

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 24 May, 2018 3:45 PM
To: CS A Team; Admin A
Subject: Re: Accident on 3/4/2018 involving SHB 375M & SLX 3588M (AXA insured) Our
Ref: TAX/04/18/2014/lg
Attachments: 04 18 2014.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$4,150.00
Loss of Rental	\$1,144.90 (10 days x \$114.49)
LTA Search Fee	\$7.00
Total	\$5,301.90

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 5/4/2018 at 1.09pm and our taxi was surveyed on 6/4/2018 at 2.46pm. We attach the email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 September 2018

Thio Shen Yi
69A Coronation Road
Singapore 269467

Dear Sir/ Mdm

OUR REF : CC4/ASM18006405/Swa3
YOUR REF : SLX 3588H

**ACCIDENT INVOLVING SLX 3588H & SHB 375M ALONG EAST COAST ON
03/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT Automotive Services Pte Ltd** acting on behalf of the owner of SHB 375M against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)

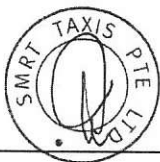
AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705** (address), owner of **SHB 375M** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 375M** that was damaged pursuant to the accident which occurred on **03/04/2018** (date) along **ECP TOWARDS CITY** (location) involving vehicle no/s **SHB 375M** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of Dec (month) 2018 (year)



Signed by "the third party claimant"
(with stamp if applicable)



Signed by "the workshop"
(with stamp)



Date: 4/4/2018

Our Ref. No.:

Letter of Authorisation

I, Yeo Bok Hua (NRIC No.: S73349520) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB375m hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SLX3588H happened on 03/04/18 at 2330pm along ECP Expressway before carpark F3 @ L/p356 marking (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Yeo Bok Hua Signature: [Signature] 04/04/18
NRIC No.: S73349520
Tel No.: 96381886
Address: B1K 484B (Hua Min Kang Ave 5
#05-42 (S) 682484



redefining / insurance

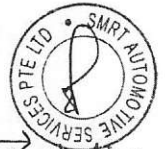
CLAIM REF : S8M00CWV
INSURED : THIO SHEN YI

DISCHARGE VOUCHER

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 06/12/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT TAXIS PTE LTD** and the Hirer, Yeo Bok Hua (Yang MuHua) vehicle no. SHB 375M.

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars Four Thousand Nine Hundred and Fifty only (S\$ 4,950.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SLX 3588H) arising out of an accident with (SHB 375M) on 03/04/2018.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SLX 3588H arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.



Excluding loss of income

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SLX 3588H.

Dated this 6 day of Dec 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : _____

Name : Tan Lee Gek

I/C No : 8148070612

Address : _____

30 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3888 Fax: 65 6368 7421
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180500008
Date : 02.05.2018
Vehicle No. : SHB375M
Your Ref No. : TAX/04/18/2014
Our Ref No. : 24095355
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 4,150.00
GRAND TOTAL					\$ 4,150.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 03.04.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/04/18/2014

From: SMRT Taxis Pte Ltd

Date: 10/4/2018

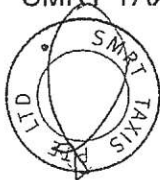
**ACCIDENT ON 03/04/2018 INVOLVING SHB 375M & SLX 3588H
ALONG ECP TOWARDS CITY**

This is to confirm that the daily rental rate for SHB 375M is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB375M Accident Case No. : TAX/04/18/2014

Make / Model : TOYOTA PRIUS Ref. No. : 24095355

Date and Time Vehicle off-road for Accident Repair : 04.04.2018 00:18:00

Date and Time Repair Completed : 14.04.2018 08:33:03

Remarks :

Generated by : POHSUAN

Printed on : 16.04.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	05 Apr 2018 / 09:00:27	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLX3588H		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180405090027668412

Search Date / Time: 03 Apr 2018 23:35:00

Insurance Company: AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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