

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 19 November, 2018 11:56 AM
To: Loi Ai Ting
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO); Vic (LKKAUTO)
Subject: RE: [AXA]: LKK Ref: CC4/ASM18006320/R1hb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18
Attachments: DV.pdf

Without Prejudice

Dear Ai Ting,

We refer further to the below email and we confirmed in receipt of your LOD and supporting documents.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$4,155.55** (all in).

Kindly let the owner sign the attached DV then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Olivia Lau (LKKAUTO)
Sent: Thursday, 25 October, 2018 4:48 PM
To: Loi Ai Ting; Vic (LKKAUTO)
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Hsiao Tong (LKKAUTO)
Subject: [AXA]: LKK Ref: CC4/ASM18006320/R1mb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

LKK Ref: [CC4/ASM18006320/R1mb3](#)

Hi Ai Ting,

Thank you for your email.

Vic – Kindly take over as discussed.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]

Sent: Thursday, 25 October, 2018 2:49 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: LKK Ref: CC4/ASM18006320/R1mb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

Dear Bevan,

Can we have your offer for settlement?

Appreciate your assistance.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting

Sent: Monday, 24 September, 2018 9:09 AM

To: 'Bevan Lim (LKK Auto)'

Cc: Cheng Jo Jo; Lauro Araos Songcuan Jr

Subject: LKK Ref: CC4/ASM18006320/R1mb3 - SGJ315G, SLW1098Z, claim TP AXA SGJ315G, DOA: 05/03/18

Dear Bevan,

We would like to check on the status of this claim.

Our LOD and other relevant documents were submitted to your office on 10th August 2018.

Our customer claim as follows:

Repair cost	\$ 2,851.55
Loss of Rental	\$ 321.00 (\$107.00 x 3 days)
Ceramic Pro Full Protection	\$ 981.00
GIA search	\$ 2.00
	
Total	\$ 4,155.55

Appreciate if you could quantify your offer of settlement the soonest possible.

Thank you so much for your kind attention and understanding on this matter.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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