

## Shu Pei (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 5 April 2018 11:49 AM  
**To:** 'Motor Claim - III'; assignments  
**Cc:** 'Sundari Nagarajan - III'; Admin A  
**Subject:** RE: YOUR REF: SHA3723C / OUR REF: SGS7786L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Thursday, 5 April 2018 10:09 AM  
**To:** jess.francis@eurokars.com.sg; eric.pau@eurokars.com.sg; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Cc:** Sundari Nagarajan - III <sundari@iii.com.sg>  
**Subject:** RE: YOUR REF: SHA3723C / OUR REF: SGS7786L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SGS7786L](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg) [mailto:[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)]  
**Sent:** 05 April, 2018 8:59 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)  
**Cc:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)

**Subject:** RE: YOUR REF: SHA3723C / OUR REF: SGS7786L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Hi Gabriel,

Kindly arrange LKK Auto for this case.

Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
5 Ubi Close  
Singapore 408605  
Tel no.: 63958784

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Thursday, 5 April 2018 8:54 AM

**To:** Eric Pau <[eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)>; Jess Francis <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>

**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>; Siew Guek Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>

**Subject:** RE: YOUR REF: SHA3723C / OUR REF: SGS7786L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg) [<mailto:eric.pau@eurokars.com.sg>]

**Sent:** 04 April, 2018 6:18 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)

**Cc:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)

**Subject:** YOUR REF: SHA3723C / OUR REF: SGS7786L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

**YOUR REF: SHA3723C / OUR REF: SGS7786L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP. Car is in the workshop.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Jess for survey arrangement.

Best Regards,

**Eric Pau**

Insurance Claims Officer

**TRANS EUROKARS PTE LTD**

5 Ubi Close, Singapore 408605

**D:** (65) 6395 8685 **H:** (65) 9618 5991

**E:** [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)

*This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) [<mailto:mazdacanon@mazda.com.sg>]

**Sent:** Wednesday, April 4, 2018 6:28 PM

**To:** Eric Pau <[eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)>

**Subject:** Attached Image

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.  
Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.  
Registration No. 198703792-K