

10/20/18

INS. CASE OWNER:

BURNATED

CC 3 / AIG180

06253, 6/23/18

LKK:

IDAC:

Surveyor:

X68

DOI:

ASSIGNMENT
09104118

Date / Time:

5/4/18

Registered in Merit:

5/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

61665295Y

Claim No.:

9782 120102061

Name of Insured:

UM AIR CON. ENGINE SERVICE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

MAXW 610

Excess Sec II :SS

D.O.A.:

Place of Accident:

Private Lane

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

UM IGAN SENG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

91873236

(VL: YES / NO)

Insured Liability:

Final ? Yes / No

SLB 7101B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

10/4

11/1

9/4/18

Spoke to OI, he confirmed the accident details. Informed TP claim and he agree to settle.

13-12-18

TRANSFER: THIN² TO JUY
PENDING FINALISATION

- TO MAXW
- PMAKED
- TP LOB IN BY EMAIL

23/08/19

26/08/19

- TP REPORT FOR MAXW APPROVAL
- SHAW MAXW APPROVAL TO AIG

STAGE DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

02/09/19

- AIG APPROVED MAXW.

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

P/P

\$5

17,867.36

14

days) Reduction:

29

%

FINAL SETTLEMENT

Date/Time:

25/10/19

Confirm with:

UMAH

Final Liability:

%

19,118.68

(Agreed / Assessed)

BOLA S/N No.:

27

Repair Cost:

(w/60)

\$5

19,118.68

Loss of Rental (LOR):

\$5

-

(days)

Loss of Use (LOU):

\$5

1,020.00

60

x **17**

days)

Loss of Income (LOI):

\$5

-

(\$ x days)

LOR only

☐

LOU only

☒

LOR + LOU

☐

LOR + LO

☐

[Tick only one]

GIA/LTA Search

\$5

2.00

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost:

\$5

-

Total:

\$5

20,140.08

Global Sum \$5:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

\$5

20,140.08

Name 1:

PREMIUM

AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

-

-

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

-

-

COPY SENT
25/10/19

REF: ALH

353 (Gua) 10

399N

ASSIGNMENT

From: Date: 09042018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLB 2101B

at Workshop m/s Premium

of 59 Wbi Rd 1

Insured

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 14 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLB2101B Yr Regn: 30 Mar 2016

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 C.C. 1395

Colour: white A/C. Insured / Std / NI / NA

Sp. Reading: 33605 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZ8F48GA036824

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18

R: 17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Near O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$17867.36

(RUB: \$ 7,257.92 / 29%)

Date/Time: File Pass to?

☐

Prel. Report

☐

Final Report

1)

Date/Time: File Return to?

2)

Report Format:

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

Survey Fee

Transportation

1. 11 + 10. 11

2. Photos

3. Others

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18006353/ua3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 05-04-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBG 5295Y	Veh. Inspected	SLB 2101B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/04/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0419/2018/GW
Date : 06-Apr-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Hitachi Capital Asia Pacific PTE LTD
Address : 111 Somerest Road
#14-05
Singapore 238164
Telephone : HP +65 67341222
Type of Claim : Third Party Claims
Policy No. : MSD/VPVP/16-000955-00
Vehicle No : **SLB 2101 B**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : Mar-16
Engine No : CVN 004329
Chassis No : WAUZZZF48GA036824
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 05-Apr-18
Place of Accident : Fervale Lane

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLB 2101 B.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 360.00	/
2	To remove and renew rear bumper, spoiler and reinforcement. Repair and reshape rear end panel, rhs tailamp panel, rhs rear fender. Renew damaged lights, align rear lid. Reinstall all parts removed.	2 \$ 1,500.00	1000.
3	To respray paint on rear bumper, rear lid, rhs rear fender, end panelling.	3 \$ 2,500.00	1650
4	To carry out diagnostic check.	S/N \$ 192.00	/
+	TOTAL LABOUR CHARGES	: \$ 4,552.00	3202

+ SUPP LABOUR

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLB 2101 B.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER / <i>RE</i>	\$ 1,907.00	1,525.00 /
2	REAR BUMPER FIXING PARTS <i>X NN</i>	\$ 63.00 <i>X</i>	
3	REAR BUMPR SECURING STRIP / <i>REC.</i>	\$ 184.00	152.80 <i>147.2</i>
4	REAR BUMPER SPOILER / <i>SCR</i>	\$ 216.00	172.80 /
5	REAR BUMPER CARRIER <i>X NN</i>	\$ 786.00 <i>X</i>	
6	REAR LIGHT REFLECTOR-RH <i>X</i>	\$ 35.00 <i>X</i>	
7	LED TAIL LIGHT-RH / <i>CRA</i>	\$ 915.00	732.00 /
8	LED TAILLIGHT TRIM-RH / <i>REC.</i>	\$ 26.00	20.08 <i>20.8</i>
9	LED TAILLIGHT INNER-RH / <i>Cut</i>	\$ 816.00	652.40 <i>652.8</i>
10	LED TAILLIGHT INNER TRIM-RH / <i>Cut</i>	\$ 26.00	20.08 <i>20.8</i>
11	REAR BUMPER GUIDE SECTION-RH / <i>CRA</i>	\$ 38.00	30.40 /
12	REAR BUMPER LOWER GUIDE SECTION-RH / <i>RE</i>	\$ 19.00	14.80 <i>15.2</i>
13	VENT TRIM <i>X</i>	\$ 60.00 <i>X</i>	
14	REAR BUMPER SEAL RING <i>X</i>	4 \$ 14.00 <i>X</i>	
15	REAR BUMPER SENSOR <i>X</i>	2 \$ 421.00 <i>X</i>	
16	REAR BUMPER WIRING <i>X</i>	\$ 598.00 <i>X</i>	
17	REAR AUDI EMBLEM /	\$ 108.00	86.00 <i>86.4</i>
18	INSCRIPTION "A4" /	\$ 83.00	66.16 <i>66.4</i>
19	INSCRIPTION "TFSI" /	\$ 83.00	66.16 <i>66.4</i>
20	SUNDRIES /	\$ 300.00	70.72 /
TOTAL SPARE PARTS :		\$ 6,698.00	<i>472.4</i>
TOTAL LABOUR CHARGES :		\$ 4,552.00	
GRAND TOTAL :		\$ 11,250.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

+ SUPP MANG

24.10.2016 2,776.8

25,105.28

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Gao Qiao
Surveyed Date : 09/4/18
Authorised Date :
Excess Cost :
Liability : before paint photos.
Remarks :

5 Days.

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

25/4/18

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/TP/0419/2018/GW
24-Apr-18
CHANG
1 of 1
SLB 2101 B
Audi A4 SEDAN 1.4 TFSI

Quantity	Description	Unit Price	Amount
Labours			
1	To renew rhs 1/4 glass and rear windscreen to facilitate fender renewal. S/N	\$ 600.00	\$ 600.00
2	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment. S/N	\$ 1,400.00	\$ 1,400.00
3	To remove and reinstall rear seat, back rest, hat trays, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc. S/N	\$ 1,400.00	\$ 1,400.00
4	To cut out and weld rhs rear fender and rhs tail lamp panel. S/N	\$ 3,600.00	\$ 2,500.00
5	To respray rhs sill panel, door entrance, drain panel, roof channel and end panelling. To carry out stone chip treatment and joint sealer works. S/N	\$ 2,800.00	\$ 1,400.00
TOTAL LABOURS :		\$ 9,600.00	\$ 7,300.00
Parts			
1	REAR FENDER - RH	\$ 2,347.00	\$ 1,877.60
2	REAR SEAT GROMMET SET	\$ 37.00	\$ 24.96
3	REAR 1/4 GLASS - RH	\$ 541.00	\$ 432.40
4	REAR WINDSCREEN	\$ 1,014.00	\$ 811.20
5	GLASS PRIMER	\$ 37.00	\$ 29.12
6	1/4 GLASS SEALANT	\$ 100.00	\$ 100.00
7	REAR WINDSCREEN SEALANT	\$ 200.00	\$ 200.00
8	ACRYLIC SEALER	\$ 180.00	\$ 180.00
9	CAVITY WAX	\$ 140.00	\$ 140.00
10	STONE CHIP	\$ 180.00	\$ 180.00
11	METAL FILLER POWDER	\$ 280.00	\$ 280.00
MATERIALS :		\$ 5,056.00	\$ 4,255.28
LABOUR CHRGES		\$ 9,600.00	\$ 7,300.00
TOTAL :		\$ 14,656.00	\$ 11,555.28

For Premium Automobiles Pte Ltd

Authorised Signature.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0419/2018/GW
Date : 6-Apr-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian, Guo Qiang
14 days exclude 1 PH & 2 Sundays
Jb 23 Jan 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Hitachi Capital Asia Pacific PTE LTD
Address : 111 Somerest Road
#14-05
Singapore 238164
Telephone : HP +65 67341222
Type of Claim : Third Party Claims
Policy No. : MSD/VPVP/16-000955-00
Vehicle No : **SLB 2101 B**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : Mar-16
Engine No : CVN 004329
Chassis No : WAUZZZF48GA036824
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Apr-18
Place of Accident : Fervale Lane

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLB 2101 B.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 360.00	\$ 360.00 /
2	To remove and renew rear bumper, spoiler and reinforcement. Repair and reshape rear end panel, rhs tailamp panel, rhs rear fender. Renew damaged lights, align rear lid. Reinstall all parts removed.	\$ 1,500.00	\$ 1,000.00 /
3	To respray paint on rear bumper, rear lid, rhs rear fender, end panelling.	\$ 2,500.00	\$ 1,650.00 /
4	Added labour charges - see attached	\$ 9,600.00	\$ 7,300.00 6800
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00 /
TOTAL LABOUR CHARGES		: \$ 14,152.00	\$ 10,502.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLB 2101 B.

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
1	REAR BUMPER	\$ 1,907.00	\$ 1,525.60	/
2	REAR BUMPER FIXING PARTS	\$ 63.00		
3	REAR BUMPR SECURING STRIP	\$ 184.00	\$ 152.80	1472
4	REAR BUMPER SPOILER	\$ 216.00	\$ 172.80	/
5	REAR BUMPER CARRIER	\$ 786.00		
6	REAR LIGHT REFLECTOR-RH	\$ 35.00		
7	LED TAIL LIGHT-RH	\$ 915.00	\$ 732.00	/
8	LED TAILLIGHT TRIM-RH	\$ 26.00	\$ 20.08	2008
9	LED TAILLIGHT INNER-RH	\$ 816.00	\$ 652.40	6528
10	LED TAILLIGHT INNER TRIM-RH	\$ 26.00	\$ 20.08	2008
11	REAR BUMPER GUIDE SECION-RH	\$ 38.00	\$ 30.40	/
12	REAR BUMPER LOWER GUIDE SECTION-RH	\$ 19.00	\$ 14.88	152
13	VENT TRIM	\$ 60.00		
14	REAR BUMPER SEAL RING	4 \$ 14.00		
15	REAR BUMPER SENSOR	2 \$ 421.00		
16	REAR BUMPER WIRING	\$ 598.00		
17	REAR AUDI EMBLEM	\$ 108.00	\$ 86.00	86.4
18	INSCRIPTION "A4"	\$ 83.00	\$ 66.16	66.4
19	INSCRIPTION "TFSI"	\$ 83.00	\$ 66.16	66.4
21	<i>Added parts - see attached</i>	\$ 5,056.00	\$ 4,255.28	
22	SUNDRIES	\$ 300.00	\$ 70.72	/
TOTAL SPARE PARTS		\$ 11,754.00	\$ 7,865.36	/
TOTAL LABOUR CHARGES		\$ 14,152.00	\$ 10,502.00	10002
GRAND TOTAL		\$ 25,906.00	\$ 18,367.36	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

17867.36

Joy Irene (LKKAUTO)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 19 June 2019 2:10 PM
To: Guo Qiang (LKKAUTO); CS A Team; Admin A; Joy Irene (LKKAUTO)
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SLB2101B - TP AIG - SURVEYED 9 APR 18
Attachments: PA04192018 - SLB 2101 B - A4 Sedan 1.4 TFSI - REAR (AIG) + SUPP.XLS

Dear Guo Qiang / Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 23 Jan, 21 Feb, 18 Apr & 15 May 2019.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]
Sent: Wednesday, 15 May, 2019 3:23 PM
To: 'Guo Qiang (LKK Auto)' <guoqiang@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'Adrian Ling' <adrianling@lkkauto.com>
Cc: 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLB2101B - TP AIG - SURVEYED 9 APR 18
Importance: High

Dear Guo Qiang / Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 23 Jan, 21 Feb & 18 Apr 2019.

We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]
Sent: Thursday, 18 April, 2019 2:21 PM
To: 'Guo Qiang (LKK Auto)' <guoqiang@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'Adrian Ling' <adrianling@lkkauto.com>
Cc: 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLB2101B - TP AIG - SURVEYED 9 APR 18

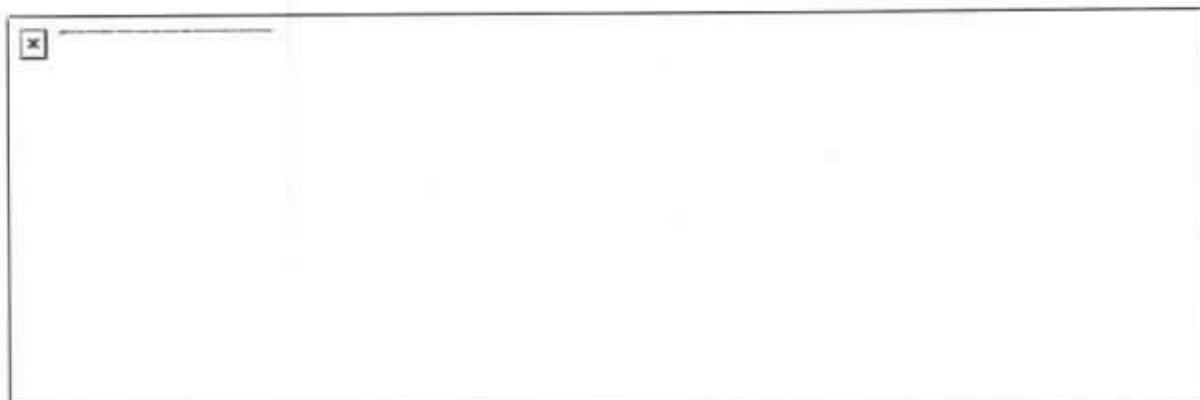
Dear Guo Qiang / Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 23 Jan & 21 Feb 2019.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]

Sent: Thursday, 21 February, 2019 4:11 PM

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Guo Qiang (LKK Auto)' <guoqiang@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Cc: 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SLB2101B - TP AIG - SURVEYED 9 APR 18

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 23 Jan 2019.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Wednesday, 23 January, 2019 3:31 PM

To: Adrian Ling <adrianling@lkkauto.com>; Guo Qiang (LKK Auto) <guoqiang@lkkauto.com>; cs-a@lkkauto.com;

admin-a@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jlayee.yap@premiumauto.com.sg;
Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLB2101B - TP AIG - SURVEYED 9 APR 18

Hi Adrian and all,

Revised estimate is thatched.

Please confirm repair cost of \$18,367.36 @ 14 days of repairs exclude 1 PH & 2 Sundays. Vehicle was re-inspected by Rasul on 25 Apr 18

Your early closure is well appreciated.

Best regards - jb

Print Received Message

This mail is associated with :

***SLB2101B (9752428182SG)
[GBG5295Y]**

TP

HITACHI CAPITAL ASIA PACIFIC PTE LTD

Apr 5 2018 9:00AM

[Lim Air-con Engineering Services]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 25/10/2019 09:17 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$20140.08) - SLB2101B - Claim Handler: Ler, Bernard-JQ

Approved:20140.08:mandate approval is subject to final repair bill & ATA

BREAKDOWN OF PAYMENT

Vehicle No: SLB2101B

Accident on 05/04/2018 at FERVALE LANE

Involving vehicle/s GBG5295Y

1) Repair cost \$ 19,118.08 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 200 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 1,020.00 Payable to: LEE LIEN SHUAN

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co.Reg No. 200412212G GST Reg. No. 20-0412212G
A Member of **MS&AD** INSURANCE GROUP

CERTIFICATE OF INSURANCE

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

MOTORMAX PLUS Comprehensive

Certificate No. G 300013755 MCY

Excess : SGD1,500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SLB2101B

2. Name of Policyholder

Hitachi Capital Asia Pacific Pte. Ltd.

3. Effective Date of the Commencement of Insurance for the purposes of the Act

30/03/2018

4. Date of Expiry of Insurance

29/03/2019

5. Persons or Classes of Persons entitled to drive*

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use *

Use for the carriage of passengers or goods in connection with the Policyholder's business. Use for social domestic and pleasure purposes and business purposes of any person to whom the vehicle is hired

The Policy does not cover

(1) Use for racing pace-making reliability trial or speed-testing.

(2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

(3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risk and Compensation) Act (Chapter 189) and Chapter 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offense under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

Michael W Gourlay
Chief Executive Officer

The owner and vehicle particulars for Vehicle No. SLB2101B as at 30 Mar 2016 are as follows:

1.	Name	: HITACHI CAPITAL ASIA PACIFIC PTE LTD
2.	Identification No. Type	: Company
3.	Identification No.	: 199400399N
4.	Place Of Passport Issue	: -
5.	Registered Address	: 111 SOMERSET ROAD #11-05 TRIPLEONE SOMERSET SINGAPORE 238164
6.	Mailing Address	: -
7.	Vehicle No.	: SLB2101B
8.	Effective Date of Ownership	: 30 Mar 2016
9.	Original Registration Date	: 30 Mar 2016
10.	First Registration Date	: 30 Mar 2016
11.	Vehicle Type	: R10 - Private Hire (Self-Drive) Motor Car
12.	Vehicle Scheme	: Normal
13.	Attachment 1	: No Attachment
14.	Attachment 2	: -
15.	Attachment 3	: -
16.	Vehicle Make	: AUDI
17.	Vehicle Model	: A4 1.4 TFSI S TRONIC
18.	Year of Manufacture	: 2016
19.	Primary Colour	: White
20.	Secondary Colour	: -
21.	Passenger Capacity	: 4
22.	Chassis/Trailer Chassis No.	: WAUZZZF48GA036824 / -
23.	Propellant/Emission Standard	: Petrol / Euro VI
24.	Engine No./Motor No.	: CVN004329 / -
25.	Engine Capacity(cc)/Power Rating(kW)	: 1395 / -
26.	Maximum Power Output(kW/bhp)	: 110.0 / 147
27.	Unladen Weight(kg)	: 1450
28.	Maximum Laden Weight(kg)	: 1945
29.	Open Market Value	: \$32,076.00
30.	PARF Eligibility	: Yes
31.	PARF Eligibility Expiry Date	: 29 Mar 2026
32.	Minimum PARF Benefit	: \$13,453.00
33.	IU Label No.	: -
34.	COE No.	: 2016040103001882N
35.	COE Expiry Date	: 29 Mar 2026
36.	COE Category	: B - Car (above 1600cc or 97kW (130bhp))
37.	Quota Premium/Prevailing Quota Premium	: \$46,502.00
38.	Actual Quota Premium/PQP Paid	: \$46,502.00
39.	Actual ARF Paid	: \$26,907.00
40.	CO2 Emission(g/km)	: 119.00
41.	Actual CEVS Rebate Utilised	: \$10,000.00
42.	CEVS Surcharge Paid	: -
43.	Actual Green Vehicle Rebate Utilised	: -
44.	Vehicle Lifespan Expiry Date	: -
45.	Road Tax Amount	: \$582.00
46.	Road Tax Start Date	: 30 Mar 2016
47.	Road Tax End Date	: 29 Mar 2017
48.	Remarks	: This is a public service vehicle. This vehicle is eligible for PARF. To renew the COE, the Prevailing Quota Premium payable is that of Category B.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG18006353/UA3 / GBG5295Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0419/2019/KK

22 August 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLB 2101 B, Audi A4 SEDAN 1.4 TFSI.

With reference to the above-mentioned vehicle, no. **SLB 2101 B**, claimant, **Hitachi Capital Asia Pacific Pte Ltd**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014147 – S\$19,118.08.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use – S\$1,020.00 (S\$60.00 x 14 working days + 2 Sunday + 1 PH)
6. GIA Search Fee – S\$2.00.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLB 2101 B

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18006353/Gua3

12 APRIL 2018

LIM AIR CON ENGINEERING SERVICES
BLK 303C ANCHORVALE LINK
#11-124
SINGAPORE 543303

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 5295Y & SLB 2101B ON 05/04/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, HITACHI CAPITAL ASIA PACIFIC PTE LTD (the third party claimant) of 111 Somerset Road
#14-05 Singapore 238164 (address), owner of SLB2101B (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLB2101B that was damaged pursuant to the accident which occurred on 05/04/2018
(date) along FERVALE LANE (location) involving vehicle no/s
GBG5295Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 16 (day) of May (month) 2018 (year)

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


ROBIN OH (MR)
Department Manager
Total Vehicle Solution

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

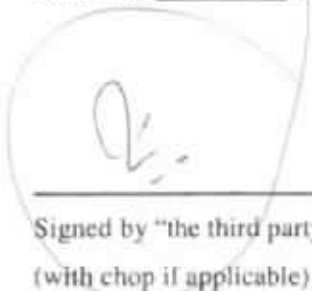
AUTHORISATION TO ACT
(AIG Express Third Party Claim)



I, HITACHI CAPITAL ASIA PACIFIC PTE LTD (the third party claimant) of 15 Fernvale Lane, #13-13
Singapore 797497 (address), owner of SLB2101B (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLB2101B that was damaged pursuant to the accident which occurred on 05/04/2018
(date) along FERVALE LANE (location) involving vehicle no/s
GBG5295Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 16 (day) of May (month) 2018 (year)


Signed by "the third party claimant"
(with chop if applicable)

 
Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 19,118.08 (Repair Cost), S\$ 1,020.00 (Loss of ^{use} ~~rental~~/use), S\$ 0.00 (Disbursement), for vehicle no. SLB2101B that was damaged pursuant to the accident which occurred on 05/04/2018 (date) along FERVALE LANE (location) involving vehicle no/s GBG5295Y. This is pursuant to the inspection conducted on 9/4/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HITACHI CAPITAL ASIA PACIFIC PTE LTD ("the third party claimant") of vehicle no. SLB2101B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB2101B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of 10 (month) 2019 (year)


XGQ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408899
Main Telephone 6385 2323
Main Telefax 6841 1163

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:16

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014147 Date : 21/08/2019 Order : SLB2101B Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLB2101B (V 29334) Regn Date: 30/03/2016 Mileage: 40906 WIP No.: 61270
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF48GA036824 Engine: CVN 004329 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND RENEW REAR BUMPER, SPOILER AND REINFORCEMENT. REPAIR AND RESHAPE REAR END PANEL, RHS TAILAMP PANEL, RHS REAR FENDER. RENEW DAMAGED LIGHTS, ALIGN REAR LID. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY PAINT ON REAR BUMPER, REAR LID AND RHS REAR FENDER	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS AND SEAT BELTS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	1400.00	1.00	1,400.00
S	BODYWORK	M: TO CUT OUT AND WELD RHS REAR FENDER AND RHS TAIL LAMP PANEL	2000.00	1.00	2,000.00
S	BODYWORK	M: TO RESPRAY RHS SILL PANEL, DOOR ENTRANCE, DRAIN PANEL, ROOF CHANNEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	1400.00	1.00	1,400.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408099
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 11:16

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014147 Date: 21/08/2015 Order: SLB2101B Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLB2101B (V 29334)	Regn Date: 10/03/2016	Mileage: 40906	WIP No.: 61270
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF48GA036824	Engine: CVN 004329	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO SUPPLY 1/4 GLASS SEALANT, REAR WINDSCREEN SEALANT, ACRYLIC SEALER, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER	1080.00	1.00	1,080.00
X	ABW5809838	SUBPART Less 020%	1.00	2347.00	1,877.60
X	ABW5945094B	TAIL LIGHT Less 020%	1.00	815.50	652.40
X	ABW5945092C	LED TAIL LIGHT Less 020%	1.00	915.00	732.00
X	ABW5845298D NVE	SIDE WINDO Less 020%	1.00	540.50	432.40
X	ABW0807521K 9B9	SPOILER Less 020%	1.00	216.00	172.80
X	ABW5845501B NVE	REARWINDOW Less 020%	1.00	1014.00	811.20
X	ABW5807067A GRU	COVER Less 020%	1.00	1907.00	1,525.60
X	ABH0853741 22Z	INSCRIPTION 'A4' Less 020%	1.00	82.70	66.16
X	ABW5853742 22Z	AUDI SIGN Less 020%	1.00	107.50	86.00
X	ABX0853737A 22Z	INSCRIPTION 'TFSI' Less 020%	1.00	82.70	66.16
X	ABW5807890	GUIDE Less 020%	1.00	18.60	14.88
X	ABW0807900	STRIP Less 020%	1.00	191.00	152.80
X	ABW5867287B KMS	ATT. PARTS Less 020%	1.00	80.00	64.00
X	ABK9805673C	SPEED NUT Less 020%	4.00	1.10	3.52
X	ASG0886373	GROMMET Less 020%	4.00	7.80	24.96
X	ABW5807454	GUIDE Less 020%	1.00	38.00	30.40
X	ABW5945256	TRIM Less 020%	1.00	25.10	20.08
X	ABW5945254	TRIM Less 020%	1.00	25.10	20.08
X	AD 00920002	PRIMER (DG) Less 020%	2.00	18.20	29.12
X	AN 91233601	NUT Less 020%	4.00	1.00	3.20

Parts 6,785.36
Labour 0.00
Sublet 11,082.00
Menus 0.00
Lubricant 0.00

Sub-Total 17,867.36
7% GST 1,250.72
Grand Total 19,118.08



Received by

For & on behalf of
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-051051

Date of Request: 05/04/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 05/04/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. GBG5295Y
Accident Date 05/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-051051
Date of Request: 05/04/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 05/04/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. GBG5295Y
Accident Date 05/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG5295Y	AIG Asia Pacific Insurance Pte. Ltd.	29/08/2017-28/08/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Apr 2018 Edit Reg		09 Apr 2018 00:00 Edit Adj Rpt	\$517,867.36 Edit Estimates	\$517,867.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Lim Air-con Engineering Services, Co. Reg. No.: 53033818A								
Main Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N								
Vehicle Reg. No.:	SLB21018	Date of Loss:	05/04/2018 09:00 - :59 [24 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9752428182SG	Policy/Cover Note No.:	1700045523 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBG5295Y	Policy No. (Claimant):	MSD/VPVP/16-000955-00						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJlQian.Ler@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 16/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (25/10/2019): Alert - Adj Mandate Approved (\$520140.08) - SLB21018 - Claim Handler: Ler, Berna... AIG_SG_EXPRESS (02/09/2019): Alert - Adj Mandate Approved (\$520000.00) - SLB21018 - Claim Handler: Ler, Berna... AIG_SG (06/04/2018): NO OI GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB2101B (9752428182SG)
[GBG5295Y]
TP
HITACHI CAPITAL ASIA PACIFIC PTE LTD
Apr 5 2018 9:00AM
[Lim Air-con Engineering Services]
Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1 Edit	

Assessment Reports



























1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	09/04/18 16:33	Accident Statement <small>From: SC - Reg. No: GBG5295Y, Claimant: LIM AIR CON ENGRG SERVICE</small>	1 Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/08/19 10:53	General View	1 Load JPG	
2	01/08/19 10:53	General View	1 Load JPG	
3	01/08/19 10:53	General View	1 Load JPG	
4	01/08/19 10:53	General View	1 Load JPG	
5	01/08/19 10:53	General View	1 Load JPG	
6	01/08/19 10:53	General View	1 Load JPG	
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8	01/08/19 10:53	General View	1 Load JPG	
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16	01/08/19 10:53	General View	1 Load JPG	
17	01/08/19 10:53	General View	1 Load JPG	
18	01/08/19 10:53	Odometer Reading	1 Load JPG	
19	01/08/19 10:53	Chassis Number	1 Load JPG	
20	01/08/19 10:54	Reinspection Photo	1 Load JPG	
21	01/08/19 10:54	Reinspection Photo	1 Load JPG	
22	01/08/19 10:54	Reinspection Photo	1 Load JPG	
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35	01/08/19 10:54	Reinspection Photo	1 Load JPG	
36	01/08/19 10:54	Reinspection Photo	1 Load JPG	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
					<input checked="" type="checkbox"/>
37	01/08/19 10:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
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43	01/08/19 10:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
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52	01/08/19 10:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
53	01/08/19 10:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
54	01/08/19 10:54	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/04/18 21:46	TP GIA REPORT		Load PDF	
2	17/04/18 23:51	TP ESTIMATE - MARKED		Load PDF	
3	26/08/19 17:04	GIA SEARCH		Load PDF	
4	26/08/19 17:04	LETTER TO OI		Load PDF	
5	30/10/19 10:29	WORKSHOP INVOICE		Load PDF	
6	30/10/19 10:29	AUTHORISATION TO ACT FORM		Load PDF	
7	30/10/19 10:29	Release Voucher		Load PDF	
8	30/10/19 10:29	LOD		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBG5295Y (Insd veh)	Model:	AUDI A4 1.4 TFSI S TRONIC
	SLB2101B (TP veh)		(A)
Date of Accident:	05/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	26,862.65
Final Repair Cost	:	\$	19,118.08
Loss of Use	:	\$	1,020.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	20,140.08

17.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____
 27
 BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 20,140.08
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

30 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
 Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18006353/GHA3Q2

Date: 30/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700045523

Claimant SLB2101B Insured Vehicle No : GBG5295Y

Vehicle No : SLB2101B Nature of Claim: TP Claim No: 9752428182SG

Date of Loss: 05/04/2018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLB2101B**
 Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN004329
 Reg. Date: 30/03/2016 (Man. Year: 2016) Chassis No: WAUZZZF48GA036824
 Colour: White Odometer: 33605 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,953.28	7,865.36	3,087.92	28.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,152.00	10,002.00	4,150.00	29.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	25,105.28	17,867.36	7,237.92	28.83
+ GST 7.00/7.00% (S\$)	1,757.37	1,250.72	506.65	28.83
Nett Amount (S\$)	26,862.65	19,118.08	7,744.57	28.83
+ Loss of Use (17.0 x S\$60.00/day) (S\$)		1,020.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		20,140.08		

INSPECTION

Date of Assignment: 09/04/2018

Date Inspected: 09/04/2018 Inspected At:

 Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699

Estimated Period of Repair: 14.0 days

Adjuster: XING GUO QIANG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,907.00 FS	*1,525.60 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	63.00 FS	*- FS
3	1		*REAR BUMPER SECURING STRIP	Necessary	184.00 FS	*152.80 FS
4	1		*REAR BUMPER SPOILER	Scratched	216.00 FS	*172.80 FS
5	1		*REAR BUMPER CARRIER	Not Necessary	786.00 FS	*- FS
6	1		*REAR LIGHT REFLECTOR -RH	Not Necessary	35.00 FS	*- FS
7	1		*LED TAIL LIGHT -RH	Cracked	915.00 FS	*732.00 FS
8	1		*LED TAIL LIGHT TRIM-RH	Necessary	26.00 FS	*20.08 FS
9	1		*LED TAIL LIGHT INNER -RH	Cut	816.00 FS	*652.40 FS
10	1		*LED TAIL LIGHT INNER TRIM-RH	Cut	26.00 FS	*20.08 FS
11	1		*REAR BUMPER GUIDE SECTION -RH	Cracked	38.00 FS	*30.40 FS
12	1		*REAR BUMPER LOWER GUIDE SECTION -RH	Deformed	19.00 FS	*14.88 FS
13	1		*VENT TRIM	Not Necessary	60.00 FS	*- FS
14	4		*REAR BUMPER SEAL RING	Not Necessary	14.00 FS	*- FS
15	2		*REAR BUMPER SENSOR	Not Necessary	421.00 FS	*- FS
16	1		*REAR BUMPER WIRING	Not Necessary	598.00 FS	*- FS
17	1		*REAR AUDI EMBLEM	Necessary	108.00 FS	*86.00 FS
18	1		*INSCRIPTION A4	Necessary	83.00 FS	*66.16 FS
19	1		*INSCRIPTION TFSI	Necessary	83.00 FS	*66.16 FS
20	1		*SUNDRIES	Necessary	300.00 FS	*70.72 FS
21	1		*REAR FENDER -RH	Buckled	1,877.60 FS	*1,877.60 FS
22	1		*SET REAR SEAT GROMMET	Necessary	24.96 FS	*24.96 FS
23	1		*REAR 1/4 GLASS-RH	Necessary	432.40 FS	*432.40 FS
24	1		*REAR WINDSCREEN	Necessary	811.20 FS	*811.20 FS
25	1		*GLASS PRIMER	Necessary	29.12 FS	*29.12 FS
26	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
27	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
28	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
29	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
30	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
31	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
Total Parts (S\$)					10,953.28	7,865.36

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN FACILITATE FENDER RENEWAL	New	600.00	600.00
2	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS ,BATTERY MANAGER ,FUSE AND RELAY TRAYS ,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
3	TO REMOVE AND REINSTALL REAR SEAT, BACK REST ,HAT TRAYS,ABCD PILLAR TRIMS ,LUGGAGE COMPARTMENT TRIMS ,SEAT BELTS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
4	TO CUT OUT AND WELD RHS REAR FENDER AND RHS TAIL LAMP PANEL	New	3,600.00	2,000.00
5	TO RESPRAY RHS SILL PANEL ,DOOR ENTRANCE ,DRAIN PANEL ,ROOF CHANNEL AND END PANELLING .TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	2,600.00	1,400.00
6	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION	New	360.00	360.00
7	TO REMOVE AND RENEW REAR BUMPER ,SPOILER AND REINFORCEMENT .REPAIR AND RESHAPE REAR END PANEL,RHS TAILLAMP PANEL ,RHS REAR FENDER .RENEW DAMAGED LIGHTS ,ALIGN REAR LID .REINSTALL ALL PARTS REMOVED	New	1,500.00	1,000.00
8	TO RESPRAY PAINT ON REAR BUMPER ,REAR LID ,RHS REAR FENDER ,END PANELLING	New	2,500.00	1,650.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			14,152.00	10,002.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >