### **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)

Sent: Friday, 18 May 2018 7:51 AM

To: 'Claim Workflow System'; Admin-D (LKKAuto); assignments

Cc: SITHARA@FIRST-INSURANCE.COM.SG; SUR

**Subject:** RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no:

D16010309MFSH // Taxi PZ1267P accident involving with SHB2992T on 12/10/2016

Dear Sir/Madam,

Re-inspection report submitted in CWS.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Monday, 14 May 2018 12:26 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Veron Chen (LKKAuto)

<veronchen@lkkauto.com>

Cc: SITHARA@FIRST-INSURANCE.COM.SG; cwsmotorclaims@msfirstcapital.com.sg

Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P

accident involving with SHB2992T on 12/10/2016

# **URGENT**

Dear Sir/Madam,

As requested, please let us have the re-inspection report at soonest.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, May 09, 2018 8:17 AM

To: 'Claim Workflow System'; ASSIGNMENTS@LKKAUTO.COM; 'Veron Chen (LKKAuto)'

Cc: SITHARA@FIRST-INSURANCE.COM.SG

accident involving with SHB2992T on 12/10/2016 Dear Sir / Madam, Thank you for your email. Dear Veron, FYNA. Our Ref: CS/FCI16019647Svb-1 Best Regards, **Catherine Chong** | Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg] Sent: Tuesday, 8 May, 2018 7:00 PM To: admin-d@lkkauto.com; ASSIGNMENTS@LKKAUTO.COM Cc: SITHARA@FIRST-INSURANCE.COM.SG; cwsmotorclaims@msfirstcapital.com.sg Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P accident involving with SHB2992T on 12/10/2016 Dear Sir/Madam, We refer to the above matter. Please let us have re-inspection report at soonest. Thanks & Regards, **Motor Claims Department** MS First Capital Insurance Ltd

Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]

**Sent:** Friday, April 27, 2018 9:12 AM

cwsmotorclaims@msfirstcapital.com.sg

To: admin-d@lkkauto.com; ASSIGNMENTS@LKKAUTO.COM

**Cc:** <u>SITHARA@FIRST-INSURANCE.COM.SG</u>; <u>cwsmotorclaims@msfirstcapital.com.sg</u>

Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P accident involving with SHB2992T on 12/10/2016 Dear Sir/Madam, We refer to the above matter. Please let us have re-inspection report at soonest. Thanks & Regards, **Motor Claims Department** MS First Capital Insurance Ltd cwsmotorclaims@msfirstcapital.com.sg From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg] Sent: Friday, April 06, 2018 9:31 AM To: admin-d@lkkauto.com; ASSIGNMENTS@LKKAUTO.COM Cc: SITHARA@FIRST-INSURANCE.COM.SG; cwsmotorclaims@msfirstcapital.com.sg Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P accident involving with SHB2992T on 12/10/2016 Please find below link to download document LKKPREREPAIRINSPECTION.zip Dear Sir/Madam, Please note that third party has not shared any survey report. Please find attached report and photos submitted by your surveyor. Thanks & Regards, **Motor Claims Department** MS First Capital Insurance Ltd

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, April 06, 2018 9:00 AM

cwsmotorclaims@msfirstcapital.com.sg

To: 'Claim Workflow System'; <a href="mailto:ASSIGNMENTS@LKKAUTO.COM">ASSIGNMENTS@LKKAUTO.COM</a>

Cc: SITHARA@FIRST-INSURANCE.COM.SG

Subject: RE: Request for Re-Inspection o	of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P
accident involving with SHB2992T on 12	/10/2016

Dear all,

Kindly assist.

Best Regards,

Catherine Chong | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 5 April, 2018 7:22 PM

**To:** 'Claim Workflow System' < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>; 'ASSIGNMENTS@LKKAUTO.COM'

<a href="mailto:</a><a href="mailto:ASSIGNMENTS@LKKAUTO.COM">ASSIGNMENTS@LKKAUTO.COM</a>>

Cc: 'SITHARA@FIRST-INSURANCE.COM.SG' <SITHARA@FIRST-INSURANCE.COM.SG>

Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P

accident involving with SHB2992T on 12/10/2016

Dear Sir / Madam,

Kindly provide us the survey report and colour photograph for this RI.

Best Regards,

Catherine Chong | Admin

### **LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Tuesday, 3 April, 2018 12:08 PM

**To:** 'Claim Workflow System' < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>; <a href="mailto:ASSIGNMENTS@LKKAUTO.COM">ASSIGNMENTS@LKKAUTO.COM</a>;

sur@lkkauto.com

Cc: SITHARA@FIRST-INSURANCE.COM.SG

Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P

accident involving with SHB2992T on 12/10/2016

Dear Sir / Madam,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Tuesday, 3 April, 2018 12:02 PM

**To:** admin-d@lkkauto.com; ASSIGNMENTS@LKKAUTO.COM; sur@lkkauto.com **Cc:** SITHARA@FIRST-INSURANCE.COM.SG; cwsmotorclaims@msfirstcapital.com.sg

Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P

accident involving with SHB2992T on 12/10/2016

Dear Sir/Madam,

We refer to our email dated 02-04-2018.

Please confirm the appointment at soonest.

Thanks & Regards,

**Motor Claims Department** 

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Monday, April 02, 2018 3:00 PM

To: 'Claim Workflow System'; ASSIGNMENTS@LKKAUTO.COM; sur@lkkauto.com

Cc: SITHARA@FIRST-INSURANCE.COM.SG

Subject: RE: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P

accident involving with SHB2992T on 12/10/2016

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Monday, 2 April, 2018 5:02 PM

To: ASSIGNMENTS@LKKAUTO.COM; sur@lkkauto.com

Cc: SITHARA@FIRST-INSURANCE.COM.SG; cwsmotorclaims@msfirstcapital.com.sg

Subject: Request for Re-Inspection of Vehicle No: PZ1267P// Our ref no: D16010309MFSH // Taxi PZ1267P accident

involving with SHB2992T on 12/10/2016

Please find below link to download document <a href="REPORT.zip">REPORT.zip</a>

**Dear Sirs** 

### **RE-INSPECTION ON THIRD PARTY VEHICLE: PZ1267P**

## Accident involving Taxi PZ1267P with SHB2992T on 12/10/2016.

Please conduct a re-inspection on the above third party vehicle with details as follows:-

Date:	9/4/2018 (Monday)
Time:	between 10.00 a.m. to 11.30 a.m
Venue:	at Liannex Corporation (S) Pte Ltd
	of 18 Sungei Kadut Way
	Singapore.
Contact Person:	Ms Alice
Tel:	63682668

We enclose both parties' GIA reports, and the final repair bill for your reference and action.

Please include the market value of above vehicle in your re-inspection report and let us have your report within 7 days.

Please acknowledge receipt of this email.

Thank you.

Regards, Admin Team Claim Workflow System

**Motor Claims Department**