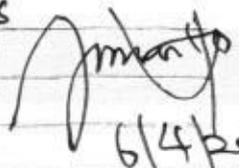


REF: CS3/FCI702443/Mlvb<sup>21</sup> Paper Survey  
 ASSIGNMENT (Office)  
 CWS MA  
 Lutene Jaw FCI  
 26/03/2018

Estimated Cost: \_\_\_\_\_ Bill #: \_\_\_\_\_  
 OD (IP) WSI/TP RES / OD RES / EVA / INV / MV/CS  
 To Inspect Vehicle No: SFP 1819T 12022 Insured: SHA 647J  
 at Workshop: Choon Hock Autocare Tel: 64530778  
 BIK 176 Sin Ming Drive #05-03  
 Policy No: \_\_\_\_\_ Claim No: D17611497MFSH  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 Make of Veh: \_\_\_\_\_ D.O.A. 10/12/2017  
 (Client's Record)

CA / REV / REP. / REV 24 HRS 'wip'  
 Date/Time: 12:17pm @ 2018/17 Person Contacted: Caleb  
 H.O.D. Endorsement: \_\_\_\_\_  
 Vehicle:  IN  OUT

Date/Time	Action/Instructions (X) Estimate
	SFP 1819T - X
	SHA 0647J-03 / AIG 17007124 / H2ub3q2 D.O.A: 08/04/2017
9/4/18	Submit LS \$ 4300 (Reel 400, 970), 4 days
Note:	mv: \$53k (EST) LTA: \$45,795 NV: \$705

  
 6/4/2018

RECEIVED 09 APR 2018

URGENT

Summary

REF:

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Choon Hock

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$48k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SFP 1819T Yr Regn: NEW 2004

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA RAY 4 cc 1798

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 143933 T/Radio: Insured / Std / NI / NA

Eng.No: \_\_\_\_\_

C/No: JTEHH20V50030004

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/70R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

B.S.

Front R/Bal. 7 mm Rear R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 10/12/07 D.O.I. 20/12/07

Survey held at Choon Hock 4pm

Des. of Damages: Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

**URGENT**

Date/Time File Pass to?  : Preli. Report

1) 21.12.2018  : Final Report

Date/Time File Return to?

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation

Add Fee:  : Site Insp (\$)

: Interview (\$)

: Tech. Invs (\$)

: Weekend (\$)

) \$ + RS \$

) Photos

) Others

Report Format: PRG

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS3/FCI17024143/M1vb-1

36 ROBINSON ROAD  
#16-01 CITY HOUSESINGAPORE 068877

Date : 05-04-2018



Code : FCI2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 647J	Veh. Inspected	SFP 1819T
Policy No.		Coverage (\$)	0.00
Claim No.	D17011497MFSH	Excess (\$)	0.00
Assign From	CWS (LURENE JAW)	Assign Date	26/03/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	10/12/2017	Inspection Date	05/04/2018
Survey held at	CHOON HOCK AUTOCARE PTE LTD BLK 176 SIN MING DRIVE #05-03 SIN MING AUTOCARE SINGAPORE 575721		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## Catherine Chong (LKK Auto)

---

**From:** Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>  
**Sent:** Monday, 26 March, 2018 5:31 PM  
**To:** admin-d@lkkauto.com  
**Cc:** LureneJaw@msfirstcapital.com.sg; assignments@lkkauto.com;  
cwsmotorclaims@msfirstcapital.com.sg  
**Subject:** Re:RE: Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Catherine,

Please find below link to download document  
[TP SURVEY REPORT.pdf](#)

Please look into attached TP survey report & Kindly Comment on it for our proceeding.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Thursday, March 22, 2018 1:25 PM  
**To:** 'Claim Workflow System'  
**Cc:** LureneJaw@msfirstcapital.com.sg; assignments@lkkauto.com  
**Subject:** RE: Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Sir / Madam,

The valuation of SFP 1819T are as below:

Market Value : \$53,000/-

LTA : \$45,795/-

Nett value : \$ 7,205/-

The vehicle is economical to repair.

Sorry for the inconvenience caused.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, 22 March, 2018 2:25 PM  
**To:** [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [LureneJaw@msfirstcapital.com.sg](mailto:LureneJaw@msfirstcapital.com.sg); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)  
**Subject:** RE: Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Bryan Ang,

Thank You, we have received survey report but Kindly comment on Economic repair value & confirm whether TP vehicle is economical to repair or not as it is 14 Years old.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, March 22, 2018 10:17 AM  
**To:** [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [LureneJaw@msfirstcapital.com.sg](mailto:LureneJaw@msfirstcapital.com.sg); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)  
**Subject:** RE: Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Bryan Ang,

Kindly refer to our emails. Your staff & surveyor for this case are taking this issue very lightly with out any urgency at all. We need your intervention on below points.

- Economic repair value

- Market Value
- Economical to repair or not (14 Years Old)

Please be noted that if Writ of summons( WOS) is issued & served onto insured, you will have to bear the additional costs & explain to our new Management for non co-operation.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Wednesday, March 21, 2018 3:09 PM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM); [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**Subject:** RE: Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Nivitha,

Even after so many reminders still we doesn't receive any report & reason for delay,Please let us have the reason without any further delay.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Wednesday, March 21, 2018 12:28 PM

**To:** 'Claim Workflow System'; [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM); [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG)

**Subject:** RE: Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Sir/Mdm,

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Wednesday, 21 March 2018 1:10 PM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)  
**Subject:** RE: Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Nivitha,

Kindly refer to our yesterday email,as of now we doesn't received any report so let us have the reason for delay.

Upload survey report with surveyor suggestion on

- Economic repair value
- Market Value
- Economical to repair or not (14 Years Old)

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Wednesday, March 21, 2018 9:53 AM  
**To:** 'Claim Workflow System'; [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG)  
**Subject:** RE: Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Sir / Madam,

Thank you for your email.

We will submit report to you shortly.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Wednesday, 21 March 2018 12:14 PM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)  
**Subject:** Reminder for Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Sir,

We noted that still there is no response from your end,let us have the reason for delay

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, March 20, 2018 12:47 PM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**Subject:** Request of Survey report-our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Sir,

Kindly acknowledge.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, March 20, 2018 8:39 AM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**Subject:** Request of Survey report-your ref no: LWP/CHA/3844/17/SM/ our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Catherine,

Please let us have the survey report by today as we received notice for WRIT & also comment on whether TP's vehicle is economical to repair as it is 14 Years old & let us have the Market Value & ERV at the time of accident.However,if failed to submit you have to explain the reason for delay & liable for extra costs if WRIT is issued or served on our insured.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, March 13, 2018 12:18 PM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**Subject:** Request of Survey report-your ref no: LWP/CHA/3844/17/SM/ our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Sir,

Please let us have survey report for this case soonest.

Kindly Confirm whether the vehicle is economical to repair as it is 14 Years old & let us have the Market Value & ERV at the time of accident.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Monday, February 26, 2018 11:30 AM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**Subject:** Request of Survey report-your ref no: LWP/CHA/3844/17/SM/ our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Sir,

Please let us have survey report for this case soonest.

Kindly Confirm whether the vehicle is economical to repair as it is 14 Years old & let us have the Market Value at the time of accident.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Monday, February 12, 2018 9:40 AM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG); [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**Subject:** Request of Survey report-your ref no: LWP/CHA/3844/17/SM/ our Ref: D17011497MFSH;accident involving SHA0647J and SFP1819T on 10-12-2017

Dear Sir,

Please let us have survey report for this case soonest.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, January 25, 2018 10:31 AM

**To:** 'Claim Workflow System'; [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG)

**Subject:** RE: REQUEST OF SURVEY REPORT-OUR REF:D17011497MFSH;ACCIDENT INVOLVING SHA0647J AND SFP1819T ON 10-12-2017

Dear Sir / Madam,

Thank you for your email.

We will submit report to you shortly.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Thursday, 25 January, 2018 12:43 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG);

[LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG)

**Subject:** REQUEST OF SURVEY REPORT-OUR REF:D17011497MFSH;ACCIDENT INVOLVING SHA0647J AND SFP1819T ON 10-12-2017

Dear Sir,

We received LOD from workshop/solicitor.

Please let us have the **Survey Report including Vehicle Inspection Photos & Survey Fees Invoice** asap.

Kindly upload the survey report through CWS from document management screen by selecting option Survey report.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	1202Z

### Vehicle Details

Vehicle No.	SFP1819T
Vehicle to be Exported	Yes
Intended De-registration Date	15 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	RAV 4 5DR A
Primary Colour	Silver
Manufacturing Year	2004
Engine No.	1AZ1550033
Chassis No.	JTEHH20V500300034
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$26,725.00
Original Registration Date	05 Nov 2004
First Registration Date	05 Nov 2004
Transfer Count	0
Actual ARF Paid	\$29,398.00

### Intended PARF Rebate Details

PARF Eligibility	Forfeited
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

### Intended COE Rebate Details

COE Expiry Date	30 Sep 2024
COE Category	E - Open Category
COE Period(Years)	10
PQP Paid	\$67,429.00
COE Rebate Amount	\$45,795.00
<b>Total Rebate Amount</b>	<b>\$45,795.00</b>

The information contained herein is correct as at 15 Dec 2017

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1202Z
Vehicle Details	
Vehicle No.:	SFP1819T
Vehicle to be Exported:	No
Intended De-registration Date:	06 Apr 2018
Vehicle Make:	TOYOTA
Vehicle Model:	RAV 4 5DR A
Primary Colour:	Silver
Manufacturing Year:	2004
Engine No.:	1AZ1550033
Chassis No.:	JTEHH20V500300034
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$26,725.00
Original Registration Date:	05 Nov 2004
First Registration Date:	05 Nov 2004
Transfer Count:	0
Actual ARF Paid:	\$29,398.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Sep 2024
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$67,429.00
COE Rebate Amount:	\$43,716.00
<b>Total Rebate Amount:</b>	<b>\$43,716.00</b>

The information contained herein is correct as at 06 Apr 2018

OK



**AUTOMOBILE  
INSPECTION REPORT**

**NO. 7/12/TP020/I**

To: **YEOH WEI LIAT ERIC**  
**118 LORONG H TELOK KURAU #01-04 S'PORE 426146**

General Condition: **Peer/Fair/Good/Excellent**

Reg. No.	SFP 1819 T	Make/Model	TOYOTA RAV4 AUTO	Year	2004
Engine No.	1AZ1550033	Chassis No.	JTEHH20V500300034	Colour	Metallic Silver
Condition of Tyres				Speedometer Reading - Km	
Front N/S	B/STONE 215/70R16	worn	20 %	Front O/S	B/STONE 215/70R16 worn 20 %
Rear N/S	B/STONE 215/70R16	worn	10 %	Rear O/S	B/STONE 215/70R16 worn 10 %

As Requested By **YOURSELF** On **19-Dec-17** The Above Vehicle

Was Inspected At ( **19-Dec-17** ) **CHOON HOCK AUTOCARE PTE LTD BLK 176 SIN MING DRIVE #05-03 S'PORE 575721**

And The Undermentioned Damage Was Noted:-

Rear door dented and bent, inner frame bent, lower garnish grazed, dented, bent and deformed, spare wheel assy. shifted, outer cover grazed, sliced and torn, no. plate dented, bent and snapped, n/s bumper fascia dented, bent and deformed, lower panel bent, n/s rear lamp shifted, lamp panel and n/s body 1/4 panel bent, interior floorboard bent.

Photographs:-	156 Copies	were taken at time of inspection and are attached.
The Repairers estimate was for a total amount of	\$	8,021.56
After adjustment the estimate was revised and agreed at	\$	5,901.17

**SPECIAL REMARKS**

The Repairers were **NOT AUTHORISED** to proceed with the repairs.

**Survey was carried out without prejudice.**

The above were due to impact to the rear portion of the vehicle.

Alternatively, we recommend that repairs be carried out on a Lump Sum basis instead, @\$4,700/- Nett.

**MICHAEL EE** Dip. A. Eng. AMIRTE. AMSAE. AMSOE. AMIMI. MSAAA.

Date **26-Dec-17**



**APPENDIX 'A'**  
**TO REPORT NO: 7/12/TP020/I**  
**REGN. NO: SFP 1819 T**

Nature of Work and Materials	Repairers Estimate \$	Remarks	Amount Revised \$
1 pce rear door	1,156.90	dented & bent	✓ 1,156.90
1 pce rear door lower garnish	595.70	bent, torn, fasteners snapped	✓ 595.70
1 pce rear door inner trimcover	433.75	fasteners snapped	✓ 433.75
1 pce rear door emblem	50.50	necessary	✓ 50.50
1 pce rear door "RAV" plate	51.50	necessary	✓ 51.50
1 pce rear door "4WD" plate	53.58	necessary	✓ 53.58
1 pce rear door rubber	264.80	twisted, kinked, deformed	✓ 264.80
1 pce n/s rear lamp assy.	254.90	housing broken	✗ 254.90 <i>N/N</i>
1 pce n/s rear bumper fascia	304.42	dented, bent, deformed	✓ 304.42
1 pce n/s rear bumper reflector	47.60	fastener snapped	✓ 47.60
2 pcs rear no. plate lamps	141.80	fasteners snapped	✓ 141.80
1 pce spare wheel outer cover	653.30	grazed, sliced, bent, torn	✓ 653.30
1 pce spare wheel base cover	293.03	torn	✓ 293.03
1 pce spare wheel holder bracket	210.28	bent	✓ 210.28
1 pce rear panel air vent grille	89.50	bent & snapped	✓ 89.50
			4,601.56
		less 25%	1,150.39
	4,601.56		3,451.17
<b>S.NETT</b>			
1 set rear door lower garnish clips	28.00	necessary	✓ 28.00
1 set rear door inner trimcover clips	42.00	necessary	✓ 42.00
1 pce rear door glass primer	60.00	necessary	✓ 60.00 <i>40</i>
1 pce rear door glass sealant	50.00	necessary	✓ 50.00 <i>40</i>
1 set reverse sensors	220.00	distorted, s/circuited	✓ 220.00
1 pce rear no. plate with casing	50.00	dented, bent, snapped	✓ 50.00 <i>40</i>
Transfer rear door glass assy. to new door assy. and refit.	180.00		120.00 ✓
Remove rear door fittings, check, renew damaged fittings, transfer all fittings to new rear door assy. and refit.	150.00		<del>80.00</del> <i>60</i>
Remove necessary interior upholsterys and fittings to enable necessary repairs, check and refit same.	180.00		<del>100.00</del> <i>80</i>
Remove lamps, necessary wirings and electrical fittings to enable necessary repairs, check, replace damaged parts, refit same, test electrical-circuit.	60.00		30.00 ✓
	c/f 5,621.56		4,231.17
<b>Total Amount Revised</b>		\$	
<b>Lump Sum Repairs Amount</b>		\$	
It is estimated that the repairs will take		days to complete.	



**APPENDIX 'A'**  
**TO REPORT NO: 7/12/TP020/I**  
**REGN. NO: SFP 1819 T**

Nature of Work and Materials	Repairers Estimate \$	Remarks	Amount Revised \$
b/f	5,621.56		4,231.17
Remove reverse sensors, check, renew if required, transfer same to new bumpers assy., refit and test system.	100.00		50.00 ✓
Remove damaged parts, jack out, straighten up damaged body panels, repair body parts and fittings, whichever possible and necessary, replace necessary damaged parts, refit and align whichever parts necessary (incl. alignment of body structure).	900.00		<del>600.00</del> 500
Paint replacement parts and repaint damaged sections in and outside.	1,200.00		<del>900.00</del> 800
Rustproof replacement parts and touch-up damaged sections.	200.00		<del>120.00</del> 40
<b>TOTAL</b>	<b>8,021.56</b>		<b>5,901.17</b>
			<i>4 w days</i>
<b>Total Amount Revised</b>	<b>\$</b>	<b>5,901.17</b>	
<b>Lump Sum Repairs Amount</b>	<b>\$</b>	<b>4,700.00</b>	
<b>It is estimated that the repairs will take</b>	<b>FOUR</b>	<b>days to complete.</b>	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS3/FCI17024143/M1vbs2-1	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 09-04-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 647J	Veh. Inspected	SFP 1819T
Policy No.		Coverage (\$)	0.00
Claim No.	D17011497MFSH	Excess (\$)	0.00
Assign From	LURENE JAW	Assign Date	26/03/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA RAV 4	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2004
Chassis No.	JTEHH20V500300034	Colour	SILVER
Odometer	143933	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/70R16	BRIDGESTONE	7 mm
L/H Front Tyre	215/70R16	BRIDGESTONE	7 mm
R/H Rear Tyre	215/70R16	BRIDGESTONE	7 mm
L/H Rear Tyre	215/70R16	BRIDGESTONE	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	10/12/2017	Inspection Date	20/12/2017
Survey held at	CHOON HOCK AUTOCARE PTE LTD BLK 176 SIN MING DRIVE #05-03 SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>	



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFP 1819T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR DOOR	DENTED / BENT	1,156.90	1,156.90
1	REAR DOOR LOWER GARNISH	BENT / TORN / FASTENER SNAPPED	595.70	595.70
1	REAR DOOR INNER TRIMCOVER	FASTENER SNAPPED	433.75	433.75
1	REAR DOOR EMBLEM	NECESSARY	50.50	50.50
1	REAR DOOR "RAV" PLATE	NECESSARY	51.50	51.50
1	REAR DOOR "4WD" PLATE	NECESSARY	53.58	53.58
1	REAR DOOR RUBBER	TWISTED / KNIKED / DEFORMED	264.80	264.80
1	N/S REAR LAMP ASSY	NOT NECESSARY	254.90	-
1	N/S REAR BUMPER FASCIA	DENTED / BENT / DEFORMED	304.42	304.42
1	N/S REAR BUMPER REFLECTOR	FASTENER SNAPPED	47.60	47.60
2	REAR NO. PLATE LAMPS	FATENER SNAPPED	141.80	141.80
1	SPARE WHEEL OUTER COVER	GRAZED / SLICED / BENT / TORN	653.30	653.30
1	SPARE WHEEL BASE COVER	TORN	293.03	293.03
1	SPARE WHEEL HOLDER BRACKET	BENT	210.28	210.28
1	REAR PANEL AIR VENT GRILLE	BENT / SNAPPED	89.50	89.50
	LESS 25% DISCOUNT		-	-1,086.66
			<b>4,601.56</b>	<b>3,260.00</b>
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR DOOR LOWER GARNISH CLIPS (SN)	NECESSARY	28.00	28.00
1	SET REAR DOOR INNER TRIMCOVER CLIPS (SN)	NECESSARY	42.00	42.00
1	REAR DOOR GLASS PRIMER (SN)	NECESSARY	60.00	40.00
1	REAR DOOR GLASS SEALANT (SN)	NECESSARY	50.00	40.00
1	SET REVERSE SENSORS (SN)	DISTORTED / S/CIRCUITED	220.00	220.00

Report Ref No. CS3/FCI17024143/M1vbs2-1



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR NO. PLATE WITH CASING (SN)	DENTED / BENT / SNAPPED	50.00	40.00
			450.00	410.00
	<b>LABOUR</b>			
	TRANSFER REAR DOOR GLASS ASSY TO NEW DOOR ASSY AND REFIT.		180.00	120.00
	REMOVE REAR DOOR FITTINGS, CHECK, RENEW DAMAGED FITTINGS, TRANSFER ALL FITTINGS TO NEW REAR DOOR ASSY AND REFIT.		150.00	60.00
	REMOVE NECESSARY INTERIOR UPHOLSTERY AND FITTINGS TO ENABLE NECESSARY REPAIRS, CHECK AND REFIT SAME.		180.00	80.00
	REMOVE LAMPS, NECESSARY WIRINGS AND ELECTRICAL FITTINGS TO ENABLE NECESSARY REPAIRS, CHECK, REPLACE DAMAGED PARTS, REFIT SAME, TEST ELECTRICAL-CIRCUIT.		60.00	30.00
	REMOVE REVERSE SENSORS, CHECK, RENEW IF REQUIRED, TRANSFER SAME TO NEW BUMPERS ASSY, REFIT AND TEST SYSTEM.		100.00	50.00
	REMOVE DAMAGED PARTS, JACK OUT, STRAIGHTEN UP DAMAGED BODY PANELS, REPAIR BODY PARTS AND FITTINGS, WHICHEVER POSSIBLE AND NECESSARY, REPLACE NECESSARY DAMAGED PARTS, REFIT AND REALIGN WHICHEVER PARTS NECESSARY (INCL. ALIGNMENT OF BODY STRUCTURE).		900.00	500.00
	PAINT REPLACEMENT PARTS AND REPAINT DAMAGED SECTIONS IN AND OUTSIDE.		1,200.00	800.00
	RUSTPROOF REPLACEMENT PARTS AND TOUCH-UP DAMAGED SECTIONS.		200.00	40.00
			2,970.00	1,680.00
	<b>GRAND TOTAL</b>		<b>8,021.56</b>	<b>5,350.00</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>4,300.00</b>

Report Ref No. CS3/FCI17024143/M1vbs2-1

MARKET VALUE: \$53,000.00 (EST)

LTA: \$45,795.00

NETT VALUE: \$7,205.00

MA CHIN FOOK

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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