

INS. CASE OWNER:

CC<sup>3</sup> <sup>UP</sup> ~~ATG~~ 1800 6296, SpbbszLKK:  
IDAC:

Surveyor:

Sebastian

DOI:

ASSIGNMENT

3/4/18

Date / Time:

3/4/18

Registered in Merimen:

5/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 897AH

Name of Insured:

UPP

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

11/6/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: Tm 44 10m

Driver Tel No.:

(V/L: YES NO)

Claim No.:

354541125256

Policy No.:

744644170

Make / Model:

Mazda

Place of Accident:

112 Telk Whye Lane

OI GIA REPORT (YES / NO) : TP GIA REPORT (YES / NO)

Insured Liability:

%

Final ? Yes / No

SMB 339J



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMBT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

10/4/18

LHT

10/4/18

10/4/18

15/5/18

16/5/18

SMB 339J - 16/5/18 15/5/18 16/5/18 16/5/18 16/5/18 16/5/18 16/5/18 16/5/18 16/5/18 16/5/18

Both reported that the other party  
encroached lane  
sent letter to OI via email.

DRAFT

File pass to close.

RECEIVED 16 MAY 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 2/4/18 16/5/18 email

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Audrey

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No. N/A

If NO or B 28, Ass. Lia:

Repair Cost:

2840.50%

\$S

1400.00

Loss of Rental (LOR):

\$S

( - days)

Loss of Use (LOU):

\$S

397.50 (\$265 x 3 days)

Loss of Income (LOI):

\$S

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$S

5.00

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost

\$S

Total:

\$S

1802.50

Global Sum \$S: 1800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Audrey

Email

Call

Payee 1:

\$S

1800.00

Name 1:

SMBT Buses Ltd.

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320 + \$20

REF:

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lump Sum:

20.

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No.

Snr B3573

Yr Regn:

1/11/2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mar NL 320P

C.C. 105/8

Colour

Multi Colour

A/C: Insured / Std / NI / NA

Sp. Reading

377336

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WM/HA2272 15700 1988

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

275/70R22.5

R:

11

(D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Firestone

Front

R/Bal.

6

mm

Rear

R/Bal.

6/6

mm

L/Bal.

6

mm

L/Bal.

6/6

mm

D.O.A.

11/6/12

D.O.I.

3/4/12

Survey held at

Smart

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

U/S \$28w (Reel \$ 3116.07 / 539.1)

Date/Time. File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time. File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation.

) \$ + RS. \$

) Photos

) Others

TOTAL




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

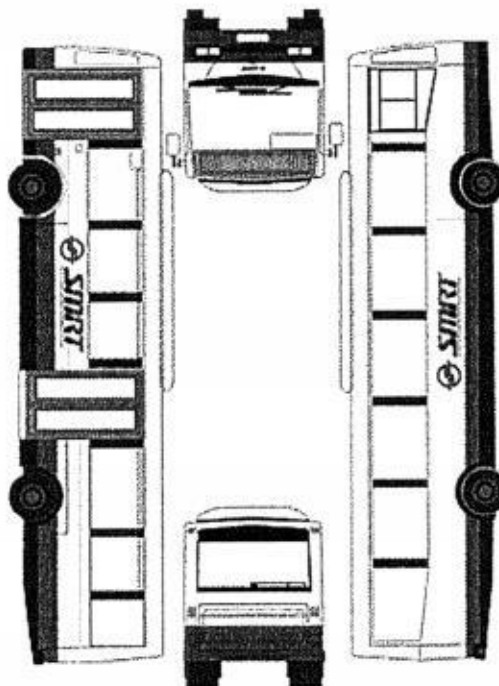
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18006296/Sub3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 05-04-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLN 8979H	Veh. Inspected	SMB 339J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	11/06/2017	Inspection Date	03/04/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB339J  
 Ref. No : BUS/06/17/5018  
 Reg. Date : 01/11/2012  
 Vehicle Type : BUS -12M  
 Make : MAN  
 Model : MAN  
 Name of Driver : Lai Koon Siung  
 Type of Accident : SIDE SWIPE  
 Date / Time of Accident : 11/06/2017 06:09:00 PM  
 Accident Reported Date / Time : 12/06/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : AIG  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time : 01/01/2000  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024095427  
 Special Instruction to ARC, if any :  
 RIGHT CENTER PORTION.  
 TP: SLN8979H  
 Prepared Date : 13/06/2017 05:45:14 PM

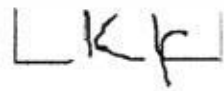


Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0  
Work Shop : Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 2,120.00	1,590.00
Total Spray Painting Charges	: 1,200.00	1,062.00
Total Material Charges	: 160.00	160.00
Other Charges	: 0.00	0.00
<b>TOTAL</b>	<b>: 3,480.00</b>	<b>2,812.00</b>
<b>Lum Sum Total</b>	<b>: 3,500.00</b>	<b>2,800.00</b>
No. of Repair Days	: 4.00	3.00
Prepared / Adjusted By	:	sebastian
Arc / Surveyor Sign Off Date	: 03/04/2018 08:20:40 AM	09/04/2018 10:55:07 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 18/06/2017 08:52:27 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	2,120.00	1,590.00
<b>Total Labour</b>	<b>2,120.00</b>	<b>1,590.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,200.00	1,062.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,200.00</b>	<b>1,062.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
	COMMO N	4005299	SMRT STICKER(B)	1	200.00	0.00	200.00	Replace	Replace <i>ME</i>	No
A01001-CW568		6009987	RH SIDE PANEL R6	1	1,776.80	100.00	0.00	Replace	Repair <i>R</i>	No
A01001-CW567		6009988	RH SIDE PANEL R7	1	885.50	100.00	0.00	Replace	Repair <i>R</i>	No
<b>TOTAL MATERIALS</b>							<b>200.00</b>	<b>200.00</b>		
<b>TOTAL MATERIALS(Discounted)</b>							<b>160.00</b>	<b>160.00</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

618 2-30

$$\begin{array}{r}
 200 \\
 -20\% \\
 \hline
 160 \\
 1590 \\
 +1062 \\
 \hline
 2812
 \end{array}$$

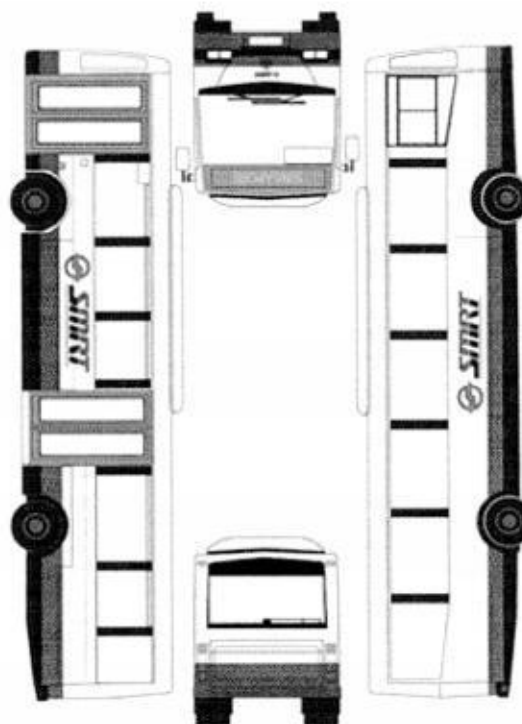
*Sebastian*  
16/4/18

4/5 = \$2800

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB339J  
 Ref. No : BUS/06/17/5018  
 Reg. Date : 01/01/1900  
 Vehicle Type : BUS -12M  
 Make : MAN  
 Model : MAN  
 Name of Driver : Lai Koon Siung  
 Type of Accident : SIDE SWIPE  
 Date / Time of Accident : 11/06/2017 06:09:00 PM  
 Accident Reported Date / Time : 12/06/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : AIG  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No :  
 Special Instruction to ARC,if any :  
 RIGHT CENTER PORTION.  
 TP: SLN8979H  
 Prepared Date : 13/06/2017 05:45:14 PM



Sebastian.  
 3/4/18.

- Lump Sum Repair.  
 - Photo After Paint.

LKK Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	2,120.00	0.00 1570
<b>Total Labour</b>	<b>2,120.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,200.00	0.00 1062
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,200.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 23 April 2018 7:06 PM  
**To:** audrey@smrt.com.sg  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** FW: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE  
**Attachments:** img-423172603-0001.pdf  
**Importance:** High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18006296/Spb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]

**Sent:** Monday, 23 April 2018 5:31 PM

**To:** Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>;

Aigsgp\_claimssurvey@aig.com

**Subject:** LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

**Importance:** High

**SMRT : BUS/06/17/5018/AW**

**AIG : SLN8979H**

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number **SMB339J**. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,800.00
Loss of Use (3 days x \$275 for 12m bus)	\$825
LTA search fee	\$5

Total	\$3630.00
-------	-----------

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- **Survey Report and Bus Photos, to be furnished by LKK**

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to **SMRT BUSES LTD.**

**Audrey Woo** | DID : 6556 3521 | FAX : 6368 7421 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 24 April 2018 9:44 AM  
**To:** audrey@smrt.com.sg  
**Cc:** Admin A  
**Subject:** RE: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE  
**Attachments:** Statement of SLN 8979H.pdf

Without Prejudice

Hi Audrey,

We refer to the above matter.

We would like to request a copy of video footage as stated in your client GIA report for our review as our insured driver reported that your bus encroached into our driver's lane and hit onto our car. Attached here with a copy of our insured GIA report for perusal.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 23 April 2018 7:06 PM  
**To:** audrey@smrt.com.sg  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** FW: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE  
**Importance:** High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

## Hsiao Tong (LKKAUTO)

---

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>  
**Sent:** Tuesday, 24 April 2018 5:07 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Aigsgp\_claimssurvey@aig.com  
**Subject:** SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE  
**Attachments:** SLN8979H.PDF; img-423172603-0001.pdf

Without Prejudice. Save as to Costs.

Dear Hsia Tong,

CCTV had been faulty on this bus, thus no footage is available in this case.

**SMB339J - SMRT Bus Captain reported : Both vehicles contacted while negotiating a bend.**

**SLN8979H - AIG Driver reported : ..... I turned left, before turning left, I saw bus coming, so I slow down and take extra left ..... the bus turn .....**

AIG insured self admitted that he too was turning, as the bus turned. He slowed down but was still in motion, not completely stationary. He insinuated that our bus seemingly encroached lane, however, please provide supporting evidence to prove his insinuation. Otherwise, this would be a conflicting version of his words against our bus driver's, in the absence of video footage from both parties.

Secondly, both parties reported of the same scenario whereby both vehicles were turning towards each other, side by side, at bend. As such, we would deem it fair and reasonable that liability rest 50% on each other.

SLN8979H car owner had claimed SMRT via his own workshop AutoInsure (Miss Serene, Tel: 65 3157 2626) and his claims too had been settled at 50%.

Kindly let us have your offer to settle at 50% soon. Thank you.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
Sent: Tuesday, 24 April, 2018 9:44 AM  
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)  
Cc: Admin A  
Subject: RE: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Without Prejudice

Hi Audrey,

We refer to the above matter.

We would like to request a copy of video footage as stated in your client GIA report for our review as our insured driver reported that your bus encroached into our driver's lane and hit onto our car. Attached here with a copy of our insured GIA report for perusal.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 23 April 2018 7:06 PM

To: [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg)

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Subject: FW: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Importance: High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18006296/Spb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]

Sent: Monday, 23 April 2018 5:31 PM

To: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>;

[Aigsgp\\_claimssurvey@aig.com](mailto:Aigsgp_claimssurvey@aig.com)

Subject: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE

LANE

Importance: High

SMRT : BUS/06/17/5018/AW

AIG : SLN8979H

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB339J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,800.00
Loss of Use (3 days x \$275 for 12m bus)	\$825
LTA search fee	\$5
Total	\$3630.00

750 250 x 3

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- Survey Report and Bus Photos, to be furnished by LKK

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 5 May 2018 9:42 AM  
**To:** 'Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)'  
**Cc:** Admin A  
**Subject:** RE: SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

### Without Prejudice

Hi Audrey,

We refer to the above matter.

We propose settlement at a global sum of **\$1,780.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:[audrey@smrt.com.sg](mailto:audrey@smrt.com.sg)]  
**Sent:** Tuesday, 24 April 2018 5:07 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [Aigsgp\\_claimssurvey@aig.com](mailto:Aigsgp_claimssurvey@aig.com)  
**Subject:** SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Without Prejudice. Save as to Costs.

Dear Hsia Tong,

CCTV had been faulty on this bus , thus no footage is available in this case.

**SMB339J - SMRT Bus Captain reported : Both vehicles contacted while negotiating a bend.**

**SLN8979H - AIG Driver reported : ..... I turned left, before turning left, I saw bus coming, so I slow down and take extra left ..... the bus turn .....**



## Hsiao Tong (LKKAUTO)

---

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>  
**Sent:** Monday, 7 May 2018 9:57 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Negotiations : SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Without Prejudice. Save as to Costs.

Dear Hsia Tong,

We would be agreeable to close off this claim at \$1810 global sum instead. Kindly confirm with DV soon.

**Audrey Woo** | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 5 May, 2018 9:42 AM  
**To:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)  
**Cc:** Admin A  
**Subject:** RE: SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

**Without Prejudice**

Hi Audrey,

We refer to the above matter.

We propose settlement at a global sum of **\$1,780.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]

**Sent:** Tuesday, 24 April 2018 5:07 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [Aigsgp\\_claimssurvey@aig.com](mailto:Aigsgp_claimssurvey@aig.com)

**Subject:** SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

*Without Prejudice. Save as to Costs.*

Dear Hsia Tong,

CCTV had been faulty on this bus , thus no footage is available in this case.

**SMB339J - SMRT Bus Captain reported : Both vehicles contacted while negotiating a bend.**

**SLN8979H - AIG Driver reported : ..... I turned left, before turning left, I saw bus coming, so I slow down and take extra left ..... the bus turn .....**

AIG insured self admitted that he too was turning, as the bus turned. He slowed down but was still in motion, not completely stationary. He insinuated that our bus seemingly encroached lane, however, please provide supporting evidence to prove his insinuation. Otherwise, this would be a conflicting version of his words against our bus driver's, in the absence of video footage from both parties.

Secondly, both parties reported of the same scenario whereby both vehicles were turning towards each other, side by side, at bend. As such, we would deemed it fair and reasonable that liability rest 50% on each other.

SLN8979H car owner had claimed SMRT via his own workshop AutoInsure (Miss Serene , Tel : 65 3157 2626) and his claims too had been settled at 50%.

Kindly let us have your offer to settle at 50% soon. Thank you.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 24 April, 2018 9:44 AM

To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)

Cc: Admin A

Subject: RE: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Without Prejudice

Hi Audrey,

We refer to the above matter.

We would like to request a copy of video footage as stated in your client GIA report for our review as our insured driver reported that your bus encroached into our driver's lane and hit onto our car. Attached here with a copy of our insured GIA report for perusal.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 23 April 2018 7:06 PM

To: audrey@smrt.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Importance: High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18006296/Spb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]

Sent: Monday, 23 April 2018 5:31 PM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>;

Aigsgp\_claimssurvey@aig.com

Subject: LOD to AIG - SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Importance: High

SMRT : BUS/06/17/5018/AW

AIG : SLN8979H

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB339J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,800.00
Loss of Use (3 days x \$275 for 12m bus)	\$825
LTA search fee	\$5
Total	\$3630.00

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- Survey Report and Bus Photos, to be furnished by LKK

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 May 2018 9:08 AM  
**To:** 'Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)'  
**Cc:** Admin A  
**Subject:** RE: Negotiations : SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Without Prejudice

Hi Audrey,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$1,800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:[audrey@smrt.com.sg](mailto:audrey@smrt.com.sg)]  
**Sent:** Monday, 7 May 2018 9:57 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Negotiations : SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Without Prejudice. Save as to Costs.

Dear Hsiao Tong,

We would be agreeable to close off this claim at \$1810 global sum instead. Kindly confirm with DV soon.

**Audrey Woo** | DID : 6556 3521 | FAX : 6368 7421 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

## Hsiao Tong (LKKAUTO)

---

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>  
**Sent:** Monday, 14 May 2018 9:16 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Pend DV \$1800 : SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

**Importance:** High

Without Prejudice. Save as to Costs.

Dear Hsia Tong,

Please email me your AIG's DV at \$1800. Offer Accepted. Thank you.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
Sent: Monday, 14 May, 2018 9:08 AM  
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)  
Cc: Admin A  
Subject: RE: Negotiations : SMRT BUS/06/17/5018/AW - SMB339J & SLN8979H ON 11 JUNE 2017 ALONG TECK WHYE LANE

Without Prejudice

Hi Audrey,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$1,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jun 2017 <a href="#">Edit Reg</a>		03 Apr 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K, Tel: +6597586660		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292S		
Vehicle Reg. No.:	SMB339J	Date of Loss:	11/06/2017 18:00 - :59 [55 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3545411252SG	Policy/Cover Note No.:	0999995087 (Comprehensive)
Vehicle Reg. No. (Insured):	SLN8979H	Policy No. (Claimant):	D-17087563MF8P
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 16/04/2018]		
Driver/Custodian (Insured):	THNG YU CHONG (), NRIC: S8825565H		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
----------	----------	------	------------	---------	---------	-------------	--------------	------------	-------

No results.





**\*SMB339J (3545411252SG)  
[SLN8979H]**

SMRT BUSES LTD  
Jun 11 2017 6:00PM  
[LCRF PTE LTD]
























[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#) | [Upload Video](#) | [Upload Audio](#)

1 per page  

Assessment Reports 1 per page  

Photos/Images 3 per page ☒

[https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp\\_docview&domainid=1&corole=4&objid=698021&extid=269079&CFID=34020](https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_docview&domainid=1&corole=4&objid=698021&extid=269079&CFID=34020)

Letters/Correspondences			1 per page ▼	✓
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
29	05/05/18 09:39	General View	 Load JPG	✓
30	05/05/18 09:39	General View	 Load JPG	✓
31	05/05/18 09:39	General View	 Load JPG	✓
32	05/05/18 09:39	General View	 Load JPG	✓
33	05/05/18 09:39	General View	 Load JPG	✓
34	05/05/18 09:39	General View	 Load JPG	✓
35	05/05/18 09:39	General View	 Load JPG	✓
36	05/05/18 09:39	General View	 Load JPG	✓
37	05/05/18 09:39	General View	 Load JPG	✓
38	05/05/18 09:39	General View	 Load JPG	✓
39	05/05/18 09:39	General View	 Load JPG	✓
40	05/05/18 09:39	General View	 Load JPG	✓
41	05/05/18 09:39	Odometer Reading	 Load JPG	✓
42	05/05/18 09:39	Odometer Reading	 Load JPG	✓
43	05/05/18 09:39	Odometer Reading	 Load JPG	✓
44	05/05/18 09:39	Chassis Number	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/04/18 18:21	TP ESTIMATE- MARKED	 Load PDF	
2	05/04/18 18:21	TP GIA REPORT	 Load PDF	
3	18/05/18 14:20	AUTHORISATION TO ACT	 Load PDF	
4	18/05/18 14:20	LETTER TO OI	 Load PDF	
5	18/05/18 14:20	LTA SEARCH	 Load PDF	
6	18/05/18 14:20	RELEASE VOUCHER	 Load PDF	
7	18/05/18 14:20	WORKSHOP INVOICE	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN8979H (Insd veh)	Model:	MAN NL320F (A22) 10.5 D (M)
	SMB339J (TP veh)		
Date of Accident:	11/06/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,182.30
Final Repair Cost	:	\$	1,800.00
Loss of Use	:	\$	3.00 days at \$265.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	1,800.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>50</u> (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT BUSES LTD	:	\$ 1,800.00
2)		:	\$
3)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

18 May  
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/LCR18006296/SPB3S2  
**Date:** 18/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995087  
**Claimant Vehicle No :** SMB339J **Insured Vehicle No :** SLN8979H  
Date of Loss: 11/06/2017 Nature of Claim: TP Claim No: 3545411252SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB339J**  
Make & Model: MAN NL320F (A22), 10.5 D (M) Engine No: 50330842093092  
Reg. Date: 01/11/2012 (Man. Year: 2011) Chassis No: WMAA22ZZ1C7001488  
Colour: Multi-colour Odometer: 377336 km  
Engine Capacity: 10518 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)  
Front Left Side: Firenza 6 mm Rear Left Side: Firenza 6/6 mm  
Front Right Side: Firenza 6 mm Rear Right Side: Firenza 6/6 mm

The above values represent the remaining tyre treads depth

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	2,862.30	200.00	2,662.30	93.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,320.00	2,652.00	668.00	20.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,182.30</b>	<b>2,852.00</b>	<b>3,330.30</b>	<b>53.87</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,800.00</b>		
<b>Nett Amount (S\$)</b>	<b>6,182.30</b>	<b>2,800.00</b>	<b>3,382.30</b>	<b>54.71</b>
<b>+ Loss of Use (3.0 x S\$265.00/day) (S\$)</b>		795.00		
		<b>(S\$) 3,595.00</b>		
<b>Liabie Amount (50.00%) (S\$)</b>		<b>1,797.50</b>		
<b>+ Doc/Search Fee (S\$)</b>		5.00		
<b>Nett Liability (S\$)</b>		<b>1,802.50</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,800.00</b>		

INSPECTION

Date of Assignment: 03/04/2018  
Date Inspected: 03/04/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705  
Estimated Period of Repair: 3.0 days

---

**Adjuster:** Sebastian Yeang Wai Keen**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH SIDE PANEL R6	Repair	1,776.80 F	*- F
2	1		*RH SIDE PANEL R7	Repair	885.50 F	*- F
3	1		*SMRT STICKER (B)	Necessary	200.00 FS	*200.00 FS
					<b>Total Parts (S\$)</b>	<b>2,862.30</b>
						<b>200.00</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	New	2,120.00	1,590.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.	New	1,200.00	1,062.00
Gross Labour Cost (S\$)			3,320.00	2,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >