

CC3/AIG1700 5785, K1003

LKK:
IDAC:

INS. CASE OWNER: Bernard

ASSIGNMENT

Date/Time: 22/03/2017

Su-cyber: Amg

DOI: 21/3/2017

Registered in Merit: 23/03/2017

Pre-assign / CCU / FTE

CLK8802A

Claim No. : 1616094237SG



Insured Vehicle No. : CLK8802A

Policy No. : 210493134

Name of Insured : Anne Luke

Make / Model : Audi Q3

Insured Tel No. : HP: 92363131

Place of Accident : WIPR THOMSON ROAD

Excess See II : \$S

D.O.A. : 21/3/2017

Is driver the owner? (YES / NO)

Nature of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age :

(VL: YES / NO)

Insured Liability : % Final? Yes / No

Driver Tel No. : CHC6012R



INSRS:
WSP: Premier
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
21/3/17	Non-Reporting ltr (1st)	
21/3/17	Non-Reporting ltr (2nd)	
21/3/17	Non-Reporting ltr (Final)	
21/3/17	Notification ltr (if non-pickup)	
21/3/17	Call OI	<u>Amg 4/4/17</u>
21/3/17	After call ltr to OI	
21/3/17	Documentation Check List:	Handler Typist
21/3/17	Notification ltr (if non-pickup)	<input type="checkbox"/>
21/3/17	After call ltr to OI	<input checked="" type="checkbox"/>
21/3/17	Authorisation To Act	<input checked="" type="checkbox"/>
21/3/17	Release Voucher	<input checked="" type="checkbox"/>
21/3/17	Final Repair Bill	<input checked="" type="checkbox"/>
21/3/17	Car Rental Invoice	<input checked="" type="checkbox"/>
21/3/17	Towing Invoice	<input type="checkbox"/>
21/3/17	LTA / GIA	<input checked="" type="checkbox"/>
21/3/17	Bill	<input type="checkbox"/>
21/3/17	Reject Instruction	<input type="checkbox"/>
21/3/17	nt Breakdown Form	<input type="checkbox"/>
21/3/17	Post-Repair Photos	<input type="checkbox"/>
21/3/17	Others	<input type="checkbox"/>

RECEIVED 1 1 MAY 2018

RECEIVED 2 0 DEC 21

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Email Call

Repair Cost: \$S _____ (days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 2.5.18 Confirm with: GARY

Final Liability: 100% % 50 (Agreed / Assessed) BOLA S/N No. : _____

Repair Cost: 1,894.00 \$S 909.50 (5 days) x 177.51

Loss of Rental (LOR): 587.55 \$S 293.78 (\$ x days)

Loss of Use (LOU): - \$S - (\$ x days)

Loss of Income (LOI): 300 \$S 100 (\$ 40 x 5 days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search 200 \$S 200

Medical: - \$S - (e.g. Tow/Independent)

Disbursement: - \$S -

Legal Cost: - \$S -

Total: 2,608.55 \$S 1,309.28 Global Sum \$S: 1,300 Email Call

FINAL PAYMENT Date/Time: 2.5.18 Confirm with: GARY

Payee 1: PREMIER AUTOMOTIVE SERVICES PTE LTD Name 1: _____ Name 2: _____ Name 3: _____

Payee 2: (Strike if N.A.) \$S _____

Payee 3: (Strike if N.A.) \$S _____

RECEIVED 2 4 MAY 2018

COPY SENT

REFERENCE NUMBER CC3/AIG 17005785/HIC03

ACTIONS / REMARKS

DATE / TIME

18/04/2017

OFFER GIB 20% TO TP.

19/04/2017

Email WSP FOR ACCEPTANCE.

20/04/2017

Email REMINDER TO WSP.

20/04/2017

EMAIL TO THE INSURER TEMP CLOSE DUE TO NO DEVELOPMENT SINCE 13/04/17.

4/4/2017

CASE REOPEN AS OI MANAGE TO CLAIM 50% FROM TP. TP REQUESTED FOR 50% SETTLEMENT.

Surveyor: Henry

ASSIGNMENT

From: _____ Date: ALG

Veh No: SHC 6012R Yr Regn: 06 2014
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prima Mover /

Estimated Cost: _____

Truck / Trailer or SA

OD / TP / WS / TP RES / QD RES / EVA / INV / MV

Make: Kia c.c. 1685

To Inspect Vehicle No: _____

Colour: Silver A/C: Insured / Std / Nil / NA

at Workshop m/s: Premier

Sp. Reading: 471194 T/Radio: Insured / Std / Nil / NA

of _____

Eng/No: _____

Insured: _____

C/No: KNAGM414ME5463636

Policy No. _____

Gen. Cond: Good / Fair / Poor / Burnt

Claims No. _____

Steering: In Order / Jammed / Leaked / Burnt or

Sum Insured: _____ Excess: _____

Brake: In Order / Jammed / Leaked / Burnt or

(Client's Record)

Modi: Nil / S/Rim / STD A/Rim or

Make of Veh: _____

Tyre Size: F: 205/65 R16

(Policy Condition)



Remark: The veh had commenced its repair at the time of inspection.

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or MAXXIS

Bal. or Market Value: _____

Front Rear

IDAC Accident Rpt: _____ Consistent? : Yes or No

R/Bal. 7 mm

GIA / PR Seen: _____ Consistent? : Yes or No

L/Bal. 7 mm

Est. Repairs: 4 days Res.: Yes or No

D.G.A. 21/3/17 D.O.I. 22/3/17

Lum Sum: 20 % 3-Val.: Yes or No

Survey held at _____

CA / REV / REP. / 24 HRS

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or N/S

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

29/3/17 HS Finalized amt HS \$ 1700.00 with 4 working days with Dobby.

Red. + 2,347 58%

Date/Time, File Pass to? : Prell. Report : Final Report

Days Of Repair: _____ Resurvey No. of Trip: _____

Survey Fee:	
Transportation:	
\$ + RS. \$	
Photos	
Others	

Add Fee: : Site Insp (\$) : Interview (\$) : Tech. Invs (\$) : Prevalent (\$)

Report Format: _____ Lump Sum / LB: 5

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

21-Mar-17

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6012 R

1 pc	Rear n/s door	<i>dented</i>	
1 pc	Front n/s door	<i>repair</i>	
S/NETT			
1 pc	n/s door sticker	<i>rec</i>	
1 pc	Rear n/s fender sticker	<i>rec</i>	

LKK Auto Consultants hence notify the Repairer of the following: **Less 10%**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

\$	765.00	<i>✓</i>
\$	765.00	<i>X</i>
\$	1,530.00	
\$	153.00	
\$	1,377.00	
	<i>688.5</i>	
\$	100.00	<i>✓</i>
\$	60.00	<i>✓</i>
\$	50.00	<i>30</i>
\$	80.00	<i>X</i>
\$	180.00	<i>60</i>
\$	150.00	<i>X</i>
\$	150.00	<i>60</i>
\$	650.00	<i>400</i>
\$	1,000.00	<i>720</i>
\$	250.00	<i>30</i>
\$	4,047.00	

Sundry *rec*

To check wiring

To dismantle / refit the inner garnishes, inner linings, inner trims, etc to facilitate repairs.

To dismantle and refit the inner component of front n/s door into new shell door

To dismantle and refit the inner component of rear n/s door into new shell door

To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the n/s rocker panel garnish, rear n/s fender

To putty and spray painting on the front n/s door, rear n/s door, n/s rocker panel garnish, rear n/s fender

To apply rustproofing on the repaired and replaced panels.

1460

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)
THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

4 day 4s
After paint photo
LKK Henry
97884060
22/3/17 1115hrs.

Asher Sng (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 5 April 2018 11:40 AM
To: Asher Sng (LKKAuto)
Cc: Vic (LKKAuto)
Subject: RE: Your ref: 1616094237SG, Accident involving SLK 8802S and SHC 6012R on 21.03.17

Hi Asher,

You may proceed to settle the claim at 50% on a basis that both parties are in the midst of changing lane.

Please clarify with TP that our settlement is on without prejudice basis and shall not be bound by the recovery claim.

In addition, please make sure that insured has been informed on our settlement before proceed.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Wednesday, April 04, 2018 10:06 AM
To: Ler, Bernard-JQ
Cc: Vic (LKKAuto)
Subject: RE: Your ref: 1616094237SG, Accident involving SLK 8802S and SHC 6012R on 21.03.17

Hi Bernard,

We refer to the above matter.

Third party request to settle the claim up to 50%.

Please kindly advise, case was close in merimen in dec 2017 due to no development.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]
Sent: Wednesday, 20 December 2017 11:10 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your ref: 1616094237SG

Hi Asher,

Noted and thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Wednesday, December 20, 2017 10:44 AM
To: Ler, Bernard-JQ
Cc: Vic (LKKAuto)
Subject: RE: Your ref: 1616094237SG

Hi Bernard,

We refer to our tele-conversation.

We have offer to third party 20% as instructed, however third party repairer no response since.

We are intend to temporary close the case due to no development.

Will reopen and handle the case for future handing if there is a development.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]
Sent: Thursday, 13 April, 2017 11:34 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your ref: 1616094237SG

Dear Asher,

Noted. Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, April 13, 2017 11:20 AM
To: Md Noor, Norsiah
Cc: Vic (LKKAuto)
Subject: RE: Your ref: 1616094237SG

Hi Norsiah,

We refer to our tele-conversation.

We will process to negotiate and settle 20% to 50%.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Thursday, 30 March, 2017 3:07 PM
To: 'Md Noor, Norsiah' <Norsiah.MdNoor@aig.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your ref: 1616094237SG

Hi Norsiah,

Content noted.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]
Sent: Thursday, 30 March, 2017 2:56 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your ref: 1616094237SG

Dear Asher,

We may reject TP's claim first.
Based on TP's coming out from minor road to major road.

Thank you

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606 | Fax +(65) 6835-7417

Norsiah.MdNoor@aig.com | www.aig.com.sg

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for any loss or damage arising in any way from its use.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, March 29, 2017 5:14 PM
To: Md Noor, Norsiah
Cc: Vic (LKKAuto)
Subject: Your ref: 1616094237SG

Your ref: **1616094237SG**
Our Ref: CC3/AIG17005785/H1ea3

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 8802A (OI) & SHC 6012R (TP) ON 21/03/2017

We refer to the above matter.

TP reported that he after making a LH turn onto 2nd lane of the main road, OI make a lane change and collided his vehicle while in the midst of filtering into lane 2.

OI reported that she was stationary on the left most lane preparing to make a lane change, while in the midst of changing lane third party cut into her lane.

Base on both party video, third party was making a LH into the main road and filter into lane 2 while insured is in the midst of changing lane into lane 2.

Third party video clearly show that OI was in the midst of changing lane while third party in the midst of turning out from minor road.









In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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PREMIER TAXIS	HIRER / (RELIEF) SUPER RELIEF
VEHICLE NO.	SHIC6012R
CONTACT NO.	9849 4339
NEW MAILING ADDRESS (if any)	/

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S019659Z



Name
LIM HEH YAM
林火炎
Race
CHINESE
Date of Birth: 20-02-1953 Sex: M
Country of Birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S019659Z

Name: LIM HEH YAM

Birth Date: 20 Feb 1953
Issue Date: 12 Mar 2003

000319895A

1480148

NRIC No: S019659Z

Blood Group: O+ Date of Issue: 02-12-1993

Address:
APT BLK 62 NEW UPPER CHANGI ROAD #04-1199
SINGAPORE 481060
NRIC No: S019659Z Date: 13-05-1999 No: 2505901

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

	PASS DATE
Class 2B Motorcycles not exceeding 200 cc	24 Jul 1973
Class 2A Motorcycles between 201 cc and 400 cc	24 Jul 1973
Class 2 Motorcycles exceeding 400 cc	24 Jul 1973
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	23 Apr 1973
Class 4 Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms	10 Jan 1975
Class 5 Motor Vehicles which are not constructed themselves to carry any load and the weight of which unladen exceeds 7250 kilograms	30 Mar 1976



Land Transport Authority

VOCATIONAL LICENCE

Portrait of Lim Heh Yam

Licence No : S019659Z
Name : LIM HEH YAM
Issue Date : 11/10/2008

Please visit www.lta.gov.sg to check the status of this vocational licence

Enquire Transaction History**Transaction History Details**

Log Date/Time:	24 Jun 2014 / 10:08:36	Receipt No.:	AACCK001-AX239-140624-000012
Asset Type:	Vehicle	Transaction Amount:	\$70,018.00
Asset ID:	SHC8012R	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20140624100636089468		
Vehicle No.:	SHC8012R		
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)		
Vehicle Attachment 1:	Air-Con (Taxi)		
Vehicle Attachment 2:	-		
Vehicle Attachment 3:	-		
Vehicle Scheme:	Taxi (Company)		
First Registration Date:	24 Jun 2014		
Original Registration Date:	24 Jun 2014		
Vehicle Make:	KIA		
Vehicle Model:	OPTIMA 1.7(A) DIESEL		
Chassis No.:	KNAGM414ME5463636		
Engine No.:	D4FDDH308335		
Motor No.:	-		
Trailer Chassis No.:	-		
Propellant:	Diesel		
Passenger Capacity:	4		
Engine Capacity:	1685		
Power Rating:	-		
Unladen Weight:	1584		
Maximum Laden Weight:	2050		
Primary Color:	Silver		
Secondary Color:	-		
Manufacturing Year:	2013		
Open Market Value:	\$20,028.00		
Minimum PARF Benefit:	\$7,524.00		
PARF Eligibility:	Y		
No. of Transfer:	0		
Effective Ownership Date/Time:	24 Jun 2014 10:06:36		
COE No.:	2014062401001345M		
COE Expiry Date:	23 Jun 2022		
COE Bid Category:	-		
Actual QP/PQP Paid Amount:	\$57,338.00		
Lifespan Expiry Date:	23 Jun 2022		
Owner ID Type:	Company		



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17005785/K1ea3q2

04 APRIL 2018

ANNE LUKE
6 ANGLONG LANE
#11-02
SINGAPORE 579980

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 8802A AND SHC 6012R ON 21/03/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6012R (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6012R that was damaged pursuant to the accident which occurred on 21/03/2017 (date) along UPPER THOMSON ROAD - IN FRONT OF THOMSON PLAZA (location) involving vehicle no/s SLK 8802A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 2 (day) of May (month) 20 18 (year)

 
Signed by "the third party claimant"
(with chop if applicable)

 
Signed by "the workshop"
(with chop)

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,350.00 (Global Sum) for vehicle no. SHC 6012R that was damaged pursuant to the accident which occurred on 21/03/2017 (date) along UPPER THOMSON ROAD - IN FRONT OF THOMSON PLAZA involving vehicle no/s SLK 8802A.

This is pursuant to the inspection conducted on 22/03/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PREMIER TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 6012R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 6012R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2 (day) of May (month) 2018 (year)



AWK

Signed by appointed surveyor



Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 29-Mar-2017
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC6012R			\$ 1,700.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,700.00
GST @ 7%				\$ 119.00
GRAND TOTAL				\$ 1,819.00


for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



29 March 2017

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Teo Chih Yuan of NRIC Number S7005478G is a registered driver of SHC6012R. Teo Chih Yuan is paying daily rental rate of \$117.51 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to read "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: Thuqfah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 20030497511



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-039941

Date of Request: 21/03/2017

Your Ref No:

Online Purchase

 Premier Automotive Services Pte Ltd
 23 Changi South Ave 2
 #01-02
 Singapore 486443

Dear Sir/Madam,

 Enquiry Date 21/03/2017
 Enquiry By GOH WEE DEK
 TP Vehicle No. SLK8802A
 Accident Date 21/03/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLK8802A	AIG Asia Pacific Insurance Pte. Ltd.	12/12/2016-11/12/2017	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-039941
Date of Request: 21/03/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date: 21/03/2017
Enquiry By: GOH WEE DEK
TP Vehicle No.: SLK8802A
Accident Date: 21/03/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Mar 2017 Edit Reg		22 Mar 2017 00:00 Edit Adj Rpt	S\$1,700.00 Edit Estimates	S\$1,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	ANNE LUKE , ID: S2220207C								
Main Claimant:	PREMIER TAXIS PTE LTD , Co. Reg. No.: 200304975H								
Vehicle Reg. No.:	SHC6012R	Date of Loss:	21/03/2017 12:00 - :59 [32 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1616094237SG	Policy/Cover Note No.:	2100493554						
Vehicle Reg. No. (Insured):	SLK8802A	Policy No. (Claimant):	5084895522						
		Excess:							
Repairer:	Premier Automotive Services Pte Ltd (HQ) 23 Changi South Ave 2, #01-02, 486443 Changi - Tel: 62148880								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 09/04/2018]								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
• AIG_SG_EXPRESS (05/04/2018): Report Send Back Alerts - SHC6012R (TP)									
ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC6012R (1616094237SG)
[SLK8802A]**

TP

PREMIER TAXIS PTE LTD

Mar 21 2017 12:00PM

[ANNE LUKE]

Premier Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View	View in Browser <input type="checkbox"/>
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	11/04/17 09:42	Video - Accident	Load AVI	<input type="checkbox"/>
2	02/05/17 14:17	Video - Accident <small>From:GD - Reg. No: SLK8802A, Claimant: ANNE LUKE</small>	Load MP4	<input type="checkbox"/>
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	{Draft}	Third Party Express Settlement - Payment Breakdown	Edit	<input type="checkbox"/>
2	02/01/18 18:00	Insurer Offer Letter/DV <small>[Offer superseded on 2018/04/05]</small>	Load HTM	<input type="checkbox"/>
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	24/03/17 14:48	Accident Statement <small>From:SC - Reg. No: SLK8802A, Claimant: ANNE LUKE</small>	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/03/17 09:21	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
2	29/03/17 09:21	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
3	29/03/17 09:21	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
4	29/03/17 09:21	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
5	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
6	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
7	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
8	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
9	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
10	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
11	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
12	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
13	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
14	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
15	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
16	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
17	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
18	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
19	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
20	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
21	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
22	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
23	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
24	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
25	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
26	29/03/17 09:22	General View	Load JPG	<input checked="" type="checkbox"/>
27	29/03/17 09:22	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
28	29/03/17 09:22	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/03/17 09:04	TP ESTIMATE - MARKED	Load PDF	
2	24/03/17 09:04	TP GIA REPORT	Load PDF	
3	10/04/17 19:07	EMAIL FROM AIG DD 300317	Load PDF	
4	10/04/17 19:07	EMAIL TO WSP DD 100417	Load PDF	
5	20/12/17 10:37	EMAIL TO WSP DD 201117	Load PDF	
6	20/12/17 10:45	EMAIL TO AIG DD 201217	Load PDF	
7	02/05/18 14:48	LETTER TO OI	Load PDF	
8	24/05/18 14:54	WORKSHOP INVOICE	Load PDF	
9	24/05/18 14:54	AUTHORISATION TO ACT FORM	Load PDF	
10	24/05/18 14:54	Release Voucher	Load PDF	
11	24/05/18 14:54	RENTAL RECEIPT	Load PDF	
12	24/05/18 14:54	GIA SEARCH	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLK8802A (Insd veh)	Model:	KIA OPTIMA 1.7 D (A)
	SHC6012R (TP veh)		
Date of Accident:	21/03/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,330.29
Final Repair Cost	:	\$	1,350.00
Loss of Use	:	\$	5.00 days at \$40.00 per day
Rental (if any)	:	\$	5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,350.00

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability	50	(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No:	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Premier Automotive Services Pte Ltd	:	\$ 1,350.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

24 May
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17005785/K1EA3Q2-1

Date: 24/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100493554
Claimant Vehicle No : SHC6012R **Insured Vehicle No :** SLK8802A
 Date of Loss: 21/03/2017 Nature of Claim: TP Claim No: 1616094237SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC6012R**
 Make & Model: KIA OPTIMA, 1.7 D (A) Engine No: D4FDDH308335
 Reg. Date: 24/06/2014 (Man. Year: 2013) Chassis No: KNAGM414ME5463636
 Colour: Silver Odometer: 471194 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/65 R16 Rear Tyre Size: 205/65 R16
 Front Left Side: Maxxis 7 mm Rear Left Side: Maxxis 7 mm
 Front Right Side: Maxxis 7 mm Rear Right Side: Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,587.00	878.50	708.50	44.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,460.00	1,270.00	1,190.00	48.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,047.00	2,148.50	1,898.50	46.91
Approved Total (Overridden) (S\$)		1,700.00		
(S\$)	4,047.00	1,700.00	2,347.00	57.99
+ GST 7.00/7.00% (S\$)	283.29	119.00	164.29	57.99
Nett Amount (S\$)	4,330.29	1,819.00	2,511.29	57.99
+ Loss of Use (5.0 x S\$40.00/day) (S\$)		200.00		
+ Car Rental (5.0 x S\$117.51/day) (S\$)		587.55		
(S\$)		2,606.55		
Liabie Amount (50.00%) (S\$)		1,303.28		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,305.28		
Global Sum Settlement (S\$)		1,350.00		

INSPECTION

Date of Assignment: 22/03/2017
Date Inspected: 22/03/2017 Inspected At:

Premier Automotive Services Pte Ltd (HQ)
23 Changi South Ave 2, #01-02
Singapore 486443

Estimated Period of Repair: 4.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR N/S DOOR	Dented	765.00 FL	*765.00 FL
2	1		*FRONT N/S DOOR	Repair	765.00 FL	*- FL
3	1		*N/S DOOR STICKER	Necessary	100.00 FS	*100.00 FS
4	1		*REAR N/S FENDER STICKER	Necessary	60.00 FS	*60.00 FS
5	1		*SUNDRY	Necessary	50.00 FS	*30.00 FS
				Sub Total (S\$)	1,740.00	955.00
				- List Item Discount on L Items 10.00/10.00% (S\$)	153.00	76.50
				Total Parts (S\$)	1,587.00	878.50

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING	New	80.00	0.00
2	TO DISMANTLE/REFIT THE INNER GARNISHES ,INNER LININGS ,INNER TRIMS ,ETC TO FACILITATE REPAIRS	New	180.00	60.00
3	TO DISMANTLE AND REFIT THE INNER COMPONENT OF FRONT N/S DOOR INTO NEW SHELL DOOR	New	150.00	0.00
4	TO DISMANTLE AND REFIT THE INNER COMPONENT OF REAR N/S DOOR INTO NEW SHELL DOOR	New	150.00	60.00
5	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS .INCLUDING KNOCK -OUT ,STRAIGHTEN,REPAIR ,RESHAPE AND ADJUST OF THE N/S ROCKER PANEL GARNISH ,REAR N/S FENDER	New	650.00	400.00
6	TO PUTTY AND SPRAY PAINTING ON THE FRONT N/S DOOR ,REAR N/S DOOR ,N/S ROCKER PANEL GARNISH ,REAR N/S FENDER	New	1,000.00	720.00
7	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS	New	250.00	30.00
Gross Labour Cost (S\$)			2,460.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >