NULVE BY	ASSIGNMENT (Office)
From (Person) Siti A'thikah e Estimated Cost:	EGI Date/Time 6/4/188 5.04pm
ob (IP) WS/TP RES/OD RES/EVA/ To Inspect Vehicle No: SKH at Workshop m/s Hua Meng Sp of I kaki BKH Ave 6	1 6022A instred: GBD 1448R
Policy No: Sum Insured	Claim No: GBD1448R/SL/S9 Excess:
Make of Veh: (Client's Record)	D.O.A 23/02/2018
CA / REV / REP. / REV 24 HRS WP) Date/Time: 5/17pm 06/4/18 Perso	n Contacted June Vehicle IN / OUT
Date/Time Action/Instruction (Sk+) 6092 A - Cod	Estimate [AxAlan6022/Aug2a2 N.o.A.2alala
27 5 180 2-15 yr luforned 9	Ati, we are pending estimate from regarder, Siti by ement. 2 days (Red \$700, 58%)
tonal ton goes), 2 days (Red \$700, 58%)

4.5

ASSI	GNN	IENT
mental transfer	OR RESIDENCE AND ADDRESS.	

From: Date:	Veh No: SKH6012A YrRegn: 2012/DCC
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Toyota Alphard - cc 2362
at Workshop m/s	Colour Blue A/C: Insured / Std / NI / NA
of	Sp.Reading 7/916 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No: 1161-08-2269-77
Policy No.	Eng/No: 17EG021H408226977
Claims No.	Gen. Cond. Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
4*	Tyre Size: F: 225/63R14.
(Policy Condition)	R: 925/65R14.
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal, or Market Value:	<u>Front</u> <u>Rear</u>
IDAC Accident Rport: Consistent? : Yes or No.	R/Bal. 06 mm R/Bal. 06 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 06 mm L/Bal. 06 mm
Est. Repairs: days Res.: Yes or No	D.O.A. D.O.I. >1 0>/18
Lum Sum: % 3 Val.: Yes or No	Survey held at Hua Mery
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S N/S / U/C / Rooftop or
Vehicle: IN / OUT	Control of the company of the control of the contro
Date:Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
it rido.	
.,	
RECEIVED 0 6 SE	2018
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
1) 06/9 hypist : Final Report	Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to?	Transportation:
2) Add Fe	
Banari Farmati. 7P	: Interview (\$) Photos
Report Pormat .	: Tech. Invs (\$) Others
Lump Sum / L8.1: (\$. 5th	: Weekend (\$)
	TOTAL 250



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX: (065) 62564315

Your Ref: GBD1448R/SL/sa

Date: 05th September 2018

Our Ref: CS/EGI18006417/Aqd3

Without Prejudice

The Motor Claims Department ERGO Insurance Pte Ltd

Attn: Siti

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SKH 6022A

We thank you for the instruction on <u>06/04/2018</u>.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 21/05/2018 at the premises of M/s HUA MENG SPRAY PAINTING and have the following to report:-

Workshop Estimate Amount	: S\$	1,200.00	
Revised Estimate Amount	: S\$	500.00	
"Check" Items Amount	: S\$	-	
Market Value	: S\$		
Salvage Value	: S\$	•	
Nett Value	: S\$	2	

Description of Damage:

The vehicle sustained damages at the n/s portion.

Comments/ Present Status:

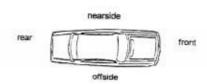
Damages consistent.

Days of repair: 2 days.

We have NOT authorise repair.

Yours faithfully

ADRIAN LING WAI PING B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI Licensed Appraiser



Nivitha (LKK Auto)

From:

Siti A Thikah AB Rahman <siti.rahman@ergo.com.sg>

Sent:

Friday, 6 April 2018 5:04 PM

To:

Catherine Chong (LKK Auto) (admin-d@lkkauto.com)

Cc:

Survey Report (ERGO Insurance Pte. Ltd.)

Subject:

OI: GBD 1448R | TP: SKH 6022A | LKK | DOA: 23.02.2018 - PRS | OUR

REF:GBD1448R/SL/sa

Attachments:

img-406162730.pdf; PRS-ERGO INSURED:GBD 1448 R OUR REF:SKH 6022 A

D.O.A:23.02.2018 (349 KB)

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company <u>LKK Auto Consultants Pte Ltd</u> to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs. (Note: No repair estimate was provided to us)

Please fill up the necessary on ERGO PRS Form and return to us together on your update of the survey status.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest regards

Siti A'thikah

Claims Department ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985

Tel.: 65 6829 9170

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: Hua Meng [mailto:huameng@live.com.sg]

Sent: Friday, 6 April, 2018 4:35 PM

To: Siti A Thikah AB Rahman

Subject: Re: GBD 1448R | TP: SKH 6022A | DOA: 23.02.2018 - OUR REF:GBD1448R/SL/sa

Dear Athikah

Kindly refer the attachment and take your action.

Thanks & Regards

June

From: Siti A Thikah AB Rahman < siti.rahman@ergo.com.sg>

Sent: Friday, April 6, 2018 4:27:16 PM

To: Hua Meng

Cc: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: OI: GBD 1448R | TP: SKH 6022A | DOA: 23.02.2018 - OUR REF:GBD1448R/SL/sa

WITHOUT PREJUDICE

Dear June,

We refer to your email below.

Attached our template for your input.

Kindly let us have your reply.

Thank you.

Warmest regards

Siti A'thikah

Claims Department ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985 Tel.: 65 6829 9170

Website: www.ergo.com.sg

×	 		

ERGO Insurance Pte. Ltd. - To insure is to understand

www.ergo.com.sg

A.M. Best, the world's oldest and most authoritative insurance rating and information source, has revised the outlooks to stable from negative and affirmed the Financial Strength Rating of A- (Excellent) and the Long-Term Issuer Credit Rating of "a-" of ERGO Insurance Pte. Ltd. (ERGO Insurance) (Singapore).

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Hua Meng [mailto:huameng@live.com.sg]

Sent: Friday, 6 April, 2018 1:41 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: PRS-ERGO INSURED:GBD 1448 R OUR REF:SKH 6022 A D.O.A:23.02.2018

Dear Sirs

Please refer the attachment for your necessary action and revert your surveyor name list to us urgently.

Your prompt reply will be appreciated by us.

Thanks & Regards
June
Hua Meng Spray Painting Workshop
1 Kaki Bukit Ave 6
#01-61
s 417883
Tel:67465519
Fax:67434896

HUA MENG SPRAY PAINTING WORKSHOP

1 KAKI BUKIT AVE 6, BLK C #01-61 / 01-34 AUTOBAY @ KAKI BUKIT 5417883 TEL: 6747 8064/6746 5519 FAX: 6743 4896

Our Ref:

HUAMENG/ SKH 6 02 2A

Your Ref:

GBD1448R

(Please quote our reference number when replying)

Date: 6 April 2018

Fr go insurance PTE LTD

160 mail & fax,

Attention: Motor Claims Dept

Dear Sirs

ACCIDENT INVOLVING MOTOR VEHICLE SKHGOZZAR GBDIYY8R ALONG
UNSTAL CAMPANO OF OCHAND STOTIS PESTALULU
ON 22 02 - 2018AT ABOUT 1053 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVER WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by SGMYLar Enturnse to notify you of a road traffic accident on about 1055 HOURS along Inside campus of ochard (cotts residence involving our client's vehicle registration number SKH 602M and vehicle registration number GBD/44 PR driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOT
AUTOBAY®KAKI BUKIT
1 KAKI BUKIT AVE G #01-34 SINGAPORE 417885

ERGO

Date:	06.04.2018		Sent via Fax	
Our Reference:	GBD1448R/SL/sa			•
Your Reference:	SKH6022A		or	
			Email	
То:	HUA MENG SPRAY PA	AINTING WORKS	ЮР	huameng@live.com.sg
Pre-Repair Su	rvey (PRS) Acknowledgen	nent		
Vehicle For Insp				
nsured's Vehicle	GBD 1448R		£3	
Date Of Acciden	23.02.2018			
Ne acknowledg	e receipt of your request for PF	RS on: 06.04.20)18	
	ith "State Courts Practice Dire			LKK.
AIS	Automobile Inspection Services	Pte Ltd LBS	L.B.S Auto Consult	ants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consulta	nts Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services	
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd	125
Your reque We acknow	est for inspection does not have your est for inspection does not have you wiedge your interest for direct set	our client's GIA report, kir tlement, we will assess &	dly forward a copy.	1/20
Our Insure	d's driver has not reported the ac	cident to us todate.		
repared by:	Shulli.	Siti	6829 9170	claims@ergo.com.sg
gnature:	Stuli			FAX: 6829 9247
+				
sessor use only		Workshop u	A CONTRACTOR TO THE PARTY OF TH	7
		2000 000 000 000	ended workshop on:	
signment Date: signment Time:	(i	Date: Time	-	
signment time.		Inspector:	100	
emarks:			vailable at the appointe	d date and time.
		Kindly ackno	wledge our Assessor pre	esence for the above job .
			cknowledgement & Stan	np. admission to liability basis.

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Wednesday, 5 September 2018 7:40 PM

To:

Survey Report (ERGO Insurance Pte. Ltd.); Admin-D (LKKAuto); assignments; 'Siti A

Thikah AB Rahman'

Cc:

SUR

Subject:

RE: GBD 1448R | TP: SKH 6022A | LKK | DOA: 23.02.2018 - PRS | OUR

REF:CDMCG18000035/SL/sa

Attachments:

CSEGI18006417Aqd3.pdf

Dear Siti,

Enclosed herewith preliminary advice of SKH 6022A.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Tuesday, 22 May 2018 2:16 PM

To: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Admin-D (LKKAuto) <admin-

d@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Siti A Thikah AB Rahman' <siti.rahman@ergo.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: GBD 1448R | TP: SKH 6022A | LKK | DOA: 23.02.2018 - PRS | OUR REF:CDMCG18000035/SL/sa

Dear Siti,

Please be informed that we have inspected the vehicle SKH 6022A on 21/05/2018.

We are pending for estimate from repairer.

Best Regards.

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Tuesday, 22 May 2018 8:53 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Survey Report (ERGO Insurance Pte. Ltd.) < SUR < sur@lkkauto.com

Subject: RE: GBD 1448R | TP: SKH 6022A | LKK | DOA: 23.02.2018 - PRS | OUR REF:CDMCG18000035/SL/sa

Dear Nivitha,

Kindly arrange survey to TP vehicle as we received their PRS form yesterday.

Rgds

Pei Li

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 22 May 2018 2:15 PM

To:

'Survey Report (ERGO Insurance Pte. Ltd.)'; Admin-D (LKKAuto); assignments; 'Siti A

Thikah AB Rahman'

Cc:

SUR

Subject:

RE: GBD 1448R | TP: SKH 6022A | LKK | DOA: 23.02.2018 - PRS | OUR

REF:CDMCG18000035/SL/sa

Dear Siti,

Please be informed that we have inspected the vehicle SKH 6022A on 21/05/2018.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Tuesday, 22 May 2018 8:53 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: GBD 1448R | TP: SKH 6022A | LKK | DOA: 23.02.2018 - PRS | OUR REF:CDMCG18000035/SL/sa

Dear Nivitha,

Kindly arrange survey to TP vehicle as we received their PRS form yesterday.

Rgds

Pei Li

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 6 April, 2018 5:21 PM

To: Siti A Thikah AB Rahman; assignments@lkkauto.com Cc: Survey Report (ERGO Insurance Pte. Ltd.); 'SUR'

Subject: RE: GBD 1448R | TP: SKH 6022A | LKK | DOA: 23.02.2018 - PRS | OUR REF:GBD1448R/SL/sa

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883 Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

SGMYCAR ENTERPRISE 6 BOON KENG ROAD

#07-62 S 330006 Xiao Chan.

Date

:06.07.2018 :SKH 6022 A

Make/Model

Vehicle no

:TOYOTA ALPHARD

Accident date

:23.02.2018

CT+LIFE COLLEGE				HERE THE PARTY OF
No	DESCRIPTION	Qty	4.00	Amount (S\$)
Labou	r Costs			
1 Remov	e ,replace & repair consistent to the accident		\$	800 100
2 Respra	ny painting		\$	400 400
		Total	\$	1200
		Grand Total	\$	1200

told: \$00 (P/P).

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey beforerafter spray painting
- . To dirulay tramaged part(s) during resurvey.
- . Pasts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

163		Affiliated to Federation Interr	nationale Des Experts En Auton	nobile	
RG	O INSURANCE PT	E LTD	Ref : CS/EGI180064	17/Aqd3n2	
#04-	MASEK BOULEVA 01 SUNTEC TOWE 6APORE 038985		Date: 12-09-2018		
		Policy Particul	ars :- THIRD PARTY CLA	IM	
	Insured Veh.	GBD 1448R	Veh. Inspected	SKH 6022A	
	Policy No.		Coverage (\$)	0.00	
_	Claim No.	GBD1448R/SL/sa	Excess (\$)	0.00	
	Assign From	SITI A'THIKAH	Assign Date	06/04/2018	
2.	TO STATE OF THE PARTY.	Vehicle P	articulars & Condition		
	Make & Model	TOYOTA ALPHARD	c.c	2362	
	Engine No.	HIDDEN	Year of Reg.	2012	
	Chassis No.	JTEGD21H408226977	Colour	BLACK	
	Odometer	191916	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
	General	GOOD			
3.		Cor	nditions of Tyres		
77.		Size	Make	Balance	
	R/H Front Tyre	225/65 R14	DUNLOP	6 mm	
	L/H Front Tyre	225/65 R14	DUNLOP	6 mm	
	R/H Rear Tyre	225/65 R14	DUNLOP	6 mm	
	L/H Rear Tyre	225/65 R14	DUNLOP	6 mm	
4.		Desc	ription of Damages		
	THE VEHICLE SU	STAINED DAMAGES AT TH	E N/S BODY.		
5.			neral Information	And Eville Lake	
	Accident Date	23/02/2018	Inspection Date	21/05/2018	
	Survey held at	HUA MENG SPRAY PAINT	TING WKSP		
		1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883			
5a.			Remarks		
	A)THE INSPECTI B)IN ACCORDAN	ON WAS CONDUCTED ON A	A"WITHOUT PREJUDICE" BA NS, WE HAVE NOT AUTHOR	ISIS. ISED REPAIRS.	
5b.		Estimate Days of Repair			
	ESTIMATED NORMAL PERIOD FOR REPAIR: 2 Working Days				



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKH 6022A

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	LABOUR REMOVE, REPLACE & REPAIR CONSISTENT TO THE		800.00	100.00
	RESPRAY PAINTING.		400.00	400.00
	KESTIAT FAIRTING.		1,200.00	500.00
	GRAND TOTAL		1,200.00	500.00
	RECOMMENDED COST OF REPAIRS			500.00

Report Ref No. CS/EGI18006417/Aqd3n2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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