

NATIONAL Assessment Centre Services (wef 1 Jan 2018)

Date In	06/04/2018 09:57	Job description	Date & Time Completed	Done by
Ref No	NA/INC18006362/K4	SAS e-filing		
Veh No	SGD 3232Z	E-mail (within 8hrs, AIC 2hrs)		
D.O.A	05/04/2018 09:45	i-Motor Claim Form	MT/0989266-0016/4/18	11:05
OD	TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
TP Insurer:		i-Photo Uploaded		
		Assessment/Survey Report		
		Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Tel:	Fax:
TP Particulars:	Veh No: GBB 4923B	INC () / Non-INC ()
Owner / Driver: (Tel:	
Policy No: (Period: (Cover Type: (
Confirmed by: (Date:	Time:
Insured/Driver Liability: (%) [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]	
Year of Registration: (Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co. ()

Remarks:-	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA1807882		Invoice Preparation Checklist		Amt (\$)	Amt (\$)
				1st Bill	Add Bill
Claimant's Particulars :-		1) AR: Accident Reporting (\$30);			
Driver/Owner:		2) DA: Damage Assessment (\$100); INC (\$30)			
Contact No:		3) TP: Towing Fee \$40/\$45			
Damaged Portion:		4) FT: Follow-Through Survey \$120			
QC Checked by (Engr-In-Charge):		5) iT: Follow-Through Survey (Resurvey) \$30			
Auditors' Comments :-		For claiming against INC Only (wef 10 Jan 2018)			
Cat. 1:		6) TR: Re-inspection \$75			
Cat. 2/3:		7) N1: Idac DA + SMRT Survey \$160			
		8) NTUC Additional Services:-			
		OD*			
		*N5: Courtesy Car / Tpt Allowance \$5			
		*N6: Repair Co-ordination \$10			
		*N7: Post Repair Inspection \$25			
		*N8: DV / Collect Excess Coordination \$5			
		TP (N11): TP (Non INC) against INC \$20			
		9) N12: Idac Mobile 30			
		Invoice dated		Fee Charged	
		Invoice dated		Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/04/2018 09:57
Date Of Accident	05/04/2018 09:45
Exact Location Of Accident	GEYLANG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGD3232Z
Insured/Policyholder	
Name Of Registered Owner	SIAH HANG CHONG
NRIC No	S1186538J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97322177
Alternative Phone No	OTHERS-97322177

Vehicle Particulars

Manufacturer	BMW
Model	523I 2.5 AT ABS D/AB 2WD 4DR GAS/D NAV
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5088919658
Cover Note Number	

Driver

Name of Driver	SIAH HANG CHONG
NRIC No	S1186538J
Date Of Birth	03/12/1956
Occupation	OUTDOOR
Date Of Driving Pass	11/07/1975
Driving Experience	42 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97322177
Fax Number	
Contact Number	OTHERS-97322177
Email Address	NOEMAIL

Address	94 BEDOK ROAD
Postcode	469374
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB4923B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	SEAH BOON TECK
NRIC/Passport Number	S1384963C
Contact Number	90213357
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

27A

27

B-GBB 4923B



Vehicle A was driving along Geylang Rd. At the traffic light Vehicle B stop and Vehicle A hit on the rear portion of Vehicle B.

I/We declare the foregoing particulars are true in every respect.

Date & Time:

Date & Time:

NRIC/FIN No.:

∴ 6/4/2018

10 Sin Ming Drive Singapore 575701
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5329

Our ref 1903180203N057014889

19 Mar 2018

SIAH HANG CHONG
94 BEDOK ROAD
SINGAPORE 469374

002042



Dear Sir/Madam

NOTIFICATION ON SUCCESSFUL REPLACEMENT OF VEHICLE REGISTRATION NO. SKC2216K WITH VEHICLE REGISTRATION NO. SGD3232Z

You may be pleased to know that your application of 19 Mar 2018 for replacement of registration number is approved.

2. The details of the vehicle after the transaction are as follows:

Vehicle Registration No.	: SGD3232Z (Previously SKC2216K)
Vehicle Make	: B.M.W.
Vehicle Model	: 523I 2.5 AT ABS D/AB 2WD 4DR GAS/D NAV
Chassis No.	: WBAFP32040C866655
Engine No./ Motor No.	: 10187780N52B25AF / -



Enquire Transfer Fee

Vehicle Details

Vehicle No.:	SGD3232Z
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	B.M.W.
Vehicle Model:	523I 2.5 AT ABS D/AB 2WD 4DR GAS/D NAV
Chassis No.:	WBAFP32040C866655
Propellant:	Petrol
Engine No.:	10187780N52B25AF
Engine Capacity:	2497 cc
Maximum Power Output:	150.0 kW (201 bhp)
Maximum Laden Weight:	2260 kg
Unladen Weight:	1650 kg
Year Of Manufacture:	2011
Original Registration Date:	29 Jul 2011
Lifespan Expiry Date:	-
COE Category:	E - Open Category
Quota Premium:	\$68,811.00
COE Expiry Date:	28 Jul 2021
Road Tax Expiry Date:	28 Jul 2018
PARF Eligibility Expiry Date:	28 Jul 2021
Inspection Due Date:	28 Jul 2018
Intended Transfer Date:	06 Apr 2018
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

* Changed old Vehicle Number
Plate from SKC2216K to New

Reported on 6/4/2018
@ 0950AM

Vehicle number
Plate to

ACCIDENT STATEMENT

ACCIDENT DATE: (5/4/2018) (DD/MM/YYYY), TIME: (09:45) (HH:MM)

LOCATION: Geylang Road

SGD3232Z

DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SGD 3232 Z
b) INSURANCE COMPANY: _____
c) POLICY NUMBER: _____
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: _____
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: _____
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO) **OD**
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

3. DRIVER

- a) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: 97322177
c) ADDRESS: _____

*d) DATE OF BIRTH: (____/____/____) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: _____

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO) **OWNER**
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS) _____
b) ROAD SURFACE: (DRY / WET / OTHERS) _____

6. WAS ANYBODY INJURED (YES / NO) **NO**

7. a) REPORTED TO POLICE (YES / NO) **NO**

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: GBB4923B MODEL: _____
b) DRIVER'S NAME: Seah Boon Teck
c) NRIC/FIN/PASSPORT: S1384963C CONTACT: 90213357

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

(Drive In)
Vehicle
and Driver Drive
Vehicle away?

* GIA report taken as Vehicle number
No. SGD 3232Z and
old vehicle number ~~SKC2216K~~
taken from NTUC
certificate and E-Box?

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1186538J



Name

SIAH HANG CHONG

Race

CHINESE

Date of birth

03-12-1956

Sex

M

Country/Place of birth

SINGAPORE



5756288



NRIC No. S1186538J



Date of issue

15-06-2017

Address

94 BEDOK ROAD
SINGAPORE 469374

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S1186538J

Name

SIAH H/NG CHONG

Birth Date 03 Dec 1956

Issue Date 03 Sep 2003



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 2B Motorcycles not exceeding 200 cc
Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg
Class 4 Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kg

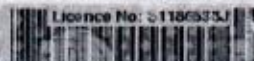
PASS DATE

24 Jun 2004
11 Jul 1975

05 Nov 1979

S1186538J

S / No. 9000017360



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5088919658

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle

: SKC2216K

Chassis Number

: WBAFP32040C866655

2. Name of Policyholder

: SIAH HANG CHONG

3. Effective Date of Insurance

: 23 Mar 2017

4. Expiry Date of Insurance

: 28 Jul 2018

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use for the carriage of goods (other than samples) in connection with any trade or business.

(d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)

: S\$600

EXCESS (SECTION 2)

: N/A

WINDSCREEN EXCESS

: S\$100

ADDITIONAL EXCESS

: N/A

UNNAMED DRIVER EXCESS

: PLEASE REFER OVERLEAF

REPAIR AT OWNER'S PREFERRED WORKSHOP

: NO

INSURE WITH COE

: YES

NCD PROTECTION

: YES

TRANSPORT ALLOWANCE

: NO

EXCESS WAIVER

: NO

PRIMARY DRIVER

: SIAH HANG CHONG

NAMED DRIVER (1)

: EM AH GEOK

NAMED DRIVER (2)

: N/A

HIRE PURCHASE COMPANY

: DBS BANK LTD

SUM INSURED

: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : PRO-LINK INSURANCE AGENCY (00000571869)

Date of Issue : 23 Mar 2017 10:20 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident

Vehicle No. (For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5088919658	SIAH HANG CHONG	S1186538J	GPC	drive CLASSIC	SKC2216K	SKC2216K	23/03/2017	28/07/2018

▼ Policy Information

Policy No.	5088919658	Policyholder Name	SIAH HANG CHONG	Policyholder NRIC	S1186538J
Address	94 BEDOK ROAD SINGAPORE 469374				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	23/03/2017	Effective Date	23/03/2017 00:00	Expiry Date	28/07/2018 23:59
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0		
Agent	PRO-LINK INSURANCE AGENCY	Agent Tel.	65672149	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	94 BEDOK ROAD	Address 2	SINGAPORE 469374	Address 3	
Address 4		Address Type	Singapore address	Post Code	469374
Unit No.		Related Policy Number	5088919658		

▶ Insured Object: SKC2216K

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Continue

Cancel

Claim Handling

Accident MT/0989266

Policy No.	5088919658	Vehicle No.	SKC2216K	GST Registration No.	
Policyholder Name	SIAH HANG CHONG			Policyholder NRIC	S11
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97322177	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KPK	<input type="radio"/> No <input checked="" type="radio"/> Yes	TCA	<input type="radio"/> No <input checked="" type="radio"/> Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

▼ Accident Details

Report Date	06/04/2018 11:02	Accident Report Within 24 hrs	Yes	Accident Type	Colli
Date of Accident	05/04/2018	Time of Accident hh:mm	09:45	Country of Accident	Sing
Reporting Centre		Orange Force		ICM No.	
Accident Location	GEYLANG ROAD				

▼ Benefits

▼ Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	94 BEDOK ROAD	Address 2	SINGAPORE 469374	Address 3	
Address 4		Address Type	Singapore address	Post Code	469
Unit No.		Related Policy Number	5088919658		

▼ OI Driver Info

Driver Name	SIAH HANG CHONG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S1186538J	Driver DOB	03/1
Register Date of Driver License	01/04/1984	Driver Age	61	Driving Experience	34
Contact No.(Mobile)	97322177	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	94 BEDOK ROAD	Address 2		Address 3	
Address 4		Address Type	Singapore address	Post Code	469
Unit No.					
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Declaration			
Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No

Modification History

Claim 001 OD-MD

New

Claim Type *	OD-MD	Insured Name	SIAH HANG CHONG	Insured NRIC	S11
Contact No.(Mobile)	97322177	Contact No.(Home)	67854255	Contact No.(Office)	
Email Address	weichuan87@gmail.com	OI Vehicle Number	SKC2216K	TP Vehicle Number	GBB
Claim Description	SKC2216K / GBB4923B ON 5 Apr 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability *	Partially at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Rec
Date Registered	06/04/2018 11:09	Claim Close Date		Date Received	06/C
Report Taken By	KRISHNASAMY	Workshop Repairer		Total Loss but Repaired	

Print AK letter

Save

Submit

Attachment

4/6/2018

Claim Handling(accident reporting Claim Task 001 OD-MD)

Accident No.

MT/0989266

Claim No.

001

Last Doc. Received

☒ Yes
 ☐ No

Upload Date

06/04/2018 11:05

Path *

Category *

Confidential

Urgency *

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Message Read

Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Descr
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:09	NRIC/ Driving License	Normal	NRIC/ Driving Lic
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:07	SAS	Normal	SAS 201
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:07	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:07	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:07	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:07	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:07	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:07	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:07	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:06	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:06	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:06	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:06	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:06	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 06 Apr 2018 11:06	Photos	Normal	Photos 20

Video List

Uploaded By/Date	Folder Date	File Name	Source
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Display in New Window

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ASSIGNMENT (IDAC)

By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: ()
 a) Motorcar ()
 b) M/cycle ()
 c) Bicycle ()
- 2) Vehicle hit ?? ()
 a) Pedestrian ()
 b) Animal ()
- 3) Vehicle hit Road Side Objects: ()
 a) Govm. Property ()
 (Eg: signboard, barrier, tree etc)
 b) Road Work Object ()
 c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God: ()
 a) Fallen Object ()
 b) Flood ()
 c) Other: _____
- 6) Parked & Found Damaged: ()
 a) Vandalism ()
 b) Hit by Moving Object ()
- 7) Theft Case ()
 a) Stolen ()
 b) Damage found when recovered ()
- 8) Fire ()
 a) Whilst driving ()
 b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SGD 3232 Z Yr Regn: 29 Jul 2011
SKC 2216 K
 Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover / ☐ MPV / ☐ Truck / ☐ Trailer or _____

Make & Model: BMW 523i 2.5AT c.c. 2497
 Colour: Black Transmission Type: ☒ Auto / ☐ Manual

Eng/No: _____ Sp. Reading: 12289
 C/No: WBAFP32040 C 866655

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt or _____

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or _____

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or _____

Modi: ☒ Nil / ☐ STD A/Rim or _____

Tyre Size: F: 245 / 45 R18
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental.

Front		Rear	
R/Bal. <u>7</u> mm		R/Bal. <u>7</u> mm	
L/Bal. <u>7</u> mm		L/Bal. <u>7</u> mm	

Parallel Import: Yes / ☒ No
 Repair Type: ☒ LS ☐ I.B.I
 No of Repair Days: 7
 D.O.I. 6/4/2018

Towed-In: Yes / No
 Towing Required: ☒ Yes / ☐ No
 Vehicle in Idac: Yes / ☒ No
 Time: 10.15 am

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
 a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
 e. Animal () f. Govm Object () g. Road Work Object ()
 h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
 a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
 e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started: _____ Time completed: _____

- 1) CSO
 2) ASS
 3) Entire Operation Completed Time: _____

MOTOR CAR (Frt)

SKC 206 K

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	DD	✓	✓
1002	991887	Frt Number Plate Base	DIS	✓	✓
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DD	✓	✓
1005	992341	Frt Bumper Clips	REC	6	✓
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer		2	✓
1008	991433	Frt Bumper Reinforcement	BT	✓	✓
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge	GRA	✓	✓
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Emblem	DD	✓	✓
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	GRA	2	✓
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	BT	✓	✓
1026	992025	Frt Support Panel Top Garnish Cover	GRA	✓	✓
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BT	✓	✓
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock		2	✓
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Lock Catch		2	✓
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

Vehicle No: SGD 3232 Z

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sucker			
		Headlamp Washer Nozzle		2	✓

Claim Handling

Task Transfer Exit

Accident MT/0989266

LOS SAL SUB

Policy No.	5088919658	Vehicle No.	SKC2216K	GST Registration No.	
Policyholder Name	SIAH HANG CHONG			Policyholder NRIC	S1186538J
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97322177	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	<input type="radio"/> No <input checked="" type="radio"/> Yes	TCA	<input type="radio"/> No <input checked="" type="radio"/> Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	06/04/2018 11:02	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	05/04/2018	Time of Accident hh:mm	09:45	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	GEYLANG ROAD				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	94 BEDOK ROAD	Address 2	SINGAPORE 469374	Address 3	
Address 4		Address Type	Singapore address	Post Code	469374
Unit No.		Related Policy Number	5088919658		

OI Driver Info

Driver Name	SIAH HANG CHONG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S1186538J	Driver DOB	03/12/1956
Register Date of Driver License	01/04/1984	Driver Age	61	Driving Experience	34
Contact No.(Mobile)	97322177	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	94 BEDOK ROAD	Address 2		Address 3	
Address 4		Address Type	Singapore address	Post Code	469374
Unit No.					
Does he own a Singapore Registered car?	<input checked="" type="radio"/> Yes <input type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	SIAH HANG CHONG	Insured NRIC	S1186538J
Contact No.(Mobile)	97322177	Contact No.(Home)	67854255	Contact No.(Office)	
Email Address	weichuan87@gmail.com	OI Vehicle Number	SKC2216K	TP Vehicle Number	GBB4923B
Claim Description	SKC2216K / GBB4923B ON 5 Apr 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Partially at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	06/04/2018 11:10	Claim Close Date		Date Received	06/04/2018 13:12
Report Taken By	KRISHNASAMY	Workshop Repairer		Total Loss but Repaired	

Print AK letter

Modification History

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment

Attachment

Vehicle Info

Vehicle Make

BMW

Vehicle Model

523i

Engine Capacity

2494

Date of Registration

29/07/2011

Classis No.

WBAPF32040C866655

Towing Required *

Yes

No

Type of Tender *

Own Damage

Vehicle in IDAC *

Yes

No

IDAC/Workshop Name

NATIONAL ASSESSMENT CENTR

Assessor Name *

SIMON

IDAC/Workshop Location

51 UBI AVENUE 1 #01-25 PAYA

Windscreen Parts & Labour Cost

Total Loss *

Yes

No

Market Value(\$)

Scrape Value(\$)

Economical Repair Value(\$)

Remark

NO OF REPAIR DAYS 7 /2X FRT BUMPER SIDE RETAINER UNCONFIRM/2X FRT GRILLE LH & RH REPLACE/1X FRT LH SIDE LAMP UNCONFIRM/1X FRT RH SIDE LAMP REPLACE/2X BC UNCONFIRM/1X AIR DUCT UNCONFIRM/1X ENGINE UNDER COVER UNCONFIRM/2X HEADLAMP WASHER NOGGLE UNCONFIRM/

Damage Listing

Find a Part

root

Not Applicable

ABS

ABSORBER

ACCELERATOR

ACTUATOR

ADVERTISEMENT STICKER

No.	Part No.	Description	Qty *	Repair Code *
1	32200101	NUMBER PLATE (FRONT)	1	Replace
2	16005901	BUMPER SPONGE (FRONT)	1	Replace
3	16005501	BUMPER SENSOR (FRONT)	1	Unconfirm
4	41300901	SUPPORT PANEL TOP GARNISH CLIP (FRONT)	1	Replace
5	149037	BONNET LOCK CATCH	2	Unconfirm
6	344001	RADIATOR	1	Unconfirm
7	344005	RADIATOR COWLING	1	Unconfirm
8	32200201	NUMBER PLATE BASE (FRONT)	1	Replace
9	16000101	BUMPER (FRONT)	1	Replace
10	16002401	BUMPER CLIPS (FRONT)	6	Replace
11	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace
12	16002601	BUMPER EMBLEM (FRONT)	1	Replace
13	16003201	BUMPER GRILLE (FRONT)	1	Unconfirm
14	41300101	SUPPORT PANEL (FRONT)	1	Replace
15	15600101	BRACE PANEL (FRONT)	1	Unconfirm
16	112023	AIR CON CONDENSER	1	Unconfirm
17	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm
18	149001	BONNET	1	Replace
19	344008	RADIATOR FAN	1	Unconfirm
20	344011	RADIATOR FAN CLUTCH	1	Unconfirm
21	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm

Save

Submit

Claim Handling

[Task Transfer](#) [Exit](#)

Accident MT/0989266

LOS SAL SUB

Policy No.	5088919658	Vehicle No.	SKC2216K	GST Registration No.	
Policyholder Name	SIAH HANG CHONG			Policyholder NRIC	S1186538J
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97322177	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	06/04/2018 11:02	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	05/04/2018	Time of Accident hh:mm	09:45	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	GEYLANG ROAD				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	94 BEDOK ROAD	Address 2	SINGAPORE 469374	Address 3	
Address 4		Address Type	Singapore address	Post Code	469374
Unit No.		Related Policy Number	5088919658		

OI Driver Info

Driver Name	SIAH HANG CHONG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S1186538J	Driver DOB	03/12/1956
Register Date of Driver License	01/04/1984	Driver Age	61	Driving Experience	34
Contact No.(Mobile)	97322177	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	94 BEDOK ROAD	Address 2		Address 3	
Address 4		Address Type	Singapore address	Post Code	469374
Unit No.					
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any Injury?	Yes No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	SIAH HANG CHONG	Insured NRIC	S1186538J
Contact No.(Mobile)	97322177	Contact No.(Home)	67854255	Contact No.(Office)	
Email Address	weichuan87@gmail.com	OJ Vehicle Number	SKC2216K	TP Vehicle Number	GBB4923B
Claim Description	SKC2216K / GBB4923B ON 5 Apr 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Partially at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	06/04/2018 11:10	Claim Close Date		Date Received	06/04/2018
Report Taken By	KRISHNASAMY	Workshop Repairer		Total Loss but Repaired	

Print AK letter

Modification History

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment

Attachment

Accident No. MT/0989266

Claim No. 001

Last Doc. Received ☒ Yes ☐ No

Upload Date 06/04/2018 13:12

Path *

Choose File No file chosen

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Message Read

Category *	Confidential	Urgency *
Clear Please Select	NO	Normal
Clear Please Select	NO	Normal
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Clear Please Select	NO	Normal
Clear Please Select	NO	Normal
Clear Please Select	NO	Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:12	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:12	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:12	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:11	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:11	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:11	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:11	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:11	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:11	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:10	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:10	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:10	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:10	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:10	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:10	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:10	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6

4/6/2018

Claim Handling (damage assessment Claim Task MT/0989266 / Claim 001 OD-MD)



NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:09	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:08	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:08	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:08	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:08	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:08	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:08	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:07	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:07	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:07	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:07	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:07	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 13:07	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 11:09	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 11:07	SAS	Normal	SAS 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 11:07	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 11:07	Photos	Normal	Photos 2018-4-6
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 11:06	Photos	Normal	Photos 2018-4-6
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 11:06	Photos	Normal	Photos 2018-4-6
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 06 Apr 2018 11:06	Photos	Normal	Photos 2018-4-6

Video List

Uploaded By/Date

Folder Date

File Name



Source

Display in New Window

Scan and uploading

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Friday, 13 April 2018 10:36 AM
To: 'City Auto'; NAC
Subject: SGD3232Z, OD claim no : MT/0989266

Importance: High

Dear City Auto,

Veh is still with owner Mr Siah (tel : 97322177).

Owner is overseas at the moment and he will only be back to Singapore tonight.

OD excess of \$600/- is applicable.

FOR PAYMENT: Please forward the Invoice & Discharge Voucher within 14 days after the repair has been done to my email, cc a copy to Yap Chee Ling at cheeling.yap@income.com.sg

Regards.

Without Prejudice

Tan Siew Choo
Senior Claims Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



Our Ref: MT/CA/OD/051/0989266-001/TSC

13 Apr 2018

CITY AUTO PTE LTD

BLK 8 #01-58TO66

SIN MING INDUSTRIAL EST SECTOR C

SINGAPORE 575643

Dear Sir

CLAIM NUMBER: MT/0989266-001

REPAIR OF VEHICLE NUMBER: SGD3232Z

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 13 Apr 2018

Make: BMW

Model: 523i

Estimated Repair Days: 5

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Tuesday, 10 April 2018 11:13 AM
To: NAC
Subject: SKC2216K (new veh nos : SGD3232Z), OD claim no : MT/0989266

Importance: High

Dear IDAC,

I had been calling owner Mr Siah at his handphone no : 97322177 since yesterday, but I am not able to get hold of him (phone always not available).

Is this veh in your compound ? Is owner overseas ? any other tel nos to call him instead ?

Regards.

Without Prejudice

Tan Siew Choo
Senior Claims Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



Not in idac

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