

Surveyor: Justin XGA

DOI: 51418

Date / Time: 4-4-18

Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No. : GB6 5705 G
 Name of Insured : Vepo Ench. PLC
 Insured Tel No. : _____ HP: _____
 Excess Sec II :SS _____ D.O.A : 1-4-18
 Is driver the owner? (YES / NO) Nature of Accident : _____
 If NO, Driver Name / Age : GOVINDASAMY PALANISAMY
 Driver Tel No. : 93391605 (V/L: YES / NO)

Claim No. : DM184000842/PN
 Policy No. : DM184017-004951
 Make / Model : T. DYNA
 Place of Accident : Sembawang Plyover

GB6 5705 G → SJM 2212E → SUF 8850L

INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: 01

INSRS: _____
 WSP: AT MOTOR
 Tel: _____
 Liability: TP
 RMKS: _____

INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/ Time	STAGE	DATE / PIC
<u>1/4/18</u>	Non-Reporting ltr (1st):	
<u>1/4/18</u>	Non-Reporting ltr (2nd):	
<u>1/4/18</u>	Non-Reporting ltr (Final):	
<u>1/4/18</u>	Notification ltr (if non-pickup):	
<u>1/4/18</u>	Call OI:	<u>14/04/18</u>
<u>1/4/18</u>	After call ltr to OI:	
<u>1/4/18</u>	Documentation Check List:	Handler Typist
<u>1/4/18</u>	Notification ltr (if non-pickup)	<input type="checkbox"/>
<u>1/4/18</u>	After call ltr to OI:	<input checked="" type="checkbox"/>
<u>1/4/18</u>	Authorisation To Act:	<input checked="" type="checkbox"/>
<u>1/4/18</u>	Release Voucher:	<input type="checkbox"/>
<u>1/4/18</u>	Final Repair Bill: <u>Total Loss</u>	<input checked="" type="checkbox"/>
<u>1/4/18</u>	Car Rental Invoice:	<input type="checkbox"/>
<u>1/4/18</u>	Towing Invoice:	<input type="checkbox"/>
<u>1/4/18</u>	LTA / GIA :	<input type="checkbox"/>
<u>1/4/18</u>	Medical Bill:	<input type="checkbox"/>
<u>1/4/18</u>	PIR:	<input type="checkbox"/>
<u>1/4/18</u>	Mandate/Reject Instruction:	<input type="checkbox"/>
<u>1/4/18</u>	LOD	<input checked="" type="checkbox"/>
<u>1/4/18</u>	Payment Breakdown Form:	<input type="checkbox"/>
<u>1/4/18</u>	Post-Repair Photos:	<input type="checkbox"/>
<u>1/4/18</u>	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
<u>1/4/18</u>	<u>SJM 2212E, X; GB6 5705 G, X</u>	
<u>1/4/18</u>	<u>2 veh cc. Old last car. Called OI company at 65993978. Spoken to Mr Jeerah. Confirm 3 veh cc. OI's lorry was last car. Inform TP claim. Agreed to settle & cure new issue.</u>	
<u>1/4/18</u>	<u>pakweng@satmotors.com</u>	
<u>1/4/18</u>	<u>TP veh scrap.</u>	
<u>8/9/18</u>	<u>TP veh scrap. Penly LIA</u>	
<u>13/9/18</u>	<u>File pass to Mr. Leun to close</u>	

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S _____	(_____ days) Reduction: _____ %	Email <input type="checkbox"/> Call <input type="checkbox"/>

FINAL SETTLEMENT	Date/Time:	Confirm with:	Email:	Call:
Final Liability:	% <u>(U)</u>	(Agreed / Assessed) BOLA S/N No. <u>2A3 cc. Old last</u>		
Repair Cost:	\$S <u>3W-W</u>			
Loss of Rental (LOR):	\$S _____	(_____ days)		
Loss of Use (LOU):	\$S <u>840.W (\$60 x 14)</u>	days		
Loss of Income (LOI):	\$S _____	(\$ _____ x _____ days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	\$S _____			
Medical:	\$S _____			
Disbursement:	\$S _____	(e.g. Tow/ Independent)		
Legal Cost	\$S _____			
Total:	\$S <u>3840.W</u>	Global Sum \$S:		

FINAL PAYMENT	Date/Time:	Confirm with:	Email:	Call:
Payee 1:	\$S <u>3840.W</u>	Name 1: <u>Sat Motors</u>		
Payee 2: (Strike if N/A)	\$S _____	Name 2:		
Payee 3: (Strike if N/A)	\$S _____	Name 3:		

COPY SENT 26/7

- 1) Claim status: Normal / Reject / Private Settle
- 2) Report Format: TP
- 3) Survey fee: \$4W.W



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18006340/Gpa3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 05-04-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBG 5705G	Veh. Inspected	SJM 2212E
Policy No.	DMCPHQ17-004951	Coverage (\$)	0.00
Claim No.	DM18HO00842/FN	Excess (\$)	0.00
Assign From		Assign Date	05/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	01/04/2018	Inspection Date	05/04/2018
Survey held at	SAT MOTORS 24 DEFU LANE 12 SINGAPORE 539131		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Catherine Chong (LKK Auto)

From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Wednesday, 4 April, 2018 4:34 PM
To: assignments; Admin-D (LKKAuto)
Subject: FW: Pre-Repair Survey /Inspection - Your Ref: SATIC.013.18; Our Ref: DM18HO00842/FN; Accident on 01-04-2018 involving GBG5705G & SJM2212E
Attachments: SJM2212E_01042018.pdf; 04042018131901-0001.pdf; GBG5705G 01.04.2018.PDF

Dear Sirs,

Please arrange PRS according to the workshop's request below.

Regards,
Francis Ng
Executive | Claims

04042018 @ 5:45pm
Wayne 9859 9677
05042018 Total loss
check liability
GR



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: PAKWENG [mailto:pakweng@satmotors.com]
Sent: Wednesday, April 4, 2018 4:11 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: sean@satmotors.com; 'jonathan lim' <jonathan@satmotors.com>
Subject: RE: Pre-Repair Survey /Inspection - Your Ref: SATIC.013.18; Our Ref: DM18HO00842/FN; Accident on 01-04-2018 involving GBG5705G & SJM2212E

Dear Mr. Francis,

Nice talking to you.
We propose to use LKK AUTO CONSULTANTS PTE LTD.

Thank you.

Best Regards,
Wayne Chiew
Email: pakweng@satmotors.com
Website: www.satmotors.com



24 Defu Lane 12 S(539131)
 TEL: +65 6748 1141
 FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

**From:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Sent:** Wednesday, 4 April 2018 3:54 PM  
**To:** PAKWENG <pakweng@satmotors.com>  
**Cc:** sean@satmotors.com; 'jonathan lim' <jonathan@satmotors.com>  
**Subject:** Pre-Repair Survey /Inspection - Your Ref: SATIC.013.18; Our Ref: DM18HO00842/FN; Accident on 01-04-2018 involving GBG5705G & SJM2212E

To: SAT MOTORS

Dear Wayne,

**Without Prejudice**

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

|                                                                                                                                                                                                                |                                                                                                                                                           |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>1) AJAX Inspection Services Pte Ltd</b><br/>           Tel: 6255 0808<br/>           Fax: 6849 9155</p>                                                                                                  | <p><b>2) Automobile Inspection Services Pte Ltd</b><br/>           Tel: 6286 0155<br/>           Fax: 6284 1539<br/>           Contact Person: Sophia</p> |
| <p><b>3) LBS Automotive Appraisal Pte Ltd</b><br/> <b>L.B.S. Auto Consultants Pte Ltd</b><br/>           Tel: 6281 6690 / 62832866<br/>           Fax: 6281 8748<br/>           Contact Person: Amy/ Grace</p> | <p><b>4) Priority Services</b><br/>           Tel: 62934822<br/>           Fax: 62963283<br/>           Contact Person: Hui Lian</p>                      |
| <p><b>5) RT Appraisal Pte Ltd</b><br/>           Tel: 67486076</p>                                                                                                                                             | <p><b>6) LKK Auto Consultants Pte Ltd</b><br/>           Tel: 6256-3561</p>                                                                               |

|                                                                                                             |                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Fax: 67480361<br>Contact Person: Ricky Teng                                                                 | Fax: 6741-4108                                                                                                       |
| <b>7) Kelvin Automotive Appraising Services</b><br>Tel: 81825263<br>Fax: 67461148<br>Contact Person: Kelvin | <b>8) Automotive Appraiser &amp; Surveying Services</b><br>Tel: 96623655<br>Fax: 67655662<br>Contact Person: Mr Chee |
| <b>9) JP Knights Pte Ltd</b><br>Tel: 63450068<br>Fax: 63445328<br>Contact Person: Edna Lee                  |                                                                                                                      |

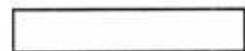
If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Francis Ng**  
 Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
 www.eqinsurance.com.sg



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

**From:** PAKWENG [mailto:pakweng@satmotors.com]  
**Sent:** Wednesday, April 4, 2018 1:23 PM  
**To:** Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>  
**Cc:** sean@satmotors.com; 'Jonathan lim' <jonathan@satmotors.com>  
**Subject:** 04/04/2018: Request for PRI for SJM2212E // GBG5705G

Good Afternoon, Ms. Bazlin

Your ref: GBG5705G  
 Our ref: SATIC.013.18  
 Our Vehicle: SJM2212E  
 DOA: 01/04/2018

We reference to above mentioned case, we would like to arrange for PRI.  
Enclosed herewith GIA reports and PRi Letter.  
Below is our workshop location:

**Workshop Address:**

SAT MOTORS  
24, DEFU LANE 12  
SINGAPORE 539131  
Contact: Mr. Wayne @ 9859 9677 / 6748 1141

Thank you.

Best Regards,  
Wayne Chiew  
Email: [pakweng@satmotors.com](mailto:pakweng@satmotors.com)  
Website: [www.satmotors.com](http://www.satmotors.com)



24 Defu Lane 12 S(539131)  
TEL: +65 6748 1141  
FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

Total Control Panel

[Login](#)

To: bazlin.ahmad@eqinsurance.com.sg [Remove this sender from my allow list](#)
From: pakweng@satmotors.com

You received this message because the sender is on your allow list.

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 11 April, 2018 8:58 PM
To: 'Francis Ng'
Cc: Admin A; Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Joy Irene (LKKAuto); 'Janet Tan'
Subject: RE: Pre-Repair Survey /Inspection - Your Ref: SATIC.013.18; Our Ref: DM18HO00842/FN; Accident on 01-04-2018 involving GBG5705G & SJM2212E
Attachments: ENQUIRE PARF - COE REBATE.pdf
Categories: HMK

WITHOUT PREJUDICE

Your ref: DM18HO00842/FN
LKK ref: CC4/EQI18006340/Gpa3

Dear Francis,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SJM 2212E

Date of survey: 05.04.2018

Our surveyor had informed TP repairer on the limited repair cost.

Market Value : \$13,000.00
LTA rebate : \$8,871.00
Nett value : \$4,129.00

We have not authorized repairs.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 4 April, 2018 5:48 PM
To: 'Francis Ng' <francis.ng@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Pre-Repair Survey /Inspection - Your Ref: SATIC.013.18; Our Ref: DM18HO00842/FN; Accident on 01-04-2018 involving GBG5705G & SJM2212E

Website: www.satmotors.com



24 Defu Lane 12 S(539131)
TEL: +65 6748 1141
FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

-----YOUR CAR SPECIALIST-----

From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Wednesday, 4 April 2018 3:54 PM
To: PAKWENG <pakweng@satmotors.com>
Cc: sean@satmotors.com; 'jonathan lim' <jonathan@satmotors.com>
Subject: Pre-Repair Survey /Inspection - Your Ref: SATIC.013.18; Our Ref: DM18HO00842/FN; Accident on 01-04-2018 involving GBG5705G & SJM2212E

To: SAT MOTORS

Dear Wayne,

Without Prejudice

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|---|--|
| 1) AJAX Inspection Services Pte Ltd
Tel: 6255 0808
Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd
Tel: 6286 0155
Fax: 6284 1539
Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd
L.B.S. Auto Consultants Pte Ltd
Tel: 6281 6690 / 62832866
Fax: 6281 8748
Contact Person: Amy/ Grace | 4) Priority Services
Tel: 62934822
Fax: 62963283
Contact Person: Hui Lian |

DOA: 01/04/2018

We reference to above mentioned case, we would like to arrange for PRI.
Enclosed herewith GIA reports and PRI Letter.
Below is our workshop location:

Workshop Address:

SAT MOTORS
24, DEFU LANE 12
SINGAPORE 539131
Contact: Mr. Wayne @ 9859 9677 / 6748 1141

Thank you.

Best Regards,
Wayne Chiew
Email: pakweng@satmotors.com
Website: www.satmotors.com



24 Defu Lane 12 S(539131)
TEL: +65 6748 1141
FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

---

Total Control Panel

[Login](#)

To: [hazlin.ahmad@eqinsurance.com.sg](mailto:hazlin.ahmad@eqinsurance.com.sg) [Remove this sender from my allow list](#)  
From: [pakweng@satmotors.com](mailto:pakweng@satmotors.com)

*You received this message because the sender is on your allow list.*

## Hsiao Tong (LKKAuto)

---

**From:** PAKWENG <pakweng@satmotors.com>  
**Sent:** Thursday, 19 July 2018 4:29 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** 'Sean'; jonathan@satmotors.com  
**Subject:** RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018  
\*Our Ref: CC4/EQI18006340/Gpa3

**Attachments:** SLZ3434H+.pdf; 41301966-b813-4e72-aece-4371ef99658f.jpg; dbd83191-0cb6-42bc-b259-5a564be64628.jpg; 892a6d10-880b-46ea-a166-3368550923f6.jpg; ITNET-00000-180428-001000.pdf

Dear Hsiao Tong,

As spoken, please find enclosed attachment.

Understand from my previously colleague he mention Guo Qiang told him the figure is about \$5000 plus a few months ago.

Kindly advise us the COR and LOU figure again.

Thanks

Best Regards,

Jessie Ong

Hp : 9859 9677

Email: [pakweng@satmotors.com](mailto:pakweng@satmotors.com)

Website: [www.satmotors.com](http://www.satmotors.com)



24 Defu Lane 12 S(539131)

TEL: +65 6748 1141

FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 19 July 2018 3:29 PM

To: pakweng@satmotors.com

Subject: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 *Our Ref: CC4/EQI18006340/Gpa3

Your Ref: **SJM 2212E**

Without Prejudice

Our Ref: CC4/EQI18006340/Gpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018

We refer to the above matter.

Attached is a copy of LOD and Authorisation to Act for your reference.

Kindly let us have a copy of deregistered letter from your client for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 July 2018 5:28 PM
To: 'PAKWENG'
Cc: 'Sean'; jonathan@satmotors.com
Subject: RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018
*Our Ref: CC4/EQ118006340/Gpa3

Without Prejudice

Hi Jessie,

We refer to the above matter.

We propose settlement as follows: -

| | |
|----------------------------------|---------------------|
| 1. Total Loss | \$ 3,000.00 |
| 2. Loss of Use (7days x \$60.00) | \$ 420.00 |
| 3. LTA/GIA Search Fee | Pls provide receipt |
| Total | \$ 3,420.00 |

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAKWENG <pakweng@satmotors.com>
Sent: Wednesday, 25 July 2018 1:55 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Sean' <sean@satmotors.com>; jonathan@satmotors.com
Subject: RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 *Our Ref: CC4/EQ118006340/Gpa3

Dear Hsiao Tong,

Kindly find attached file for Authorisation to act.

Hsiao Tong (LKKAuto)

From: PAKWENG <pakweng@satmotors.com>
Sent: Tuesday, 31 July 2018 10:48 AM
To: Hsiao Tong (LKKAuto)
Cc: 'Sean'; jonathan@satmotors.com
Subject: RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018
*Our Ref: CC4/EQ118006340/Gpa3

Dear Hsiao Tong,

We refer to the email below, we would like to counter offer for the LOU. As for normal case it is at least 2 weeks. We are looking at least \$80 x 14 days = \$1120.

Kindly advise and hope to hear from you soon.

Thanks

Best Regards,
Jessie Ong
Hp : 9859 9677
Email: pakweng@satmotors.com
Website: www.satmotors.com



24 Defu Lane 12 S(539131)
TEL: +65 6748 1141
FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 30 July 2018 5:28 PM  
**To:** PAKWENG <pakweng@satmotors.com>  
**Cc:** 'Sean' <sean@satmotors.com>; jonathan@satmotors.com  
**Subject:** RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 \*Our Ref: CC4/EQ118006340/Gpa3

**Without Prejudice**

Hi Jessie,

We refer to the above matter.

We propose settlement as follows: -

|                                  |             |
|----------------------------------|-------------|
| 1. Total Loss                    | \$ 3,000.00 |
| 2. Loss of Use (7days x \$60.00) | \$ 420.00   |

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 8 August 2018 9:47 AM  
**To:** 'PAKWENG'  
**Cc:** 'Sean'; jonathan@satmotors.com  
**Subject:** RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018  
\*Our Ref: CC4/EQ118006340/Gpa3

### Without Prejudice

Hi Jessie,

We refer to the above matter.

We are prepared to improve our offer as follows: -

|                                   |                     |
|-----------------------------------|---------------------|
| 1. Total Loss                     | \$ 3,000.00         |
| 2. Loss of Use (14days x \$60.00) | \$ 840.00           |
| 3. LTA/GIA Search Fee             | Pls provide receipt |
| Total                             | <b>\$ 3,840.00</b>  |

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** PAKWENG <pakweng@satmotors.com>  
**Sent:** Tuesday, 31 July 2018 10:48 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** 'Sean' <sean@satmotors.com>; jonathan@satmotors.com  
**Subject:** RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 \*Our Ref: CC4/EQ118006340/Gpa3

Dear Hsiao Tong,

We refer to the email below, we would like to counter offer for the LOU. As for normal case it is at least 2 weeks.

## Hsiao Tong (LKKAuto)

---

**From:** PAKWENG <pakweng@satmotors.com>  
**Sent:** Thursday, 6 September 2018 6:54 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** 'Sean'; jonathan@satmotors.com  
**Subject:** RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018  
\*Our Ref: CC4/EQ118006340/Gpa3

Dear Hsiao Tong,

We are please to accept the offer kindly arrange EQ to send us a copy of DV  
To close this case.

Thanks

Best Regards,  
Jessie Ong  
Hp : 9859 9677  
Email: [pakweng@satmotors.com](mailto:pakweng@satmotors.com)  
Website: [www.satmotors.com](http://www.satmotors.com)



24 Defu Lane 12 S(539131)  
TEL: +65 6748 1141  
FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 8 August 2018 9:47 AM
To: PAKWENG <pakweng@satmotors.com>
Cc: 'Sean' <sean@satmotors.com>; jonathan@satmotors.com
Subject: RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 *Our Ref: CC4/EQ118006340/Gpa3

Without Prejudice

Hi Jessie,

We refer to the above matter.

We are prepared to improve our offer as follows: -

| | |
|-----------------------------------|---------------------|
| 1. Total Loss | \$ 3,000.00 |
| 2. Loss of Use (14days x \$60.00) | \$ 840.00 |
| 3. LTA/GIA Search Fee | Pls provide receipt |
| Total | \$ 3,840.00 |

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAKWENG <pakweng@satmotors.com>
Sent: Tuesday, 31 July 2018 10:48 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Sean' <sean@satmotors.com>; jonathan@satmotors.com
Subject: RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 *Our Ref: CC4/EQ118006340/Gpa3

Dear Hsiao Tong,

We refer to the email below, we would like to counter offer for the LOU. As for normal case it is at least 2 weeks. We are looking at least \$80 x 14 days = \$1120.

Kindly advise and hope to hear from you soon.

Thanks

Best Regards,

Jessie Ong

Hp : 9859 9677

Email: pakweng@satmotors.com

Website: www.satmotors.com



24 Defu Lane 12 S(539131)

TEL: +65 6748 1141

FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 30 July 2018 5:28 PM  
**To:** PAKWENG <[pakweng@satmotors.com](mailto:pakweng@satmotors.com)>  
**Cc:** 'Sean' <[sean@satmotors.com](mailto:sean@satmotors.com)>; [jonathan@satmotors.com](mailto:jonathan@satmotors.com)  
**Subject:** RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 \*Our Ref: CC4/EQ118006340/Gpa3

Without Prejudice

Hi Jessie,

We refer to the above matter.

We propose settlement as follows: -

|                                  |                     |
|----------------------------------|---------------------|
| 1. Total Loss                    | \$ 3,000.00         |
| 2. Loss of Use (7days x \$60.00) | \$ 420.00           |
| 3. LTA/GIA Search Fee            | Pls provide receipt |
| Total                            | <b>\$ 3,420.00</b>  |

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** PAKWENG <[pakweng@satmotors.com](mailto:pakweng@satmotors.com)>  
**Sent:** Wednesday, 25 July 2018 1:55 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Sean' <[sean@satmotors.com](mailto:sean@satmotors.com)>; [jonathan@satmotors.com](mailto:jonathan@satmotors.com)  
**Subject:** RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 \*Our Ref: CC4/EQ118006340/Gpa3

Dear Hsiao Tong,

Kindly find attached file for Authorisation to act.

Thanks

Best Regards,  
Jessie Ong  
Hp : 9859 9677  
Email: [pakweng@satmotors.com](mailto:pakweng@satmotors.com)  
Website: [www.satmotors.com](http://www.satmotors.com)



24 Defu Lane 12 S(539131)  
TEL: +65 6748 1141  
FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

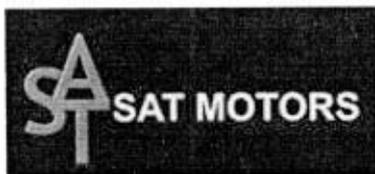
From: PAKWENG <pakweng@satmotors.com>
Sent: Thursday, 19 July 2018 4:29 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Sean' <sean@satmotors.com>; 'jonathan@satmotors.com' <jonathan@satmotors.com>
Subject: RE: ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 *Our Ref: CC4/EQI18006340/Gpa3

Dear Hsiao Tong,

As spoken, please find enclosed attachment.
Understand from my previously colleague he mention Guo Qiang told him the figure is about \$5000 plus a few months ago.
Kindly advise us the COR and LOU figure again.

Thanks

Best Regards,
Jessie Ong
Hp : 9859 9677
Email: pakweng@satmotors.com
Website: www.satmotors.com



24 Defu Lane 12 S(539131)
TEL: +65 6748 1141
FAX: +65 6749 1141

Find us on Facebook today @ [Http://www.facebook.com/SATMotors.Yourcarspecialist](http://www.facebook.com/SATMotors.Yourcarspecialist)

~~~~~YOUR CAR SPECIALIST~~~~~

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 19 July 2018 3:29 PM

**To:** [pakweng@satmotors.com](mailto:pakweng@satmotors.com)

**Subject:** ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018 \*Our Ref: CC4/EQ118006340/Gpa3

Your Ref: **SJM 2212E**

Without Prejudice

Our Ref: CC4/EQ118006340/Gpa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBG 5705G(EQ) / SJM 2212E/ OTHERS ON 01/04/2018**

We refer to the above matter.

Attached is a copy of LOD and Authorisation to Act for your reference.

Kindly let us have a copy of deregistered letter from your client for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)