

12/01/2007

ASS. REC. BY:

REF: CS3/FWD18006324/Mizad302 Special Instruction:

Surveyor: MA ASSIGNMENT (Office)

From (Person): Clara Li of FWD Date/Time: 5/4/18 @ 4:51pm

Estimated Cost: _____ Bill to: _____

OD TP AWS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SIF 8808K Insured: EQ 1300D

at Workshop m/s Ming Hua Auto Tel: 9695 1381

of BK 14 Sin Ming Ind. Est #01-03

Policy No: _____ Claim No: _____

Sum Insured: _____ Excess: _____

Make of Veh: _____ (Client's Record) D.O.A. 04/04/18

Insp: 160 Sing Ming Drive #02-16 @ 06/04/18

CA / REV / REP. / REV 24 HRS (wp) H.O.D. Endorsement: _____

Date/Time: 5:41pm @ 5/4/18 Person Contacted: Mr. chuan Vehicle IN OUT

Date/Time	Action/Instruction (X) Estimate
	<u>SIF 8808K - X</u>
	<u>EQ 1300D - CF 1A1G08029667/Y02</u> <u>D.O.A: 16/01/2008</u>

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Thursday, 5 April 2018 4:51 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF 8808K AND EQ 1300D ON 04.04.2018
Attachments: 05042018163135.pdf

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Kind Regards

Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg



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From: Motor Claims SG - SG Common
Sent: Thursday, 5 April, 2018 4:50 PM
To: 'Huling'
Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF 8808K AND EQ 1300D ON 04.04.2018

WITHOUT PREJUDICE

Dear Huling,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD, to conduct the pre-repair survey (PRS) on your

client's vehicle, SLF8808K. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.**

Kind Regards

Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg



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insurance

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From: Huiling [<mailto:riaz@justice.com.sg>]
Sent: Thursday, 5 April, 2018 4:48 PM
To: Motor Claims SG - SG Common
Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF 8808K AND EQ 1300D ON 04.04.2018

WITHOUT PREJUDICE

Dear sirs,

We refer to your email on even date

On behalf of our client, we disagree with your appointment and nominates as the surveyor.

Please choose one out of the surveyor from the list below:-

1. Chang Fuh Keong, Dave
2. Ho Joo Loong, Danny
3. Dennis Yap
4. Michael Yap
5. Lee Kok Weng
6. Winson Goh
7. Ong Ah Keng, Kent

8. Ong Poh Meng
9. Seah Kwang Boon
10. Thor Teck Soon, David

Kindly revert within the allotted time pursuant to NIMA protocol.

Thanks and Best Regards,

HUILING
RIAZ LLC
133 NEW BRIDGE ROAD
09-09 CHINATOWN POINT
SINGAPORE 059413
TEL : 6534-0110 FAX : 6534-0220

**** DISCLAIMER****

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From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]
Sent: Thursday, 5 April, 2018 4:38 PM
To: riaz@justice.com.sg
Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF 8808K AND EQ 1300D ON 04.04.2018

WITHOUT PREJUDICE

Dear Huiling,

We refer to your letter dated 05 July 2017 of the PRI Notice of your client's vehicle SLF8808K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg



From: Huiling [<mailto:riaz@justice.com.sg>]
Sent: Thursday, 5 April, 2018 4:33 PM
To: Clara Li Zirong - SGUser; Motor Claims SG - SG Common
Subject: ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF 8808K AND EQ 1300D ON 04.04.2018

WITHOUT PREJUDICE

Dear sirs,

We refer to the above captioned matter.

Please find the enclosed notice of accident for your immediate action.

Thanks and Best Regards,

HUILING
RIAZ LLC
133 NEW BRIDGE ROAD
09-09 CHINATOWN POINT
SINGAPORE 059413
TEL : 6534-0110 FAX : 6534-0220

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



RIAZ

L.L.C

ADVOCATES AND SOLICITORS
COMMISSIONER FOR OATHS

ACRA NUMBER : 20091167BH

GST REGISTRATION NUMBER : 20091167BH

05/04/2018

Our Ref: SLF 8808K (V) MING HUA

Your Ref: EQ 1300D

RIAZ QAYYUM (LLB HONS) NUS
(DIRECTOR)

ABDUL HALIM BIN ROSALAN (LLB HONS) UTAS
(ASSOCIATE)

MUHD RIDHWAN ABDUL RAHIM (LLB HONS) LEEDS
(ASSOCIATE)

TO: FWD Singapore Pte Ltd
6 Temasek Boulevard,
#18-01 Suntec Tower Four,
Singapore 038986
Attn: Motor Claims Department

BY EMAIL ONLY
contact.sg@fwd.com

NOTICE OF ACCIDENT

Dear Sir

We are instructed by our client to notify you of a road traffic accident on 04 April 2018 at about 2200 hours along PIE involving our client's vehicle registration number SLF 8808K and vehicle registration number EQ 1300D driven by you or your authorized driver at the material time. A copy of Singapore accident statement / traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : MING HUA AUTO SERVICES
Address : BLK 14 SIN MING INDUSTRIAL ESTATE
#01-03
SINGAPORE 575658
Telephone no. : 9768 6328 / 9695 1381
Fax : 6556 1015

Please let us hear from you by the stipulated time.

Yours faithfully

Riaz

cc. Client

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor
(Name & signature)

Date & time of inspection



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CS3/FWD18006324/M1z4d3

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 05-04-2018



Code : FWD

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	EQ 1300D	Veh. Inspected	SLF 8808K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	CLARA LI	Assign Date	05/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	04/04/2018	Inspection Date	
Survey held at	MING HUA AUTO SERVICES SIN MING AUTOCITY, 160 SIN MING DRIVE #02-16 SINGAPORE 575722		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/04/2018 15:48
Date Of Accident	04/04/2018 22:00
Exact Location Of Accident	PIE TOWARDS CTE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF8808K
Insured/Policyholder	
Name Of Registered Owner	H&H LIMO SERVICE
Co Reg No	53342333C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-92316806

Vehicle Particulars

Manufacturer	TOYOTA
Model	ALPHARD 2.5G CVT 2WD
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5083547732-01
Cover Note Number	

Driver

Name of Driver	YAP GUAN HENG
NRIC No	S1831139I
Date Of Birth	01/10/1967
Occupation	INDOOR
Date Of Driving Pass	25/04/2008
Driving Experience	9 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92316806
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 121 PASIR RIS STREET 11 #05-471
Postcode	510121
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : JEREMY GOH GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	EQ1300D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GREGORY CHIA
NRIC/Passport Number	
Contact Number	91512662
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

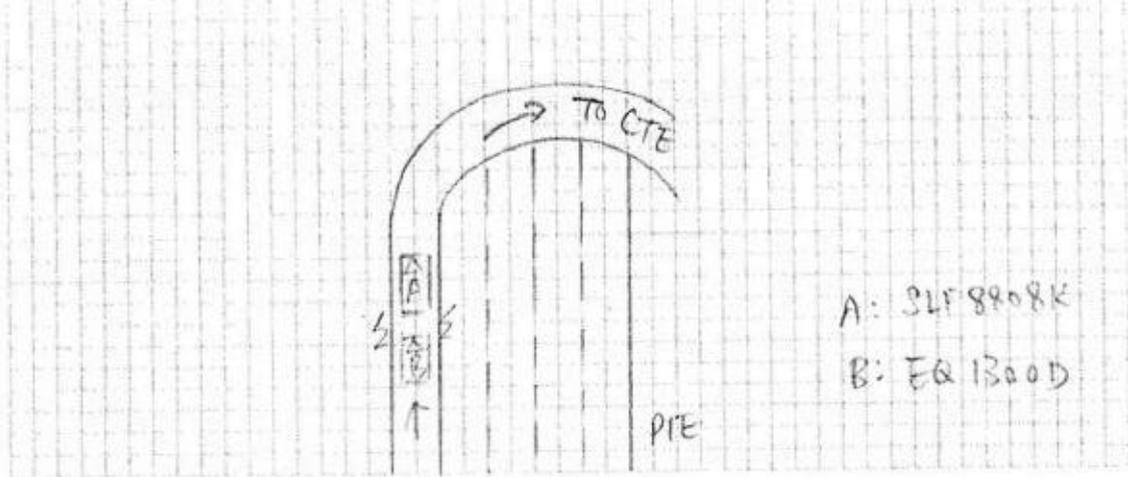


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: 5742018 @
NRIC/FIN No.: 2-43m

SKETCH PLAN



A: SLF8808K
B: EQ1300D

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to police report.

Repair at other workshop.

DECLARATION

I declare the foregoing particulars are true in every respect.



Policyholder's Signature

Date & Time:

Company Chop (if applicable)

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Shuman.

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

51419
7.4pm





**SINGAPORE
POLICE FORCE**



T/20180405/2079

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

1 of 3

Report No. T/20180405/2079

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 05/04/2018 13:49		Vide Report No.:		Station Diary No.: 99	
Informant's Particulars					
Name of Informant: YAP GUAN HENG			Address: APT BLK 121 PASIR RIS STREET 11 #05-471 SINGAPORE 510121		
ID Type / ID No.: NRIC NO / S1831139I			Contact No.:		Mobile: 92316806
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 50	Date of Birth: 01/10/1967	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: LIMO DRIVER			Driving Licence Information: Class: 3		Date of Expiry:

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 04/04/2018 22:00	Type of Location: Straight Road
Location: Junction of Road 1 and Road 2 PAN-ISLAND EXPRESSWAY CENTRAL EXPRESSWAY PAN-ISLAND EXPRESSWAY TOWARDS CENTRAL EXPRESSWAY				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
EQ1300D	Car				Slightly Damaged	0
SLF8808K	Car				Slightly Damaged	1

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20180405/2079

2 of 3

Report No. T/20180405/2079

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

CONTINUATION OF REPORT

Driver			
Name	YAP GUAN HENG	ID No.	S1831139I
Related Vehicle	SLF8808K (Car)	Contact No.	92316806
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	05/04/2018	Date Discharge	05/04/2018
No. of Days granted Medical Leave	07	Degree of Injury	Slight
Driver			
Name	CHIA TSE KWANG	ID No.	S1608221Z
Related Vehicle	NIL	Contact No.	91512662
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 4/4/2018 at 2200hrs, I was driving my vehicle (SLF8808K) along Pan Island Expressway towards Central Expressway. The vehicle in front of me applied emergency brake as such, I also applied emergency brake. However, the vehicle (EQ1300D) which was behind my vehicle did not stop in time and collided head-to-rear into my vehicle (SLF8808K). As a result, the rear boot door and rear bumper of my vehicle was damaged.

At that point of time, I have one passenger in my vehicle and I observed there is no visible injuries on everyone. However, I consulted a doctor as I felt pain on my neck, shoulder and back area. As such, I was granted with 7 days of medical leave.
I am lodging police report for insurance claims.



**SINGAPORE
POLICE FORCE**



T/20180405/2079

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

3 of 3

Report No. T/20180405/2079

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: E / Sgt 2 LIM LI CHENG 	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 05/04/2018 13:49
Officer In Charge Of Case: TP / AEIT / SI ANG YI TING, STEPHANIE Contact No.: 65476414	Classification Of Case:
Authentication Stamp NP168	<div style="border: 1px solid black; padding: 5px;">  SINGAPORE POLICE FORCE SN 061  <hr/> SIGNATURE </div>

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Apr 2018 Edit Reg		05 Apr 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	Chia Tse Kwang Gregory , ID: S1608221Z								
Main Claimant:	H&H LIMO SERVICE , Co. Reg. No.: 53342333C								
Vehicle Reg. No.:	SLF8808K	Date of Loss:	04/04/2018 22:00 - :59 [19 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800004170	Policy/Cover Note No.:	PNPV2017-00004838 (Comprehensive)						
Vehicle Reg. No. (Insured):	EQ1300D	Policy No. (Claimant):							
		Excess:	S\$800.00						
Repairer:	Ming Hua Auto Services (HQ) SIN MING AUTOCITY, 160 SIN MING DRIVE #02-16, 575722 Sin Ming - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 20/04/2018]								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/>			View All	Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLF8808K (1201800004170)**
[EQ1300D]
TP
H&H LIMO SERVICE
Apr 4 2018 10:00PM
[Chia Tse Kwang Gregory]
Ming Hua Auto Services

Upload Documents		Upload Photos	Compose New Letter	View	View in Browser
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
2	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
3	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
4	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
5	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
6	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
7	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
8	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
9	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
10	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
11	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
12	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
13	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
14	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
15	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
16	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
17	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
18	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
19	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
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21	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
22	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
23	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
24	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
25	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
26	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
27	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
28	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
29	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
30	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
31	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
32	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
33	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
34	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
35	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
36	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
37	08/05/18 17:20	General View		Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	08/05/18 17:20	General View	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="text-align: right;"> ^ v </div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD18006324/M1Z4D3E2

Date: 11/05/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00004838
 Claimant Vehicle No: SLF8808K Insured Vehicle No: EQ1300D
 Date of Loss: 04/04/2018 Nature of Claim: TP Claim No: 1201800004170

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLF8808K**
 Make & Model: TOYOTA ALPHARD, 2.5 S CVT ABS D/AIRBAG 2WD Engine No: 2ARH611851
 5DR (A)
 Reg. Date: 31/08/2016 (Man. Year: 2015) Chassis No: AGH300034005
 Colour: Black Odometer: 100654 km
 Engine Capacity: 2493 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50 R18 Rear Tyre Size: 235/50 R18
 Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8 mm
 Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 05/04/2018
 Date Inspected: 06/04/2018 Inspected At: Ming Hua Auto Services (HQ)
 SIN MING AUTOCITY,
 160 SIN MING DRIVE #02-16
 SINGAPORE 575722

Estimated Period of Repair: 8.0 days

Adjuster: MA CHIN FOOK

Manager: Ho Zhao Tian

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$7,500.00 - \$8,000.00

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 11 Apr 2018)
Parts:	M1-MPV	TOYOTA ALPHARD 2.5 S CVT ABS D/AIRBAG 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLF8808K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >