

Vic (LKKAUTO)

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Wednesday, 28 August, 2019 1:32 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T *** LKK REF: CC4/AIG18006348/Kha3

Dear Vic,

Kindly refer release voucher signed as attached.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Wed, Aug 28, 2019 at 10:02 AM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Celia,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, in view of conflicting versions without concrete evidence from both parties, we have our principal's mandate and we propose below amount to settle your client's claim:

Cost of Repair (w/gst)	\$	2,407.50
Loss of Use (\$60 x 6 days)	\$	<u>360.00</u>
<i>Subtotal</i>	\$	2,767.50
50%	\$	1,383.75
GIA Search Fee	\$	<u>2.00</u>
TOTAL	\$	1,385.75

If agreeable, kindly chop and sign the attached DV then forward back to us a copy for our principal to process the payment.

The above amount is to be made payable to **ACCORD AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)
Sent: Wednesday, 31 July, 2019 4:03 PM
To: Accord Claims(AV)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T *** LKK REF: CC4/AIG18006348/Kha3

Without Prejudice

Dear Celia,

We refer to your below email.

Please be informed that I am taking over this case and we are looking into the matter.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]
Sent: Wednesday, 24 April, 2019 12:22 PM
To: Joy Irene (LKKAuto)
Cc: CS A Team; Admin A; Mei Kwan (LKKAuto)
Subject: Re: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T *** LKK REF: CC4/AIG18006348/Kja3

Dear Joy,

Kindly advise any outcome of your side for the matter.

Kindly revert.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Wed, Mar 13, 2019 at 7:10 PM Accord Claims(AV) <avclaims@mycarworkshop.com.sg> wrote:

Dear Joy,

We refer to your email as below.

1. Both of the car do not have video footage.
2. No Witness

Base on our client statement, she is on her lane and your insured change lane collided with her vehicle. Your insured had mention that he change lane to left.

Base on your insured statement, vehicle in front him stop then he followed and he was in the middle of the yellow box. Means the traffic was very heavy cause the vehicle can stopped in the middle of the yellow box. However how my client beat the red light and hit onto his vehicle?

Kindly revert.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, Mar 12, 2019 at 3:45 PM Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Celia,

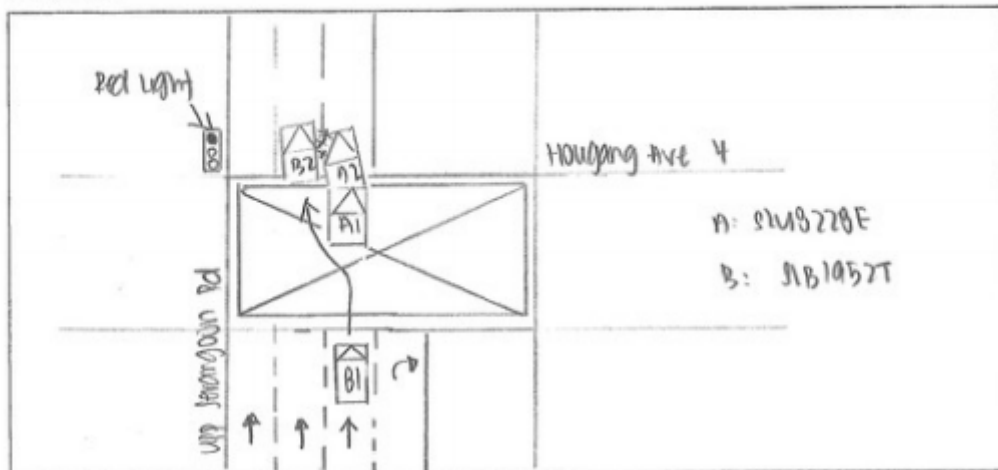
We refer to our call on 13.12.18.

We are pending evidence on this matter due to conflict of report as below.

Kindly send us any available evidence that you have for our review.

Thankyou.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along the extreme right lane of upper Serangoon Rd. vehicle in front of me stopped and I followed suit.
Then traffic light turn red. After checking that the lane on my left was cleared, I then moved out towards my left as I was in the middle of the yellow box in order not to obstruct traffic.
Suddenly, vehicle B beat the red light and overtook my vehicle and hit on to my front left portion.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Accord Claims(AV) [mailto:avclaims@mycarworkshop.com.sg]

Sent: Wednesday, 26 December 2018 5:10 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T *** LKK REF: CC4/AIG18006348/Kja3

Dear Joy,

Kindly assist advise any status/outcome as above mentioned.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Wed, Dec 26, 2018 at 9:27 AM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18006348/Kja3	Joy - 6841 2409

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent: Monday, 24 December, 2018 4:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Your Ref:CC4/AIG18006348/ua3 Our Ref:SLB1952T

Dear Mei Kwan,

Kindly assist update any status or outcome as above mentioned.

Our LOD submitted on Jul 2018.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.