

ASS. REC. BY:

REF: CS/ICS18006419/ Kvd312

Special Instruction:

Surveyor:
Munmen

ASSIGNMENT (Office)

From (Person):

Kenneth
Janice Goh

of

ECICS

Date/Time: 06/04/2018 @ 4:36 pm

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

JRA 355

Insured:

SCP 4444G

at Workshop m/s

BH Auto Services

Tel:

6559 8944

of

Blk 1, Sin Ming Ind. Est Sec. C # 01-115

Policy No:

Claim No:

DMPG1800 D3H / DL

Sum Insured:

Excess:

D.O.A. 28/03/2018

Make of Veh:

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time:

5:00 pm @ 9/4/18

Person Contacted:

Jacelyn

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction (✓) Estimate (Jacelyn)

Estimate is not Ready. Repairer will arrange for survey once est done.

JRA 355 - X

SCP 4444G - CC3 / AIG 15012821 / Kw43q2

D.O.A. 14/06/2016

28/5/18

87475.50 Confirm by email (Recd 6626.40, 4715)

ASS. REC. BY:

REF: 105 /

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / QD RES / EVA / INV / MY

To Inspect Vehicle No: _____

at Workshop m/s _____ B14

of _____

Insured: _____

Policy No. _____

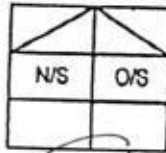
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 1-B1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: JRA 355 Yr Regn: 08, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: M. 8300 C.C. 2143

Colour: M. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 43971 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 21 209 86 L 052 021

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40 ER18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 28/3/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

14 File pass to Catherine, awaiting log card

RECEIVED 04 JUN 2018

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 4/6 - typist

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Report Format: merimen

Lump Sum / I.B.I: (\$ 7475.50

350

10

360



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ECICS LTD

Ref : CS/ICS18006419/Kvd3

7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE
SINGAPORE 038987

Date : 06-04-2018



Code : ICS

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SCP 4444G	Veh. Inspected	JRA 355
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	JANICE GOH	Assign Date	06/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	28/03/2018	Inspection Date	
Survey held at	BH AUTO SERVICES PTE LTD BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Veron Chen (LKKAUTO)

From: Janice Goh Siew Geok (ECICS, Claims) <Janice_Goh@ecics.com.sg>
Sent: Monday, 4 June 2018 10:41 AM
To: Veron Chen (LKKAUTO)
Cc: ECICS Claims; Desmond Lee Ker Wen (ECICS, Operations / Claims)
Subject: RE: pre repair inspection(OUR VEHICLE - JRA355 / YOUR VEHICLE - SCP4444G)

Dear Veron

Our claim no DMPC1800123H/DL and this case is handle by Desmond Lee.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 1 June, 2018 8:48 AM
To: ECICS Claims; Janice Goh Siew Geok (ECICS, Claims)
Subject: FW: pre repair inspection(OUR VEHICLE - JRA355 / YOUR VEHICLE - SCP4444G)

Dear Janice,

Please provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 11 April 2018 3:43 PM
To: 'ECICS Claims' <claims@ecics.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: pre repair inspection(OUR VEHICLE - JRA355 / YOUR VEHICLE - SCP4444G)

Dear Janice,

Please provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 6 April 2018 5:05 PM

To: 'ECICS Claims' <claims@ecics.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: pre repair inspection(OUR VEHICLE - JRA355 / YOUR VEHICLE - SCP4444G)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [mailto:claims@ecics.com.sg]

Sent: Friday, 6 April 2018 4:36 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;

BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; ECICS

Claims <claims@ecics.com.sg>

Subject: RE: pre repair inspection(OUR VEHICLE - JRA355 / YOUR VEHICLE - SCP4444G)

Without Prejudice

Dear Jacelyn

Thank you for your email.

We appoint LKK for the TP PRI.

Aside to LKK

Please assist to arrange TP PRI.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Friday, 6 April, 2018 4:24 PM

To: ECICS Claims; Janice Goh Siew Geok (ECICS, Claims)

Cc: BHAS - Janice Koh; BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee

Subject: RE: pre repair inspection(OUR VEHICLE - JRA355 / YOUR VEHICLE - SCP4444G)

RESEND

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently IN our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Nivitha (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Friday, 6 April 2018 4:36 PM
To: BHAS - Jacelyn Loh; 'assignments'
Cc: BHAS - Janice Koh; BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee; ECICS Claims
Subject: RE: pre repair inspection(OUR VEHICLE - JRA355 / YOUR VEHICLE - SCP4444G)
Attachments: F201803297023.pdf; SKM_C224e18040616040_0001.jpg

Without Prejudice

Dear Jacelyn

Thank you for your email.
We appoint LKK for the TP PRI.

Aside to LKK

Please assist to arrange TP PRI.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]
Sent: Friday, 6 April, 2018 4:24 PM
To: ECICS Claims; Janice Goh Siew Geok (ECICS, Claims)
Cc: BHAS - Janice Koh; BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee
Subject: RE: pre repair inspection(OUR VEHICLE - JRA355 / YOUR VEHICLE - SCP4444G)

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Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.


Ps- vehicle currently IN our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

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Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

		
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BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE

SECTOR C #01-115

SINGAPORE 575636

Tel: 6559 8944 Fax: 6269 2404

CO. REG. NO. 2009175125K

Your Vehicle: SCP4444G

Our Vehicle: JRA355

**WITHOUT PREJUDICE
BY FAX: 6827 7809 ONLY**

Date: 06/04/2018

ECICS LIMITED

7 TEMASEK BOULEVARD

#10-01 SUNTEC TOWER ONE

SINGAPORE 038987.

Dear Sir,

ACCIDENT INVOLVING JRA355 & SCP4444G ON 28/03/2018 ALONG LORONG CHUAN

We refer to the above matter.

Kindly let us have your list of ten surveyors for our consideration within the stipulated timeline under the NIMA protocol.

Please be informed that the said vehicle can be inspected at:

BLK 1 SIN MING INDUSTRIAL ESTATE
SECTOR C #01-115 SINGAPORE 575636.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Yours Faithfully



BH Auto Services Pte Ltd/Jacelyn Ioh

JABATAN PENGANGKUTAN JALAN MALAYSIA

PERAKUAN PENDAFTARAN KENDERAAN



NO. PENDAFTARAN:

JRA355

No. Siri B **8569700**
0JPTAHBZ

Nama Pemunya
Berdaftar

TON HOO SEI

660221015667
[MAL]

Alamat

NO 44 JALAN SUTERA 5 TAMAN SENTOSA
80150 JOHOR BAHRU JOHOR

No. Enjin
No. Casis
Buntan
Nama Model
Keupayaan Enjin
Bahan Bakar
Warna
Kelas Kegunaan
Jenis Badan
Tahun Dibuat
Tarikh Pendaftaran
Status Pemunya
Muatan Tempatan
Duduk
Kadar Lesen
Kenderaan Motor

05192432704118
WDD2120986L052021
MERCEDES BENZ
E300 BTH-W212
2143 S.P
HYBRID DIESEL
PERAK
PERSEKDIRIAN-MOTOKAR INDIVIDU
MOTOKAR
2016
13/08/2016
PERSEKDIRIAN

B.G.M/B.G.K
B.T.T.
Berat Kerb
B.T.M.
B.G.1
B.G.2
B.G.3
B.G.4
B.G.5
B.G.6
B.G.7
B.G.8
B.G.9
B.G.10
B.G.11
B.G.12

B bulan
RM261.50
12 bulan
RM523.00

Perakuan Pendaftaran ini dikeluarkan
oleh Pengerah JPJ Negeri **JPJ NEGERI JOHOR**

Tandatangan Pemunya Berdaftar

UNTUK KEGUNAAN PEJABAT

PEMASANGAN TEMPATAN

MAKMLIK DITUNTUT OLEH: PUBLIC BANK BERHAD NO SIRI: KT1/610066/16

NOTA PENTING

- Simpan perakuan ini di tempat yang selamat. Jika perakuan ini hilang, anda dikehendaki melaporkan kepada polis dengan segera dan memohon salinan perakuan pendaftaran daripada Pengerah Jabatan Pengangkutan Jalan (JPJ).
- Berikutan butiran kenderaan di muka ini dan laporkan dengan segera kepada Pengerah JPJ jika terdapat sebarang perubahan.
- Licen kenderaan motor yang sah hendaklah sentiasa dipamerkan. Anda boleh membatalkan lesen ADI anda sebelum tamatnya tempoh.
- Jika anda menjual kenderaan, serahkan perakuan pendaftaran kepada pembeli. Anda dan pembeli dikehendaki mengisi borang JPJK3/JPJK3A kepada Pengerah JPJ dalam tempoh penjualan itu.
- Pemunya berdaftar kenderaan adalah bertanggungjawab urus-urusan berkaitan dengan kenderaan sehingga perakuan pendaftaran dan kenderaan telah didaftarkan di pejabat JPJ.
- Jika alamat anda bertukar, kemukakan perakuan pendaftaran kepada Pengerah JPJ.



**SINGAPORE
POLICE FORCE**



F/20180329/7023

1 of 2

POLICE REPORT (NP299)

Report No. F/20180329/7023

Police Station Of Origin
Ang Mo Kio Police Divisional HQ
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No:1800-2180000

Date/Time Report Made 29/03/2018 12:55	Vide Report No.	Station Diary No.
Name Of Informant TOH CHIN HONG	Address 38 LORONG ONG LYE #04-07 SINGAPORE 536407	
ID Type / ID No. NRIC NO / S8785172I	Contact No. Home/Office:	Mobile: 90176661
Nationality MALAYSIAN	Email Address chin@casterly.com.sg	
Occupation Company director	Sex Male	Age 31
Institution/School Name	Date of Birth 28/03/1987	Race Chinese
Date/Time Of Incident 28/03/2018 19:45 - 28/03/2018 20:00	Location Of Incident LORONG CHUAN	

Brief details.

My dad was driving an Mercedes E300 (Malaysian registered car JRA 355) along Lorong Chuan road, when a car from behind crashed into his. The car was a BMW, SCP4444G while the driver is a 25 year old male, S9300916I by the name Allan Lim.

He has written a letter; formalized to undertake all liability with regards to this collision.

Subjects Involved	
Suspect	
Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 29/03/2018 12:55
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	



**SINGAPORE
POLICE FORCE**



F/20180329/7023

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. F/20180329/7023

Person Name	Allan Lim		
ID Type	NRIC NO	ID No	S93009161
Gender	Male		
Victim			
Person Name	TOH CHIN HONG		
ID Type	NRIC NO	ID No	S87851721
Gender	Male	Age	31
Race	Chinese	Language	English
Occupation	Company director	Address Type	
Address	38 LORONG ONG LYE #04-07 SINGAPORE 536407	Mobile No	90176661
Is Informant A Victim?	Yes		
Person Name Toh Hoo sei			
Gender	Male		
Person Name TOH CHIN HONG (Informant)			

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:

29/03/2018 12:55

Classification Of Case:

BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636
Tel: 6559 8944 / Fax: 6269 2404

ECICS Limited

7 Temasek Boulevard
#10-01 Suntec Tower One
Singapore 038987

ATTN: MOTOR CLAIM DEPARTMENT

Tel : 6337 4779 Fax : 6880 4838

DEAR SIR / MADAM :

Not Authorised
1-B.1
Recovery Bepain
4 days

ACCIDENT REPAIR ON: JRA355

MODEL : MERCEDES BENZ E300

POLICY NO :

CHASSIS NO : WDD2120986L052021

YEAR OF MANUFACTURE :

DATE / TIME OF ACCIDENT: 28/03/2018 Time: 1945Hrs at LORONG CHUAN.

THIRD PARTY VEHICLE NO: SCP4444G

Date: 09/04/2018

Page : 1 of 2

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

Replacement Of Parts

S/N	Quantity	Unit Price	Condition	Amount
		S\$		S\$
1 Rear bumper	<i>Bul/cm</i> 1	1,940.00	Torn	1,940.00 ✓
2 Rear bumper side retainer LH	1	35.00	Necessary	<i>sm</i> 35.00 X
3 Rear bumper side retainer RH	1	35.00	Necessary	35.00 ?
4 Rear bumper centre bracket	1	184.00	Broken	184.00 ?
5 Rear bumper lower bracket	1	107.00	Broken	107.00 ?
6 Rear bumper lower garnish	1	300.00	Cut	<i>net</i> 300.00 ✓
7 Rear bumper lower lining chrome	1	320.00	Torn	320.00 ?
8 Rear bumper tow cover	1	70.00	Broken	<i>sm</i> 70.00 X
9 Rear bumper reinforcement	1	835.00	Dented	835.00 ?
10 Rear bumper sensor	6	185.00	Malfunction	1,110.00 ?
11 Rear bumper sensor ring	6	14.00	Necessary	84.00 ?
12 Rear end panel	1	1,300.00	Dented	<i>re</i> 1,300.00 X
13 Rear end panel top garnish	1	135.00	Kinked	<i>sm</i> 135.00 X
14 Rear tail lamp assy RH	1	740.00	Cracked	740.00 ?
15 Bootlid	1	2,860.00	Dented	<i>re</i> 2,860.00 ✓
16 Bootlid emblem	1	50.00	Necessary	<i>re</i> 50.00 ✓
17 Bootlid lettering "E300"	1	86.00	Necessary	<i>re</i> 86.00 ✓
18 Bootlid lettering "BLUETEC"	1	100.00	Necessary	<i>re</i> 100.00 ✓
19 Bootlid lettering "Cycle & Carriage"	1		Necessary	<i>re</i> ✓
20 Bootlid finisher chrome plate	1	105.00	Cracked	<i>sm</i> 105.00 X
21 Spare tyre panel	1	595.00	Dented	<i>sm</i> 595.00 X
22 Spare tyre cover board	1	400.00	Torn	<i>re</i> 400.00 X

Sub-Total: 11,391.00

Less: 10% discount - 1,139.10

Total Parts after 10% discount: 10,251.90

Special Nett Items

1 Anti-rust coating	2	80.00	160.00 <i>3ol</i>
2 Rear number plate with casing	1	100.00	<i>sm</i> 100.00 X
3 Rear end panel sealant	1	100.00	<i>re</i> 100.00 X
			360.00

Total Parts: 10,611.90

Labour Charges For Rear Portion

- 1 Provide skill labour to remove all damaged parts, panel beat, cut & weld if necessary and align all panel and reinstall all damaged parts.
- 2 Provide skill labour & material to putty all damaged parts & panel & to respray with 2K paint with oven spray booth facilities
- 3 Provide skill labour to disconnect and check electrical wiring
- 4 Remove and reinstall cushions, seats, backrest, inner trim, garnish, roof lining and or upholstery to facilitate repairs
- 5 Dismantle and transfer bootlid fittings and mechanism to new door/facilitate repair
- 6 Provide skill labour to remove and replace bumper sensors
- 7 Remove and refit exhaust pipe/system to facilitate repair

Total Labour:

Total Parts & Labour:

GST 7%

Grand Total:

500l
1,800.00

600l
1,200.00

60.00 20l

nn 150.00 X

80.00 60l

80.00 60l

120.00 ?

3,490.00

14,101.90

987.13

15,089.03

Estimate Repair Duration

12 days

8 days

ACCIDENT VEHICLE OF : JRA355

Page : 2 of 2

Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

Yours sincerely,

ESTIMATOR: WEN ZHENG

Survey attended by:

Name :

Company :

Date :

Time :

Contact No :

Email :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

KV BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636
Tel: 6559 8944 / Fax: 6269 2404

ECICS Limited
7 Temasek Boulevard
#10-01 Suntec Tower One
Singapore 038987
ATTN: MOTOR CLAIM DEPARTMENT
Tel : 6337 4779 Fax : 6880 4838
DEAR SIR / MADAM :

Not Authorised
1 B.1
Assembly & Repair
4 days

ACCIDENT REPAIR ON: JRA355
MODEL : MERCEDES BENZ E300
POLICY NO :
CHASSIS NO : WDD2120986L052021
YEAR OF MANUFACTURE :
DATE / TIME OF ACCIDENT: 28/03/2018 Time: 1945Hrs at LORONG CHUAN.
THIRD PARTY VEHICLE NO: SCP4444G

Date: 09/04/2018
Page : 1 of 2

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

Replacement Of Parts

S/N	Quantity	Unit Price	Condition	Amount
		S\$		S\$
1 Rear bumper	<i>Bumper</i> 1	1,940.00	Torn	1,940.00 ✓
2 Rear bumper side retainer LH	1	35.00	Necessary	<i>LN</i> 35.00 X
3 Rear bumper side retainer RH	1	35.00	Necessary	<i>RN</i> 35.00 X
4 Rear bumper centre bracket	1	184.00	Broken	<i>CM</i> 184.00 ✓
5 Rear bumper lower bracket	1	107.00	Broken	<i>LN</i> 107.00 X
6 Rear bumper lower garnish	1	300.00	Cut	<i>RL</i> 300.00 ✓
7 Rear bumper lower lining chrome	1	320.00	Torn	<i>LN</i> 320.00 X
8 Rear bumper tow cover → refer email pic	1	70.00	Broken	<i>RL LN</i> 70.00 X
9 Rear bumper reinforcement	1	835.00	Dented	<i>RL</i> 835.00 ✓
10 Rear bumper sensor	<i>2</i>	185.00	Malfunction	<i>370.00</i> 1,110.00 ✓
11 Rear bumper sensor ring	6	14.00	Necessary	<i>NN</i> 84.00 X
12 Rear end panel	1	1,300.00	Dented	<i>R</i> 1,300.00 X
13 Rear end panel top garnish	1	135.00	Kinked	<i>LN</i> 135.00 X
14 Rear tail lamp assy RH	1	740.00	Cracked	<i>LN</i> 740.00 X
15 Bootlid	1	2,860.00	Dented	<i>RL</i> 2,860.00 ✓
16 Bootlid emblem	1	50.00	Necessary	<i>LN</i> 50.00 ✓
17 Bootlid lettering "E300"	1	86.00	Necessary	<i>LN</i> 86.00 ✓
18 Bootlid lettering "BLUETEC"	1	100.00	Necessary	<i>LN</i> 100.00 ✓
19 Bootlid lettering "Cycle & Carriage"	1	100.00	Necessary	<i>LN</i> 100.00 ✓
20 Bootlid finisher chrome plate	1	105.00	Cracked	<i>LN</i> 105.00 X
21 Spare tyre panel	1	595.00	Dented	<i>LN</i> 595.00 X
22 Spare tyre cover board	1	400.00	Torn	<i>LN</i> 400.00 X

\$6895 - 10%

= \$6205.50

Sub-Total: 11,391.00
Less: 10% discount - 1,139.10
Total Parts after 10% discount: 10,251.90

Special Nett Items

1 Anti-rust coating	2	80.00		160.00 <i>3ol</i>
2 Rear number plate with casing	1	100.00	<i>LN</i>	100.00 X
3 Rear end panel sealant	1	100.00	<i>NN</i>	100.00 X
				360.00

\$30

Total Parts: 10,611.90

Labour Charges For Rear Portion

1	Provide skill labour to remove all damaged parts, panel beat, cut & weld if necessary and align all panel and reinstall all damaged parts.	1,800.00	500l
2	Provide skill labour & material to putty all damaged parts & panel & to respray with 2K paint with oven spray booth facilities	1,200.00	600l
3	Provide skill labour to disconnect and check electrical wiring	60.00	20l
4	Remove and reinstall cushions, seats, backrest, inner trim, garnish, roof lining and or upholstery to facilitate repairs	150.00	nn x
5	Dismantle and transfer bootlid fittings and mechanism to new door/facilitate repair	80.00	60l
6	Provide skill labour to remove and replace bumper sensors	80.00	60l
7	Remove and refit exhaust pipe/system to facilitate repair	120.00	R
Total Labour:		3,490.00	

\$1240

Total Parts & Labour: 14,101.90
GST 7% 987.13
Grand Total: 15,089.03

Estimate Repair Duration

12 days

9 days

ACCIDENT VEHICLE OF : JRA355

Page : 2 of 2

Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

Yours sincerely,

ESTIMATOR: WEN ZHENG

Survey attended by:

Name

Kennerh

Company

CLIK

Date

10/4/18

Time

11.45am

Contact No

96910663

Email

Part: \$6205.50

S/N: \$30.00

Labour: \$1240.00

Total: \$7475.50 ✓ Ok

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 28 May 2018 11:33 AM
To: 'BHAS - Janice Koh'; Kenneth Kong (LKKAUTO)
Cc: BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh; BHAS - Anthony Lau; BHAS - Bernard Kee; SUR
Subject: RE: FINALIZE JRA355 TP ECICS DOA 28.03.2018

Dear Janice,

Final invoice and all supporting documents sent directly to ECICS.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Janice Koh [mailto:janice.koh@bhauto.com.sg]
Sent: Monday, 28 May 2018 10:44 AM
To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Subject: RE: FINALIZE JRA355 TP ECICS DOA 28.03.2018

Hi Kenneth

Thank you for your confirmation on COR at \$7475.50

We shall proceed to issue our LOD shortly.

Kindly advice LOD to be post out to your office or directly to ECICS?

Thanks

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>

 **BH AUTO SERVICES PTE LTD**

From: Kenneth Kong (LKKAUTO) [mailto:KennethKong@lkkauto.com]
Sent: Saturday, May 26, 2018 11:54 AM

To: BHAS - Janice Koh <janice.koh@bhauto.com.sg>
Subject: RE: FINALIZE JRA355 TP ECICS DOA 28.03.2018

Repair cost \$7475.50, 4days confirmed. Kenneth

From: BHAS - Janice Koh [<mailto:janice.koh@bhauto.com.sg>]
Sent: Saturday, 26 May, 2018 10:31 AM
To: Kenneth Kong (LKKAUTO); Admin A
Cc: BHAS - Bernard Kee; BHAS - Jacelyn Loh; BHAS - Anthony Lau; BHAS - Moo Wen Zheng
Subject: RE: FINALIZE JRA355 TP ECICS DOA 28.03.2018

Hi Kenneth,

Kindly refer to attached file for check item photo and finalize amount is \$7475.50 B/GST PART BY PART which has been email to you dated on 08/05/2018

Appreciate you can assist to finalise so that we can proceed to post out our LOD

Thank you
Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>

 **BH AUTO SERVICES PTE LTD**

From: BHAS - Moo Wen Zheng
Sent: Tuesday, May 8, 2018 03:44 PM
To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Cc: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: FINALIZE JRA355 TP ECICS DOA 28.03.2018

Dear Kenneth,

Kindly refer to attached file for check item photo and finalize amount is \$7475.50 B/GST PART BY PART

Appreciate if you can assist and confirm the amount asap

Thank You

Best Regards,
Wen Zheng



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084
(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>





















...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Jun 2018 13:55 Edit Reg		06 Apr 2018 00:00 Edit Adj Rpt	S\$7,475.50 Edit Estimates	S\$7,475.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS [Created by adjuster]																								
Insured: -, Co. Reg. No.: -, Email: email@email.com																								
Main Claimant: TOH CHIN HONG , ID: S87851721																								
Vehicle Reg. No.: JRA355		Date of Loss: 28/03/2018 19:00 - :59 [19 Months and 15 Days From LTA Reg Date (Man Yr)]																						
Claim Type: TP		Policy/Cover Note No.:																						
Vehicle Reg. No. (Insured): SCP4444G		Policy No. (Claimant):																						
		Excess:																						
Repairer: BH Auto Services Pte Ltd (Sin Ming) Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117, 575636 Sin Ming - Tel: 6559 8944																								
Handling Insurer: ECICS Limited (HQ) - Tel: 63374779 /6303 0178																								
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/04/2018]																								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail																				
There are no mail for this case.																								
ALL ASSOCIATED TASKS View All																								
<div style="display: flex; justify-content: space-between;"> Search Tasks Create New Task Complete </div> <table border="1" style="width: 100%;"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*JRA355
[SCP4444G]
TP
TOH CHIN HONG
Mar 28 2018 7:00PM
[-]
BH Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
2	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
3	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
4	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
5	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
6	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
7	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
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9	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
10	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
11	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
12	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
13	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
14	28/05/18 11:43	General View	 Load JPG	<input checked="" type="checkbox"/>
15	28/05/18 11:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
16	28/05/18 11:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
17	28/05/18 11:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	28/05/18 11:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	28/05/18 11:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	28/05/18 11:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/ICS18006419/KVD3E2

Date: 06/06/2018

REFERENCE

Handling Insurer: ECICS Limited

Policy No:

Claimant Vehicle
No : JRA355

Insured Vehicle No :

SCP4444G

Date of Loss: 28/03/2018

Nature of Claim:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: JRA355

Make & Model: MERCEDES-BENZ E300, 3.0 W212 (A)

Engine No: 05192432704118

Reg. Date: 13/08/2016 (Man. Year: 2016)

Chassis No: WDD212098GL062021

Colour: Metallic Silver

Odometer: 43971 km

Engine Capacity: 2143 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40Z R18

Rear Tyre Size:

245/40Z R18

Front Left Side: Michelin 5 mm

Rear Left Side:

Michelin 6 mm

Front Right Side: Michelin 5 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,541.90	6,205.50	4,336.40	41.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,650.00	1,270.00	2,380.00	65.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,191.90	7,475.50	6,716.40	47.33
+ GST 7.00/7.00% (S\$)	993.43	523.29	470.14	47.32
Nett Amount (S\$)	15,185.33	7,998.79	7,186.54	47.33

INSPECTION

Date of Assignment: 06/04/2018

Date Inspected: 10/04/2018 Inspected At:

BH Auto Services Pte Ltd (Sin Ming)
Blk 1 Sin Ming Industrial Estate Sector C,
#01/111/113/115/117
Singapore 575636

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 06 Jun 2018)
Parts: 143	MERCEDES-BENZ E300 3.0 W212 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for JRA355)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Buckled / Cracked	1,940.00 FL	*1,940.00 FL
2	1	*REAR BUMPER SIDE RETAINER LH	Serviceable	35.00 FL	*- FL
3	1	*REAR BUMPER SIDE RETAINER RH	Serviceable	35.00 FL	*- FL
4	1	*REAR BUMPER CENTRE BRACKET	Cracked	184.00 FL	*184.00 FL
5	1	*REAR BUMPER LOWER BRACKET	Repair	107.00 FL	*- FL
6	1	*REAR BUMPER LOWER GARNISH	Dented	300.00 FL	*300.00 FL
7	1	*REAR BUMPER LOWER LINING CHROME	Serviceable	320.00 FL	*- FL
8	1	*REAR BUMPER TOW COVER	Dented	70.00 FL	*70.00 FL
9	1	*REAR BUMPER REINFORCEMENT	Bent	835.00 FL	*835.00 FL
10	1	*REAR BUMPER SENSOR (6 pcs)	Malfunction-2PCS ONLY	1,110.00 FL	*370.00 FL
11	6	*REAR BUMPER SENSOR RING	Not Necessary	84.00 FL	*- FL
12	1	*REAR END PANEL	Repair	1,300.00 FL	*- FL
13	1	*REAR END PANEL TOP GARNISH	Serviceable	135.00 FL	*- FL
14	1	*REAR TAIL LAMP ASSY RH	Serviceable	740.00 FL	*- FL
15	1	*BOOTLID	Bent	2,860.00 FL	*2,860.00 FL
16	1	*BOOTLID EMBLEM	Necessary	50.00 FL	*50.00 FL
17	1	*BOOTLID LETTERING E300	Necessary	86.00 FL	*86.00 FL
18	1	*BOOTLID LETTERING BLUETEC	Necessary	100.00 FL	*100.00 FL
19	1	*BOOTLID LETTERING CYCLE & CARRIGE	Necessary	100.00 FL	*100.00 FL
20	1	*BOOTLID FINISHER CHROME PLATE	Serviceable	105.00 FL	*- FL
21	1	*SPARE TYRE PANEL	Serviceable	595.00 FL	*- FL
22	1	*SPARE TYRE COVER BOARD	Serviceable	400.00 FL	*- FL
23	1	*REAR NUMBER PLATE WITH CASING	Serviceable	100.00 FS	*- FS
24	1	*REAR END PANEL SEALANT	Not Necessary	100.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	11,691.00	6,895.00
- List Item Discount on L Items 10.00/10.00% (S\$)	1,149.10	689.50
Total Parts (S\$)	10,541.90	6,205.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ANTI-RUST COATING	New	160.00	30.00
2	PROVIDE SKILL LABOUR TO REMOVE ALL DAMAGED PARTS, PANEL BEAT, CUT & WELD IF NECESSARY AND ALIGN ALL PANEL AND REINSTALL ALL DAMAGED PARTS	New	1,800.00	500.00
3	PROVIDE SKILL LABOUR & MATERIAL TO PUTTY ALL DAMAGED PARTS & PANEL & TO RESPRAY WITH 2K PAINT WITH OVEN SPRAY BOOTH FACILITIES	New	1,200.00	600.00
4	PROVIDE SKILL LABOUR TO DISCONNECT AND CHECK ELECTRICAL WIRING	New	60.00	20.00
5	REMOVE AND REINSTALL CUSHIONS, SEATS, BACKREST, INNER TRIM, GARNISH, ROOF LINING AND OR UPHOLSTERY TO FACILITATE REPAIRS	New	150.00	0.00
6	DISMANTLE AND TRANSFER BOOTLID FITTINGS AND MECHANISM TO NEW DOOR / FACILITATE REPAIR	New	80.00	60.00
7	PROVIDE SKILL LABOUR TO REMOVE AND REPLACE BUMPER SENSORS	New	80.00	60.00
8	REMOVE AND REFIT EXHAUST PIPE / SYSTEM TO FACILITATE REPAIR	New	120.00	0.00
Gross Labour Cost (S\$)			3,650.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >