Rear Bumper Clips			\$ 22.00	
	Rear Bumper Sponge			\$ 143.40	
	Rear Bumper Under Cover			\$ 225.00	
	SUB TOTAL			\$ 2,056.35	
	LESS 20%			\$ 411.27	
	DISCOUNTED TOTAL			\$ 1,645.08	
	Rear No. Plate			\$ 25.00	Nett
	Rear Bumper Reverse Sensor			\$ 135.70	Nett
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
				\$ 410.70	
	Labour Charge				
	Panel Beating			\$ 250.00	200
	Spray Painting Charge			\$ 500.00	200
	Wiring Charge			\$ 50.00	X
	Remove/Refix Reverse Sensor			\$ 120.00	20
	TOTAL LABOUR			\$ 920.00	
	ESTIMATE TOTAL			\$ 2,975.78	
<p>Kalua (1/1/16)</p> <p>6/4/18 1535hrs</p> <p>4 Days</p> <p>P/P</p> <p>Before Part p4</p>					
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Our Job Ref No : 305138853
Date : 09/04/18

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508669
Fax: 6546 8158

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SH 8531P

Fax :

Date of Accident : 04/04/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA --- FBA9495S
- The finalized amount shall be:
 - Spare Parts after List discount \$3,516.30
 - Labour Charges \$\$\$ \$1,170.00
 - Total for Part-By-Part Repair Cost \$4,686.30
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost
- Estimated normal period for repairs: 4 working days
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature :
Name : Kalvin
Date : 10/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 09.04.2018
Time: 18:06:03
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305138853
REGN NO : SH 8531P
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 21.07.2016
DATE/TIME IN : 05.04.2018 13:10
ACCIDENT DATE : 04.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 FNPS	NO PLATE(S)	1 N	25.00	0.00	25.00
0002 04-01-0103-2322-A	I40V3 BUMPER W LIP & FOG	1	1,052.20	20.00	841.76
0003 04-01-0103-2164-G	I40V3 GRILLE ASSY-RADIATO	1	1,480.00	20.00	1,184.00
0004 04-01-0103-2296-A	I40VC RAIL ASSY-FR BUMPER	1	526.10	20.00	420.88
0005 04-01-0103-2294-G	I40V3 ABSORBER-FRONT BUMP	1	142.20	20.00	113.76
0006 04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0007 04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0008 04-01-0103-0739-G	I40VC ABSORBER-RR BUMPER	1	143.40	20.00	114.72
0009 04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0010 09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1 N	135.70	2.00-	135.70

SUB-TOTAL : 3,516.30

JOB NATURE

0000 L	PANEL BEATING- FRT.	300.00
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COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 09.04.2018
Time: 18:06:03
Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305138853
REGN NO : SH 8531P
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 21.07.2016
DATE/TIME IN : 05.04.2018 13:10
ACCIDENT DATE : 04.04.2018

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0001	23-502 SPRAYPAINT ON AFFECTED AREA			200.00		
0002	L PANEL BEATING- REAR			200.00		
0003	23-502 SPRAYPAINT ON AFFECTED AREA			200.00		
0004	20-05 RENEW ADVERTISEMENT STICKER-			250.00		
0005	L REMOVE/REFIX REVERSE SENSOR			20.00		
				SUB-TOTAL : 1,170.00		
				TOTAL : 4,686.30		

MVA NAME & SIGNATURE
DATE:

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE:


<< Service Request Details

Claim

S8M00D6U

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Reference

None 

Loss Date

April 4, 2018

Kalm

Request Date

April 6, 2018

Due Date

April 13, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SH8531P

Make

TPVD HYUNDAI

Service Address

Primary Contact/Insured

ABDUL KADER NAIMAH BINTE
212 TAMPINES STREET 23, #02-147, 520212, Singapore

Claim Handler

TAY Ernest
6568804835
ernest.tay@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 April 2018

ABDUL KADER NAIMAH BINTE
212 TAMPINES STREET 23
#02-147
Singapore 520212

Dear Sir,

OUR REF : S8M00D6U
YOUR REF : FBA 9495S

ACCIDENT INVOLVING FBA 9495S & SH 8531P ALONG PIE TOWARDS SIMEI ON 04/04/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cs-a@lkkauto.com and admin-a@lkkauto.com or deliver it by hand to Blk 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact the undersigned if you have any further enquiries.

Yours sincerely,

Joy Irene
Case Handler
DID: 6841 2409
FAX: 6741 4108
Email: joyirene@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

fayed

To : Traffic Police – Deputy Head, Investigations Department
 Fax : 65474885

RECEIVED BY AIG Claims Dept	
07 FEB 2019	
CL No.	
Team	
ADJ	

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

541228

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident	: 04/04/2018	This case is investigated by an Investigation Officer. To apply for outcome of the investigation, please write in to Traffic Police at No. 10 Ubi Avenue 3 Singapore 408865.
Time of accident	: 1945 HRS	
Place of accident	: PIE TOWARDS SIMEI	Application for Outcome of Investigation is APPLICABLE through SPF E-Services
Third Party's name	: TAY LENG HOCK	
Third Party's vehicle number	: SH 8531P	
Our insured's name	: ABDUL KADER NAIMAH BINTE	
Our insured's vehicle number	: FBA 9495S	
Our insured's NRIC number	:	
Our insured's address	: 212 TAMPINES ST. 23 #02-147 SINGAPORE 520212	

Our Insured's telephone number

A letter dated (26/01/2018) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
 (Please cite our reference number: C3/ASM18006443/K1a3)

Name and address of insurance company : AIG Asia Pacific Insurance Pte Ltd
 Chartis Building
 78 Shenton Way, #08-16
 Singapore 079120

Name of contact person : JOY IRENE
 Contact Number : 6841 2409 / Fax: 6741 4108
 Date : 16/05/2018



52N90562

699234771056

Yes (faxed)

TRANSMISSION VERIFICATION REPORT

TIME : 03/01/2019 01:37
NAME :
FAX : 67414108
TEL :
SER.# : E69899L3N245962

DATE, TIME	03/01 01:37
FAX NO./NAME	65474885
DURATION	00:00:16
PAGE(S)	01
RESULT	OK
MODE	STANDARD
	ECM



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

17 APRIL 2019

1st Reminder

ABDUL KADER NAIMAH BINTE
212 TAMPINES STREET 23
#02-147
SINGAPORE 520212

Dear Madam,

OUR REF : CC4/ASM18006443/K1ja3

YOUR REF : FBA 9495S

**ACCIDENT INVOLVING FBA 9495S & SH 8531P ON 04/04/2018 ALONG/AT PIE
TOWARDS SIMEI**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 25 APRIL 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SH 8531P** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **25 APRIL 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Joy Irene

Claims

Tel : 6841 2409

Fax: 6741 4108

Email : joyirene@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Lt
(Motor Claims Dept)

12-04-2018
To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 04/04/2018
Time of accident : 1945 HRS
Place of accident : PIE TOWARDS SIMEI
Third Party's name : TAY LENG HOCK
Third Party's vehicle number : SH 8531P
Our insured's name : ABDUL KADER NAIMAH BINTE
Our insured's vehicle number : FBA 9495S
Our insured's NRIC number :
Our insured's address : 212 TAMPINES ST. 23 #02-147
SINGAPORE 520212

Our Insured's telephone number :

A letter dated **(26/04/2018)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **CC3/ASM18006443/K1ja3**)

Name and address of insurance company : AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way, #08-16
Singapore 079120

Name of contact person : JOY IRENE
Contact Number : 6841 2409 / Fax: 6741 4108
Date : 16/05/2018

<<

<Seek Instruction> S8M00D6U

Type

 Question

Message

Hi, kindly advise if the rider is "named rider" under OI insurance policy and whether we can proceed DS. Thank you. Hsiao Tong - 09 July 2019

Reply

<<

Re:<Seek Instruction> S8M00D6U

Type
🔗 Question

Message
Hi Hsiao Tong Yes, rider is a named driver under the Policy-VO

Reply



<TP - Mandate IA> - S8M00D6U [ACCIDENT INVOLVING FBA 9495S(OI) & SH 8531P(TP) ON 04/04/2018]

Type

🔗 Question

Message

Liability: 100%. 3 vehicles chain collision whereby our insured was the last vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,787.10(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 22-Aug-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408033 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 22/08/2019

Survey Details:

Date of loss	04.04.2018
Date of appointment	06.04.2018
Date of survey	06.04.2018
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	Third party
Vehicle number	SH8531P
Make and Model	Hyundai I40 (1685cc)
Date of registration	21.07.2016
Excess	
Market Value/ Book Value	(est)
Parf/COE Rebate	(est)
Nett Value/ ERV	(est)

Repair details:

Initial Estimate	\$ 9,565.22
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 3,766.30
Check items (estimate)	NIL
Labour	\$ 920.00
Supplementary	NIL
Total	\$ 4,686.30
Lump Sum(if applicable)	-

Number of days for repair	4
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 190607198R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

3 vehicles chain collision whereby OID was the last car.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 5,014.34	
Loss of use	NIL	
Loss of rental	\$ 545.76	(4.5days x \$121.28)
Loss of income	\$ 225.00	(4.5days x \$50.00)
LTA/GIA search fees	\$ 2.00	
Others	NIL	
Proposed Total	\$ 5,787.10	



Re:<TP - Mandate IA> - S8M00D6U [ACCIDENT INVOLVING FBA 9495S(OI) & SH 8531P(TP) ON 04/04/2018]

Type

🔗 Question

Message

Hi Hsiao Tong The dmg sustained by our Insured's bike was minor why the COR for TP at the rear is so serious?
VO

COR included damage to front & rear

Reply



RE: Re:<TP - Mandate IA> - S8M00D6U [ACCIDENT INVOLVING FBA 9495S(OI) & SH 8531P(TP) ON 04/04/2018]

Type

🔗 Question

Message

Hi, COR included front & rear damages as it is a chain collision. Kindly let us have your mandate/ instruction after review the case. Thank you. Hsiao Tong - 27 Aug 2019

Reply



Re:RE: Re:<TP - Mandate IA> - S8M00D6U [ACCIDENT INVOLVING FBA 9495S(OI) & SH 8531P(TP) ON 04/04/2018]

Type

🔗 Question

Message

Hi Hsiao Tong Pls proceed, tks-VO

Reply

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 2 September 2019 1:56 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: Yr ref : CC4/ASM18006443/K1pa3 (FBA 9495 S) VS SH 8531 P D.O.A.. 04.04.18

Without Prejudice.

Dear Hsiao Tong

We accept your global offer.

Kindly forward your D.V.
Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 2 September 2019 11:11 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: RE: Yr ref : CC4/ASM18006443/K1pa3 (FBA 9495 S) VS SH 8531 P D.O.A.. 04.04.18

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$5,750.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Friday, 23 August 2019 10:06 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Yr ref : CC4/ASM18006443/K1ja3 (FBA 9495 S) VS SH 8531 P D.O.A.. 04.04.18

**Outstanding : > 10 months,
Chain collisions
BOLA : 100%**

Without Prejudice.

Dear Hsiao Tong,

Yesterday, we spoke. your Principal had informed us that accident was reported.

Currently, you are seeking AXA for mandate to settle.

Kindly forward your offer soon.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0418/ SH 8531P /WT(st)

Your Ref :

Date : 04-May-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 190204485

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 8531P YOUR INSURED FBA9495S
AND OTHER SLN9096Z ON 04.04.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SH 8531P** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **FBA9495S** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	5,014.34
2	5 days Loss of Rental @ \$ 121.28 per day	\$	606.40
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	5,622.74

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$	400.00
Total Claims:		\$	6,022.74

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 5 pcs
- b) LTA search slip/s of : FBA9495S
- c) GIA / Police report/s of : SH 8531P
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Yishun
501 Yishun Industrial Park A
Singapore 768732

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SH 8531P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.07.2016

CHASSIS CODE
KMHLB411MGU091905

INV. NO/DATE
91369836 27.04.2018

JOB NO.
305138853

ODMETER READING

DATE/TIME IN
05.04.2018 13:10

Description : 3P 04.04.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
0002	04-01-0103-2322	140V3 BUMPER W LIP & FOX	1	1,052.20	20.00	841.76
0003	04-01-0103-2164	140V3 GRILLE ASSY-RADIATOR	1	1,480.00	20.00	1,184.00
0004	04-01-0103-2296	140VC RAIL ASSY-FR BUMPER	1	526.10	20.00	420.88
0005	04-01-0103-2294	140V3 ABSORBER-FRONT BUMP	1	142.20	20.00	113.76
0006	04-01-0103-0579	140VC COVER ASSY-RR BUMPER	1	603.60	20.00	482.88
0007	04-01-0101-0111	HYUNDAI BUMPER COVER (LIP)	10	2.20	20.00	17.60
0008	04-01-0103-0739	140VC ABSORBER-RR BUMPER	1	143.40	20.00	114.72
0009	04-01-0103-0738	140VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0010	09-01-9999-0068	HYUNDAI REVERSE SENSOR AS	1	135.70	0.00	135.70

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT, THE COMPANY SHALL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AT THE CUSTOMER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 5% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91369836	5,014.34	

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SH 8531P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.07.2016

CHASSIS CODE
KMHLB41UMGU091905

INV. NO/DATE
91369836 27.04.2018

JOB NO.
305138853

ODMETER READING

DATE/TIME IN
05.04.2018 13:10

S/No Part No.

Qty Unit Price %Disc Net

SUB-TOTAL : 3,516.30

JOB NATURE

0001	L	PANEL BEATING- FRT.	300.00	300.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00
0003	L	PANEL BEATING- REAR	200.00	200.00
0004	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00
0005	20-05	RENEW ADVERTISEMENT STICKER-	250.00	250.00
0006	L	REMOVE/REFIX REVERSE SENSOR	20.00	20.00

SUB-TOTAL : 1,170.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT AND ACCIDENTS, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE HELD AS "BURN AND THEFT" A CUSTOMER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHARE WITHIN 5 DAYS FROM WHICH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY PAYMENT NOT MADE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE SERVICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91369836	5,014.34	

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHERENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SH 8531P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.07.2016

CHASSIS CODE
KMHLB41UMGU091905

INV. NO/DATE
91369836 27.04.2018

JOB NO.
305138853

ODMETER READING

DATE/TIME IN
05.04.2018 13:10

Items total	4,686.30
Add GST @ 7.000 %	328.04
Invoice amount	5,014.34

Issued by : KATHKRINETAN 27.04.2018 15:09:52
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

I/WE/H/IT TAKES ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGES. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE ORIGINALLY OWNED BY A OWNER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT, AND ADVISE THE COMPANY OF ANY ERRORS FOR CORRECTION. WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91369836	5,014.34	



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 August, 2019

NAIMAH BINTE ABDUL KADIR
BLK 212, TAMPINES STREET 23
#02-147
SINGAPORE 520212

Dear Sir,

OUR REF : CC4/ASM18006443/K1pa3 // S8M00D6U
YOUR REF : FBA 9495S
ACCIDENT INVOLVING FBA 9495S & SH 8531P ALONG PIE (CHANGI) BEFORE
EUNOS EXIT ON 04/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SH 8531P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SH8531P , FBA9495S , SLN9096Z
PIE TWDS SIMEI

ON 04-Apr-18 19:45

I / We

TAY LENG HOCK

(Hirer) NRIC No.: S2701948Z

and/or

(Relief) NRIC No.:

Taxi Number

SH8531P

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

05-Apr-2018

Name of Hirer

TAY LENG HOCK

Hirer NRIC

S2701948Z

Signature :



Address

335 SERANGOON AVENUE 3 #02-315
550335

Contact No.

97532650



32

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBA 9495S	(Insd veh)	Model: HYUNDAI : I40
	SH 8531P	(TP veh)	
Date of Accident/ Time:	04/04/2018		

Repair Estimate	: \$	10,234.79	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$	5,750.00	

Payee Name : COMFORTDELGRO ENGINEERING PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>28</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): <u>100</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative:
Date:



AWK

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date:

18/9/2019

Signature of Witness / Workshop stamp (if applicable)
Name of Witness:
Date:

COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 630889

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Our Ref: CT18040109

Date: 11 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	04/04/2018 @ 19:45 hrs
ALONG	PIE TWDS SIMEI
INVOLVING	FBA9495S, SLN9096Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8531P** (the "Taxi"). The Taxi was hired to **TAY LENG HOCK IC NO S2701948Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$121.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Invoice

<https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fusea...>**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-051144
Date of Request: 05/04/2018

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

SH 853 1P

Dear Sir/Madam,

Enquiry Date 05/04/2018
Enquiry By Chris Lim Gan Koon
TP Vehicle No. FBA9495S
Accident Date 04/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBA9495S	AXA Insurance Pte Ltd	19/10/2017-18/10/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18006443/K1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:ERNEST TAY

Date : 03-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBA 9495S	Veh. Inspected	SH 8531P
Policy No.	VMZ/P1119394	Coverage (\$)	0.00
Claim No.	S8M00D6U	Excess (\$)	0.00
Assign From		Assign Date	06/04/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU091905	Colour	BLUE
Odometer	242153	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S AND REAR O/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	04/04/2018	Inspection Date	06/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 8531P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RADIATOR GRILLE (CONSISTENT)	CRACKED	1,480.00	1,480.00
1	RADIATOR GRILLE H EMBLEM (CONSISTENT)	NOT NECESSARY	290.80	-
1	RADIATOR GRILLE CHROME MOULDING (CONSISTENT)	NOT NECESSARY	395.50	-
1	FRONT BUMPER COVER (CONSISTENT)	DEFORMED	1,052.20	1,052.20
1	FRONT BUMPER SPONGE (CONSISTENT)	TORN	142.20	142.20
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	526.10	526.10
1	FRONT BUMPER BRACKET TOP (RH) (CONSISTENT)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (RH) (CONSISTENT)	SERVICEABLE	24.60	-
1	HEADLAMP SUPPORT PANEL ASSY (CONSISTENT)	SERVICEABLE	1,067.50	-
1	HEADLAMP (RH) (CONSISTENT)	SERVICEABLE	1,388.00	-
1	RADIATOR GRILLE ,RH (CONSISTENT)	SERVICEABLE	35.00	-
1	LICENCE PLATE HOLDER (CONSISTENT)	SERVICEABLE	100.00	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	603.60	603.60
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00 (CONSISTENT)	SERVICEABLE	360.00	-
2	REAR BUMPER SIDE BRACKET @\$49.00 (CONSISTENT)	SERVICEABLE	98.00	-
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE (CONSISTENT)	TORN	143.40	143.40
1	REAR BUMPER UNDER COVER (CONSISTENT)	CUT	225.00	225.00
	LESS 20% DISCOUNT		-1,696.13	-838.90
			6,784.52	3,355.60
SPECIAL NETT ITEMS				
1	REAR NO.PLATE (SN) (CONSISTENT)	CRACKED	25.00	25.00
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	135.70	135.70
1	REAR BUMPER ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN) (CONSISTENT)	NECESSARY	200.00	200.00
			410.70	410.70

Report Ref No. CC4/ASM18006443/K1pa3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING .		1,250.00	500.00
	SPRAY PAINTING CHARGE.		750.00	400.00
	WIRING CHARGE.	NOT NECESSARY	100.00	-
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
	REMOVE/REFIX REVERSE SENSOR .		120.00	20.00
			2,370.00	920.00
	GRAND TOTAL		9,565.22	4,686.30
RECOMMENDED COST OF REPAIRS				4,686.30

Report Ref No. CC4/ASM18006443/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SBM0006U

Reference

CCA/ASMT18006443/K1pa3n2

Loss Date

4 April 2018

Report Date

6 Apr 2018 11:56:20 AM

Request Date

30 May 2019

Due Date

Vendor Name

L&K AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SH4531P

Make

TPVD HYUNDAI

Model

140

Service Address

...

Primary Contact/Insured

ABDUL KADER NAIMAH BINTE
212 TAMPINES STREET 23, #02-147, 520212, Singapore

Claim Handler

OH Vale
656804897
vale.oh@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Document Type

Document SubType

Upload Documents

NAME

TYPE

SUB-TYPE



AUTHOR

DATE UPLOADED

Accident Statement

Reports & Statement

Merinin

 LKHInvoice1 (3).pdf	Logistics TPP	Surveyor / Assessor BAGPOTSE	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019 PTE UNCLAIMED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
 LKHInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
 LKKAAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
 CIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Issued	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
 Insurance Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 August 2019
 TP-Mandate 1A ddt 220819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	22 August 2019
 Rental Rate & Mileage.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 August 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 August 2019
 LKK Recovery Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TF ESTIMATE - MASKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 April 2018
 Preliminary Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 April 2018
 EMAIL.msg	Letters and Correspondence	Workshop	KADRI Maieen	6 April 2018