

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 7 June, 2019 10:14 AM
To: Songcuan JR Lauro Araos
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Don Bong Kiong Hua; Admin A; Rasul (LKKAUTO); Vic (LKKAUTO)
Subject: RE: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018 *** LKK REF: CC4/ASM18006326/R1ha3
Attachments: DS FORM.pdf

Without Prejudice

Dear Larry,

We refer further to your below email and we would like to withdraw our offer made on 18/01/2019 as per below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 12,680.57
Loss of Rental (\$120 x 18 days)	\$ 2,160.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 14,842.57

If agreeable, kindly chop and sign the attached DS FORM then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Songcuan JR Lauro Araos [mailto:lauro.songcuan@cyclecarriage.com.sg]
Sent: Thursday, 30 May, 2019 9:52 AM
To: Vic (LKKAUTO); Admin A; Rasul (LKKAUTO)
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Don Bong Kiong Hua
Subject: FW: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018 *** LKK REF: CC4/ASM18006326/R1ha3

Dear Sir/Madam,

It is unfair to us to accept the offer for repair cost of \$ 11,260.00 , whereby your surveyor agreed on the finalized amount of \$ 11,851.00

Kindly make an amendment to your offer to the figures below:

Cost of Repair (w/gst)	\$ 12,680.57
Loss of Rental (\$170 x 15 days)	\$ 2,550.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 15,232.57

Hope that you find our counter proposal as fair and reasonable.

Thank you so much for your kind understanding on this matter.

Best regards,

Larry Songcuan
Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Andre Chow En De
Sent: 19 March 2019 12:00
To: Vic (LKKAUTO)
Cc: Loi Ai Ting; Cheng Jo Jo; Songcuan JR Lauro Araos; Coco Lu Ting
Subject: RE: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018 *** LKK REF: CC4/ASM18006326/R1ha3

Dear Vic,

We do not accept the offer as the repair cost has been finalised at \$11,851.00 before GST.

Kindly re-offer with the correct amount.

Regards
Andre

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 18 January, 2019 2:36 PM

To: Coco Lu Ting

Cc: Admin A; Songcuan JR Lauro Araos; Vic (LKKAUTO)

Subject: RE: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018 *** LKK REF: CC4/ASM18006326/R1ha3

Without Prejudice

Dear Coco,

We refer further to our below email and we confirmed in receipt of your LOD and supporting documents.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst) @ L/S \$11,260.00 per AXA	\$ 12,048.20
Loss of Rental (\$170 x 15 days)	\$ 2,550.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 14,600.20

If agreeable, kindly let the owner sign the attached DV then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD**.

Thank you.

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Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)

Sent: Tuesday, 11 December, 2018 4:04 PM

To: Coco Lu Ting

Cc: Admin A; Vic (LKKAUTO); Songcuan JR Lauro Araos

Subject: RE: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018 *** LKK REF: CC4/ASM18006326/R1ha3

Without Prejudice

Dear Coco,

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Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

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If agreeable, kindly let the owner sign the attached DV then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD**.

Thank you.

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From: Vic (LKKAuto)

Sent: Wednesday, 18 April, 2018 5:21 PM

To: 'Coco Lu Ting'

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; assignments; Bevan Lim (LKK Auto); Admin A; Vic (LKKAuto)

Subject: RE: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018 *** LKK REF: CC4/ASM18006326/ha3

Without Prejudice

Dear Coco,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Thursday, 5 April, 2018 6:25 PM

To: Mei Kwan (LKKAuto)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; assignments; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Subject: RE: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018 *** LKK REF: CC4/ASM18006326/ha3

Dear Mei Kwan,

Thank you for your reply, the driver really good in "open two eyes, telling lies ", lucky my customer have video footage. Please update us the liability, thank you for your help.

Best regards

Coco Lu Ting

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 5 April, 2018 6:06 PM

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; assignments; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Subject: RE: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018 *** LKK REF: CC4/ASM18006326/ha3

Dear Sir / Madam,

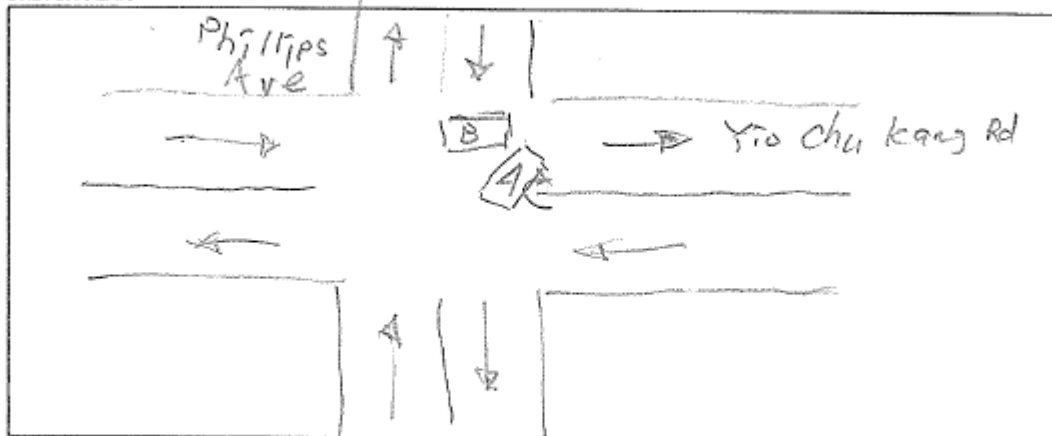
Thank you for your CCTV, we had forward it to our principal.

Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Date of accident: 10/03/18 Time: 0845 Location: Along Yio Chu Kang Rd
My Vehicle A: GBB 4659P Vehicle B: SLM 3503K Vehicle C: -

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Pls refer to the attached copy.

Date & time of statement made: 12th Mar 2018 @ 1215hrs

Name of interviewer: S. Mohan

Signature of interviewer: [Signature]

Statement of accident/incident:

On 10/03/2018 about 0845hrs I was driving my lorry ~~GBB 4659P~~ ^{GBB 4659P} along Yio Chu Kang road heading towards Jenson Road. I had to make a U turn to head to my designation. As the traffic light was green and saw no vehicle coming from the opposite road I made my U turn. As I almost made the U turn the said car SLM3503K came in fast from my passenger side and tried to pass my lorry. The driver saw me U turning and despite that she still tried to drive pass me.

When I saw the car I tried my level best to avoid it but could not stop in time and collided with the car. My passenger side front part of the lorry hit her driver side rear bumper and the above her tyre.

There was no injuries to both parties

This report is to the best of my knowledge.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Thursday, 5 April, 2018 3:25 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018

Dear officer in charge,

We attached the video footage for your reference. Please advise us the liability for this case, our customer is chasing already.

Best regards

Coco Lu Ting

-----Original Message-----

From: Coco Lu Ting

Sent: Tuesday, 3 April, 2018 3:08 PM

To: motor.survey@axa.com.sg

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: RE: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018

Dear officer in charge,

Please advise us the liability for this case, no one call us, we don't know which surveyor firm you assign to.

Best regards

Coco Lu Ting

-----Original Message-----

From: Coco Lu Ting

Sent: Monday, 12 March, 2018 4:35 PM

To: motor.survey@axa.com.sg

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: OUR VEH SLM3503K, YOUR VEH GBB4659P ON 10/03/2018

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents and video footage for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06 [<mailto:pgmfp6@cyclecarriage.com.sg>]

Sent: Monday, 12 March, 2018 4:05 PM

To: Coco Lu Ting

Subject:

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