

Vic (LKKAuto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 11 January, 2019 4:49 PM
To: Vic (LKKAuto)
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: [AXA]: LKK Ref: CC4/ASM18006320/R1hb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

Dear Vic,

We are still waiting for our client to sign DV.

Are trying to reach owner but unable to reach him. Will continue follow up and, will mail the signed DV to you once received.

Appreciate your understanding.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 11 January, 2019 3:23 PM
To: Loi Ai Ting
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto); Vic (LKKAuto)
Subject: RE: [AXA]: LKK Ref: CC4/ASM18006320/R1hb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

Without Prejudice

Dear Ai Ting,

We refer further to the below email and we confirmed in receipt of your LOD and supporting documents.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$4,155.55** (all in).

Kindly let the owner sign the attached DV then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Monday, 19 November, 2018 11:56 AM

To: Loi Ai Ting

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject: RE: [AXA]: LKK Ref: CC4/ASM18006320/R1hb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

Without Prejudice

Dear Ai Ting,

We refer further to the below email and we confirmed in receipt of your LOD and supporting documents.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$4,155.55** (all in).

Kindly let the owner sign the attached DV then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Olivia Lau (LKKAuto)

Sent: Thursday, 25 October, 2018 4:48 PM

To: Loi Ai Ting; Vic (LKKAuto)

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Hsiao Tong (LKKAuto)

Subject: [AXA]: LKK Ref: CC4/ASM18006320/R1mb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

[LKK Ref: CC4/ASM18006320/R1mb3](#)

Hi Ai Ting,

Thank you for your email.

Vic – Kindly take over as discussed.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]

Sent: Thursday, 25 October, 2018 2:49 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: LKK Ref: CC4/ASM18006320/R1mb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

Dear Bevan,

Can we have your offer for settlement?

Appreciate your assistance.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting
Sent: Monday, 24 September, 2018 9:09 AM
To: 'Bevan Lim (LKK Auto)'
Cc: Cheng Jo Jo; Lauro Araos Songcuan Jr
Subject: LKK Ref: CC4/ASM18006320/R1mb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

Dear Bevan,

We would like to check on the status of this claim.

Our LOD and other relevant documents were submitted to your office on 10th August 2018.

Our customer claim as follows:

Repair cost	\$ 2,851.55
Loss of Rental	\$ 321.00 (\$107.00 x 3 days)
Ceramic Pro Full Protection	\$ 981.00
GIA search	\$ 2.00

Total	\$ 4,155.55

Appreciate if you could quantify your offer of settlement the soonest possible.

Thank you so much for your kind attention and understanding on this matter.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.