

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 5 July, 2018 10:25 AM
To: Yik Chan Hoe
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement *** LKK REF: CC4/EQ118006334/ha3

Without Prejudice

Dear Mr Yik,

We refer further to our below email and we confirmed in receipt of your LOD and supporting documents.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we confirm acceptance of your offer of **\$4,397.75** (all in) to settle your client's claim.

Kindly forward a **copy of the Authorization to Act letter** duly signed by the owner to us for payment processing. Please note that no DV is required for this settlement.

The above amount is to be made payable to **CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Monday, 9 April, 2018 5:25 PM
To: Yik Chan Hoe

Cc: Bevan Lim (LKK Auto); Admin A; assignments; Vic (LKKAuto)

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement ***
LKK REF: CC4/EQ18006334/ha3

WITHOUT PREJUDICE

Dear Mr Yik,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]

Sent: Thursday, 5 April, 2018 7:53 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A; assignments

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement ***
LKK REF: CC4/EQ18006334/ha3

Dear Mei Kwan,

Mr Joel Goh from EQ Ins had confirmed a direct settlement on this case.

Thanks & Regards,

Yik Chan Hoe

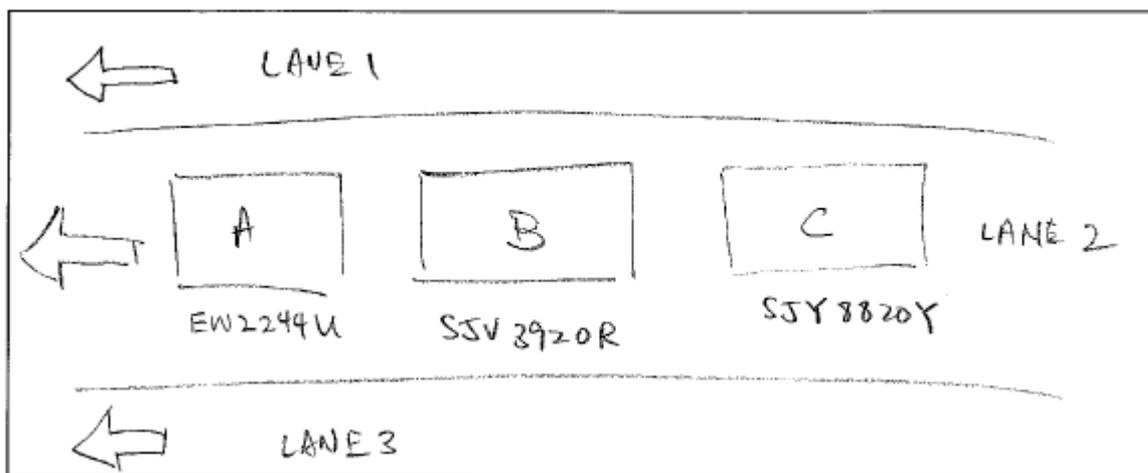
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 5 April, 2018 7:13 PM
To: Yik Chan Hoe
Cc: Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement
*** LKK REF: CC4/EQI18006334/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I'm owner vehicle B (SJV3920R).
I have come to a stop due to heavy traffic behind EW2244U
Then SJY8820Y ramp into my car rear. And the impact
cause my car to move forward and hit EW2244U rear.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: Joel Goh
Sent: Thursday, April 5, 2018 11:37 AM
To: 'Yik Chan Hoe'
Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Without Prejudice

Dear Chan Hoe

We welcome direct settlement for this matter and assign LKK to take over this matter.

Dear LKK

Kindly assist on this direct settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]
Sent: Wednesday, April 4, 2018 4:35 PM
To: Joel Goh
Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Dear Joel,

We will wait for your insured to report, please revert the liability as soon as your insured reports.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Wednesday, 4 April, 2018 4:00 PM

To: Yik Chan Hoe

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Without Prejudice

Dear Chan Hoe

Liability unclear as our insured has not reported this accident.
Kindly advise if you wish to proceed with survey.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Janet Tan

Sent: Wednesday, April 4, 2018 3:02 PM

To: Joel Goh

Cc: chanhoe.yik@cyclecarriage.com.sg

Subject: FW: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R // Propose for Direct Settlement

Joel,

For your necessary action.
Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]
Sent: Wednesday, April 4, 2018 2:50 PM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R // Propose for Direct Settlement

To: EQ Ins
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R along Adam road, Accident date:
04/04/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number EW 2244 U), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SJV 3920 R) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

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