

INS. CASE OWNER:

CC 3 / CTI 1800

6349, R1ea3/2

LKK:
IDAC:

Surveyor:

RAGUL

DOI:

3-4-18

Date / Time:

3-4-18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

PA1082L

Name of Insured:

TEBAN EXCURSION

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

31/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Lim Hock Lee
47992833

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SM180017320012/UKK0

Policy No.:

DMB (SM610751802

Make / Model:

T. HAW

Place of Accident:

73 departure

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 1155 P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premier



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

10/4

ASH

SHD 1155 P - 13/4/18 - 04500 / 61403m2 - 1004: 11/3/18

PA1082L - NBA/CTI 17022819/Y; VIA 24/11/17

FILE REVIEW: CONFLICTING VERSION (PENDING TP EVIDENCE)

13/4/18

Email WSP TO REQUEST FOR EVIDENCE.

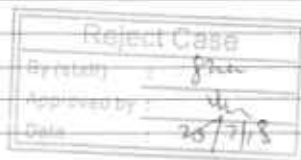
23/7/18

CTI INFORM TP WAS CHARGED FOR INCONSIDERATE DRIVING.

25-7-18

Email WSP TO REJECT TP CLAIM.

RECEIVED 25 JUL 2018



STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR: 01

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

6/4

Sent By:

bun

FINALIZATION

Date/Time: 6.7.18

Confirm with:

Confirm by: MFB

Repair Cost:

PP S\$6,190-30

(8 days)

Reduction:

20 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle/

2) Report Format:

TP

3) Survey fee:

+350.

COPY SENT 21/7/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18006349/R1ea3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 05-04-2018	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PA 1082L	Veh. Inspected	SHD 1155P	
Policy No.	DMB1SN1610751802	Coverage (\$)	0.00	
Claim No.	SNM18D01732C02/2/LKKDS	Excess (\$)	0.00	
Assign From		Assign Date	05/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	31/03/2018	Inspection Date	03/04/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

3-Apr-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1155 P

1 pc	Rear bumper	\$	811.11	DE
1 pc	Rear bumper n/s side bracket @ \$52.20	\$	52.20	NA
1 pc	Rear bumper n/s reflector @ \$107.50	\$	107.50	8 MIN
1 pc	Rear bumper n/s mud flap guard @ \$47.45	\$	47.45	SCA
1 pc	Rear n/s fender	\$	1,525.73	PA
1 pc	Rear n/s fender inner shield	\$	205.29	DG
1 pc	Rear n/s rim	\$	246.00	SCA
1 pc	Rear n/s door	\$	2,017.48	PA
2 pcs	Rear n/s door hinges @ \$39.00	\$	78.00	X 3 MIN
1 pc	Rear n/s door checker	\$	53.40	X 3 MIN
		\$	5,144.16	
		\$	1,028.83	Less 20%
		\$	4,115.33	
S/NETT				
1 set	Rear bumper clips	\$	48.00	NA
1 set	Rear n/s fender inner shield clips	\$	38.00	NA
1 pc	Rear n/s fender sticker	\$	60.00	NA
1 set	n/s door sticker	\$	100.00	NA
Towing Fee		\$	50.00	
Sundry		\$	50.00	10
To dismantle / refit reverse sensor to new bumper and reset to the same		\$	120.00	60
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.		\$	180.00	80
To check wheel alignment		\$	80.00	60
To dismantle and refit the inner component of the rear n/s door into new shell door		\$	150.00	60
To labour charge for dismantle and renew the accident damaged parts. To cut/weld and heat on the rear n/s fender. Including knock-out, straighten, repair, reshape and adjust of the rear n/s fender inner panel, n/s rocker panel		\$	1,600.00	1000
To putty and spray painting on rear bumper, rear n/s fender, rear n/s fender inner panel, rear n/s door, n/s rocker panel		\$	1,000.00	700
To apply rustproofing on the repaired and replaced panels.		\$	120.00	X
		\$	7,711.33	

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To resurvey damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be recommended
 • is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: *Remy after repair*
 Date: *03/04/18*

8 days
4S
03/04/18 @ 1345

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)
 THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE
 ANY UNFORESEEN DAMAGES.

Asher Sng (LKKAuto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 13 June 2018 11:58 AM
To: weedek.goh@premiertaxi.com; Asher Sng (LKKAuto)
Cc: Admin A; SUR
Subject: FW: SHD1155P- FINALIZE
Attachments: IMG_2445.JPG; IMG_2402.JPG; IMG_2403.JPG; IMG_2404.JPG; IMG_2405.JPG; IMG_2442.JPG; IMG_2443.JPG; IMG_2444.JPG

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Wee Dek,

Thank you for the email.

This case is handle by Asher.

Dear Asher,

FYNA. [CC3/CTI18006349/R1ea3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh Wee Dek [mailto:weedek.goh@premiertaxi.com]
Sent: Wednesday, 13 June 2018 10:19 AM
To: 'rasul@lkkauto.com' <rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Gary Shi <gary.shi@premiertaxi.com>
Subject: FW: SHD1155P- FINALIZE

Dear Rasul

Please revert soonest.

Regards

Goh Wee Dek
Assistant Claims Manager
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 068 | DID: 6544 6682 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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From: Goh Wee Dek
Sent: Thursday, 31 May, 2018 2:02 PM
To: 'rasul@lkkauto.com'
Cc: SUR; Gary Shi
Subject: FW: SHD1155P- FINALIZE

Dear Rasul

Please revert soonest.

Regards

Goh Wee Dek
Assistant Claims Manager
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 068 | DID: 6544 6682 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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From: Goh Wee Dek
Sent: Tuesday, 8 May, 2018 10:36 AM
To: 'rasul@lkkauto.com'
Cc: 'sur@lkkauto.com'; Gary Shi
Subject: SHD1155P- FINALIZE

Dear Rasul

Please confirm PxP \$6,190.21, 8days.

Regards

Goh Wee Dek
Assistant Claims Manager
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 068 | DID: 6544 6682 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 25 July 2018 10:27 AM
To: Jess Kong; 'Janice Yeoh'; Asher Sng (LKKAuto); Admin A
Cc: Hwang Shiang Yi; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: Letter from Traffic Police receive by TEBAN EXCURSION - PA1082L (SNM18D01732C02/2)
Attachments: Letter from Traffic Police.jpeg

LKK REF: CCS/CTI18006349/R1ea3
CTI REF: SNM18D01732C02/2 (PA1082L)

Dear Jess

We are pleased to note that action has been initiated against taxi driver for Inconsiderate Driving.

The personal injury claim from the taxi driver shall be challenged and/or rejected and proceed for litigation if necessary.

No action is required from Insured at this juncture.

Aside to Asher of M/s LKK Auto Consultants Pte Ltd, please proceed to reject the third party property damage claim.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Jess Kong [mailto:Jess@oddsneven.com.sg]
Sent: Tuesday, July 24, 2018 4:07 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Letter from Traffic Police receive by TEBAN EXCURSION - PA1082L

Hi Alfred

Insured receive a copy of the Letter from Traffic Police (Our Ref: TP/IP/23371/2018, Dated: 17.07.2018).

Hereby attach for your record.

Please check and advice.

Insured: TEBAN EXCURSION
Vehicle No: PA1082L
Policy No: DMB15N1610751802
Accident Dated: 31.03.2018

Thanks & best regards

Jess Kong



ODDS & EVEN

Address: 51 Bukit Batok Crescent #02-05 Unity Centre Singapore 658077
Office No: +65 6316 3238 Fax No: +65 6896 7619
Email: Jess@oddsneven.com.sg
Website: www.nhpl.com.sg



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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 25 July 2018 12:31 PM
To: 'Gary Shi'
Cc: AccReport; Joy Irene (LKKAUTO)
Subject: RE: LOD / Accident involving SHD1155P & PA1082L on 31.03.18 (China Taiping case)
Attachments: OI PIR.pdf; OI SKETCH PLAN.pdf

Without Prejudice

Hi Gray,

We attached here with a copy of our insured's accident statement and our insured police investigation result for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client and was charged by the traffic police for inconsiderate driving.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi <gary.shi@premiertaxi.com>

Sent: Thursday, 12 July 2018 10:22 AM

To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>

Subject: LOD / Accident involving SHD1155P & PA1082L on 31.03.18 (China Taiping case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: PA1082L

Our Ref: SHD1155P/GS

Date of accident: 31/03/2018

We refer to the above mentioned accident.

Hereby we would like to append our losses from China Taiping Insurance (S) Pte Ltd, as insurers of vehicle number PA1082L which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Gary Shi
Senior Executive, Claims
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408803
Tel: +65 6547 0000
Fax: +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/23371/2018
Date : 17 July 2018

LIM HOCK LEE
BLK 39 TEBAN GARDENS ROAD
#03-329
SINGAPORE 600039

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING PA1082L AND SHD1155P ALONG AIRPORT
BOULEVARD ON 31 MARCH 2018 AT ABOUT 1920 HRS**

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of SHD1155P had committed an offence of **Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18006349/R1ea3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 27-07-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PA 1082L	Veh. Inspected	SHD 1155P
Policy No.	DMB1SN1610751802	Coverage (\$)	0.00
Claim No.	SNM18D01732/C02/2	Excess (\$)	0.00
Assign From		Assign Date	03/04/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I30 1.6	c.c	1582
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	TMAD281UVHJ124439	Colour	GREY
Odometer	124039	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	MAXXIS	5 mm
L/H Front Tyre	195/65 R15	MAXXIS	5 mm
R/H Rear Tyre	195/65 R15	MAXXIS	5 mm
L/H Rear Tyre	195/65 R15	MAXXIS	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	31/03/2018	Inspection Date	03/04/2018
Survey held at	253 ALEXANDRA ROAD #01-01 SINGAPORE 159936		
Repairer	PREMIER AUTOMOTIVE SERVICES PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 1155P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	811.10	811.10
1	REAR BUMPER N/S SIDE BRACKET	NECESSARY	52.20	52.20
1	REAR BUMPER N/S REFLECTOR	NOT NECESSARY	107.50	-
1	REAR BUMPER N/S MUD FLAP GUARD	SCRATCHED	47.45	47.45
1	REAR N/S FENDER	BUCKLED	1,525.73	1,525.73
1	REAR N/S FENDER INNER SHIELD	DEFORMED	205.29	205.29
1	REAR N/S RIM	SCRATCHED	246.00	246.00
1	REAR N/S DOOR	BENT	2,017.48	2,017.48
2	REAR N/S DOOR HINGES @\$39.00	NOT NECESSARY	78.00	-
1	REAR N/S DOOR CHECKER	NOT NECESSARY	53.40	-
	LESS 20% DISCOUNT		-1,028.83	-981.05
			4,115.32	3,924.20
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	48.00	48.00
1	SET REAR N/S FENDER INNER SHIELD CLIPS (SN)	NECESSARY	38.00	38.00
1	REAR N/S FENDER STICKER (SN)	NECESSARY	60.00	60.00
1	SET N/S DOOR STICKER (SN)	NECESSARY	100.00	100.00
1	SUNDRY (SN)	NECESSARY	50.00	10.00
			296.00	256.00
LABOUR				
	TOWING FEE.		50.00	50.00
	TO DISMANTLE /REFIT REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME.		120.00	60.00
	TO DISMANTLE /REFIT THE INNER GARNISHES ,INNER LININGS ,INNER TRIMS ,CUSHION SEAT, CARPET ,ETC TO FACILITATE REPAIRS.		180.00	80.00
	TO CHECK WHEEL ALIGNMENT .		80.00	60.00
	TO DISMANTLE AND REFIT THE INNER COMPONENT OF THE REAR N/S DOOR INTO NEW SHELL DOOR.		150.00	60.00

Report Ref No. CC3/CTI18006349/R1ea3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS .TO CUT/WELD AND HEAT ON THE REAR N/S FENDER.INCLUDING KNOCK-OUT,STRAIGHTEN ,REPAIR,RESHAPE AND ADJUST OF THE REAR N/S FENDER INNER PANEL ,N/S ROCKER PANEL .		1,600.00	1,000.00
	TO PUTTY AND SPRAY PAINTING ON REAR BUMPER ,REAR N/S FENDER ,REAR N/S FENDER INNER PANEL,REAR N/S DOOR ,N/S ROCKER PANEL .		1,000.00	700.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	120.00	-
			3,300.00	2,010.00
GRAND TOTAL			7,711.32	6,190.20
RECOMMENDED COST OF REPAIRS				6,190.20

Report Ref No. CC3/CT118006349/R1ea3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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