

INS. CASE OWNER:

CC 3 / EQ1180

0 6345,

Swaz

LKK
IDAC

Surveyor:

yuk

DOI:

ASSIGNMENT

21418

Date / Time:

21418

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBE 1386E

Name of Insured:

M1197 General Services

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

30/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

Miss Weir

Driver Tel No.:

8493117

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

0mcp17-00568

T. Regis

Mandai Ave

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SAC 4303P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Smp T. m



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

13/4/18
17/4/18SAC 4303P - M1197 General Services - DOA 28/4/18 - 21/4/18 00:47:23/18117 2005-91116
GBE 1386E - X

Conflicting question. to get evidence before any settlement.

Confirm accident details. inform TP claim agree to settle at best letter and out
GOD mention he was travel in between bar.

18/5/18 Receive video from TP. send to EA seek advice

23/5/18 Email from EA. to process to settle.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OE:	17/4/18 CM
After call ltr to OE:	17/4/18 CM
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
After call ltr to OE:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>
Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

6/18

Sent By:

jm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

23/5/18

Confirm with: Lee Gek

Email

Call

Final Liability:

%

100

(

Agreed / Assessed)

BOLA S/N No.:

NIL.

If NO or B 28, Ass. Lia:

Repair Cost:

SS

850.00

Loss of Rental (LOR):

SS

440.84

(

4

days)

X 110.21

Loss of Use (LOU):

SS

300.00

(

50

x

4

days)

Loss of Income (LOI):

SS

(

5

x

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GLA/LTA Search:

SS

7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

1497.84

Global Sum SS:

1450.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1450.00

Name 1:

SMART Taxis Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No.

SHC 4303P

Yr Regn:

7/5/2019

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C. 1798

Colour

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

62366

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKN364805742185

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim or

Tyre Size:

F:

175/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU4 PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

30/5/18

D.O.I.

2/4/18

Survey held at

Shurp

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

10/5/18

Confirm US \$850.00 with 3 working days.

TAX/03/18/2140

LKK

EQ

G.B.E. 1586E

(R.O. = \$476.00
83%)

Date/Time. File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation.

1 ___ S + RS ___ SI

: Photos

: Others

TOTAL

Report Format :

Lump Sum / L.B.1: (\$




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI18006345/Swa3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 05-04-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBE 1386E	Veh. Inspected	SHC 4303P	
Policy No.	DMCPHQ17-004568	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	30/03/2018	Inspection Date	02/04/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

2-4-18/15:41

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4303P
 Ref. No : TAX/03/18/2140
 Reg. Date : 07/05/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : TAN HOCK CHENG
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 30/03/2018 12:40:00 PM
 Accident Reported Date / Time : 31/03/2018 12:00:00 AM
 Surveyor is Required? : No
 Survey by : Sebastian
 Vehicle is Towed Back? : Yes No
 Towed Back Date/Time : 30/03/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095301
 Special Instruction to ARC, if any :

GBE1386E EQ HS

BEFORE PAINT PHOTO AND AFTER PAINT PHOTO ,FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email :sebastianyeang @lkkauto.com HP:90036121 LUMPSUM REPAIR

Prepared Date : 31/03/2018 09:48:14 AM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date 2-4-18

2nd witness

Date

623 722
623 660



QC 4/4/18 11.00 PASS

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 4/4/18

Vehicle Return Time: 4:55

SMRT staff sign: [Signature]

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U805742185

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	300.00
Total Spray Painting Charges	: 936.00	400.00
Total Material Charges	: 176.40	119.52
Other Charges	: 600.00	30.00
TOTAL	: 2,557.40	849.52
Lum Sum Total	: 2,550.00	850.00
No. of Repair Days	: 5.00	3.00 ✓
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 31/03/2018 10:41:24 AM	02/04/2018 03:41:35 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/03/2018 10:40:49 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1804-0274

Invoice No :

Quotation Date : 12/4

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	845.00 ✓	300.00 /
Total Labour	845.00	300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 /
TO RESPRAY REAR FENDER RH	378.00 ✓	200.00 /
TO RESPRAY RIM	180.00 X	0.00
Total Spray Painting & Panel Beating	936.00	400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 /
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00
TO WASH AND VACUUM	60.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00
Total Other Costs	600.00	30.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	100.00	0.00	Replace	Repair	No R
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Check	No X
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
61604-47090			FENDER RR/RH	1	768.80	100.00	0.00	Replace	Repair	No R
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No
42611-47140		6505658	WHEEL, DISC	0	1,490.28	25.00	0.00	Replace	Not given	No X
TOTAL MATERIALS							220.50	149.40		
TOTAL MATERIALS(Discounted)							176.40	119.52		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

149.40 /
- 206
119.52 /
+ 300.00 /
+ 430.00 /

849.52 /

US \$850/- /

Sebastian
23/4/18

EQ

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

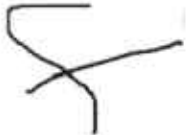
Reg. No : SHC4303P
Ref. No : TAX/03/18/2140
Reg. Date : 07/05/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : TAN HOCK CHENG
Type of Accident : HEAD TO SIDE
Date / Time of Accident : 30/03/2018 12:40:00 PM
Accident Reported Date / Time : 31/03/2018 12:00:00 AM
Surveyor is Required? : No
Survey by :
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 30/03/2018
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024095301
Special Instruction to ARC,if any :
GBE1386E
Prepared Date : 31/03/2018 09:48:14 AM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U805742185 Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 936.00	0.00
Total Material Charges	: 2,645.88	2,699.88
Other Charges	: 600.00	0.00
TOTAL	: 5,026.88	0.00
Lum Sum Total	: 5,050.00	0.00
No. of Repair Days	: 5.00	0.00
Prepared / Adjusted By	:	<i>3 days</i>
Arc / Surveyor Sing Off Date	: 31/03/2018 10:41:24 AM	01/01/1900 12:00:00 AM
		

repaired / Adjusted Date :
emarks :
repaired Date : 31/03/2018 10:40:49 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR RH REAR PORTION	845.00	0.00 300 300
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPSRAY REAR BUMPER	378.00	0.00 200
RESPRAY REAR FENDER RH	378.00	0.00 200
RESPRAY RIM	180.00	0.00 X
Total Spray Painting & Panel Beating	936.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
APPLY RUST-PROOFING ON AFFECTED REAR	100.00	0.00 30
DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 X
TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 X
WASH AND VACUUM	60.00	0.00 X
REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 X
Total Other Costs	600.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
2159-7905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No
2575-7020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
1604-7090			FENDER RR/RH	1	766.80	25.00	575.10	Replace	Replace	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No
2611-7140		6505658	WHEEL, DISC	1	1,490.20	25.00	1,117.65	Replace	Replace	No
TOTAL MATERIALS								2,257.20	2,257.20	
TOTAL MATERIALS(Discounted)							2,645.88	2,699.88		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2650
Fax : 65 6368 7421
www.smrt.com.sg

EQ Insurance Company Ltd
c/o LKK Auto Consultants Pte Ltd
No. 51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 8 May 2018

Our Ref.: TAX/03/18/2140/LG

Dear Sirs,

**ACCIDENT INVOLVING SHC 4303P & GBE 1386E (EQ INSURED)
ON 30/3/2018 ALONG MANDAI RD TOWARDS MANDAI CREMATORIUM**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHC 4303P. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	\$ 850.00
2. Loss of Rental for <u>5.5</u> days @ S\$ <u>110.21</u> /day	:	\$ 606.15
3. Loss of Income for <u>5.5</u> days @ S\$ <u>60.00</u> /day	:	\$ 330.00
4. Police Report/ SAS Report/ LTA Search Fee	:	\$ 7.00
5. Survey Fee	:	
Total Claims :		<u>\$1793.15</u>

We enclose the following documents:

<input checked="" type="checkbox"/> Repair Invoice	<input checked="" type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input type="checkbox"/> Photographs _____ pcs	<input checked="" type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. <u>vehicle laid-up report</u>
<input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income	2. _____
<input checked="" type="checkbox"/> Police / SAS report of <u>Site 4303P</u>	3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

Tan Lee Gek
For Manager, Claims
Claims Department
DID: 6866 2647
Email: leegek@smrt.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ118006345/Swb3

18 April 2018

Vin1977 General Services

Blk 415 Jurong West Street 42

#09-753

Singapore 640415

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 1386E & SHC 4303P ON 30/03/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 30/04/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180400491
Date : 24.04.2018
Vehicle No. : SHC4303P
Your Ref No. : TAX/03/18/2140
Our Ref No. : 24095301
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	850.00
GRAND TOTAL					\$ 850.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 30.03.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept
From: SMRT Taxis Pte Ltd

Our Ref: TAX/03/18/2140
Date: 4/4/2018

***ACCIDENT ON 30/03/2018 INVOLVING SHC 4303P & GBE 1386E
ALONG MANDAI ROAD TOWARDS MANDAI CREMATORIUM***

This is to confirm that the daily rental rate for SHC 4303P is \$110.21 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

Transaction History Details

Log Date/Time:	02 Apr 2018 / 10:05:49		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBE1386E		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180402100549011796

Search Date / Time: 30 Mar 2018 12:40:00
Insurance Company: EQ INSURANCE COMPANY LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Vivian Lau (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 23 May, 2018 11:13 AM
To: Vivian Lau (LKKAUTO)
Cc: Thin Thin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - DM18HO00949-JG) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Vivian

Please proceed to resolve this matter accordingly.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Friday, May 18, 2018 2:55 PM
To: Joel Goh
Cc: Thin Thin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Joel,

We refer to the above matter.

Enclosed is the TP video your perusal

Based on the circumstances of both parties and available information in hand. Base on TP video. We are in the opinion that OID was travelling in between lane and hit TP. Liability not in OID's favour.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 12 April, 2018 9:49 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Joel,

We refer to the below email and the contents were duly noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, 12 April, 2018 9:48 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Mei Kwan

Attached our insured's accident report for your attention.

As there is conflicting version of this accident, kindly obtain scene photo or video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

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did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Joel Goh

Sent: Friday, April 6, 2018 4:17 PM

To: 'Mei Kwan (LKKAUTO)'

Cc: Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Friday, April 6, 2018 10:29 AM

To: Joel Goh

Cc: Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4303P at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 25/05/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBE 1386E (Insd Veh)	Your Ref. No. : DM18HO00949-JG
	SHC 4303P (TP Veh)	Our Ref. No. : CC3/EQI18006345/Swa3q2
Date of Accident	30/3/2018	

Liability	100%	
Final Repair Cost	: \$ 850.00	
Loss of Income	: \$ 200.00	4 days
Rental (If any)	: \$ 440.84	4 days
Others:	: \$ 7.00	
	: \$	
	1,497.84	
Final Settlement Sum	: \$ 1,450.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SMRT TAXIS PTE LTD	: \$ 1,450.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQI18006345/Swa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 25-05-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBE 1386E	Veh. Inspected	SHC 4303P	
Policy No.	DMCPHQ17-004568	Coverage (\$)	0.00	
Claim No.	DM18HO00949-JG	Excess (\$)	0.00	
Assign From		Assign Date	05/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U805742185	Colour	MAROON	
Odometer	623660	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65R15	FALKEN	6 mm	
L/H Front Tyre	195/65R15	FALKEN	6 mm	
R/H Rear Tyre	195/65R15	FALKEN	6 mm	
L/H Rear Tyre	195/65R15	FALKEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/03/2018	Inspection Date	02/04/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4303P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
2	PIXEL STICKER @\$60.00(SN)	NECESSARY	120.00	120.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
1	WHEEL DISC	NOT NECESSARY	1,490.20	-
1	BUMPER REAR	TO REPAIR SEE LABOUR	458.60	-
1	FENDER RR/RH	TO REPAIR SEE LABOUR	766.80	-
			2,959.80	149.40
	LABOUR			
	PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF BUMPER REAR AND FENDER RR/RH .		845.00	300.00
	SPRAY PAINT.		936.00	400.00
	TO CHECK WIRING AND SYSTEM FUNCTION .	NOT NECESSARY	80.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	30.00
	TO DO WHEEL ALIGNMENT /TYRE BALANCING .	NOT NECESSARY	120.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	NOT NECESSARY	120.00	-
	TO WASH AND VACUUM .	NOT NECESSARY	60.00	-
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE).	NOT NECESSARY	120.00	-
			2,381.00	730.00
	GRAND TOTAL		5,340.80	879.40
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			850.00

Report Ref No. CC3/EQ18006345/Swa3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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