

INS. CASE OWNER:

Suadin

CC 4/III1800

6402, TI p039

LKK:

IDAC:

Surveyor:

Tay Aich

DOI:

ASSIGNMENT

27/5/18

Date / Time:

6/4/18

Registered in Merimen:

6/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

CHA 3174L

Name of Insured:

CTP

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

19/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

MOTIS0710h1

Policy No.:

MLOMO015

Make / Model:

HYUNDAI

Place of Accident:

IRWELL BANK RD TWDSKIM

SEMA RD

If NO, Driver Name / Age: MUHAMMAD HARY BIN MUHAMMAD

OIGIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Driver Tel No.:

(V/ YES / NO)

Insured Liability:

%

Final ? Yes / No

500 5510T



INSRS:

WSP:

Tel:

Liability:

RMKS:

MOVA



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

10/4/18

MT

23/4/18

23/4/18

4/6/18

9/7/18

25/7/18

500 5510T - 4 CHA 3174L - 4

- III ✓ 100%. (video shows old rear-ended car).

Email to TP: DS.

File pass to type mandate.

DV cent

File pass to shu rei to close

RECEIVED 04 JUN 2018

RECEIVED 27 JUL 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Assessed)

BOLA S/N No. 27.

IFNO or B 28, Ass. Lia:

Repair Cost: 17/08/18

S\$

1765.50

Loss of Rental (LOR): 17/08/18

S\$

481.50

(

3 days)

X \$150.00

Loss of Use (LOU):

S\$

-

(\$

x days)

Loss of Income (LOI):

S\$

-

(\$

x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

2247.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2247.00

Name 1:

MOVA Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee:

\$ 350.00

REF:

III

P

ASSIGNMENT

From: Date: 22052018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDD 5510T

at Workshop n/s: MOVA

of: Blk 1008 Bukit Merah Lane 3 #01-04

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

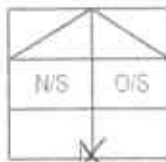
(Client's Record)

Make of Veh:

After 1pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR. Seen: Consistent? : Yes or No

Est. Repairs: 02 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SDD5510T Yr Regn: 2015 Jan

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi Outlander CC: 2360

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 82192 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JMYKTGF3WF2001573

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / SRM / STD A/Rim or

Tyre Size: F: 225/55R18

R: 225/55R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.L: 22/5/18

Survey held at: MOVA Bkt Merah.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: Action / Instruction

US \$ 1650 (Red \$ 972.70 / 37%).

Date/Time, File Pass to?

☐

Preli. Report

i) *

☐

Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. 30. 31. 32. 33. 34. 35. 36. 37. 38. 39. 40. 41. 42. 43. 44. 45. 46. 47. 48. 49. 50. 51. 52. 53. 54. 55. 56. 57. 58. 59. 60. 61. 62. 63. 64. 65. 66. 67. 68. 69. 70. 71. 72. 73. 74. 75. 76. 77. 78. 79. 80. 81. 82. 83. 84. 85. 86. 87. 88. 89. 90. 91. 92. 93. 94. 95. 96. 97. 98. 99. 100. 101. 102. 103. 104. 105. 106. 107. 108. 109. 110. 111. 112. 113. 114. 115. 116. 117. 118. 119. 120. 121. 122. 123. 124. 125. 126. 127. 128. 129. 130. 131. 132. 133. 134. 135. 136. 137. 138. 139. 140. 141. 142. 143. 144. 145. 146. 147. 148. 149. 150. 151. 152. 153. 154. 155. 156. 157. 158. 159. 160. 161. 162. 163. 164. 165. 166. 167. 168. 169. 170. 171. 172. 173. 174. 175. 176. 177. 178. 179. 180. 181. 182. 183. 184. 185. 186. 187. 188. 189. 190. 191. 192. 193. 194. 195. 196. 197. 198. 199. 200. 201. 202. 203. 204. 205. 206. 207. 208. 209. 210. 211. 212. 213. 214. 215. 216. 217. 218. 219. 220. 221. 222. 223. 224. 225. 226. 227. 228. 229. 230. 231. 232. 233. 234. 235. 236. 237. 238. 239. 240. 241. 242. 243. 244. 245. 246. 247. 248. 249. 250. 251. 252. 253. 254. 255. 256. 257. 258. 259. 260. 261. 262. 263. 264. 265. 266. 267. 268. 269. 270. 271. 272. 273. 274. 275. 276. 277. 278. 279. 280. 281. 282. 283. 284. 285. 286. 287. 288. 289. 290. 291. 292. 293. 294. 295. 296. 297. 298. 299. 300. 301. 302. 303. 304. 305. 306. 307. 308. 309. 310. 311. 312. 313. 314. 315. 316. 317. 318. 319. 320. 321. 322. 323. 324. 325. 326. 327. 328. 329. 330. 331. 332. 333. 334. 335. 336. 337. 338. 339. 340. 341. 342. 343. 344. 345. 346. 347. 348. 349. 350. 351. 352. 353. 354. 355. 356. 357. 358. 359. 360. 361. 362. 363. 364. 365. 366. 367. 368. 369. 370. 371. 372. 373. 374. 375. 376. 377. 378. 379. 380. 381. 382. 383. 384. 385. 386. 387. 388. 389. 390. 391. 392. 393. 394. 395. 396. 397. 398. 399. 400. 401. 402. 403. 404. 405. 406. 407. 408. 409. 410. 411. 412. 413. 414. 415. 416. 417. 418. 419. 420. 421. 422. 423. 424. 425. 426. 427. 428. 429. 430. 431. 432. 433. 434. 435. 436. 437. 438. 439. 440. 441. 442. 443. 444. 445. 446. 447. 448. 449. 450. 451. 452. 453. 454. 455. 456. 457. 458. 459. 460. 461. 462. 463. 464. 465. 466. 467. 468. 469. 470. 471. 472. 473. 474. 475. 476. 477. 478. 479. 480. 481. 482. 483. 484. 485. 486. 487. 488. 489. 490. 491. 492. 493. 494. 495. 496. 497. 498. 499. 500. 501. 502. 503. 504. 505. 506. 507. 508. 509. 510. 511. 512. 513. 514. 515. 516. 517. 518. 519. 520. 521. 522. 523. 524. 525. 526. 527. 528. 529. 530. 531. 532. 533. 534. 535. 536. 537. 538. 539. 540. 541. 542. 543. 544. 545. 546. 547. 548. 549. 550. 551. 552. 553. 554. 555. 556. 557. 558. 559. 560. 561. 562. 563. 564. 565. 566. 567. 568. 569. 570. 571. 572. 573. 574. 575. 576. 577. 578. 579. 580. 581. 582. 583. 584. 585. 586. 587. 588. 589. 590. 591. 592. 593. 594. 595. 596. 597. 598. 599. 600. 601. 602. 603. 604. 605. 606. 607. 608. 609. 610. 611. 612. 613. 614. 615. 616. 617. 618. 619. 620. 621. 622. 623. 624. 625. 626. 627. 628. 629. 630. 631. 632. 633. 634. 635. 636. 637. 638. 639. 640. 641. 642. 643. 644. 645. 646. 647. 648. 649. 650. 651. 652. 653. 654. 655. 656. 657. 658. 659. 660. 661. 662. 663. 664. 665. 666. 667. 668. 669. 670. 671. 672. 673. 674. 675. 676. 677. 678. 679. 680. 681. 682. 683. 684. 685. 686. 687. 688. 689. 690. 691. 692. 693. 694. 695. 696. 697. 698. 699. 700. 701. 702. 703. 704. 705. 706. 707. 708. 709. 710. 711. 712. 713. 714. 715. 716. 717. 718. 719. 720. 721. 722. 723. 724. 725. 726. 727. 728. 729. 730. 731. 732. 733. 734. 735. 736. 737. 738. 739. 740. 741. 742. 743. 744. 745. 746. 747. 748. 749. 750. 751. 752. 753. 754. 755. 756. 757. 758. 759. 760. 761. 762. 763. 764. 765. 766. 767. 768. 769. 770. 771. 772. 773. 774. 775. 776. 777. 778. 779. 780. 781. 782. 783. 784. 785. 786. 787. 788. 789. 790. 791. 792. 793. 794. 795. 796. 797. 798. 799. 800. 801. 802. 803. 804. 805. 806. 807. 808. 809. 810. 811. 812. 813. 814. 815. 816. 817. 818. 819. 820. 821. 822. 823. 824. 825. 826. 827. 828. 829. 830. 831. 832. 833. 834. 835. 836. 837. 838. 839. 840. 841. 842. 843. 844. 845. 846. 847. 848. 849. 850. 851. 852. 853. 854. 855. 856. 857. 858. 859. 860. 861. 862. 863. 864. 865. 866. 867. 868. 869. 870. 871. 872. 873. 874. 875. 876. 877. 878. 879. 880. 881. 882. 883. 884. 885. 886. 887. 888. 889. 890. 891. 892. 893. 894. 895. 896. 897. 898. 899. 900. 901. 902. 903. 904. 905. 906. 907. 908. 909. 910. 911. 912. 913. 914. 915. 916. 917. 918. 919. 920. 921. 922. 923. 924. 925. 926. 927. 928. 929. 930. 931. 932. 933. 934. 935. 936. 937. 938. 939. 940. 941. 942. 943. 944. 945. 946. 947. 948. 949. 950. 951. 952. 953. 954. 955. 956. 957. 958. 959. 960. 961. 962. 963. 964. 965. 966. 967. 968. 969. 970. 971. 972. 973. 974. 975. 976. 977. 978. 979. 980. 981. 982. 983. 984. 985. 986. 987. 988. 989. 990. 991. 992. 993. 994. 995. 996. 997. 998. 999. 1000. 1001. 1002. 1003. 1004. 1005. 1006. 1007. 1008. 1009. 1010. 1011. 1012. 1013. 1014. 1015. 1016. 1017. 1018. 1019. 1020. 1021. 1022. 1023. 1024. 1025. 1026. 1027. 1028. 1029. 1030. 1031. 1032. 1033. 1034. 1035. 1036. 1037. 1038. 1039. 1040. 1041. 1042. 1043. 1044. 1045. 1046. 1047. 1048. 1049. 1050. 1051. 1052. 1053. 1054. 1055. 1056. 1057. 1058. 1059. 1060. 1061. 1062. 1063. 1064. 1065. 1066. 1067. 1068. 1069. 1070. 1071. 1072. 1073. 1074. 1075. 1076. 1077. 1078. 1079. 1080. 1081. 1082. 1083. 1084. 1085. 1086. 1087. 1088. 1089. 1090. 1091. 1092. 1093. 1094. 1095. 1096. 1097. 1098. 1099. 1100. 1101. 1102. 1103. 1104. 1105. 1106. 1107. 1108. 1109. 1110. 1111. 1112. 1113. 1114. 1115. 1116. 1117. 1118. 1119. 1120. 1121. 1122. 1123. 1124. 1125. 1126. 1127. 1128. 1129. 1130. 1131. 1132. 1133. 1134. 1135. 1136. 1137. 1138. 1139. 1140. 1141. 1142. 1143. 1144. 1145. 1146. 1147. 1148. 1149. 1150. 1151. 1152. 1153. 1154. 1155. 1156. 1157. 1158. 1159. 1160. 1161. 1162. 1163. 1164. 1165. 1166. 1167. 1168. 1169. 1170. 1171. 1172. 1173. 1174. 1175. 1176. 1177. 1178. 1179. 1180. 1181. 1182. 1183. 1184. 1185. 1186. 1187. 1188. 1189. 1190. 1191. 1192. 1193. 1194. 1195. 1196. 1197. 1198. 1199. 1200. 1201. 1202. 1203. 1204. 1205. 1206. 1207. 1208. 1209. 1210. 1211. 1212. 1213. 1214. 1215. 1216. 1217. 1218. 1219. 1220. 1221. 1222. 1223. 1224. 1225. 1226. 1227. 1228. 1229. 1230. 1231. 1232. 1233. 1234. 1235. 1236. 1237. 1238. 1239. 1240. 1241. 1242. 1243. 1244. 1245. 1246. 1247. 1248. 1249. 1250. 1251. 1252. 1253. 1254. 1255. 1256. 1257. 1258. 1259. 1260. 1261. 1262. 1263. 1264. 1265. 1266. 1267. 1268. 1269. 1270. 1271. 1272. 1273. 1274. 1275. 1276. 1277. 1278. 1279. 1280. 1281. 1282. 1283. 1284. 1285. 1286. 1287. 1288. 1289. 1290. 1291. 1292. 1293. 1294. 1295. 1296. 1297. 1298. 1299. 1300. 1301. 1302. 1303. 1304. 1305. 1306. 1307. 1308. 1309. 1310. 1311. 1312. 1313. 1314. 1315. 1316. 1317. 1318. 1319. 1320. 1321. 1322. 1323. 1324. 1325. 1326. 1327. 1328. 1329. 1330. 1331. 1332. 1333. 1334. 1335. 1336. 1337. 1338. 1339. 1340. 1341. 1342. 1343. 1344. 1345. 1346. 1347. 1348. 1349. 1350. 1351. 1352. 1353. 1354. 1355. 1356. 1357. 1358. 1359. 1360. 1361. 1362. 1363. 1364. 1365. 1366. 1367. 1368. 1369. 1370. 1371. 1372. 1373. 1374. 1375. 1376. 1377. 1378. 1379. 1380. 1381. 1382. 1383. 1384. 1385. 1386. 1387. 1388. 1389. 1390. 1391. 1392. 1393. 1394. 1395. 1396. 1397. 1398. 1399. 1400. 1401. 1402. 1403. 1404. 1405. 1406. 1407. 1408. 1409. 1410. 1411. 1412. 1413. 1414. 1415. 1416. 1417. 1418. 1419. 1420. 1421. 1422. 1423. 1424. 1425. 1426. 1427. 1428. 1429. 1430. 1431. 1432. 1433. 1434. 1435. 1436. 1437. 1438. 1439. 1440. 1441. 1442. 1443. 1444. 1445. 1446. 1447. 1448. 1449. 1450. 1451. 1452. 1453. 1454. 1455. 1456. 1457. 1458. 1459. 1460. 1461. 1462. 1463. 1464. 1465. 1466. 1467. 1468. 1469. 1470. 1471. 1472. 1473. 1474. 1475. 1476. 1477. 1478. 1479. 1480. 1481. 1482. 1483. 1484. 1485. 1486. 1487. 1488. 1489. 1490. 1491. 1492. 1493. 1494. 1495. 1496. 1497. 1498. 1499. 1500. 1501. 1502. 1503. 1504. 1505. 1506. 1507. 1508. 1509. 1510. 1511. 1512. 1513. 1514. 1515. 1516. 1517. 1518. 1519. 1520. 1521. 1522. 1523. 1524. 1525. 1526. 1527. 1528. 1529. 1530. 1531. 1532. 1533. 1534. 1535. 1536. 1537. 1538. 1539. 1540. 1541. 1542. 1543. 1544. 1545. 1546. 1547. 1548. 1549. 1550. 1551. 1552. 1553. 1554. 1555. 1556. 1557. 1558. 1559. 1560. 1561. 1562. 1563. 1564. 1565. 1566. 1567. 1568. 1569. 1570. 1571. 1572. 1573. 1574. 1575. 1576. 1577. 1578. 1579. 1580. 1581. 1582. 1583. 1584. 1585. 1586. 1587. 1588. 1589. 1590. 1591. 1592. 1593. 1594. 1595. 1596. 1597. 1598. 1599. 1600. 1601. 1602. 1603. 1604. 1605. 1606. 1607. 1608. 1609. 1610. 1611. 1612. 1613. 1614. 1615. 1616. 1617. 1618. 1619. 1620. 1621. 1622. 1623. 1624. 1625. 1626. 1627. 1628. 1629. 1630. 1631. 1632. 1633. 1634. 1635. 1636. 1637. 1638. 1639. 1640. 1641. 1642. 1643. 1644. 1645. 1646. 1647. 1648. 1649. 1650. 1651. 1652. 1653. 1654. 1655. 1656. 1657. 1658. 1659. 1660. 1661. 1662. 1663. 1664. 1665. 1666. 1667. 1668. 1669. 1670. 1671. 1672. 1673. 1674. 1675. 1676. 1677. 1678. 1679. 1680. 1681. 1682. 1683. 1684. 1685. 1686. 1687. 1688. 1689. 1690. 1691. 1692. 1693. 1694. 1695. 1696. 1697. 1698. 1699. 1700. 1701. 1702. 1703. 1704. 1705. 1706. 1707. 1708. 1709. 1710. 1711. 1712. 1713. 1714. 1715. 1716. 1717. 1718. 1719. 1720. 1721. 1722. 1723. 1724. 1725. 1726. 1727. 1728. 1729. 1730. 1731. 1732. 1733. 1734. 1735. 1736. 1737. 1738. 1739. 1740. 1741. 1742. 1743. 1744. 1745. 1746. 1747. 1748. 1749. 1750. 1751. 1752. 1753. 1754. 1755. 1756. 1757. 1758. 1759. 1760. 1761. 1762. 1763. 1764. 1765. 1766. 1767. 1768. 1769. 1770. 1771. 1772. 1773. 1774. 1775. 1776. 1777. 1778. 1779. 1780. 1781. 1782. 1783. 1784. 1785. 1786. 1787. 1788. 1789. 1790. 1791. 1792. 1793. 1794. 1795. 1796. 1797. 1798. 1799. 1800. 1801. 1802. 1803. 1804. 1805. 1806. 1807. 1808.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|---|------|---------------------------|------------|
| INDIA INTERNATIONAL INSURANCE PL | | | Ref : CC4/III18006402/pb3 | |
| 64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711 | | | Date : 06-04-2018 | |
| | | | Code : III2 | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SHA 3174L | | Veh. Inspected | SDD 5510T |
| Policy No. | | | Coverage (\$) | 0.00 |
| Claim No. | | | Excess (\$) | 0.00 |
| Assign From | | | Assign Date | 06/04/2018 |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | | c.c | 0 |
| Engine No. | HIDDEN | | Year of Reg. | |
| Chassis No. | | | Colour | |
| Odometer | - | | Steering | |
| Brakes | | | Modification | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 19/03/2018 | | Inspection Date | |
| Survey held at | MOVA AUTOMOTIVE PTE LTD
BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08
SINGAPORE 159722 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |



Main Office : No. 22, Jalan Kilang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5881

Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/05/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0086864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre

Hilton Auto Trading

Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER:
UNKNOWN

India International Insurance Pte Ltd (HQ)

Singapore

PARTICULARS OF CLAIM

| | | | |
|-------------------------------|---------------------------------------|--------------------|-------------------|
| Claim Type: | THIRD PARTY | Ref. No: | |
| Policy No: | | Date of Loss: | 19/03/2018 |
| Vehicle Reg. No.: | SDD5510T | Driveable? | |
| Party At Fault: | UNKNOWN | | |
| Make/Model: | MITSUBISHI OUTLANDER, 2.4 CVT (A) | Vehicle Reg. Date: | 30/01/2015 |
| Vehicle Colour: | BLACK | Chassis No: | JMYXTGF3WFZ001573 |
| Engine No: | 4B12PG7348 | | |
| Odometer: | 0 KM | | |
| Paint Type: | | | |
| Nett Item Discount: | 10.00 % | | |
| Total Loss? | NO | | |
| Est. Duration of Repair (day) | 5 | | |
| Present Location: | MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH) | | |

COST OF CLAIMS

| | Amount |
|--------------------------|-----------------|
| Parts | 1,732.70 |
| Miscellaneous Items | 10.00 |
| Labour | 880.00 |
| Paintwork Labour | 0.00 |
| Towing | 0.00 |
| Gross Total (S\$) | 2,622.70 |
| + GST 7.00% (S\$) | 183.59 |
| Nett Amount (S\$) | 2,806.29 |

This claim is handled by: KEONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 92495745
-wp
22/5/18 1340
2 days
Resurvey after repair
sure (Merimen.com)

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Apr 2018)

Parts: M1-SUV MITSUBISHI OUTLANDER 2.4 CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SDD5510T)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|-----|-----|----------|---------------------------------------|--|-------|------------------|
| 1 | 1 | | *REAR BUMPER | 10.00 | 0.00 | de 1,007.00 FN ✓ |
| 2 | 1 | | *REAR BUMPER SENSOR | 0 | 0.00 | nv *200.00 FS ✓ |
| 3 | 1 | | *REAR BUMPER LOWER GARNISH | 10.00 | 0.00 | de *646.00 FN ✓ |
| 4 | 10 | | *REAR BUMPER CLIPS | 10.00 | 0.00 | nv *50.00 FN ✓ |
| 5 | 1 | | *REAR BUMPER REINFORCEMENT - TO CHECK | 10.00 | 0.00 | - |
| 6 | 1 | | *REAR BUMPER REFLECTOR RH - TO CHECK | 10.00 | 0.00 | - |
| 7 | 1 | | *REAR BOOT - REPAIR | 10.00 | 0.00 | nv - |
| | | | | Sub Total (\$\$) | | 1,903.00 |
| | | | | - Nett Item Discount on N Items (\$\$) | | 170.30 |
| | | | | Total Parts (\$\$) | | 1,732.70 |

F=Franchise part, S=SpcNett, N=NettItemDisc.

Report was unsubmitted during this print-out.
Generated using **Merimen e-Claims IEAS**

Estimates on Miscellaneous Items

| No | Qty | Particulars | Amount |
|----------------------------|-----|----------------------|--------|
| <u>Miscellaneous Items</u> | | | |
| 1 | 1 | OD/TP Case (Insurer) | 10.00 |
| Sub Total (S\$) | | | 10.00 |

Estimates on Labour

| No | Particulars | Lab.Type | Amount |
|-------------------------|--|----------|------------|
| <u>Labour Items</u> | | | |
| 1 | TO REPAIR REAR BOOT, REAR PANEL, REMOVE AND REFIX DAMAGED PARTS. STRAIGHTEN AND REALIGN AFFECTED AREAS | New | 200 350.00 |
| 2 | TO SPRAY AFFECTED AREAS | New | 300 500.00 |
| 3 | TO INSTALL REVERSE SENSOR & CHECK FUNCTION | New | 30.00 |
| Gross Labour Cost (S\$) | | | 880.00 |

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/06/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 9314
www.mova.com.sg
GST Reg. No: M2-0088884-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre

Hilton Auto Trading

Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER:
UNKNOWN

India International Insurance Pte Ltd (HQ)

Singapore

| PARTICULARS OF CLAIM | | | |
|-------------------------------|---------------------------------------|--------------------|-------------------|
| Claim Type: | THIRD PARTY | Ref. No: | |
| Policy No: | | Date of Loss: | 19/03/2018 |
| Vehicle Reg. No.: | SDD5510T | Driveable? | |
| Party At Fault: | UNKNOWN | | |
| Make/Model: | MITSUBISHI OUTLANDER, 2.4 CVT (A) | Vehicle Reg. Date: | 30/01/2015 |
| Vehicle Colour: | BLACK | | |
| Engine No: | 4B12PG7348 | Chassis No: | JMYXTGF3WFZ001573 |
| Odometer: | 0 KM | | |
| Paint Type: | | | |
| Nett Item Discount: | 10.00 % | | |
| Total Loss? | NO | | |
| Est. Duration of Repair (day) | 5 | | |
| Present Location: | MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH) | | |

| COST OF CLAIMS | Amount |
|---------------------|----------|
| Parts | 1,732.70 |
| Miscellaneous Items | 10.00 |
| Labour | 880.00 |
| Paintwork Labour | 0.00 |
| Towing | 0.00 |
| Gross Total (S\$) | 2,622.70 |
| + GST 7.00% (S\$) | 183.59 |
| Nett Amount (S\$) | 2,806.29 |

This claim is handled by: KEONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Tanpin 92495745
w.p.
22/5/18 1340
2 days
Resum after repair
sure 11 months.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Apr 2018)
 Parts: M1-SUV MITSUBISHI OUTLANDER 2.4 CVT (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SDD5510T)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|---------------------------------------|-----|----------|---------------------------------------|-------|-------|-------------------|
| 1 | 1 | | *REAR BUMPER | 10.00 | 0.00 | de *1,007.00 FN ✓ |
| 2 | 1 | | *REAR BUMPER SENSOR | 0 | 0.00 | X *200.00 FS X |
| 3 | 1 | | *REAR BUMPER LOWER GARNISH | 10.00 | 0.00 | de *648.00 FN |
| 4 | 10 | | *REAR BUMPER CLIPS | 10.00 | 0.00 | de *50.00 FN |
| 5 | 1 | | *REAR BUMPER REINFORCEMENT - TO CHECK | 10.00 | 0.00 | |
| 6 | 1 | | *REAR BUMPER REFLECTOR RH - TO CHECK | 10.00 | 0.00 | |
| 7 | 1 | | *REAR BOOT - REPAIR | 10.00 | 0.00 | X m - |
| Sub Total (S\$) | | | | | | 1,903.00 |
| - Nett Item Discount on N Items (S\$) | | | | | | 170.30 |
| Total Parts (S\$) | | | | | | 1,732.70 |

F=Franchise part. S=SpecNat. N=NetItemDisc.

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

1703.00
 170.30
 1532.70
 530.00 - LB
 \$ 2062.70
 LS \$1650/-
 2 days
 =

Estimates on Miscellaneous Items

| No | Qty | Particulars | Amount |
|----------------------------|-----|----------------------|--------|
| <u>Miscellaneous Items</u> | | | |
| 1 | 1 | OD/TP Case (Insurer) | 10.00 |
| Sub Total (S\$) | | | 10.00 |

Estimates on Labour

| No | Particulars | Lab.Type | Amount |
|-------------------------|--|----------|------------|
| <u>Labour Items</u> | | | |
| 1 | TO REPAIR REAR BOOT, REAR PANEL, REMOVE AND REFIX DAMAGED PARTS, STRAIGHTEN AND REALIGN AFFECTED AREAS | New | 200 350.00 |
| 2 | TO SPRAY AFFECTED AREAS | New | 300 500.00 |
| 3 | TO INSTALL REVERSE SENSOR & CHECK FUNCTION | New | 30.00 |
| Gross Labour Cost (S\$) | | | 530 880.00 |

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Hsiao Tong (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 1 June 2018 9:50 AM
To: Keong; Taufikh (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: SUR
Subject: RE: SDD5510T Ready For Finalise
Attachments: SAM_0211.jpg; SAM_0212.jpg; SAM_0213.jpg; SAM_0214.jpg; Finalise.pdf

Dear Hsiao Tong,

CC4/III18006402/T1pb3

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Keong [mailto:keong@moval.com.sg]
Sent: Friday, 1 June 2018 9:07 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: SDD5510T Ready For Finalise

Dear Taufikh

Attach finalise report and photo ,Lump sum \$1650.00 and 2 days ,Thanks.



SAM_0211



SAM_0212



SAM_0213



SAM_0214

Best Regards,
Goh Chai Hock (Keong)
 Estimator
 Movva Automotive Pte Ltd
 Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 14 April 2018 12:48 PM
To: 'enny@movs.com.sg'
Cc: keong@movs.com.sg; 'nitha'; Admin A
Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT ***LKK REF:CC4/III18006402/pb3
Attachments: Statement of SHA 3174L.pdf

Without Prejudice

Hi Enny,

We refer to the above matter.

Attached here with a copy of our insured GIA report for perusal.

Liability is unclear as our insured did not stated that he hit onto your client vehicle.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 12 April 2018 10:37 AM
To: enny@movs.com.sg
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; keong@movs.com.sg; 'nitha' <nitha@movs.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT ***LKK REF:CC4/III18006402/pb3

Dear Enny,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 12 April 2018 9:22 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 12 April, 2018 9:17 AM

To: Natalie Lee <natalie@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: keong@movva.com.sg; Enny <enny@movva.com.sg>; 'nitha' <nitha@movva.com.sg>

Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT

Dear officer,

Please assist.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Enny [<mailto:enny@movva.com.sg>]

Sent: 11 April, 2018 7:14 PM

To: 'nitha' <nitha@movva.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: keong@moval.com.sg

Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT

Dear Sir/Madam,

Please kindly revert the surveyor and officer for this case urgently.

Thank you

Best Regards,

Enny Lee

Claims Executive
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: nitha [mailto:nitha@moval.com.sg]

Sent: Thursday, 5 April 2018 7:05 PM

To: 'Motor Claim - III'

Cc: 'Enny'; keong@moval.com.sg

Subject: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT

Dear Sir/Mdm,

Good Day,

Ref : SHA3174L

Kindly assist revert officer in charge and liability for the above mention case.

Thank you.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------|---|-------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 05 Apr 2018 18:27 | Cln Veh Model Changed | {205195} MITSUBISHI OUTLANDER 2.4 CVT (A): | [R] Monitha Gunasekaran |
| 2 | 05 Apr 2018 18:27 | Cln Created | Reg No: SDD5510T, Acct Date: 2018/03/19, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah) | [R] Monitha Gunasekaran |
| 3 | 05 Apr 2018 18:42 | Cln Submitted | 2622.70. | [R] Monitha Gunasekaran |
| 4 | 06 Apr 2018 10:35 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [I] ANDREW LIM |
| 5 | 06 Apr 2018 10:35 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/04/17 | [I] ANDREW LIM |
| 6 | 06 Apr 2018 10:35 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [I] ANDREW LIM |
| 7 | 06 Apr 2018 11:44 | Assignment 1st Accessed | | [A] Nivitha Govindasamy |
| 8 | 06 Apr 2018 11:47 | Label Added | (30651):Vehicle Not In. | [A] Nivitha Govindasamy |
| 9 | 06 Apr 2018 15:46 | Label Added | (30653):Direct Settlement. | [A] Lau Shu Pei |
| 10 | 06 Apr 2018 15:46 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Lau Shu Pei |
| 11 | 10 Apr 2018 14:05 | Adj Mandate Request | Cur.Req:0.00;PODS Liability: TBA Remarks: Insured driver's report did not mention ed/admit hit onto third party. Kindly advise if there is any video footage from insured on this matter. | [A] CHEW HSIAO TONG |

Date From



Date To



Audit Type None

Go

ACTIVITY

[06/04/2018 11:47] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

| Bill No | Bill Date | Acc Type | Acc Name | Co Name (Insurer) | Ref 1 | Ref 2 | Amount |
|---------|------------------|----------|------------------------------|---------------------------------------|----------|-------|--------|
| 1768799 | 05/04/2018 18:27 | Motor | Mova Automotive Pte Ltd (HQ) | Mova Automotive Pte Ltd (Bukit Merah) | SDD5510T | | XX.XX |

Claim Audit

AUDIT TRAIL

| No. | On | Audit | Remarks | By |
|-----|-------------------|--------------------------------|---|-------------------------|
| 1 | 05 Apr 2018 18:27 | Clim Veh Model Changed | (205195) MITSUBISHI OUTLANDER 2.4 CVT (A). | [R] Monitha Gunasekaran |
| 2 | 05 Apr 2018 18:27 | Clim Created | Reg No: SDD5510T, Acct Date: 2018/03/19, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah) | [R] Monitha Gunasekaran |
| 3 | 05 Apr 2018 18:42 | Clim Submitted | 2622.70. | [R] Monitha Gunasekaran |
| 4 | 06 Apr 2018 10:35 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [I] ANDREW LIM |
| 5 | 06 Apr 2018 10:35 | Adj Next Rpt Changed | Next Rpt:Final Rpt, Due Date:2018/04/17 | [I] ANDREW LIM |
| 6 | 06 Apr 2018 10:35 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [I] ANDREW LIM |
| 7 | 06 Apr 2018 11:44 | Assignment 1st Accessed | | [A] Nivitha Govindasamy |
| 8 | 06 Apr 2018 11:47 | Label Added | (30651):Vehicle Not In. | [A] Nivitha Govindasamy |
| 9 | 06 Apr 2018 15:46 | Label Added | (30653):Direct Settlement. | [A] Lau Shu Pei |
| 10 | 06 Apr 2018 15:46 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Lau Shu Pei |
| 11 | 10 Apr 2018 14:05 | Adj Mandate Request | Cur,Req:0.00:PODS Liability: TBA Remarks: Insured driver's report did not mention ed/admit hit onto third party. Kindly advise if there is any video footage from insured on this matter. | [A] CHEW HSIAO TONG |
| 12 | 23 Apr 2018 12:18 | Adj Next Rpt Changed | Next Rpt:Final Rpt, Due Date:2018/04/17, Mandate Remarks: Video footage sent to your email, Liability is clear against our insured. | [I] NATALIE LEE |
| 13 | 23 Apr 2018 12:18 | Adj Mandate Set | Approved:0.00:Video footage sent to your email, Liability is clear against our insured. | [I] NATALIE LEE |
| 14 | 23 Apr 2018 12:20 | Adj Mandate Request | Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party. | [A] CHEW HSIAO TONG |
| 15 | 23 Apr 2018 12:24 | Adj Mandate Set | Approved:0.00. | [I] NATALIE LEE |

Date From



Date To



Audit Type None

Go

ACTIVITY

[06/04/2018 11:47] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|------------------|----------|--|--|----------|-------------|--------|
| 1768799 | 05/04/2018 18:27 | Motor | Mova Automotive Pte Ltd (HQ) | Mova Automotive Pte Ltd (Bukit Merah) | SDD5510T | | xx.xx |
| 1784197 | 23/04/2018 12:16 | Motor | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | SDD5510T | NATALIE LEE | xx.xx |

Hsiao Tong (LKKAuto)

From: Natalie Lee <natalie@iii.com.sg>
Sent: Monday, 23 April 2018 12:26 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: India Ref: MCT18031031/01/NL --- Acc Invl SHD3174L & SDD5510T on 19.3.2018

Dear Hsiao Tong,

Approved.

Best Regards,
Natalie Lee
India International Insurance Pte Ltd
64 Cecil Street #05-01
IOB Building, Singapore 049711
S&P 'A-' (stable) rated Company

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 23 April, 2018 12:22 PM
To: Natalie Lee
Subject: RE: India Ref: MCT18031031/01/NL --- Acc Invl SHD3174L & SDD5510T on 19.3.2018

Hi Natalie,

Thank you for your video.

Kindly assist to approve liability at 100% thru Merimen.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Natalie Lee [mailto:natalie@iii.com.sg]
Sent: Monday, 23 April 2018 12:19 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: India Ref: MCT18031031/01/NL --- Acc Invl SHD3174L & SDD5510T on 19.3.2018

Dear Hsiao Tong,

We refer to the above matter.

Liability is clear against our insured.

Attached is insured video footage.

Best Regards,
Natalie Lee
India International Insurance Pte Ltd
64 Cecil Street #05-01
IOB Building, Singapore 049711
S&P 'A-' (stable) rated Company

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 April 2018 12:30 PM
To: 'Enny'
Cc: keong@movia.com.sg; 'nitha'; Admin A; assignments
Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT ***LKK REF:CC4/III18006402/pb3

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

****KINDLY ARRANGE FOR SURVEY.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enny [mailto:enny@movia.com.sg]
Sent: Tuesday, 17 April 2018 3:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: keong@movia.com.sg; 'nitha' <nitha@movia.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT
***LKK REF:CC4/III18006402/pb3

Dear Hsiao Tong,

Please refer to the photos in the report, it clearly show that there is blue paint mark on my client vehicle, please kindly reconsider your decision. thank you!

Thank you

Best Regards,

Enny Lee

Claims Executive
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 14 April 2018 12:48 PM
To: 'enny@moval.com.sg'
Cc: keong@moval.com.sg; 'nitha'; Admin A
Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT
***LKK REF:CC4/III18006402/pb3

Without Prejudice

Hi Enny,

We refer to the above matter.

Attached here with a copy of our insured GIA report for perusal.

Liability is unclear as our insured did not stated that he hit onto your client vehicle.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Thursday, 12 April 2018 10:37 AM
To: enny@movs.com.sg
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; keong@movs.com.sg; 'nitha' <nitha@movs.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT
***LKK REF:CC4/III18006402/pb3

Dear Enny,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 12 April 2018 9:22 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 12 April, 2018 9:17 AM
To: Natalie Lee <natalie@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: keong@movs.com.sg; Enny <enny@movs.com.sg>; 'nitha' <nitha@movs.com.sg>
Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT

Dear officer,

Please assist.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Enny [mailto:enny@moval.com.sg]

Sent: 11 April, 2018 7:14 PM

To: 'nitha' <nitha@moval.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: keong@moval.com.sg

Subject: RE: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT

Dear Sir/Madam,

Please kindly revert the surveyor and officer for this case urgently.

Thank you

Best Regards,

Enny Lee

Claims Executive

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: nitha [mailto:nitha@moval.com.sg]

Sent: Thursday, 5 April 2018 7:05 PM

To: 'Motor Claim - III'

Cc: 'Enny'; keong@moval.com.sg

Subject: TP CLAIMS - SDD5510T AGAINST SHA3174L DOA 19/03/18 AT JUNC OF GRANGE RD TURNING RIGHT

Dear Sir/Mdm,

Good Day,

Ref : SHA3174L

Kindly assist revert officer in charge and liability for the above mention case.

Thank you.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Friday, 22 June 2018 3:47 PM
To: Hsiao Tong (LKKAuto); Admin A
Subject: SDD5510T & SHA3174L on 19/3/18
Attachments: 22062018152817.pdf

Dear Hsiao Tong

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you.

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

Claim Audit

AUDIT TRAIL

| No. | On | Audit | Remarks | By |
|-----|-------------------|-------------------------|---|--------------------------|
| 1 | 05 Apr 2018 18:27 | Clim Veh Model Changed | (205195) MITSUBISHI OUTLANDER 2.4 CVT (A). | [R] Monitha Gunasekaran |
| 2 | 05 Apr 2018 18:27 | Clim Created | Reg No: SDD5510T, Acct Date: 2018/03/19, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah) | [R] Monitha Gunasekaran |
| 3 | 05 Apr 2018 18:42 | Clim Submitted | 2622.70. | [R] Monitha Gunasekaran |
| 4 | 06 Apr 2018 10:35 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [I] ANDREW LIM |
| 5 | 06 Apr 2018 10:35 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/04/17 | [I] ANDREW LIM |
| 6 | 06 Apr 2018 10:35 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [I] ANDREW LIM |
| 7 | 06 Apr 2018 11:44 | Assignment 1st Accessed | | [A] Nivitha Govindasamy |
| 8 | 06 Apr 2018 11:47 | Label Added | (30651):Vehicle Not In. | [A] Nivitha Govindasamy |
| 9 | 06 Apr 2018 15:46 | Label Added | (30653):Direct Settlement. | [A] Lau Shu Pei |
| 10 | 06 Apr 2018 15:46 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Lau Shu Pei |
| 11 | 10 Apr 2018 14:05 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: TBA Remarks: Insured driver's report did not mention ed/admit hit onto third party, Kindly advise if there is any video footage from insure d on this matter. | [A] CHEW HSIAO TONG |
| 12 | 23 Apr 2018 12:18 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/04/17, Mandate Remarks: Video footage sent to your email, Liability is clear against our insured. | [I] NATALIE LEE |
| 13 | 23 Apr 2018 12:18 | Adj Mandate Set | Approved:0.00:Video footage sent to your email, Liability is clear against our insure d. | [I] NATALIE LEE |
| 14 | 23 Apr 2018 12:20 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party. | [A] CHEW HSIAO TONG |
| 15 | 23 Apr 2018 12:24 | Adj Mandate Set | Approved:0.00. | [I] NATALIE LEE |
| 16 | 23 May 2018 15:04 | Label Removed | (30651):Vehicle Not In. | [A] Lau Shu Pei |
| 17 | 04 Jun 2018 15:27 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 18 | 30 Jun 2018 08:49 | Adj Mandate Request | Cur.Req:2247.00:PODS Liability: 100% Quantuam: (a)COR(w/GST): \$1,765.50 + (b)LOR(3days x x\$150.00)(w/GST): \$481.50 = Total: 2,247.00 Vehicle Model: Mits ubishi Outlander (2360cc). For your approval. | [A] CHEW HSIAO TONG |

Date From



Date To



Audit Type None

Go

ACTIVITY

[06/04/2018 11:47] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|------------------|----------|--|--|----------|-------------|--------|
| 1768799 | 05/04/2018 18:27 | Motor | Mova Automotive Pte Ltd (HQ) | Mova Automotive Pte Ltd (Bukit Merah) | SDD5510T | | XX.XX |
| 1784197 | 23/04/2018 12:16 | Motor | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | SDD5510T | NATALIE LEE | XX.XX |
| 1823090 | 04/06/2018 15:27 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SDD5510T | SHA3174L | 10.70 |

Print Received Message

This mail is associated with :

SDD5510T (MCT18031031)
[SHA3174L]
TP
WOON WEE LECK
Mar 19 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Mova Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/07/2018 17:16 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2247.00) - SDD5510T - Claim Handler: NATALIE LEE

Approved:2247.00.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 7 July 2018 12:34 PM
To: 'Suann'
Cc: Admin A
Subject: RE: SDD5510T & SHA3174L on 19/3/18 *LKK REF: CC4/III18006402/T1pb3

Without Prejudice

Hi Suann,

We refer to the above matter.

We propose settlement as follows: -

| | |
|--|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 1,765.50 |
| 2. Loss of Rental (3days x \$150.00) (w/GST) | \$ 481.50 |
| TOTAL | <u>\$ 2,247.00</u> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [mailto:suann@nova.com.sg]
Sent: Friday, 22 June 2018 3:47 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: SDD5510T & SHA3174L on 19/3/18

Dear Hsiao Tong

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you.

Best Regards
Suanne Chiu

Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Saturday, 7 July 2018 1:49 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: SDD5510T & SHA3174L on 19/3/18 *LKK REF: CC4/III18006402/T1pb3

Dear Hsiao Tong

We accept your offer.

Thank you.

Best Regards
Suane Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 7 July 2018 12:34
To: Suann
Cc: Admin A
Subject: RE: SDD5510T & SHA3174L on 19/3/18 *LKK REF: CC4/III18006402/T1pb3

Without Prejudice

Hi Suann,

We refer to the above matter.

We propose settlement as follows: -

| | |
|---|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 1,765.50 |
| 2. Loss of Rental (3days x \$150.00)(w/GST) | \$ 481.50 |
| TOTAL | <u>\$ 2,247.00</u> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [<mailto:suann@moval.com.sg>]

Sent: Friday, 22 June 2018 3:47 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SDD5510T & SHA3174L on 19/3/18

Dear Hsiao Tong

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you.

Best Regards

Suanne Chiu



Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : CC4/III18006402/pb3
Our Ref : SDD5510T / T330518

Date : 19 July 2018

LKK AUTO CONSULTANT PTE LTD
51, Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SDD5510T & SHA3174L ON 19/03/2018 ALONG
JUNCTION OF GRANGE ROAD TURNING RIGHT**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue cheques in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, vivianwkl@nova.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@nova.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

Main Office:
Mova Building
No. 22, Jalan Kibing,
Singapore 159419
Tel: **(65) 6476 3333**
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,

VIA EMAIL #01-04/06/08/54
Singapore 159722

WITHOUT PREJUDICE

Tel: **(65) 6272 3892**
Fax: (65) 6270 6314

Co. Reg. 198904033G
GST Reg. M2-GD88864-2

Our Ref : SDD5510T / T330518
Your Ref : CC4/III18006402/pb3

Date : 22 June 2018

INDIA INT'L INSURANCE PTE LTD
64 Cecil Street
#05-06 IOB Building
Singapore 049711.

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: SDD5510T & SHA3174L

DATE OF ACCIDENT: 19 MARCH 2018

ALONG : JUNCTION OF GRANGE ROAD TURNING RIGHT

We refer to the above mentioned accident. We are claiming as per below:

| | |
|---|--------------------|
| Cost of Repairs | \$ 1,765.50 |
| Loss of Use (\$ __ x __ days) | \$ |
| Loss of Rental (\$ <u>180.00</u> x <u>03</u> days) + 7% GST | \$ 577.80 |
| Surveyor Fees | \$ |
| Taxi Fees / E-License / Others | \$ |
| LTA /GIA SEARCH | \$ |
| Medical Fees | \$ |
| Towing Fees | \$ |
| Grand Total | \$ 2,343.30 |

Car date in: 22/05/2018 Car date out: 24/05/2018

Authorized Repair Days: 02 (~~TP/OD/WS/Recovery of Incidental Costs~~)

Please pay the amount of **S\$ 2,343.30** in favor of **MOVA AUTOMOTIVE PTE LTD**

If you have any enquiries, please call Ms Suann @ 62723892 or email
suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SDD9610T and (Third Party's Vehicle No.) SHH574L on 17 MAR 18 along Junction 8 Road, Turning Right

BY THIS POWER OF ATTORNEY, *I/We, WONG WEE LEEK *NRIC/Passport No. S1103002F (Address)* BLK 1008/06/08/94 HDB 788 (SQUIDDOO) /

a company incorporate in Singapore and having its registered office at (Address)* --- owner of Vehicle Registered No. --- hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. 10718701 taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, to **execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by * me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 22 of the month of MAR, Year Two Thousand - 18 (20 18).

Signed, Sealed & Delivered By

Customer's Name: WONG WEE LEEK
 NRIC No: S1103002F
 Co's Rubber Stamp, where applicable.

Insurer's copy

*delete as appropriate.

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT18031031

Claimant Ref: SDD5510T/ T330518

We/I, Mova Automotive Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,765.50 (repair cost), S\$ 481.50 (loss of use/rental), S\$ — (search fee), vehicle no. SDD 5510T that was damaged pursuant to the accident which occurred on 19/03/2018 (date) at Junction Grange Road Turning Right (location) involving vehicle no. SHA 3174L (insured vehicle). This is pursuant to the inspection conducted on 22/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Woon Wee Leck ("the third party claimant") of vehicle no. SDD 5510T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SDD 5510T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,247.00 to Mova Automotive Pte Ltd

Dated this 19 day of July 20 18

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

MOVA AUTOMOTIVE PTE LTD

NRIC:

Blk 1008, BUKIT MERAH LANE 3

Address:

#01-04 (S) 159722
Tel: 62723892 Fax: 62708344
GST Reg No : M2-0088864-2

Nationality:

Occupation:

WITNESS:

Signature:



MTH

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: **(65) 6476 3333**
 Fax: (65) 6271 5801
 www.mova.com.sg

Workshop Dept:
 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/09
 Singapore 159722

Tel: **(65) 6272 3892**
 Fax: (65) 6270 8314

Co. Reg. 198904033G
 GST Reg. M2-0088864-2

Tax Invoice

19/07/2018

INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET #04-06
IOB BUILDING
SINGAPORE 049711

Attention :- XA027

Page # :- 1
 Veh # :- SDD5510T
 Veh Model :- MIT/OUTLANDER
 Tax # :- CK627800
 Claim # :- T330518
 ACC. Date :- 19/03/18
 Terms :- C.O.D Days
 Remarks :- MERIMEN SYSTEM

| No. | Description | Qty | U.Price | Amounts S\$ |
|-----|-----------------------|-----|---------|-------------|
| | SPECIAL NET ITEMS : | | | |
| | COST OF REPAIR | | | 1,650.00 |
| | SPECIAL NET TOTAL S\$ | | | 1,650.00 |

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 1,650.00

GST @ 7 % 115.50

AMOUNT DUE S\$ 1,765.50

Customer's Signature/Co. Stamp  MOVA AUTOMOTIVE PTE LTD



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch:
Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Young Branch: No. 15 Fan Young Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: I 11791

| RENTAL DETAILS | | INSURANCE EXCESS AMOUNT | | |
|---------------------|--|---|------------------------|-------------|
| Vehicle Make/Model: | CR-V | Vehicle No: | SKD 3082M | Signature |
| Date/Time Out: | 22-05-2018 12:45 | Singapore | Malaysia | |
| Petrol Level Out: | E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F | S\$ 2500 | S\$ 3500 | |
| Date/Time In: | 24-05-2018 14:45 | Per Accident | Per Accident | |
| Petrol Level In: | E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F | Charges | | |
| Change Over 1: | Date: Initial: | Months @\$ | Per Month | |
| Change Over 2: | Date: Initial: | Weeks @\$ | Per Week | |
| KM Out: | 15344 | 3 Days @\$ 180.00 | Per Day | 540.00 |
| KM In: | | Hours @\$ | Per Hour | |
| HIRER DETAILS | | Sub-Total | | |
| Named Hirer | | Less Discount % | | |
| Name: | LU SOR KUIM | Rental Charges | | |
| Address: | BLK MARINE TERRACE #10-283 S.M. 440001 | CDW @\$ | per day / week / month | |
| Identity Card No: | 168 33331 | PAI @\$ | per day / week / month | |
| Date of Birth: | 30-05-1955 | Petrol Top-Up | | |
| Driving License: | | Misc Charges | | |
| Country of Issue: | SIN | GST 7% | | 37.80 |
| Tel: | (HP) 96698110 | Total | | |
| Nationality: | SIN | 577.80 | | |
| Effective Date: | | VISA / MASTER CARD / AMEX / CASH / COMPANY BILLING / OTHERS | | |
| Additional Hirer | | Pre-Payment | | |
| Name: | | Downpayment and Deposit | | |
| Address: | | Amount Refunded/ Due | | |
| Identity Card No: | | Signature of Refund | | |
| Date of Birth: | | Remarks: | | |
| Driving License: | | MOM + EATING + 50055107 | | |
| Country of Issue: | | Invoice No: | Ref. No: | |
| Tel: | | Checked Out By: | Checked In By: | Checked By: |
| Nationality: | | Sales-In Charge: | | |
| Effective Date: | | Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/> | | |

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING












| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-----------------------------|-------------------------------------|--------------------------------------|-------------------------------|-------------------------|------------|--|
| Main | 05 Apr 2018
Sendback Est | 05 Apr 2018
18:42
S\$2,622.70 | 06 Apr 2018
10:35
Edit Adj Rpt | S\$1,650.00
Edit Estimates | S\$1,650.00
View Rpt | | Pending for Survey Report
Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|--|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS | | | | | | | | | |
| Insured: | COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R | | | | | | | | |
| Main Claimant: | WOON WEE LECK, ID: S1643442F | | | | | | | | |
| Vehicle Reg. No.: | SDD5510T | Date of Loss: | 19/03/2018 00:00 - :59
[37 Months and 19 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / MCT18031031 | Policy/Cover Note No.: | MCOM0015 | | | | | | |
| Vehicle Reg. No. (Insured): | SHA3174L | Policy No. (Claimant): | 10718701 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333 | | | | | | | | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243] | | | | | | | | |
| Claimant's Insurer: | Aviva Ltd (HQ) - Tel: (65) 6827 9966 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/04/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED | | | | | | | | | |
| View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> III_SG (02/07/2018): Alert - Adj Mandate Approved (S\$2247.00) - SDD5510T - Claim Handler: NATALIE LEE III_SG (23/04/2018): Alert - Adj Mandate Approved (S\$0.00) - SDD5510T - Claim Handler: NATALIE LEE III_SG (23/04/2018): Alert - Adj Mandate Approved (S\$0.00) - SDD5510T - Claim Handler: NATALIE LEE | | | | | | | | | |
| ALL ASSOCIATED TASKS | | | | | | | | | |
| View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

SDD5510T (MCT18031031)
[SHA3174L]
TP
WOON WEE LECK
Mar 19 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Mova Automotive Pte Ltd

| Upload Documents Upload Photos Compose New Letter | | | View View in Browser | |
|---|-----------------|--|---|-------------------------------------|
| Video | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 23/04/18 12:16 | Video - Accident | Load MP4 | |
| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | Mova Automotive Pte Ltd (Bukit Merah) | Thumbnail | Print |
| 1 | 05/04/18 18:42 | Repairer Estimates | Load HTML | |
| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 5 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 6 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 17 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 18 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 19 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 20 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 21 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 22 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 23 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 24 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 25 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 26 | 02/06/18 15:34 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 27 | 02/06/18 15:34 | Odometer Reading | Load JPG | <input checked="" type="checkbox"/> |
| 28 | 02/06/18 15:34 | Chassis Number | Load JPG | <input checked="" type="checkbox"/> |
| 29 | 02/06/18 15:38 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> |
| 30 | 02/06/18 15:38 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> |

| Video | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|--|--|-------------------------------------|
| No | Finalized On | | Thumbnail | Print |
| 31 | 02/06/18 15:38 | India International Insurance Pte Ltd (HQ)
Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 32 | 02/06/18 15:38 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | | Thumbnail | Print |
| 1 | 05/04/18 18:44 | Mova Automotive Pte Ltd (Bukit Merah)
E-filed GIA report |  Load PDF | |
| 2 | 05/04/18 18:44 | Driver's Driving License |  Load PDF | |
| No | Finalized On | | Thumbnail | Print |
| 1 | 09/04/18 13:31 | India International Insurance Pte Ltd (HQ)
Singapore Accident Statement |  Load PDF | |
| No | Relabel/Reorder | | Thumbnail | Print |
| 1 | 24/05/18 10:03 | LKK Auto Consultants Pte Ltd (HQ)
TP ESTIMATE- MARKED |  Load PDF | |
| 2 | 30/06/18 08:46 | LOD |  Load PDF | |
| 3 | 30/06/18 08:46 | Rental |  Load PDF | |
| 4 | 30/07/18 11:25 | WORKSHOP INVOICE |  Load PDF | |
| 5 | 30/07/18 11:25 | AUTHORISATION TO ACT FORM |  Load PDF | |
| 6 | 30/07/18 11:25 | DISCHARGE VOUCHER |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small> | | | |

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18006402/T1PB3Q2

Date: 30/07/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No : SDD5510T **Insured Vehicle No :** SHA3174L
 Date of Loss: 19/03/2018 Nature of Claim: TP Claim No: MCT18031031

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDD5510T**
 Make & Model: MITSUBISHI OUTLANDER, 2.4 CVT (A) Engine No: 4B12PG7348
 Reg. Date: 30/01/2015 (Man. Year: 2014) Chassis No: JMYXTGF3WFZ001573
 Colour: Blue Odometer: 82192 km
 Engine Capacity: 2360 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R18 Rear Tyre Size: 225/55 R18
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 1,732.70 | 1,532.70 | 200.00 | 11.54 |
| Miscellaneous Items | 10.00 | 10.00 | 0.00 | 0.00 |
| Labour | 880.00 | 530.00 | 350.00 | 39.77 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 2,622.70 | 2,072.70 | 550.00 | 20.97 |
| Approved Total (Overridden) (S\$) | | 1,650.00 | | |
| (S\$) | 2,622.70 | 1,650.00 | 972.70 | 37.09 |
| + GST 7.00/7.00% (S\$) | 183.59 | 115.50 | 68.09 | 37.09 |
| Nett Amount (S\$) | 2,806.29 | 1,765.50 | 1,040.79 | 37.09 |
| + Car Rental (3.0 x S\$150.00/day + 7.00% GST) (S\$) | | 481.50 | | |
| Nett Liability (S\$) | | 2,247.00 | | |

INSPECTION

Date of Assignment: 06/04/2018 Present Location: Mova Automotive Pte Ltd (Bukit Merah)
 Date Inspected: 22/05/2018 Inspected At: Mova Automotive Pte Ltd (Bukit Merah)
 Blk 1008, #01-04/06/08/94, Bukit Merah
 Lane 3
 Singapore 159722

Estimated Period of Repair: 2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | |
|----------------------|--|--|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 30 Jun 2018) |
| Parts: | M1-SUV | mitsubishi OUTLANDER 2.4 CVT (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SDD5510T) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--|---------------|--|--------------------------|
| 1 | 1 | | *REAR BUMPER | Deformed | 1,007.00 FN | *1,007.00 FN |
| 2 | 1 | | *REAR BUMPER SENSOR | Not Necessary | 200.00 FS | *- FS |
| 3 | 1 | | *REAR BUMPER LOWER GARNISH | Deformed | 646.00 FN | *646.00 FN |
| 4 | 10 | | *REAR BUMPER CLIPS | Necessary | 50.00 FN | *50.00 FN |
| 5 | 1 | | *REAR BUMPER REINFORCEMENT - TO CHECK
(NPA) | Not Necessary | - | *- FN |
| 6 | 1 | | *REAR BUMPER REFLECTOR RH - TO CHECK
(NPA) | Not Necessary | - | *- FN |
| 7 | 1 | | *REAR BOOT - REPAIR
(NPA) | Not Necessary | - | *- FN |
| | | | | | Sub Total (\$\$) | 1,903.00 1,703.00 |
| | | | | | - Nett Item Discount on N Items 10.00/10.00% (\$\$) | 170.30 170.30 |
| | | | | | Total Parts (\$\$) | 1,732.70 1,532.70 |

F=Franchise part. S=SpcNett. N=NettItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

| No | Qty | Particulars | Repairer's | Amount |
|----------------------------|-----|----------------------|------------|--------|
| <u>Miscellaneous Items</u> | | | | |
| 1 | 1 | OD/TP Case (Insurer) | 10.00 | 10.00 |
| Sub Total (S\$) | | | 10.00 | 10.00 |

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | TO REPAIR REAR BOOT, REAR PANEL, REMOVE AND REFIX DAMAGED PARTS. STRAIGHTEN AND REALIGN AFFECTED AREAS | New | 350.00 | 200.00 |
| 2 | TO SPRAY AFFECTED AREAS | New | 500.00 | 300.00 |
| 3 | TO INSTALL REVERSE SENSOR & CHECK FUNCTION | New | 30.00 | 30.00 |
| Gross Labour Cost (S\$) | | | 880.00 | 530.00 |

| |
|---|
| Report was unsubmitted during this print-out. |
|---|

< END OF ESTIMATES >