

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Monday, 9 April, 2018 5:25 PM  
**To:** Yik Chan Hoe  
**Cc:** Bevan Lim (LKK Auto); Admin A; assignments; Vic (LKKAuto)  
**Subject:** RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement \*\*\* LKK REF: CC4/EQ118006334/ha3

WITHOUT PREJUDICE

Dear Mr Yik,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Yik Chan Hoe [mailto:[chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)]  
**Sent:** Thursday, 5 April, 2018 7:53 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A; assignments  
**Subject:** RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement \*\*\* LKK REF: CC4/EQ118006334/ha3

Dear Mei Kwan,

Mr Joel Goh from EQ Ins had confirmed a direct settlement on this case.

Thanks & Regards,

**Yik Chan Hoe**

Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

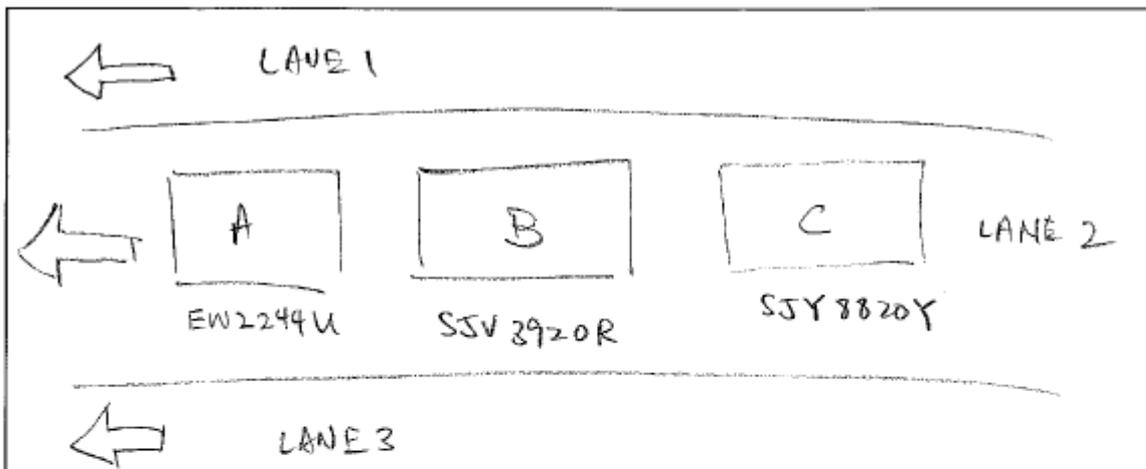
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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 5 April, 2018 7:13 PM  
**To:** Yik Chan Hoe  
**Cc:** Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A; assignments  
**Subject:** RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement  
\*\*\* LKK REF: CC4/EQI18006334/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

I'm owner vehicle B (SJV3920R) .
I have come to a stop due to heavy traffic <del>behind</del> behind EW2244U
Then SJY8820Y ramp into my car rear. And the impact
cause <del>me</del> my car to move forward and hit EW2244U rear.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

**Meanwhile, please arrange appointment for survey.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh

**Sent:** Thursday, April 5, 2018 11:37 AM

**To:** 'Yik Chan Hoe'

**Subject:** RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

**Without Prejudice**

Dear Chan Hoe

We welcome direct settlement for this matter and assign LKK to take over this matter.

Dear LKK

Kindly assist on this direct settlement.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in black ink, appearing to be 'Joel Goh', with a long horizontal stroke extending to the right.

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**From:** Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]

**Sent:** Wednesday, April 4, 2018 4:35 PM

**To:** Joel Goh

**Subject:** RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Dear Joel,

We will wait for your insured to report, please revert the liability as soon as your insured reports.

Thanks & Regards,

**Yik Chan Hoe**

Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]  
**Sent:** Wednesday, 4 April, 2018 4:00 PM  
**To:** Yik Chan Hoe  
**Subject:** RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

**Without Prejudice**

Dear Chan Hoe

Liability unclear as our insured has not reported this accident.  
Kindly advise if you wish to proceed with survey.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
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A handwritten signature in black ink, appearing to be 'Joel Goh', with a long horizontal line extending to the right.

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**From:** Janet Tan  
**Sent:** Wednesday, April 4, 2018 3:02 PM  
**To:** Joel Goh  
**Cc:** [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)  
**Subject:** FW: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R // Propose for Direct Settlement

Joel,

For your necessary action.  
Thank you.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]

**Sent:** Wednesday, April 4, 2018 2:50 PM

**To:** Tan Wei Yin <[weiyin.tan@eqinsurance.com.sg](mailto:weiyin.tan@eqinsurance.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Subject:** Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R // Propose for Direct Settlement

To: EQ Ins

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R along Adam road, Accident date: 04/04/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number EW 2244 U), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SJV 3920 R) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

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