

INS. CASE OWNER:

Hui Chunn

CC 6, LOR

1800

6265, U

PA3SZ

LKK:

IDAC:

Surveyor:

Marcus

DOI:

ASSIGNMENT

9/4/18

Date / Time:

5/4/18

Registered in Merimen:

5/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLP 49596

Name of Insured:

LOR Eli

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

29/03/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

AUGUST CHAN 88

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Jin Auto.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: W/151.

SS

3959.00

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

180.00 (60 x 3

days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☒

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS

4139.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4139.00

Name 1:

Jin Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

RECEIVED 11 MAY 2018

6/10/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320 + \$20.

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLH 723M

at Workshop n/s: J. n. Ave. 4pm

of

Insured: SLP 49591,

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

| | |
|-----|-----|
| N/S | O/S |
| | |

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

days

Res.: Yes or No

Lum Sum: _____

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLH 723M Yr Regn: 10 / 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi

A3

c.c

1395

Colour: Silver

A/C:

Insured / Std / NI / NA

Sp. Reading: 21458

T/Radio:

Insured / Std / NI / NA

Eng/No: _____

C/No: WA4228V8G1109860

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size: F:

R:

205/55-216

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6

mm

R/Bal. 6

mm

L/Bal. 6

mm

L/Bal. 6

mm

D.O.A. 29/3/18

D.O.I. 9/4/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rep.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Confirmed 2/5 & 3700 with Jones.

(Reel # 1716.18/324)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ * RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|---|------|----------------------------|---|
| AIG ASIA PACIFIC INSURANCE PTE LTD | | | Ref : CC6/LCR18006265/Upa3 | |
| 78 SHENTON WAY #08-16 CHARTIS BUILDINGSINGAPORE 079120 | | | Date : 05-04-2018 |  |
| | | | Code : LCR | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SLP 4959G | | Veh. Inspected | SLH 723M |
| Policy No. | | | Coverage (\$) | 0.00 |
| Claim No. | | | Excess (\$) | 0.00 |
| Assign From | | | Assign Date | 05/04/2018 |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | | c.c | 0 |
| Engine No. | HIDDEN | | Year of Reg. | |
| Chassis No. | | | Colour | |
| Odometer | - | | Steering | |
| Brakes | | | Modification | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | | Size | Make | Balance |
| | R/H Front Tyre | | | mm |
| | L/H Front Tyre | | | mm |
| | R/H Rear Tyre | | | mm |
| | L/H Rear Tyre | | | mm |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 29/03/2018 | | Inspection Date | |
| Survey held at | JIN AUTO SERVICES PTE LTD BLK 14 DEFU LANE 10 #01-412 SINGAPORE 539195 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Company Reg No:200704370C GST Reg No ::200704370C

Not Authorized
N/A
9/4/18
The photo showing
3 days
2/5th 3700/1

4/4/2018

M/S AIG

ESTIMATE REPAIR COST FOR SLH723M

| S/N | QTY | DESCRIPTION |
|-----|------|---|
| 1 | 1 PC | FRONT BUMPER <i>Deep cut</i> |
| 2 | 1 PC | FRONT BUMPER CLIPS (1 set) <i>new</i> |
| 3 | 1 PC | FRONT BUMPER RH SIDE RETAINER <i>new</i> |
| 4 | 1 PC | FRONT RH HEADLAMP <i>cut</i> |
| 5 | 1 PC | FRONT FENDER <i>rip/beat</i> |
| | | LESS 10% |
| 6 | | CHECK WIRING |
| 7 | | LABOUR CHARGE TO REMOVE AND RENEW FRONT PARTS |
| 8 | | SPRAY PAINTING |
| 9 | | TUFF KOTE |

| | | |
|----|----------|---------|
| \$ | 2,003.71 | — |
| \$ | 70.00 | — |
| \$ | 60.31 | X |
| \$ | 1,700.31 | — |
| \$ | 800.31 | — |
| \$ | 4,634.64 | — |
| \$ | (463.46) | 4369.12 |
| \$ | 4,171.18 | — |
| \$ | 25.00 | 20 |
| \$ | 500.00 | 300 |
| \$ | 600.00 | 400 |
| \$ | 120.00 | 30 |
| \$ | 5,416.18 | — |

4682.65
3746

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Company Reg No:200704370C GST Reg No ::200704370C

Not Authorized
N/A
7/4/18
Take photo After repair
3 day
2/52

4/4/2018

M/S AIG

ESTIMATE REPAIR COST FOR SLH723M

| S/N | QTY | DESCRIPTION | |
|-----|------|---|----------------------|
| 1 | 1 PC | FRONT BUMPER <i>Deep cut</i> | \$ 2,003.71 |
| 2 | 1 PC | FRONT BUMPER CLIPS (1 set) <i>new</i> | \$ 70.00 |
| 3 | 1 PC | FRONT BUMPER RH SIDE RETAINER <i>n1</i> | \$ 60.31 |
| 4 | 1 PC | FRONT RH HEADLAMP <i>cut</i> | \$ 1,700.31 |
| 5 | 1 PC | FRONT FENDER <i>rip/bent</i> | \$ 800.31 |
| | | | \$ 4,634.64 |
| | | LESS 10% | \$ (463.46) |
| | | | \$ 4,171.18 |
| 6 | | CHECK WIRING | \$ 25.00 <i>20</i> |
| 7 | | LABOUR CHARGE TO REMOVE AND RENEW FRONT PARTS | \$ 500.00 <i>300</i> |
| 8 | | SPRAY PAINTING | \$ 600.00 <i>400</i> |
| 9 | | TUFF KOTE | \$ 120.00 <i>30</i> |
| | | | <u>\$ 5,416.18</u> |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
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- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 10 April 2018 1:50 PM
To: 'jouis'
Cc: Admin A; assignments
Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18
*** LKK REF: CC6/LCR18006265/pa3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [mailto:jouis@jinauto.com.sg]
Sent: Tuesday, 10 April 2018 11:57 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/pa3

Dear Hsiao

YOUR INSURED REPORTED ?

Please establish liability for direct settlement .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 5 April 2018 2:30 PM
To: jouis <jouis@jinauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/pa3

Dear Jouis,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Wednesday, 4 April, 2018 10:11 AM
To: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18

Dear Thin Thin

Please update whether your insured have reported this claim .

ABLE TO ESTABLISH LIABILITY FOR THIS CASE

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Business Registration No:200704370C

30/04/2018

C/O LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 * LKK**
REF: CC6/LCR18006265/Upa3

. we are now seeking the total amount of claim as follow:

| | |
|-------------------|-------------------------|
| Repair cost | S\$3959.00(with gst) ✓ |
| Loss of Use 3DAYS | 300.00 |

TOTAL SS 4259.00

We shall appreciate if you could kindly consider our claim at your earliest convenience and kindly let us have your acknowledgement of receipt of this letter within 14days of your receipt of this letter.

Yours faithfully



Jouis Seow (Email: jouis@jinauto.com.sg)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 30 April 2018 5:17 PM
To: 'Jouis'
Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18
*** LKK REF: CC6/LCR18006265/Upa3

Without Prejudice

Hi Jouis,

We refer to the above matter.

We propose settlement as follows: -

| | |
|----------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 3,959.00 |
| 2. Loss of Use (3days x \$60.00) | \$ 180.00 |
| Total | <u>\$ 4,139.00</u> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jouis [mailto:jouis@jinauto.com.sg]
Sent: Monday, 30 April 2018 3:29 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/Upa3

Dear Hsiao Tong,

LOD and repair bill attached .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd

Hsiao Tong (LKKAUTO)

From: jous <jous@jinauto.com.sg>
Sent: Wednesday, 2 May 2018 2:35 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18
*** LKK REF: CC6/LCR18006265/Upa3

Without Prejudice

Dear Hsiao Tong

Ok S\$4139.00 settle

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 30 April 2018 5:17 PM
To: jous <jous@jinauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/Upa3

Without Prejudice

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Monday, 30 April 2018 3:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/Upa3

Dear Hsiao Tong,

LOD and repair bill attached .

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jouis@jinauto.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 30 April 2018 11:32 AM

To: jouis <jouis@jinauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/Upa3

Without Prejudice

Dear Jouis,

We refer the above matter.

For COR, recommended amount at L/sum **\$3,700.00(before GST) with 03days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 10 April 2018 1:50 PM

To: 'jouis' <jouis@lkkauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/pa3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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From: jouis [mailto:jouis@jinauto.com.sg]

Sent: Tuesday, 10 April 2018 11:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/pa3

Dear Hsiao

YOUR INSURED REPORTED ?

Please establish liability for direct settlement .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 5 April 2018 2:30 PM

To: jouis <jouis@jinauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18 *** LKK REF: CC6/LCR18006265/pa3

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Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [mailto:jouis@jinauto.com.sg]

Sent: Wednesday, 4 April, 2018 10:11 AM

To: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SLH723M AND SLP4959G (AIG INSURED) ON 29/3/18

Dear Thin Thin

Please update whether your insured have reported this claim .

ABLE TO ESTABLISH LIABILITY FOR THIS CASE

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|--|--|--|------------|---|
| Main | 05 Apr 2018 Edit Reg | | 09 Apr 2018 00:00 Edit Adj Rpt | S\$3,700.00 Edit Estimates | S\$3,700.00 View Rpt | | Pending for Survey Report Cancel Case |

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

| | | | |
|-----------------------------|--|------------------------|---|
| Insured: | LCRF PTE LTD, Co. Reg. No.: 201624597K | | |
| Main Claimant: | KHOO CHIN TING, ID: S71108611 | | |
| Vehicle Reg. No.: | SLH723M | Date of Loss: | 29/03/2018 14:00 - :59 [17 Months and 8 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP / 5680429209SG | Policy/Cover Note No.: | 0999994784 |
| Vehicle Reg. No. (Insured): | SLP4959G | Policy No. (Claimant): | - |
| | | Excess: | |
| Repairer: | Jin Auto Services Pte Ltd (Defu) Blk 14 Defu Lane 10, #01-410/412, 539195 Defu Lane - Tel: 6289 8126 | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com | | |
| Claimant's Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEW HSIAO TONG] ... [Final Rpt due 16/04/2018] | | |
| Driver/Custodian (Insured): | ALOYSIUS CHARLES LIM (), NRIC: S9316056H | | |

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Claim Documents

***SLH723M (5680429209SG)**
[SLP4959G]

TP

KHOO CHIN TING

Mar 29 2018 2:00PM

[LCRF PTE LTD]

Jin Auto Services Pte Ltd













[Upload Documents](#)
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[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View
[View in Browser](#)

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|--------------|---|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | | Edit |

| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|--|------------|-------------------------------------|
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 06/04/18 15:56 | Accident Statement From:SC - Reg. No: SLP4959G, Claimant: LCRF PTE LTD | | Load HTM |

| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|------------|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 09/04/18 18:25 | General View | | Load JPG |
| 2 | 09/04/18 18:25 | General View | | Load JPG |
| 3 | 09/04/18 18:25 | General View | | Load JPG |
| 4 | 09/04/18 18:25 | General View | | Load JPG |
| 5 | 09/04/18 18:25 | General View | | Load JPG |
| 6 | 09/04/18 18:25 | General View | | Load JPG |
| 7 | 09/04/18 18:25 | General View | | Load JPG |
| 8 | 09/04/18 18:25 | General View | | Load JPG |
| 9 | 09/04/18 18:25 | General View | | Load JPG |
| 10 | 09/04/18 18:25 | General View | | Load JPG |
| 11 | 09/04/18 18:25 | General View | | Load JPG |
| 12 | 09/04/18 18:25 | General View | | Load JPG |
| 13 | 09/04/18 18:25 | General View | | Load JPG |
| 14 | 09/04/18 18:25 | General View | | Load JPG |
| 15 | 09/04/18 18:25 | General View | | Load JPG |
| 16 | 09/04/18 18:25 | General View | | Load JPG |
| 17 | 09/04/18 18:25 | General View | | Load JPG |
| 18 | 09/04/18 18:25 | General View | | Load JPG |
| 19 | 09/04/18 18:25 | General View | | Load JPG |
| 20 | 09/04/18 18:25 | General View | | Load JPG |
| 21 | 09/04/18 18:25 | General View | | Load JPG |
| 22 | 09/04/18 18:25 | General View | | Load JPG |
| 23 | 09/04/18 18:25 | General View | | Load JPG |
| 24 | 09/04/18 18:25 | General View | | Load JPG |
| 25 | 09/04/18 18:25 | General View | | Load JPG |
| 26 | 09/04/18 18:25 | General View | | Load JPG |
| 27 | 09/04/18 18:25 | General View | | Load JPG |
| 28 | 09/04/18 18:25 | General View | | Load JPG |

| Letters/Correspondences | | | 1 per page ▼ | ✓ |
|-------------------------|-----------------|-----------------------------------|--|-------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 29 | 09/04/18 18:25 | General View |  Load JPG | ✓ |
| 30 | 09/04/18 18:25 | General View |  Load JPG | ✓ |
| 31 | 27/04/18 08:58 | Reinspection Photo |  Load JPG | ✓ |
| 32 | 27/04/18 08:58 | Reinspection Photo |  Load JPG | ✓ |
| 33 | 27/04/18 08:58 | Reinspection Photo |  Load JPG | ✓ |
| 34 | 27/04/18 08:58 | Reinspection Photo |  Load JPG | ✓ |
| 35 | 27/04/18 08:58 | Reinspection Photo |  Load JPG | ✓ |
| Documentation | | | 1 per page ▼ | ✓ |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 05/04/18 14:36 | TP GIA REPORT |  Load PDF | |
| 2 | 14/05/18 15:44 | AUTHORISATION TO ACT |  Load PDF | |
| 3 | 14/05/18 15:44 | LETTER TO OI |  Load PDF | |
| 4 | 14/05/18 15:44 | RELEASE VOUCHER |  Load PDF | |
| 5 | 14/05/18 15:44 | WORKSHOP INVOICE |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|----------------------|
| Vehicle No: | SLP4959G (Insd veh) | Model: | AUDI A3 1.4 TFSI (A) |
| | SLH723M (TP veh) | | |
| Date of Accident: | 29/03/2018 | | |

| | | | |
|-----------------------|---|---------|------------------------------|
| Global Sum Settlement | : | [] Yes | [X] No |
| Repair Estimate | : | \$ | 5,795.31 |
| Final Repair Cost | : | \$ | 3,959.00 |
| Loss of Use | : | \$ | 180.00 |
| Rental (if any) | : | \$ | 3.00 days at \$60.00 per day |
| LTA / GIA Search Fee | : | \$ | days |
| Others: | : | \$ | |
| | : | \$ | |
| Final Settlement Sum | : | \$ | 4,139.00 |

| | | | |
|--|--|----------|-------------------------|
| Is Third Party Workshop GIA Registered? | [] YES | [X] NO | (Kindly indicate below) |
| A) For Non GIA Registered Workshop: | Agreed Liability _____ 100 _____ (%) | | |
| B) For GIA Registered Workshop: | BOLA Applicable: Yes/ No BOLA Scenario No: _____ | | |
| BOLA Liability: _____ (%) | Assessed Liability (*): _____ (%) | | |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | | |
| Remarks _____ | | | |

Payment Instruction: Payee's Breakdown

| | | | | |
|----|---------------------------|---|----|----------|
| 1) | Jin Auto Services Pte Ltd | : | \$ | 4,139.00 |
| 2) | | : | \$ | |

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

14 May
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18006265/UPA3S2
Date: 14/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994784
Claimant Vehicle No: SLH723M Insured Vehicle No: SLP4959G
Date of Loss: 29/03/2018 Nature of Claim: TP Claim No: 5680429209SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLH723M**
Make & Model: AUDI A3, 1.4 TFSI (A) Engine No: CZC572493
Reg. Date: 21/10/2016 (Man. Year: 2016) Chassis No: WAUZZZ8V8G1109860
Colour: Silver Odometer: 21458 km
Engine Capacity: 1395 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 4,171.18 | 3,932.66 | 238.52 | 5.72 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,245.00 | 750.00 | 495.00 | 39.76 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 5,416.18 | 4,682.66 | 733.52 | 13.54 |
| Approved Total (Overridden) (S\$) | | 3,700.00 | | |
| (S\$) | 5,416.18 | 3,700.00 | 1,716.18 | 31.69 |
| + GST 7.00/7.00% (S\$) | 379.13 | 259.00 | 120.13 | 31.69 |
| Nett Amount (S\$) | 5,795.31 | 3,959.00 | 1,836.31 | 31.69 |
| + Loss of Use (3.0 x S\$60.00/day) (S\$) | | 180.00 | | |
| Nett Liability (S\$) | | 4,139.00 | | |

INSPECTION

Date of Assignment: 09/04/2018
Date Inspected: 09/04/2018 Inspected At: Jin Auto Services Pte Ltd (Defu)
Estimated Period of Repair: 3.0 days Blk 14 Defu Lane 10, #01-410/412
Singapore 539195

5/14/2018

Adjuster Report

Adjuster: CHEW HSIAO TONG

Manager: MARCUS CHUA

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--------------------------------|---------------|--|--------------|
| 1 | 1 | | *FRONT BUMPER | Deep Cut | 2,003.71 FL | *1,799.00 FL |
| 2 | 1 | | *SET FRONT BUMPER CLIPS | Necessary | 70.00 FL | *70.00 FL |
| 3 | 1 | | *FRONT BUMPER RH SIDE RETAINER | Not Necessary | 60.31 FL | *- FL |
| 4 | 1 | | *FRONT RH HEADLAMP | Cut | 1,700.31 FL | *1,700.31 FL |
| 5 | 1 | | *FRONT FENDER | Dented / Bent | 800.31 FL | *800.31 FL |
| | | | | | Sub Total (S\$) | 4,634.64 |
| | | | | | - List Item Discount on L Items 10.00/10.00% (S\$) | 463.46 |
| | | | | | Total Parts (S\$) | 4,171.18 |

Report was unsubmitted during this print-out.