



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 May 2018

**Million Auto Service**

4 Penjuru Place  
#01-12 Penjuru Tech Hub  
Singapore 608782

Dear Sir/ Mdm

OUR REF : CC4/ASM18006398/Kwb3  
YOUR REF : GV 3417M

**ACCIDENT INVOLVING GV 3417M & SKZ 5000A ALONG 18B CANBERRA DRIVE ON 05/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **AUTOWORX HOUSE** acting on behalf of the owner of SKZ 5000A against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



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To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd  
(Motor Claims Dept)

To:

Autowork House  
**SINGAPORE**

**Letter of Authorisation**

RE: ACCIDENT INVOLVING SKZ 5000A & BV 3417M  
ALONG/AT Eight Courtyard Basement Carpark  
ON 02/04/2018

1. I/We, Chia Zhen Li (NRIC No. S87294019,  
owner/driver of motor vehicle no. SKZ 5000 A, & residing at

Autowork House,  
respectively in consideration of your workshop repairing my/our vehicle, I/we hereby authorise you to claim on my/our behalf for the costs of repair and loss of use. I/We further confirm and authorise you to use my/our name/s to engage the said service of a solicitor to proceed with negotiation with the defaulting party's insurance company for payment of the same and in the event negotiation fails, to instruct the solicitor to issue Summons on my/our behalf and in my/our name/s to claim for the same. Irrespective whether the claim is successful or not, all legal costs incurred shall be borne by you, provided we rendered our assistance as per second paragraph stated herein below.


2. I/We understand that by signing this Letter of Authorisation, I/we has/have to render whatever reasonable assistance to you including signing all relevant Court's document and attendance in Court to give evidence to enable the claim to succeed. If I/we failed or neglected to do so despite request from you, you shall be entitled to claim from me/us the repair costs together with legal costs, other incidental costs and expenses pertaining the issuance of Summons in order to obtain payment from defaulting party.

3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my/our claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my/our claim, on my/our behalf. You also have my/our full authority to collect all compensation monies pertaining to the above-mentioned accident from insurance company or any other party, directly to your workshop M/s

Autowork House

4. In the event the claim is settled or judgment is obtained against the defaulting party, payment after deducting all costs and disbursements incurred should be drawn in your name or my/our name/s (at your discretion) and will be forwarded to you.

5. This letter of Authorisation is irrevocable.

Signature: 

Name: Chia Zhen Li

NRIC NO: S87294019

Date this 02 day of April 20 18.



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GV 3417M (Insd veh)	Model: Mercedes Benz C180 Kompressor
	SKZ 5000A (TP veh)	
Date of Accident/ Time:	05/04/2018	

Repair Estimate	: \$	11,578.50	
Final Repair Cost	: \$	5,600.00	
Loss of Use	: \$	Nil	days at \$ per day
Rental (if any)	: \$	749.00 (w/gst)	7 days at \$107.00 per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	Nil	
	: \$	Nil	
Final Settlement Sum	: \$	6,000.00	(Global Sum)

Payee Name : Autoworx House

Is Third Party Workshop GIA Registered? [ ] YES [x] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: Ryan Chiew  
Date: 23/5/19

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: Yuki HO  
Date: 23/5/2019

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor/Representative:  
Date: 23/5/2019

# AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721

TEL: 64528211 FAX: 64517423

Registration No. 5296929B

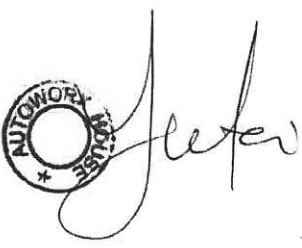

INVOICE

5332

AXA INSURANCE PTE LTD

19/11/2018

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE : MERCEDES C180</u>	
	Lump sum repair for the above mentioned vehicle.	5,600.00
	Total	5,600.00





友立旅遊服務私人有限公司  
**UNIQUE TOURIST SERVICE (PTE) LTD**

Miss Chia Zhen Li  
Blk 479 Sembawang Drive  
# 07-373  
Singapore 750479

AA

20, Sin Ming Lane,  
#08-51, Midview City  
Singapore 573968  
Tel: 6292 7656

1, Rochor Road, #02-574,  
Rochor Centre Singapore  
Tel: 6292 7656 Fax: (65)  
E-mail: uniqtour@singnet.com  
STB LIC TA/00076

Co. Reg. No.: 197401067R  
GST Reg. No.: M2-0019671-6

**TAX INVOICE**

NO. **WP2017353**

13.04.2018

Singapore, \_\_\_\_\_ 20

DATE

PARTICULARS

@

\$

cts

Rental of one unit Honda Civic 1.6 Auto  
Registration no. SJN 6033 Z self driven  
as from 05.04.2018 to 12.04.2018.

7 days at \$115.00 per day

Add GST at 7%  
Amount Due

\$	805.00
\$	805.00
\$	56.35
\$	<u>861.35</u>

( SIN DOLLARS: EIGHT HUNDRED SIXTY ONE AND THIRTY FIVE CENTS ONLY )

Standard Rated Supplies:\$  
Total Amount of GST:\$

805.00  
56.35

  
AUTHORISED SIGNATURE





# UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. 21294

VEHICLE NO.

SIN 6033 Z

MAKE/MODEL

HONDA CIVIC

NAME OF HIRER

MS CHIA ZHEN LI

ADDRESS

BCK 479, SEMBAWANG DRIVE

# 07-373

SINGAPORE

750479

OFFICE TEL

RES TEL

HP

85228967

NAMED DRIVER

MS CHIA ZHEN LI

OCCUPATION

NATIONALITY

S'POREAN

PASSPORT / NRIC

S8729401/C

DATE OF BIRTH

16/09/87

DRIVING LIC NO.

S8729401/C

PLACE OF ISSUE

S'PORE

DATE PASS/EXPIRY

21/9/2011

ADDITIONAL NAMED DRIVER

ADDRESS

SINGAPORE

OFFICE TEL

RES TEL

HP

OCCUPATION

NATIONALITY

PASSPORT / NRIC

DATE OF BIRTH

DRIVING LIC NO

PLACE OF ISSUE

DATE PASS/EXPIRY

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ \_\_\_\_\_ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ \_\_\_\_\_ FOR USE IN MALAYSIA FROM

\_\_\_\_\_ TO \_\_\_\_\_ "X"

THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR

\$1200

NOTE:

HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.

YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS

PRINTED OVERLEAF.

FOR SINGAPORE DRIVE ONLY

DATE:

5/4/18

SIGNATURE OF HIRER

REPLACEMENT VEHICLE NO:

1. \_\_\_\_\_ ON \_\_\_\_\_ TIME \_\_\_\_\_

2. \_\_\_\_\_ ON \_\_\_\_\_ TIME \_\_\_\_\_

3. \_\_\_\_\_ ON \_\_\_\_\_ TIME \_\_\_\_\_

DATE:

12/4/18

SIGNATURE OF HIRER

SF8 5000A

Mercedes C182



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Apr 2018 / 12:50:09

Receipt Date/Time : 05 Apr 2018 / 12:50:09

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180405-000910

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GV3417M			
	As at 05 Apr 2018/10:00:00			
	Insurance Co: AXA INSURANCE PTE LTD			
1	Insurance Enquiry - GV3417M			
	Enquiry Fee	7.00	0.49	7.49
	20180405124756856353			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx7567			
	Credit Card:			
	Visa/MasterCard			7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
GV3417M	05 Apr 2018 / 10:00:00	AXA INSURANCE PTE LTD

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