

INS. CASE OWNER:

Kranthuan

CC 4 AXA 1800 6398, K F 6352

LKK:
IDAC:

Surveyor:

K. Linneth

DOI:

ASSIGNMENT

6/4/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GV 3417M

Name of Insured:

MILION AUTO SERVICE

Insured Tel No.:

HP:

9/4/18

Excess Sec II :SS

D.O.A.:

Claim No.:

S8M000437 38560

Policy No.:

LN 887091

Make / Model:

TOYOTA

Place of Accident:

186 LAMBERA AR

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LIM YANN HWE

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKZ 5000A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Autoworx



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

2/14/18
vian

SKZ 5000A - 4

GV 3417M - 4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

2/5/18 um

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

2/5/18

Continue accident details. inform JP claim.
agree to settle later and out

5/12/18

Seels mandol via SMART

12/12/18

Mandate approve via SMART

After paint photo X

PRELIMINARY ADVICE Date/Time:

4/12/18

Sent By:

LPE

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 5,600.00

(5 days)

Reduction:

51.63

%

Email

Call

FINAL SETTLEMENT

Date/Time:

18/4/2019

Confirm with

YAKI

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : NIL

Repair Cost:

SS 5,600.00

Loss of Rental (LOR):

SS 744.00

(7 days)

x \$100.00 + 7% GST

Loss of Use (LOU):

SS -

(\$

x

days)

Loss of Income (LOI):

SS -

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 6,356.45

Global Sum SS: 6,000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 6,000.00

Name 1:

Autoworx House

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$ 350.00

COPY SENT
m/6/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18006398/Kwb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 06-04-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GV 3417M	Veh. Inspected	SKZ 5000A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/04/2018	Inspection Date	06/04/2018	
Survey held at	AUTOWORX HOUSE 176 SIN MING DRIVE #02-01 SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Kw

AUTOWORX HOUSE

c/o 176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 6452 8211 FAX: 6451 7420

ESTIMATE

Not Notwithstanding

11/20/8 5600h

Resurvey After Paint

CHIA ZHEN LI
c/o 46 Lenton Plain
Singapore 786548

Date: 6/4/2018

QUANTITY	PARTICULARS	AMOUNT (\$)
RE: MERCEDE BENZ C180 / SKZ5000A		
1 pc	front bumper	1,365.00
1 pc	front bumper impact sponge 183.00	465.00
1 pc	front bumper reinforcement	643.10
1 pc	front bumper tow cover	46.50
1 pc	front bumper top grille	675.10
2 pc	front bumper top grille chrome moulding @ 135.40	270.80
1 pc	front bumper grille lower chrome moulding	167.30
1 pc	front bumper emblem	86.40
1 pc	front bumper emblem back pad	96.30
2 pc	front bumper lower chrome moulding @ 137.00	274.00
1 pc	front bonnet	1,615.00
2 pc	front headlamp	3,753.40
1 pc	front radiator top panel	365.20
1 pc	number plate support 108	185.40
Sub-total		10,008.50
1 pc	number plate s.nett	35.00
1 pc	number plate casing s.nett	35.00
Sub-total		10,078.50
To remove and replace all the parts mentioned above, knocking and straighten up the necessary affected areas.		850.00
To check wiring system.		50.00
To spray painting on affected areas.		600.00
Total		11,578.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

• Supplemental work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/04/2018 17:35
Date Of Accident	05/04/2018 10:00
Exact Location Of Accident	BASEMENT CARPARK OF EIGHT COURTYARD CONDO
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ5000A
Insured/Policyholder	
Name Of Registered Owner	CHIA ZHEN LI
NRIC No	S8729401C
Email Address	ZHENLICHIA@GAMIL.COM
Mobile Phone No	(LOCAL) +65-85229867
Alternative Phone No	OFFICE-85229867

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180 KOMPRESSOR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10698969
Cover Note Number	N.A

Driver

Name of Driver	CHIA ZHEN LI
NRIC No	S8729401C
Date Of Birth	16/09/1987
Occupation	INDOOR
Date Of Driving Pass	21/09/2011
Driving Experience	6 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-85229867
Fax Number	
Contact Number	OFFICE-85229867
Email Address	ZHENLICHIA@GAMIL.COM

Address	HDB SEMBAWANG, 479 SEMBAWANG DRIVE #07-373
Postcode	750479
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	
	NAME: : PUA NSHOOK YEE
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE DATE AND TIME MENTIONED, MY VEHICLE WAS HIT BY A REVERSING VEHICLE B. MY VEHICLE WAS STATIONARY WHEN IT WAS HIT. WHEN I SAW THE REVERSING LIGHT OF VEHICLE B, I HONK AT THE DRIVER BUT THE VEHICLE B KEPT REVERSING AND HIT THE FRONT PORTION OF MY VEHICLE. NOBODY WAS INJURED.. STATEMENT WAS READ TO ME AND I ACKNOWLEDGED IT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GV3417M
Vehicle Make/Model/Colour	TOYOTA LITEACE 5 DR / SILVER
Details Of Properties	NIL
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHAN YANG HWEE
NRIC/Passport Number	S7103861J
Contact Number	92294909
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

1

SKETCH PLAN
(SKZ 5000A)

1. Please report correctly the date of the accident as speeded up the claims process.

2. This Form must be completed by the Policyholder and/or the Authorized Driver.

3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.

4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.

5. Any false reporting may be referred to the Police for investigation.

6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.

7. By the acceptance of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available elsewhere.

8. Consent under the Personal Data Protection Act (PDPA)

(i) understand, acknowledge, agree and consent that

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of

(b) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(c) investigating the accident and/or my claims;

(d) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(e) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(f) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s), who have insured vehicle(s) involved in the accident and the Insurers, lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

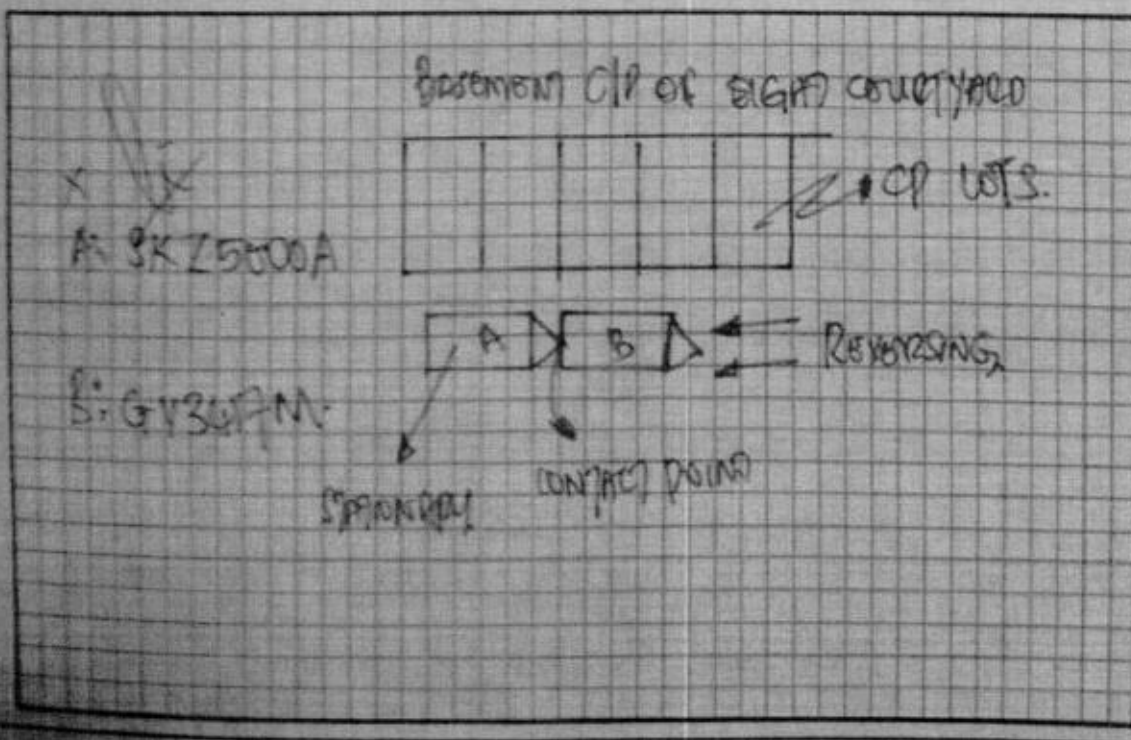
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Switch 2: on

650418



ACCIDENT STATEMENT (2000 characters)

ON THE DATE AND TIME MENTIONED, MY VEHICLE WAS HIT BY A REVERSING VEHICLE B. MY VEHICLE WAS STATIONARY WHEN IT WAS HIT. WHEN I SAW THE REVERSING LIGHT OF VEHICLE B, I HONK AT THE DRIVER BUT THE VEHICLE B KEPT REVERSING AND HIT THE FRONT PORTION OF MY VEHICLE.

NOBODY WAS INJURED.. STATEMENT WAS READ TO ME AND I ACKNOWLEDGED IT.

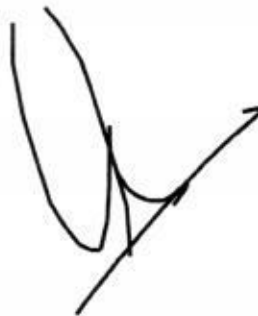
Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
HASHIM BIN KAMARI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

5 April 2018 at 12:33 PM

Date/Time:

5 April 2018 at 12:33 PM

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9401C
Vehicle Details	
Vehicle No.:	SKZ5000A
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Nov 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C180K
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	27195231024991
Chassis No.:	WDD2040462A121451
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$37,064.00
Original Registration Date:	19 Mar 2008
First Registration Date:	19 Mar 2008
Transfer Count:	4
Actual ARF Paid:	\$40,771.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Jan 2028
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$52,271.00
COE Rebate Amount:	\$48,139.00
Total Rebate Amount:	\$48,139.00

The information contained herein is correct as at 15 Nov 2018

OK



Service Request Details

Claim

S8M00D43

Reference

None

Loss Date

April 5, 2018

Request Date

April 6, 2018

Due Date

April 13, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

06042018 @ 10:46am
Amanda veh in.
Kenneth.

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

SKZ5000A

Make

TPVD



Primary Contact/Insured

MILLION AUTO SERVICE
4 PENJURU PLACE, #01-12, 608782, Singapore
96160223

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

TYPE



SENT

4/6/18 10:23 AM

FROM

CHAN Kian Chuan

SUBJECT

NON REPORTING

BODY

NON REPORTING, TO REQUEST FOR REPAIR ESTIMATION



Poh Kin (LKKAUTO)

From: admin@supreme.sg
Sent: Thursday, 18 April 2019 1:12 PM
To: Poh Kin (LKKAUTO)
Subject: RE: LOD SKZ5000A TP AXA

Dear Sir,

We accept the offer of \$6,000.00.
Kindly send us the Discharge Voucher.
Thank you.

Best regards,
Yuki Ho
Supreme Auto Service Pte Ltd
No.176 Sin Ming Drive
#02-01 Singapore 575721
Tel: 64528211
Fax: 64517423

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Wednesday, 17 April 2019 5:16 PM
To: admin@supreme.sg
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: RE: LOD SKZ5000A TP AXA
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/ASM18006398/Kwb3
Your Ref: SKZ 5000A

Dear Yuki,

We refer to above matter.

Purely towards an amicable settlement, we have instruction from our Principal to revise offer settlement at global sum of **\$6,000.00(all in)** on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 17 April 2019 5:16 PM
To: admin@supreme.sg
Cc: Admin A; Vivian Lau (LKKAUTO)
Subject: RE: LOD SKZ5000A TP AXA

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/ASM18006398/Kwb3
Your Ref: SKZ 5000A

Dear Yuki,

We refer to above matter.

Purely towards an amicable settlement, we have instruction from our Principal to revise offer settlement at global sum of **\$6,000.00(all in)** on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: admin@supreme.sg [mailto:admin@supreme.sg]
Sent: Tuesday, 9 April 2019 5:57 PM

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 1 March 2019 5:22 PM
To: admin@supreme.sg
Cc: Admin A; Vivian Lau (LKKAUTO)
Subject: RE: LOD SKZ5000A TP AXA

Importance: High

**'WITHOUT PREJUDICE'
SAVE AS TO COSTS**

Our Ref: CC4/ASM18006398/Kwb3
Your Ref: SKZ 5000A

Dear Sir/Madam,

We refer to above matter and your letter of demand.

Towards an amicable settlement, we have instruction from our Principal to offer settlement at global sum of **\$5,780.00(all in)** on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAUTO)
Sent: Thursday, 20 December 2018 7:34 PM

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:<S8M00D43> Re-seek Mandate approval/Instruction

Type

Question

Message

REVISED OFFER @ \$6,000.00 ALL IN





Re:Seeking for Mandate Approval S8M00D43

Type

🔗 Question

Message

COR \$5,2250.00 LOR \$560 LT \$7.49 TOTAL \$5,787.00

Reply

◀ Seeking for Mandate Approval S8M00D43

Type

🔗 Question

Message

Dear KC, OI reversing into parking lot and collided onto TP vehicle which was stationary behind insured vehicle. We seek your approval to offer to Third Party repairer is as follows: - Liability(TP) 100% Proposed Nett Value \$ 5,600.00 w/gst Loss of rental / income \$ 861.35 7 days x \$ 115 with gst LTA / GIAsearch fees \$ 7.45 Proposed Total \$ 6,468.80 Thank you Best Regards, Vivian Lau| Case Handler LKK Auto Consultants Pte Ltd Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Reply



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

4/12/2018

Survey Details:

Date of loss	5-Apr-18
Date of appointment	6-Apr-18
Date of survey	6-Apr-18
Location of survey	AUTOWORX HOUSE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKZ 5000A
Make and Model	MERCEDES-BENZ C180 KOMPRESSOR
Date of registration	19/3/2008
Excess	
Market Value	\$60,000
Parf Rebate	\$48,139
Nett Loss	\$11,861

Repair details:

Initial Estimate	\$11,578.50
------------------	-------------

Proposed/Revised repair cost:

Parts	\$5,993.64
Check items (estimate)	\$0.00
Labour	\$1,070.00
Total	\$ 7,063.64
Lump Sum(if applicable)	\$5,600.00

Number of days for repair	<u>5 DAYS</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

4/12/2018

Survey Details:

Date of loss	5-Apr-18
Date of appointment	6-Apr-18
Date of survey	6-Apr-18
Location of survey	AUTOWORX HOUSE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKZ 5000A
Make and Model	MERCEDES-BENZ C180 KOMPRESSOR
Date of registration	19/3/2008
Excess	
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Lump Sum(if applicable)	\$5,600.00

Number of days for repair	<u>5 DAYS</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Liability: OI reversing into parking lot and collided onto TP vehicle which was stationary behind insured vehicle.

Mandate:

Liability(TP)		100%
Proposed Nett Value	\$	5,600.00 w/gst
Loss of use	\$	-
Loss of rental / income	\$	861.35 7 days x \$ 115 with gst
Loss of income	\$	-
LTA / GIAsearch fees	\$	7.45
Others	\$	-
Proposed Total	\$	6,468.80

HOME SERVICE REQUESTS MESSAGES CLAIMS

Claim	S8M00D43	Actions
Reference	CC4/ASM18006398/Kwb3	Next Step
Loss Date	April 5, 2018	Finish the work
Request Date	September 20, 2018	Complete Work
Due Date	April 6, 2019	More

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Additional Instructions

Vehicle Information

Incident Vehicle Registration #
SKZ5000A

Make
TPVD MERCEDES-BENZ

Model
C180 KOMPRESSOR

Service Address

...

Primary Contact/Insured

MILLION AUTO SERVICE
4 PENJURU PLACE, #01-12, 608782, Singapore
96160223

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

SERVICE REQUESTS MESSAGES CLAIMS

TYPE	SENT	FROM	SUBJECT	BODY
	2/18/19 2:12 PM	CHAN Kian Chuan	Re:INVOICE	UPDATE PLS
	12/6/18 3:26 PM	CHAN Kian Chuan	INVOICE	PL UPLOAD YOUR INVOICE
	12/6/18 3:23 PM	CHAN Kian Chuan	Re:Seeking for Mandate Approval S8M00D43	COR \$5,2250.00 LOR \$560 LT \$7.49 TOTAL \$5,787.00
	12/4/18 4:32 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	Seeking for Mandate Approval S8M00D43	Dear KC, OI reversing into parking lot and collide...
	12/2/18 2:28 PM	KHOR Saw Theng	Status of claim	Pls advise.
	5/1/18 7:00 PM	CHAN Kian Chuan	Re:NON REPORTING	PLS UPDATE US ON THE STATUS OF THE ABOVE MATTER
	4/18/18 5:15 PM	CHAN Kian Chuan	Re:NON REPORTING	POLICY ISSUE CLEARED. NO TP EXCESS, PLEASE PROCEED...
	4/16/18 8:26 AM	CHAN Kian Chuan	Re:NON REPORTING	Hi, there is policy issue. we will keep you upda....

AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

Email: autoworxhouse@hotmail.com

•TEL: 6452 8211 •FAX: 6451 7420

Direct Settlement THIRD PARTY CLAIM

Your ref: GV3417M

Our ref: SKZ5000A

AXA INSURANCE PTE LTD

Attn: Officer In Charge

(Motor Claim Department)

19/11/2018

Dear Sir,

RE : ACCIDENT INVOLVING SKZ5000A AND GV3417M AT EIGHT COURTYARD BASEMENT CARPARK ON 05/04/2018.

We have been authorized by CHIA ZHEN LI, the registered owner of vehicle number SKZ5000A, which was involved in the above accident and at the material time to make a 3rd party claims against vehicle number GV3417M.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemized below: -

Repair cost	S\$	5,600.00
Rental Fee (7 days x \$115.00 + 7% GST)	S\$	861.35
Search Fee	S\$	7.45
Total	S\$	6,468.80

We have enclosed copies of relevant documents to support our claims.

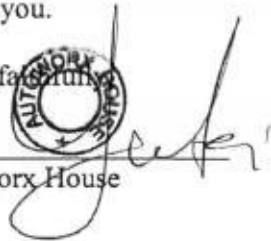
Please settle this matter within 7 days.

Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thank you.

Yours faithfully,


Autoworx House

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	GV 3417M (Insd veh)	Model:	MERCEDES BENZ C180K (A)
	SKZ 5000A (TP veh)		
Date of Accident:	05/04/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	11,578.50
Final Repair Cost	:	\$	5,600.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	749.00 7 days
LTA / GIA Search Fee	:	\$	7.45

Others:	:	\$	
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	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	6,000.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	AUTOWORX HOUSE	:	\$ 6,000.00

NUR SHAQILAH BTE ABDOL
WAHAB

28/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18006398/Kfb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: KIAN CHUAN		Date : 28-05-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GV 3417M	Veh. Inspected	SKZ 5000A
Policy No.	CN882091	Coverage (\$)	0.00
Claim No.	S8M00D43	Excess (\$)	0.00
Assign From	KIAN CHUAN	Assign Date	06/04/2018
2. Vehicle Particulars & Condition			
Make & Model	MERCEDES BENZ C180K (A)	c.c	1796
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	WDD2040462A121451	Colour	METALLIC SILVER
Odometer	165054	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/45R17	GOODYEAR	6 mm
L/H Front Tyre	225/45R17	GOODYEAR	6 mm
R/H Rear Tyre	225/45R17	GOODYEAR	3 mm
L/H Rear Tyre	225/45R17	GOODYEAR	3 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	05/04/2018	Inspection Date	06/04/2018
Survey held at	AUTOWORX HOUSE 176 SIN MING DRIVE #02-01 SINGAPORE 575721		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKZ 5000A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER (CONSISTENT)	BUCKLED / DENTED	1,365.00	1,365.00
1	FRONT BUMPER IMPACT SPONGE (CONSISTENT)	CRACKED	465.00	183.00
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	643.10	-
1	FRONT BUMPER TOW COVER (CONSISTENT)	SERVICEABLE	46.50	-
1	FRONT BUMPER TOP GRILLE (CONSISTENT)	CRACKED	675.10	675.10
2	FRONT BUMPER TOP GRILLE CROME MOULDING @ \$135.40 (CONSISTENT)	NECESSARY	270.80	270.80
1	FRONT BUMPER GRILLE LOWER CROME MOULDING (CONSISTENT)	NECESSARY	167.30	167.30
1	FRONT BUMPER EMBLEM (CONSISTENT)	DENTED	86.40	86.40
1	FRONT BUMPER EMBLEM BACK PAD (CONSISTENT)	DENTED	96.30	96.30
2	FRONT BUMPER LOWER CROME MOULDING @ \$137.00 (CONSISTENT)	NECESSARY	274.00	274.00
1	FRONT BONNET (CONSISTENT)	BUCKLED	1,615.00	1,615.00
2	FRONT HEADLAMP @ \$1876.70 (CONSISTENT)	N/S CUT	3,753.40	1,876.70
1	FRONT RADIATOR TOP PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	365.20	-
1	NUMBER PLATE SUPPORT (CONSISTENT)	TO REPAIR SEE LABOUR	185.40	-
	LESS 10% DISCOUNT		-	-660.96
			10,008.50	5,948.64
	SPECIAL NETT ITEMS			
1	NUMBER PLATE (SN) (CONSISTENT) }	BENT	35.00	45.00
1	NUMBER PLATE CASING (SN) (CONSISTENT) }		35.00	-
			70.00	45.00
	LABOUR			
	TO REMOVE AND REPLACE ALL THE PARTS MENTIONED ABOVE, KNOCKING AND STRAIGHTEN UP THE NECESSARY AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT, FRONT RADIATOR TOP PANEL AND NUMBER PLATE SUPPORT.		850.00	500.00
	TO CHECK WIRING SYSTEM.		50.00	20.00

Report Ref No. CC4/ASM18006398/Kfb3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO SPRAY PAINTING ON AFFECTED AREAS.		600.00	550.00
			1,500.00	1,070.00
GRAND TOTAL			11,578.50	7,063.64
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,600.00

Report Ref No. CC4/ASM18006398/Kfb3s2

KONG SENG CHEONG

Licensed Appraiser

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