

Vivian Lau (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 23 May, 2018 11:13 AM
To: Vivian Lau (LKKAUTO)
Cc: Thin Thin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - DM18HO00949-JG) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Vivian

Please proceed to resolve this matter accordingly.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Friday, May 18, 2018 2:55 PM
To: Joel Goh
Cc: Thin Thin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Joel,

We refer to the above matter.

Enclosed is the TP video your perusal

Based on the circumstances of both parties and available information in hand. Base on TP video. We are in the opinion that OID was travelling in between lane and hit TP. Liability not in OID's favour.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 12 April, 2018 9:49 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Joel,

We refer to the below email and the contents were duly noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, 12 April, 2018 9:48 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Mei Kwan

Attached our insured's accident report for your attention.

As there is conflicting version of this accident, kindly obtain scene photo or video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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From: Joel Goh

Sent: Friday, April 6, 2018 4:17 PM

To: 'Mei Kwan (LKKAUTO)'

Cc: Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, April 6, 2018 10:29 AM

To: Joel Goh

Cc: Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4303P at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)