

## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 18 May 2019 9:14 AM  
**To:** Amanda Ang  
**Cc:** CS A Team; Admin A  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3  
**Attachments:** EXPRESS SETTLEMENT FORM\_SLC39G.pdf

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

Thank you for your patience.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,737.51
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
4. Recoat Rear Bumper	\$ 350.00
<b>Total</b>	<b>\$ 4,269.51</b>

If our offer is acceptable by your client, please duly sign the document enclosed and return to us(LKK) for our necessary action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Amanda Ang <[amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 24 April 2019 3:20 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3  
**Importance:** High

Dear Hsiao Tong,

Any updates for this claim?

Thank you.

Best regards,

Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378  
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272  
[www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

A member of the Jardine Cycle & Carriage Group

---

**From:** Amanda Ang  
**Sent:** Tuesday, 26 February, 2019 3:28 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Hsiao Tong,

The coating is an additional protective coating over the factory paintwork which is classed under an accessory item which is not covered under the owner's policy unless he had bought an additional coverage to insure it.

Coating has to be recoated due the repainting thus we are claiming the cost of the coating.

Hope the above mention clarify.  
Thank you.

Best regards,  
Amanda Ang



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---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 25 February, 2019 10:49 AM  
**To:** Amanda Ang <[amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

According to our principal, the rear bumper coating is cosmetic and is not covered. However, for amicable settlement, we are willing to offer \$4,000.00(all-in) towards your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Amanda Ang <[amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)>

**Sent:** Tuesday, 19 February 2019 1:39 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Hsiao Tong,

We refer to our last email to you on 29 January 2019 for the shortage of \$350 for recoating of rear bumper..

Till date, we have not receive any reply from you. Appreciate if you could revert back to me soon.  
Thank you.

Best regards,  
Amanda Ang



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**From:** Amanda Ang

**Sent:** Tuesday, 29 January, 2019 3:13 PM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Hsiao Tong,

We refer to your email of 29 January 2019.

There is a shortage of \$350 for recoat of rear bumper.

Thank you.

Best regards,  
Amanda Ang

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 A member of the Jardine Cycle & Carriage Group

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 28 January, 2019 9:33 AM  
**To:** Amanda Ang  
**Cc:** CS A Team; Admin A  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Without Prejudice

Dear Sirs/Mdm,

Apologise for late response.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,737.51
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>Total</b>	<b><u>\$ 3,919.51</u></b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

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**From:** Amanda Ang <[amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)>  
**Sent:** Monday, 14 January 2019 3:58 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3  
**Importance:** High

**URGENT / REMINDER**

Dear Officers,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.

We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.  
Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Amanda Ang  
**Sent:** Tuesday, 18 December, 2018 1:51 PM  
**To:** 'CS A Team'  
**Cc:** 'Admin A'  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3  
**Importance:** High

## URGENT / REMINDER

Dear Officer,

We refer to the above mentioned.  
Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.  
Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Amanda Ang  
**Sent:** Tuesday, 27 November, 2018 4:30 PM  
**To:** Olivia Lau (LKKAUTO); CS A Team  
**Cc:** Admin A  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Oliva,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.  
Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]  
**Sent:** Monday, 12 November, 2018 10:02 AM  
**To:** Amanda Ang; Olivia Lau (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Amanda,

We acknowledge your email below.

We will look into the matter and will revert back to you.

Kindly hold hand for time being.

Dear Olivia,

Kindly assist. (Bevan Case)

Thanks.

Best Regards,

**Thin Thin Hlaing** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Amanda Ang <[amanda.ang@cyclecarrriage.com.sg](mailto:amanda.ang@cyclecarrriage.com.sg)>  
**Sent:** Friday, 9 November 2018 7:20 PM  
**To:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** FW: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Thin Thin,

VERY URGENT

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.  
Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Amanda Ang Ying Chun  
**Sent:** Monday, 27 August, 2018 11:02 AM  
**To:** 'bevanlim@lkkauto.com'  
**Cc:** Team A ([admin-a@lkkauto.com](mailto:admin-a@lkkauto.com))  
**Subject:** Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Bevan,

We refer to the above mentioned.  
Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
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have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

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## Hsiao Tong (LKKAUTO)

---

**From:** Amanda Ang <amanda.ang@cyclecarriage.com.sg>  
**Sent:** Tuesday, 28 May 2019 1:41 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3  
**Attachments:** CCI28052019\_0007.pdf

Dear Hsiao Tong,

We refer to your email of 18 May 2018=9.

On behalf of our client, we are agreeable to settle the claim at \$4,269.51. Attach herewith our signed DV & LOA for your payment process.

Thank you.

Best regards,  
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378  
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272  
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A member of the Jardine Cycle & Carriage Group

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, 18 May, 2019 9:14 AM  
**To:** Amanda Ang <amanda.ang@cyclecarriage.com.sg>  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

Thank you for your patience.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,737.51
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
4. Recoat Rear Bumper	\$ 350.00
<b>Total</b>	<b>\$ 4,269.51</b>

If our offer is acceptable by your client, please duly sign the document enclosed and return to us(LKK) for our necessary action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Amanda Ang <[amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)>

**Sent:** Wednesday, 24 April 2019 3:20 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

**Importance:** High

Dear Hsiao Tong,

Any updates for this claim?

Thank you.

Best regards,

Amanda Ang



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**From:** Amanda Ang

**Sent:** Tuesday, 26 February, 2019 3:28 PM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Hsiao Tong,

The coating is an additional protective coating over the factory paintwork which is classed under an accessory item which is not covered under the owner's policy unless he had bought an additional coverage to insure it.

Coating has to be recoated due the repainting thus we are claiming the cost of the coating.

Hope the above mention clarify.

Thank you.

Best regards,

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**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
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Dear Sirs/Mdm,

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Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

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Dear Hsiao Tong,

We refer to our last email to you on 29 January 2019 for the shortage of \$350 for recoating of rear bumper..

Till date, we have not receive any reply from you. Appreciate if you could revert back to me soon.  
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Best regards,  
Amanda Ang

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Thank you.

Best regards,  
Amanda Ang

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Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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---

**From:** Amanda Ang <[amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)>

**Sent:** Monday, 14 January 2019 3:58 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

**Importance:** High

## URGENT / REMINDER

Dear Officers,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.

We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Your Sincerely

Amanda Ang

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Amanda Ang

**Sent:** Tuesday, 18 December, 2018 1:51 PM

**To:** 'CS A Team'

**Cc:** 'Admin A'

**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

**Importance:** High

## URGENT / REMINDER

Dear Officer,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.

We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.  
Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Amanda Ang  
**Sent:** Tuesday, 27 November, 2018 4:30 PM  
**To:** Olivia Lau (LKKAUTO); CS A Team  
**Cc:** Admin A  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Oliva,

We refer to the above mentioned.  
Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.  
Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]  
**Sent:** Monday, 12 November, 2018 10:02 AM  
**To:** Amanda Ang; Olivia Lau (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Amanda,

We acknowledge your email below.

We will look into the matter and will revert back to you.

Kindly hold hand for time being.

Dear Olivia,

Kindly assist. (Bevan Case)

Thanks.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Amanda Ang <[amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)>

**Sent:** Friday, 9 November 2018 7:20 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** FW: Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3

Dear Thin Thin,

**VERY URGENT**

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.

We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Your Sincerely

Amanda Ang

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Amanda Ang Ying Chun

**Sent:** Monday, 27 August, 2018 11:02 AM

**To:** 'bevanlim@lkkauto.com'

**Cc:** Team A ([admin-a@lkkauto.com](mailto:admin-a@lkkauto.com))

**Subject:** Accident involving SLC39G & GBA2800R on 31/03/2018 - Your ref: CC4/ASM18006325/mb3



Dear Bevan,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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Our ref:  
Your ref:

SLC396

Date:

11 JUL 2018

Direct Settlement

To:

AXA Insurance

Singapore 068811

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos.

SLC396

&

GBA2800R

At/Along

Tua Puyoh Lor 6 Slip Road Entering On 31/07/18 @ 16:35  
Breddell Road

I am the owner of vehicle no. SLC396 that was involved in an accident with your insured vehicle no. GBA2800R of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ 3,737.51
2. Loss of Use / Rental (3 days @ \$ 100 per day)	\$ 300
3. LTA/GIA Search Fee	\$ 2.00
4. GIA Report Fee	\$
5. Others	\$ 350
<b>Total:</b>	<b>\$ 4,389.51</b>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

X

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Alan Quek/ Ms Amanda Ang

E-mail: [alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg) / [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)

Fax No. 67795383

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBA 2800R (Insd veh)	Model:	MERCEDES BENZ SLC180
	SLC 39G (TP veh)		
Date of Accident:	31/03/2018		

Global Sum Settlement	:	[ ] Yes	[ X ] No
Repair Estimate	:	\$	4,952.51
Final Repair Cost	:	\$	3,737.51
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	3 days at \$60.00 per day
LTA / GIA Search Fee	:	\$	2.00

Coating:	:	\$	350.00
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	:	\$	
Final Settlement Sum	:	\$	4,269.51

Is Third Party Workshop GIA Registered? [ X ] YES [ ] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	CYCLE & CARRIAGE INDUSTRIES PTE LTD	:	\$ 4,269.51

NUR SHAQILAH BTE ABDOL  
WAHAB

10/06/2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607196-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18006325/T1pb3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: PETER WANG		Date : 10-06-2019 Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBA 2800R	Veh. Inspected	SLC 39G	
Policy No.	P1489850	Coverage (\$)	0.00	
Claim No.	S8M00CLX	Excess (\$)	0.00	
Assign From	PETER WANG	Assign Date	05/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ SLC180	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WDD1724312F152022	Colour	GREY	
Odometer	2415	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	245/35R18	PIRELLI	6 mm	
L/H Front Tyre	245/35R18	PIRELLI	6 mm	
R/H Rear Tyre	245/35R18	PIRELLI	6 mm	
L/H Rear Tyre	245/35R18	PIRELLI	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	31/03/2018	Inspection Date	15/05/2018	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 39G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,553.00	1,553.00
1	CT/R IMPACT ABSORBER (SN) (CONSISTENT)	NOT NECESSARY	153.03	-
1	CT/R MOUNTING FOR BUMPER (SN) (CONSISTENT)	NOT NECESSARY	77.82	-
1	LH/R BUMPER SIDE COVER (SN) (CONSISTENT)	NOT NECESSARY	152.33	-
1	RH/R BUMPER SIDE COVER (SN) (CONSISTENT)	NOT NECESSARY	152.33	-
			2,088.51	1,553.00
<b>LABOUR</b>				
	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.		380.00	380.00
	REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.		1,440.00	960.00
	RESPRAY REAR BUMPER.		720.00	600.00
			2,540.00	1,940.00
<b>GRAND TOTAL</b>			<b>4,628.51</b>	<b>3,493.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,493.00</b>

Report Ref No. CC4/ASM18006325/T1pb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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