

Vic (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 2 September, 2019 4:35 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: Accident Involving GBG5295Y & SLB2101B On 05/04/2018 | 9752428182SG-003 *** LKK REF: CC3/AIG18006353/Gha3

Hi Vic,

Please try your utmost to settle the claim at a global sum of \$20,000.00 (all-in).

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 26 August 2019 17:41
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] <SEEK MANDATE> RE: Accident Involving GBG5295Y & SLB2101B On 05/04/2018 | 9752428182SG-003 *** LKK REF: CC3/AIG18006353/Gha3

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Your Ref: 9752428182SG-003
Our Ref: CC3/AIG18006353/Gha3

Dear Bernard,

ACCIDENT INVOLVING VEHICLES GBG 5295Y (OI) AND SLB 2101B (TP) ON 05/04/2018

We refer to the subject matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

We had spoken to the Insured Driver and he confirmed accident details and was informed of the TP claim and NCD issues. A letter was sent out to the Insured. Till date, no feedback from the Insured.

Summary to offer to repairer **PREMIUM AUTOMOBILES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 26,862.65	\$ 19,118.08
Loss of Use (\$60 x 17 days)	\$ 1,020.00	\$ 1,020.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 27,884.65	\$ 20,140.08

Breakdown of days is as follows:

Recommended days	14 Days
Weekends / Downtime	3 Days
TOTAL	17 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 30 July, 2019 7:49 PM

To: Ler, Bernard-JQ

Cc: Admin A; Vic (LKKAuto); Guo Qiang (LKKAuto)

Subject: RE: Accident Involving GBG5295Y & SLB2101B On 05/04/2018 | 9752428182SG-003 *** LKK REF: CC3/AIG18006353/Gha3

Dear Bernard,

We refer to the below email.

Please be informed that we are in the midst of COR finalization with the TP repairer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 30 July, 2019 7:45 PM

To: Ler, Bernard-JQ; Vic (LKKAuto)

Cc: Admin A; CS A Team

Subject: RE: Accident Involving GBG5295Y & SLB2101B On 05/04/2018 | 9752428182SG-003 *** LKK REF: CC3/AIG18006353/Gha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Tuesday, 30 July, 2019 5:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident Involving GBG5295Y & SLB2101B On 05/04/2018 | 9752428182SG-003 *** LKK REF: CC3/AIG18006353/Gja3

Hi Mei Kwan,

Please advise case handler and update on this case.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 24 June 2019 11:36

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: [EXTERNAL] RE: Accident Involving GBG5295Y & SLB2101B On 05/04/2018 | 9752428182SG-003 *** LKK
REF: CC3/AIG18006353/Gja3

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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Joy,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Monday, 24 June, 2019 11:21 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Accident Involving GBG5295Y & SLB2101B On 05/04/2018 | 9752428182SG-003

Hi LKK,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.
There is no need to notify TP if there is no development.

Thank you.

Best Regards,

**Bernard Ler
AIG**

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

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