

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Friday, 6 April 2018 11:59 AM
To: 'sinhwa@singnet.com.sg'
Cc: Vic (LKKAuto)
Subject: OUR REF : CC4/ASM18006325/mb3 YOUR REF : GBA 2800A ACCIDENT INVOLVING GBA 2800A AND SLC 39G ALONG LOR 6 TOA PAYOH TOWARD BRADDELL ROAD ON 31.03.2018

06 APRIL 2018

SIN HWA COCONUTS INDUSTRIAL PTE LTD

15, WOODLANDS LOOP
#02-12
SINGAPORE 738322

Dear Sir/Madam,

**OUR REF : CC4/ASM18006325/mb3
YOUR REF : GBA 2800A
ACCIDENT INVOLVING GBA 2800A AND SLC 39G ALONG LOR 6 TOA PAYOH TOWARD BRADDELL
ROAD ON 31.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE INDUSTRIES (1986) PTE LTD, acting on behalf of the owner of SLC 39G against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLC 39G As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 APRIL 2018

SIN HWA COCONUTS INDUSTRIAL PTE LTD
15, WOODLANDS LOOP
#02-12
SINGAPORE 738322

Dear Sir/Madam,

OUR REF : CC4/ASM18006325/mb3
YOUR REF : GBA 2800A
ACCIDENT INVOLVING GBA 2800A AND SLC 39G ALONG LOR 6 TOA PAYOH
TOWARD BRADDELL ROAD ON 31.03.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE INDUSTRIES (1986) PTE LTD, acting on behalf of the owner of SLC 39G against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLC 39G As such, liability is down against us.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORIZATION

To: AXA Insurance

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SLC 396 (OWNER'S
VEHICLE NO.) AND GBA 2800R (3RD PARTY'S VEHICLE NO.)
ON 31/03/18 (DATE) AT 16:35 (TIME)
AT/ALONG Tanjong Pagar Lor 6 Slip Road Entering Bras Basah Road

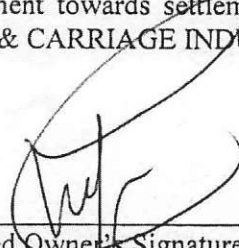
I am the registered owner of SLC 396 (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

x



Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Ms Cheryl Loke Tsi Ting
NRIC No. : S8813073A
Date : _____



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GBA 2800R (Insd veh)	Model: Mercedes Benz SLC180 (1595cc)
	SLC 39G (TP veh)	
Date of Accident/ Time:	31/03/2018	

Repair Estimate	: \$	4,925.1	
Final Repair Cost (w/GST)	: \$	3,737.51	
Loss of Use	: \$	180.00	3 days at \$60.00 per day
Rental (if any)	: \$	-	days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others: (Recoat Rear Bumper)	: \$	350.00	
	: \$		
Final Settlement Sum	: \$	4,269.51	

Payee Name: CYCLE & CARRIAGE INDUSTRIES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability: _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative:
Date:

Signature of Witness / Workshop stamp (if applicable)
Name of Witness:
Date:


Signature of AXA's surveyor/representative:
Name of AXA's surveyor / Representative:
Date:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
Ms Cherlyn Loke Tsui Ting	Cust No/Name WCV34200/Ms Cherlyn Loke Tsui Ting
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLC39G / 22/02/2018
MOTOR CLAIM DEPARTMENT	Date In/Mileage 15/05/2018/ 2415
8 SHENTON WAY #24-01	Chassis No WDD1724312F152022
SINGAPORE 068811	Engine No 27491031317867
Contact No 63387288	Make/Model MB/MB SLC 180 1.6 ROADSTER (R172)
	Colour/Trim 029 992 Selenite Gr/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	03/07/2018/ 22:47	AQ	305 / Alan Quek Ai Lun	22547	28143943

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :1800014073 // 31-03-2018			
DRIVE IN:02-04-2018 // TP CAR NO:GBA2800R (AXA INSURANCE)			
DATE IN/DATE SURVEY:15-05-2018 // LKK TAUFIKH			
BY/AUTHORIZED ON :LKK BEVAN LIM // 23-04-2018			
A BPILAB		0.10	380.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO			
STANDARD SETTINGS.NETT			960.00
A BPILAB			
REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT			
ASSY COMPONENTS & REFINISH.			600.00
A BPIRES			
RESPRAY REAR BUMPER			
X REAR BUMPER	1.00	1553.00	1553.00

Parts	1,553.00	Nett	3,493.00
Labour	1,940.00	7% GST on	3493.00
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	3,737.51
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	3,737.51
Total(w/o GST)	3,493.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Alan Quek Ai Lun

From: Lynn Wong Lai Yin
Sent: Tuesday, 3 April 2018 2:49 PM
To: Alan Quek Ai Lun
Subject: Emailing: GBA2800R



GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-049652

Date of Request: 03/04/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 03/04/2018
Enquiry By LYNN WONG LAI YIN
TP Vehicle No. GBA2800R
Accident Date 31/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA2800R	AXA Insurance Pte Ltd	08/05/2017-07/05/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-049652

Date of Request: 03/04/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 03/04/2018

Enquiry By LYNN WONG LAI YIN

TP Vehicle No. GBA2800R

Accident Date 31/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



C. R. N: 201536586N

INVOICE

Bill To:

Name : Ms. Cherlyn
Contact Number : 9650 1666
Address :

DATE:

28/Feb/18

INVOICE #

5D 18162

Vehicle Make/Model/Colour : MercedesBenz SLC Dark Grey
Vehicle Registration Number : SLC 39 G

TERM: Nets / Cash / Credit

DESCRIPTION	AMOUNT
KubeBond Extreme Package - 7 Years Warranty	\$ 1,264.00
Full Interior Package	\$ 300.00
Remarks (if any): Door Edge Protector Door Handle Guard	
Car Maintenance Tips: 1. Wash your car regularly with mild car soap (Recommended once a week) 2. Avoid doing any further polishing and using wax as it will void your warranty * we provide car wash services which will include application of KubeBond Diamond Plus Coating Enhancer * For hard to remove stains, please do not hesitate to come back to use for stain removal	
	\$ 1,564.00



C.R.N: 201536586N

INVOICE

Bill To:

Name :

Ms Cherlyn

Contact Number :

9650 1666

Address :

DATE:

25-May-18

INVOICE #

5D 18364

Vehicle Make/Model/Colour :

Mercedes Benz SLC180 / Silver

Vehicle Registration Number :

SLC 39 C

TERM: Nets / Cash / Credit

DESCRIPTION	AMOUNT
Recoat Rear Bumper	\$ 350.00
Remarks (if any):	
Car Maintenance Tips: 1. Wash your car regularly with mild car soap (Recommended once a week) 2. Avoid doing any further polishing and using wax as it will void your warranty * we provide car wash services which will include application of Kube Bond Diamond Plus Coating Enhancer * For hard to remove stains, please do not hesitate to come back to use for stain removal	
	\$ 350.00