

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 12 April, 2018 9:49 AM  
**To:** Joel Goh  
**Cc:** Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Joel,

We refer to the below email and the contents were duly noted.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh [mailto:[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)]  
**Sent:** Thursday, 12 April, 2018 9:48 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Mei Kwan

Attached our insured's accident report for your attention.

As there is conflicting version of this accident, kindly obtain scene photo or video footage before any settlement.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

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**From:** Joel Goh  
**Sent:** Friday, April 6, 2018 4:17 PM  
**To:** 'Mei Kwan (LKKAUTO)'  
**Cc:** Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, April 6, 2018 10:29 AM  
**To:** Joel Goh  
**Cc:** Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving GBE1386E (OI : EQI - TBA) AND SHC4303P (TP : LKK REF - CC3/EQI18006345/Swa3) on 30.03.2018

***WITHOUT PREJUDICE***

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4303P at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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