

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 7 June, 2018 2:07 PM
To: 'Joel Goh'
Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)
Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

WITHOUT PREJUDICE

Your ref: TBA
LKK ref: CC4/EQI18006334/T1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: EW 2244U

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 5 April, 2018 1:59 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, 5 April 2018 11:39 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Dear LKK

Kindly assist to take over the following direct settlement with Cycle & Carriage.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

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From: Joel Goh

Sent: Thursday, April 5, 2018 11:37 AM

To: 'Yik Chan Hoe'

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Without Prejudice

Dear Chan Hoe

We welcome direct settlement for this matter and assign LKK to take over this matter.

Dear LKK

Kindly assist on this direct settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]

Sent: Wednesday, April 4, 2018 4:35 PM

To: Joel Goh

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Dear Joel,

We will wait for your insured to report, please revert the liability as soon as your insured reports.

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Wednesday, 4 April, 2018 4:00 PM

To: Yik Chan Hoe

Subject: RE: Accident involving motor vehicle nos. EW 2244 U & SJV3920R (EQ) // Propose for Direct Settlement

Without Prejudice

Dear Chan Hoe

Liability unclear as our insured has not reported this accident.

Kindly advise if you wish to proceed with survey.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Janet Tan
Sent: Wednesday, April 4, 2018 3:02 PM
To: Joel Goh
Cc: chanhoe.yik@cyclecarriage.com.sg
Subject: FW: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R // Propose for Direct Settlement

Joel,

For your necessary action.
Thank you.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]
Sent: Wednesday, April 4, 2018 2:50 PM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R // Propose for Direct Settlement

To: EQ Ins
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. EW 2244 U & SJV 3920 R along Adam road, Accident date: 04/04/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since

been instructed by him/her (motor vehicle number EW 2244 U), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SJV 3920 R) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

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