

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 31 July, 2019 4:03 PM
To: Accord Claims(AV)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T *** LKK REF: CC4/AIG18006348/Kha3

Without Prejudice

Dear Celia,

We refer to your below email.

Please be informed that I am taking over this case and we are looking into the matter.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Accord Claims(AV) [mailto:avclaims@mycarworkshop.com.sg]
Sent: Wednesday, 24 April, 2019 12:22 PM
To: Joy Irene (LKKAUTO)
Cc: CS A Team; Admin A; Mei Kwan (LKKAUTO)
Subject: Re: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T *** LKK REF: CC4/AIG18006348/Kja3

Dear Joy,

Kindly advise any outcome of your side for the matter.

Kindly revert.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

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On Wed, Mar 13, 2019 at 7:10 PM Accord Claims(AV) <avclaims@mycarworkshop.com.sg> wrote:

Dear Joy,

We refer to your email as below.

1. Both of the car do not have video footage.
2. No Witness

Base on our client statement, she is on her lane and your insured change lane collided with her vehicle. Your insured had mention that he change lane to left.

Base on your insured statement, vehicle in front him stop then he followed and he was in the middle of the yellow box. Means the traffic was very heavy cause the vehicle can stopped in the middle of the yellow box. However how my client beat the red light and hit onto his vehicle?

Kindly revert.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

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On Tue, Mar 12, 2019 at 3:45 PM Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Celia,

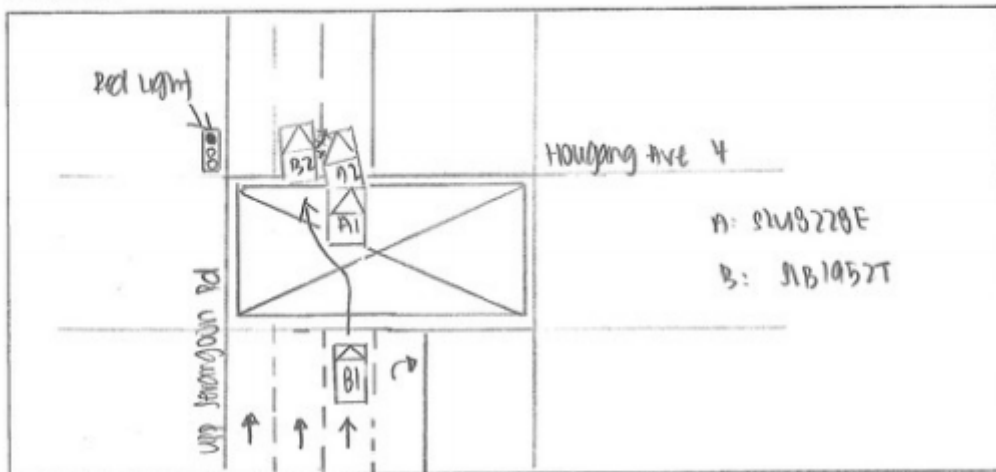
We refer to our call on 13.12.18.

We are pending evidence on this matter due to conflict of report as below.

Kindly send us any available evidence that you have for our review.

Thankyou.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along the extreme right lane of Upper Serangoon Rd. vehicle in front of me stopped and I followed suit.
Then traffic light turn red. After checking that the lane on my left was cleared, I then moved out towards my left as I was in the middle of the yellow box in order not to obstruct traffic.
Suddenly, vehicle B beat the red light and overtook my vehicle and hit on to my front left portion.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Accord Claims(AV) [mailto:avclaims@mycarworkshop.com.sg]

Sent: Wednesday, 26 December 2018 5:10 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T *** LKK REF: CC4/AIG18006348/Kja3

Dear Joy,

Kindly assist advise any status/outcome as above mentioned.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

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Tel : (65) 6271 7433

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On Wed, Dec 26, 2018 at 9:27 AM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18006348/Kja3	Joy - 6841 2409

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent: Monday, 24 December, 2018 4:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T

Dear Mei Kwan,

Kindly assist update any status or outcome as above mentioned.

Our LOD submitted on Jul 2018.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

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