

INS. CASE OWNER: CC 4 / EQ1180 06334, Ti ha390 LKK IDAC:

Surveyor: THAYIKH DOI: ASSIGNMENT 20/04/18 Date / Time: 5/4/2018 Registered in Merimen:

Pre-assign / CCU / FTE
 Insured Vehicle No.: SJV 3920R Claim No.:
 Name of Insured: YEO REN HUI Policy No.: DM PPH 15-000408
 Insured Tel No.: HP: 91733774 Make / Model: Subaru Impreza
 Excess Sec II :SS D.O.A.: 4/4/18 Place of Accident: Farren Rd > Aye
 Is driver the owner? (YES / NO) Nature of Accident:
 If NO, Driver Name / Age: OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final? Yes / No



EW 244 U → → → → →
 INSRs: WSP: Tel: Liability: RMKS:
 INSRs: WSP: Tel: Liability: RMKS:
 INSRs: WSP: Tel: Liability: RMKS:
 INSRs: WSP: Tel: Liability: RMKS:

Date / Time	STAGE	DATE / PIC
6/4/18	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
09/04/18	Notification Itr (if non-pickup)	
	Call OI	10/04/18 - DIC
	After call Itr to OI	
10/04/18 @ 1:52 PM	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher: NO BY	<input type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others	<input type="checkbox"/>

RECEIVED 28 JUL 2018

PRELIMINARY ADVICE	Date/Time: 07/06/18	Sent By: b3	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: PIP	SS 3,708.18 (3 days) Reduction: 22%		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 08/04/18	Confirm with: W/L YIK	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability: % 100 (Agreed / Assessed)	BOLA S/N No: 28		If NO or B 28, Ass. Lia: 0%
Repair Cost: (w/loss) SS 3,967.75			(30 VEH. C.C.; OI 2ND)
Loss of Rental (LOR) (w/loss) SS 428.00 (4 days) X 100.00			
Loss of Use (LOU): SS - (5 x days)			
Loss of Income (LOI): SS - (5 x days)			
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search SS 2.00			
Medical: SS -			1) Claim status: Normal/Reject/Private Settle
Disbursement: SS - (e.g. Tow/Independent)			2) Report Format:
Legal Cost: SS -			3) Survey fee: \$400.00
Total: SS 4,397.75	Global Sum SS: -		
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1: SS 4,397.75	Name 1: CICUS & CARWAGE INDUSTRIES PTE LTD		
Payee 2 (Strike if N.A.): SS -	Name 2: -		
Payee 3 (Strike if N.A.): SS -	Name 3: -		

COPY SENT 26/7/18

Signature: *Tanfani*

REF: EQ2

6334 (71ha3 - G)

ASSIGNMENT

From: _____ Date: 30/04/2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: EW 22444

at Workshop m/s: Cycle & Carriage

of: 188 Pardon Loop

Insured: _____

Policy No. _____

Claims No. _____

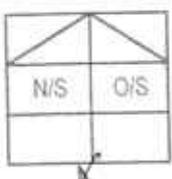
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: Yik

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: EW22444 Yr Regn: 2016 / March

Type: M/Cot / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Mercedes Benz CLADO c.c 1595

Colour: white A/C: Insured / Std / NI / NA

Sp Reading: 58196 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 117 9422 N 2 4 6 6 1 0

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225 / 40 R18 R: 7 ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front R/Bal: 6 mm Rear R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. _____ D.O.I. 30/4/18 R/545

Survey held at: C&C Pardon Loop

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	P/P @ 3,708.18
	CRSD: @ 1,045.47 / 22%

Date/Time, File Pass to? : Prel. Report : Final Report

1) _____

Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: Site Insp (\$) Interview (\$) Tech. Invs (\$) Weekend (\$) _____

5-PS, 31 _____

Photos _____

Other: _____

TOTAL _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ18006334/ha3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 05-04-2018	
Code : EQI			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJV 3920R	Veh. Inspected	EW 2244U
Policy No.	DMPPHQ18-000408	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/04/2018	Inspection Date	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Mercedes-Benz

Cycle & Carriage Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR EW2244U

Mr Aw Nguan Seng
2 Jalan Kerayong
Singapore 759300
Mobile: 97232244

Vehicle & Document Information
WIP No: 22542
Reg No/Reg Date: EW2244U / 11/03/2016
Date In/Mileage: / 0
Chassis No: WDD1179422N246610
Engine No: 27091030721612
Make/Model: MB/MB CLA 180 SHOOTING BRAKE (X117) *URB
Colour/Trim: 026 650 Calcit Whit/ 046 651 DINAMICA/AR

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	04/04/2018/ 14:44	YK	395 / Yik Chan Hoe

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M. BPNSUN POLICY NO/ACC DATE : 2100455585 // 04/04/2018 DRIVE IN/EXCESS : 04/04/2018 // TP VEH NO SJV3920R EQ INS DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				960 1200.00
A BPILAB PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.				600 750.00
A BPIRES RESPRAY REAR BUMPER			0.10	✓ 380.00-
A BPILAB USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS.				✓ 120.00
A BPILAB CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT				
M REAR BASIC MOUNTING FOR BUMPER	1.00	115.84	00.00	wp 115.84 x
M REAR BUMPER LOWER	1.00	209.96	00.00	sub 209.96
M REAR BUMPER	1.00	1438.22	00.00	se 1438.22
M REAR CROSS MEMBER	1.00	559.63	00.00	? 559.63 x

ESTIMATE

Taufik 97495749
30/4/18 @ 1545
03 days
sure lkhantun
Resurvey before part

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
6771 4353 HP: 9186 51199 Fax: 6872 1272
mailto:man-hanhoe-yik@cyclecarriage.com.sg

LKK Auto Consultants hence notify the Repairer of the following:
Confirmed & accepted by
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
Authorized signatory and company stamp
Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Nett	4,773.65
7% GST on	4773.65
334.16	
Total Payable	5,107.81



Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Your ref: TBA
Our ref: CC4/EQI18006334/T1ha3

Date: 07.06.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

EW 2244U

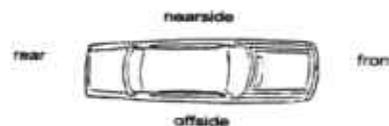
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.04.2018 at the premises of M/s Cycle & Carriage Industries Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	<u>4,773.65</u>
Revised Estimate Amount	: S\$	<u>3,708.18</u>
"Check" Items Amount	: S\$	<u>675.47</u>
Total (Including Check Items)	: S\$	<u>4,383.65</u>
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Thursday, 5 April 2018 11:42 AM
To: assignments
Subject: FW: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement
Attachments: img-404144638-0001.pdf; SJV3920R.PDF; EW2244U.PDF

12.51pm @ 5/4/18
person @ yik
vehicle not in

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Thursday, 5 April 2018 11:39 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Dear LKK

Kindly assist to take over the following direct settlement with Cycle & Carriage.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: Joel Goh
Sent: Thursday, April 5, 2018 11:37 AM
To: 'Yik Chan Hoe'
Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Without Prejudice

Dear Chan Hoe

We welcome direct settlement for this matter and assign LKK to take over this matter.

Dear LKK

Kindly assist on this direct settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]

Sent: Wednesday, April 4, 2018 4:35 PM

To: Joel Goh

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Dear Joel,

We will wait for your insured to report, please revert the liability as soon as your insured reports.

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Wednesday, 4 April, 2018 4:00 PM

To: Yik Chan Hoe

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Without Prejudice

Dear Chan Hoe

- Liability unclear as our insured has not reported this accident.
Kindly advise if you wish to proceed with survey.

Best Regards,

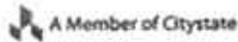
Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Janet Tan

Sent: Wednesday, April 4, 2018 3:02 PM

To: Joel Goh

Cc: chanhoe.yik@cyclecarriage.com.sg

Subject: FW: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R // Propose for Direct Settlement

Joel,

For your necessary action.
Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insury Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]

Sent: Wednesday, April 4, 2018 2:50 PM

To: Tan Wei Yin <welyin.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R // Propose for Direct Settlement

To: EQ Ins
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R along Adam road, Accident date: 04/04/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number EW 2244 U), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SJV 3920 R) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

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DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Our ref: EW2244U
Your ref: 35V3920R

Direct Settlement

Date: - 2 JUL 2018

To: EQ INSURANCE P/L
5 MAXWELL ROAD
#17-00 LOWER BLOCK AND COMPLEX
Singapore 069110

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** EW2244U & 35V3920R
At/Along Adam Rd. **On** 4/4/18 @ 0820

I am the owner of vehicle no. EW2244U that was involved in an accident with your insured vehicle no. 35V3920R of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>3967.75</u>
2. Loss of Use / Rental (<u>4</u> days @ \$ <u>107</u> per day)	\$ <u>428.00</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ <u>/</u>
5. Others	\$ <u>/</u>
Total:	\$ <u>4397.75</u>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang)**.

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Yik Chan Hoe/ Ms Amanda Ang
E-mail: chanhoe.yik@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118006334/ha3

10 APRIL 2018

YEOW REN HUEI
BLOCK 572 ANG MO KIO AVENUE 3
#10-3373
SINGAPORE 560572

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJV 3920R / EW 2244U / OTHERS ON 04/04/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

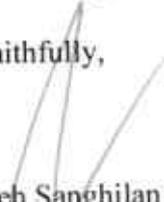
Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh Sanghila
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)
Lawrenceyeo79@gmail.com
(Email)

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 10 April, 2018 2:03 PM
To: Lawrenceyeo79@gmail.com
Cc: Admin A; Vic (LKKAuto)
Subject: Your ref: SJV 3920R_ACCIDENT INVOLVING SJV 3920R / EW 2244U / OTHERS ON 04/04/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI18006334/ha3

10 APRIL 2018

YEO REN HUEI
BLOCK 572 ANG MO KIO AVENUE 3
#10-3373
SINGAPORE 560572

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJV 3920R / EW 2244U / OTHERS ON 04/04/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORIZATION

To: EQ Insurance Company Limited
5 MAXWELL ROAD, #17-80
TOWER BLOCK, MNR COMPLEX
Singapore 069110

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING EW2244U (OWNER'S
VEHICLE NO.) AND SSV3920R (3RD PARTY'S VEHICLE NO.)
ON 4/4/18 (DATE) AT 0820 (TIME)
AT/ALONG Adam Rd. (ROAD)

I am the registered owner of EW2244U (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : AN NAWAN SENG
NRIC No. : S6925096H
Date : 30/4/2018



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
EQ INSURANCE COMPANY LIMITED	Cust No/Name /Mr Aw Nguan Seng
MOTOR CLAIM DEPARTMENT 5 MAXWELL ROAD #17-00 TOWER BLOCK, MND COMPLEX SINGAPORE 069110	Reg No/Reg Date EW2244U / 11/03/2016
Contact No 62239433	Date In/Mileage 30/04/2018/ 58196
	Chassis No WDD1179422N246610
	Engine No 27091030721612
	Make/Model MB/MB CLA 180 SHOOTING BRAKE (X117) "URB
	Colour/Trim 026 650 Calcit Whit/ 046 651 DINAMICA/AR

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WE000058	Credit	19/06/2018/ 18:59	YK	395 / Yik Chan Hoe	22542	28143245

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN POLICY NO/ACC DATE : 2100455585 // 04/04/2018 DRIVE IN/EXCESS : 04/04/2018 // TP VEH NO SJV3920R EQ INS DATE IN/DATE SURVEY: 30/04/2018 @ 1545 // TAUFIKH LKK BY/AUTHORIZED ON : DIRECT SETTLEMENT // JOEL GOH EQ NS			F.O.C. 960.00
A BPILAB PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.			600.00
A BPIRES RESPRAY REAR BUMPER		0.10	380.00
A BPILAB USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS.			120.00
A BPILAB CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT			
X REAR BUMPER LOWER.	1.00	209.96	209.96
X REAR BUMPER	1.00	1438.22	1438.22

Parts	1,648.18		Nett	3,708.18
Labour	2,060.00	7% GST on	3708.18	259.57
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	3,967.75
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	0.00		Total Due	3,967.75
Total(w/o GST)	3,708.18			

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8588
Fax: 6779 5383
www.mercedes-benz.com.sg

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

AW NGUAN SENG

INVOICE : AR1805-0156
DATE : 10/05/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201804-0331

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
Vehicle Reg No : SKU4312H Make / Model : TOYOTA ALTIS 1.6 AUTO Rental Dates : Rental Billing From 30/04/2018 To 04/05/2018 Period : 4 days Rental Rate : S\$ 107.00 Per Day (Including GST) Reference No : EW2244U	400.00

AMOUNT : S\$
FOUR HUNDRED TWENTY-EIGHT DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 400.00
GST 7% : 28.00
TOTAL S\$: 428.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

201804-0231

Hirer's Name AW NGUAN SENG		Date of Birth	Passport/ Nric No. S6935096H	Nationality
Address 2 JOELAN KERAYONG.		Occupation	Driving Licence No.	Date of Expiry
Postal Code 759301		Contact No.	Mobile Phone No. 9723 2244	
Joint Hirer's / Guarantor's Name LYNNKITE LEONG Li-Cing.		Date of Birth	Passport/ Nric No. S7417490H	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 30.06.18	Time 9.00a	Mileage KM	E	1/4	1/2	3/4	F
Date 4.5.18	Time 1pm	Mileage KM	Remarks NOK				

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability – First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	4 @	100	400.00
DISCOUNT			
GST @ 7%			28.00
TOTAL			428.00
EXTENSION			
DEPOSIT (refundable) S\$. N/A			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SKU 4312H

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

Yik Chan Hoe

From: Amanda Ang Ying Chun
Sent: Wednesday, 4 April, 2018 1:48 PM
To: Yik Chan Hoe
Subject: Emailing: SJV3920R



**GENERAL INSURANCE ASSOCIATION
OF SINGAPORE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-050391
Date of Request: 04/04/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 04/04/2018
Enquiry By Ang Ying Chun
TP Vehicle No. SJV3920R
Accident Date 04/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJV3920R	EQ Insurance Company Ltd	25/01/2018-24/01/2019	6223 9433

Thank You.

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**GENERAL INSURANCE ASSOCIATION
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TAX INVOICE

Our Ref No: GR-18-050391
Date of Request: 04/04/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 04/04/2018
Enquiry By Ang Ying Chun
TP Vehicle No. SJV3920R
Accident Date 04/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 16/08/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJV 3920R (Insd Veh)	Your Ref. No. : DMPPHQ18-000408
	EW 2244U (TP Veh)	Our Ref. No. : CC4/EQ18006334/T1ha3q2
Date of Accident	4/4/2018	

Liability	100%	
Final Repair Cost	: \$ 3,967.75	
Loss of Use	: \$	days
Rental (If any)	: \$ 428.00	4 days
Others:	: \$ 2.00	
	: \$	
	4,397.75	
Final Settlement Sum	: \$ 4,397.75	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	CYCLE & CARRIAGE INDUSTRIES PTE LIMITED	: \$ 4,397.75
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18006334/T1ha3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 16-08-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJV 3920R	Veh. Inspected	EW 2244U
Policy No.	DMPHQ18-000408	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	JOEL	Assign Date	05/04/2018
2. Vehicle Particulars & Condition			
Make & Model	MERCEDES BENZ CLA180	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WDD1179422N246610	Colour	WHITE
Odometer	58196	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/40 R18	BRIDGESTONE	6 mm
L/H Front Tyre	225/40 R18	BRIDGESTONE	6 mm
R/H Rear Tyre	225/40 R18	BRIDGESTONE	6 mm
L/H Rear Tyre	225/40 R18	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	04/04/2018	Inspection Date	30/04/2018
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. EW 2244U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BASIC MOUNTING FOR BUMPER (SN)	NOT NECESSARY	115.84	-
1	REAR BUMPER LOWER (SN)	CUT	209.96	209.96
1	REAR BUMPER (SN)	DEFORMED	1,438.22	1,438.22
1	REAR CROSS MEMBER (SN)	NOT NECESSARY	559.63	-
			2,323.65	1,648.18
	LABOUR			
	PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.		1,200.00	960.00
	RESPRAY REAR BUMPER .		750.00	600.00
	USING XENTRY SYSTEM TO CHECK CONTROL UNITS ,RESET MEMORY TO STANDARD SETTINGS.		380.00	380.00
	CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE .		120.00	120.00
			2,450.00	2,060.00
	GRAND TOTAL		4,773.65	3,708.18
RECOMMENDED COST OF REPAIRS				3,708.18

Report Ref No. CC4/EQ118006334/T1ha3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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