ASS. REC. BY:	REF: CS MSG18006237/ A	d3 @ cist Instruction:
Meninen Meninen From (Person): joslin Him	A SSTCNIMENTE (Office)	Date/Time: 5/4/18 & 10.35am
Estimated Cost: OD TP / WS / TP RES / OD RE To Inspect Vehicle No:		Insured:
at Workshop m/s Premiu of 55	m Automobile ubi Road 1	
Policy No: P27452890 Sum Insured:	i e e e e e e e e e e e e e e e e e e e	554395
Make of Veh: (Client's Record) CA / REV / REP. / REV 24 H		\$1,500.00 D.O.A. 02 04 2018
Date/Time: 10.52am3 sla	Person Contacted: 70ny	H.O.D. Endorsement Vehicle IN OUT
Date/Time Action/Instruction Skc 5490	L J Estimate D-X	
614 Revert 1	a menimen	
914 @ 10.07 am \$1500 via	inform premium o	koh Ming Shao Luthonise repair excess
2/1/0	- A	al faure and suppleman

Syrams	SIGNMENT
From: Date: 5/4/18	Veh No. SICE 5490D Yr Regn. 2012 Mar
	Type M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Estimated Cost:	Truck / Trailer or
OD) TP/WS/TP RES/OD RES/EVA/INV/MV	Make: Audi A3 8B c.c 1390
To Inspect Vehicle No: SKE 5490D	Widne.
at Workshop m/s Premium Automobile	10530 1 110111111
of .	
Insured:	Eng/No: WAU Z 228 P2 CA 1037.74.
Policy No.	0.110.
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured Excess: \$1,500 to	
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh.	Modi: Nil (S/Rim / STD A/Rim or
check Bruke system & tyre	Tyre Size: F: 225/40 R18
(Policy Condition) Cref maintenance	R: 225/40R18
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / BY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or
Bal. or Market Value.	<u>Front</u> <u>Rear</u>
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 06 mm R/Bal. 06 m
GIA / PR Seen: Consistent? ; Yes or No	L/Bal. 06 mm L/Bal. 06 m
Est Repairs: 04 % days Res.: Yes or No	D.O.A. D.O.I. 05/04/18
Lum Sum: % 3 Val.; Yes or No	Survey held at Premium.
CA / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S U/C / Rooftop or
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision
Date / Time Action / Instruction	
od msin,	# 471 \$ 10 (0-1) 2727 10 11211
tout my part	\$ 4865.401, (Red: 3727-10:43%)
w.c. (0)	
MV 1 58K 9V : 4051C	
Nest: 17.51c.	
RECEIVED	1 9 OCT 2018
	4
Bate/Time. File Pass to? : Preli. Report	Days Of Repair: Resurvey No. of Trip: Survey Fee: 150
ight troid	
19/10 Typist : Final Report	Transportation
Oate/Time File Return to?	Transportation Site Insp. (\$) S+RS SI
	ee: : Site Insp (\$) _ s +RS _ SI
Oate/Time File Return to? Add F	Fee: : Site Insp (\$)S+RSSI
Oate/Time File Return to?	ee: : Site Insp (\$) _ 3 + RS _ SI

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adi Rpt	Arti Su	bmitted	Ins Auth'ed	Status	
Main	03 Apr 2018	PROF N. O. B. B. T. T. T. T. S. W. M.	05 Apr 2018 10:35 Assign	maj repe	, Auj Su	Difficula	This Addition	New Assignm Cancel Case	ent
	Main	Re	ference		Claim Details		Documen	ts	Show All
	BFOLDER DE			and the second	AN - LEWIS	[Create	d by insurer]		
Insured:	HOW KIM	SENG , ID: S782	23195E, Tel: +	6597463926	ii .				
Vehicle Reg	SKE549	SKE5490D		Date of Loss	: 02/04/20	02/04/2018 07:00 - :59			
Claim Type	OD / 554	OD / 554395			Policy/Cover Note No.:		P27452899DMA (Comprehensive) Coverage: 12/03/2018 - 11/03/2019		
		Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 4		Excess:	S\$1,500.				
Repairer:	Premium	Automobiles Pte	Ltd (UBI) 55 U	bi Road 1, 4	08699 Ubi - Te	1: 67689828	8/9827/9911		
Handling Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (H	Q) - Tel: +6	5 6827 7888	. [Handled	by Joslin Lim - 6	643 1327]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imn				[Imm.Adv	vice due (06/04/2018]		
Driver/Cus dian:	SAMANTHA	A EVON CHIA CHIN	MEI (37 / Fema	le), NRIC:	S8018585E,	Tel: +6590	701103		
Adj Asg. Remarks:	Please reve if necessar	ert. Please check o y.	n tyres and brak	e system, To	get maintenar	nce record.	Please arrange for	r vehicle to hoist u	p for surve
ASSOCIA	TED MAIL RE	CEIVED						View All Compo	se Case Mai
There are r	no mail for this	case.					-		
ALL ASSO	CIATED TAS	KS⊟				View All	Search Tasks	Create New Task	Complet
						TICH MI	Jean err rusks	Create Hen lask	Complet



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation	onale Des Experts En Autom	obile
MSI	G INSURANCE (S	INGAPORE) PTE LTD	Ref : CS/MSG180062	237/Atd3
	RAFFLES QUAY -01 HONG LEONG	BLDG SINGAPORE 048581	Date: 05-04-2018 Code: MSG	
١.		Policy Particul	ars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SKE 5490D
	Policy No.	P27452899DMA	Coverage (\$)	0.00
	Claim No.	554395	Excess (\$)	1,500.00
	Assign From	MERIMEN (JOSLIN LIM)	Assign Date	05/04/2018
2.		Vehicle Parti	culars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
	General			
		Condit	ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
		Descripti	on of Damages	
	Singles No.	Genera	I Information	
	Accident Date	02/04/2018	Inspection Date	05/04/2018
	Survey held at	PREMIUM AUTOMOBILES PTE		
		55 UBI ROAD 1 . SINGAPORE 408699		
a.		R	emarks	
	A)THE MARKET V	ALUE IS S\$(EST. AVER. DE TO YOUR INSTRUCTIONS, W	AGE)	

Joslin Lim

From:

Woon Choo Kwok

Sent:

Thursday, 5 April, 2018 9:21 AM

To:

Joslin Lim

Cc:

Christopher Chionh; Jason Sim

Subject:

FW: SKE 5490 D - MSIG OD - DOA: 02/04/2018 (VEHICLE IN)

Attachments:

SKE 5490 D - Audi A3 SB 1_4 TFSI - RHS (MSIG).pdf

Dear JL

FYA

Best Regards

Kwok Woon Choo

Senior Administrative Officer, Claims Services

Direct line +65 6643 1330 | Direct fax +65 6225 7402 | woonchoo_kwok@sg.msig-asia.com



MSIG



Insurer Claims Team of the Year

2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MS&AD INSURANCE GROUP

From: Agnes Lee

Sent: Thursday, April 05, 2018 9:01 AM

To: Woon Choo Kwok < WoonChoo_Kwok@sg.msig-asia.com>

Subject: FW: SKE 5490 D - MSIG OD - DOA: 02/04/2018 (VEHICLE IN)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: 04 April 2018 21:43

To: Claims < claims@sg.msig-asia.com>

Cc: 'Mastura' < mastura@premiumauto.com.sg>

Subject: RE: SKE 5490 D - MSIG OD - DOA: 02/04/2018 (VEHICLE IN)

Dear all.

Attached estimate for your kind reference.

Kindly arrange survey urgently.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road | Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg

Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Monday, 9 April 2018 10:07 AM

To:

'Claims'

Cc:

SUR

Subject:

SKE 5490D OD MSIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SKE 5490D (Excess \$1,500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51. Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with:

*SKE5490D (554395)

OD
Apr 2 2018 7:00AM
[HOW KIM SENG]
Premium Automobiles Pte Ltd

From	MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 09/04/2018 09:47 AM.	
То	TKK HO	
Subject	Alert - Adj Mandate Approved (S\$4658.00) - SKE5490D - Claim Handler: Joslin Lim	

DOCUMENTS SUMMARY

There are no documents.



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Great Care Taken Off, High Loan Available, Come For View Now.

PRIME MOTOR & LEASING With over 200 units of vehicles to choose from, ranging from all European to Japanese Make

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Audi A3

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Eng Cap Anv

Anv

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Veh Type

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▼ 20 results/page

Search Selection

Audi A3 Sportback 1.4A TFSI

\$55,800

\$11,090 /vr

10-Jan-2012

1.390 cc 83,000 km Hatchback

Available

PREMIUM KO

Up To 90% Loan Available Or 20% Down Payment \$11k. Monthly \$1088 x 45 Months. Agent's Premium Auto Unit. 100% Genuine Mileage With Record To Prove. Fully Stock, No Fanciful Mod. Cheap Depreciation At ...

Posted: 20-Mar-2018 Tags: 2012 Audi A3, Audi A3, Audi, A3, Used Audi



Audi A3 Sportback 1.4A TFSI

\$56,988

\$10,950 /yr

08-Mar-2012

1,390 cc

113,500 km

Hatchback

Available

Down Payment From As Low As \$5700, Monthly From \$1000! Flexible Loan And Trade In Available. Engine And Gearbox In Very Good Condition! Free Warranty! Free Servicing! 100% Accident Free. Sta Evaluatio...

Posted: 29-Mar-2018 Tags: 2012 Audi A3, Audi A3, Audi, A3, Used Audi



Audi A3 Sportback 1.4A TFSI

\$62,800

\$12,260 /yr

28-Mar-2012

1,390 cc

89,326 km

Hatchback

Available

Only 1 Owner! Low Mileage! Extended Warranty Available! FC Of 18.1Km/L! Up To 1220 Litres Of Boot Capacity! Go For A Spin In This Powerful And Sporty Hatchback Kept In Tip Top Condition, And Be Amazed...

Dickson Automobile

Posted: 05-Mar-2018 Tags: 2012 Audi A3, Audi A3, Audi, A3, Used Audi

Save this search criteria, to get email alerts whenever a match is found.

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

20 ▼ results/page

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	3195E	
Vehicle No.:	SKE5490D	
Vehicle to be Exported:	Yes	
Intended De-registration Date:	06 Apr 2018	
Vehicle Make:	AUDI	
Vehicle Model:	A3 SPORTBACK 1.4 TFSI	
Primary Colour:	White	
Manufacturing Year:	2012	
Engine No.:	CAXA61398	
Chassis No.:	WAUZZZ8P2CA103774	
Maximum Power Output:	92.0 kW (123 bhp)	
Open Market Value:	\$28,212.00	
Original Registration Date:	12 Mar 2012	
First Registration Date:	12 Mar 2012	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$28,212.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	11 Mar 2022	
PARF Rebate Amount: Intended COE Rebate Details	\$18,337.00	
COE Expiry Date:	11 Mar 2022	
COE Category:	A - Car (1600cc & below)	
COE Period(Years):	10	
QP Paid:	\$56,551.00	
COE Rebate Amount:	\$22,225.00	
Total Rebate Amount:	\$40,562.00	

The information contained herein is correct as at 06 Apr 2018

OK

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	NDIC .	
Owner ID Type:	Singapore NRIC	
Owner ID:	3195E	
Vehicle Details	SKE5490D	
Vehicle No.:		
Vehicle to be Exported:	No 2010	
Intended De-registration Date:	06 Apr 2018	
Vehicle Make:	AUDI	
Vehicle Model:	A3 SPORTBACK 1.4 TFSI	
Primary Colour:	White	
Manufacturing Year:	2012	
Engine No.:	CAXA61398	
Chassis No.:	WAUZZZ8P2CA103774	
Maximum Power Output:	92.0 kW (123 bhp)	
Open Market Value:	\$28,212.00	
Original Registration Date:	12 Mar 2012	
First Registration Date:	12 Mar 2012	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$28,212.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	11 Mar 2022	
PARF Rebate Amount: Intended COE Rebate Details	\$18,337.00	
COE Expiry Date:	11 Mar 2022	
COE Category:	A - Car (1600cc & below)	
COE Period(Years):	10	
QP Paid:	\$56,551.00	
COE Rebate Amount:	\$22,225.00	
Total Rebate Amount:	\$40,562.00	

The information contained herein is correct as at 06 Apr 2018

ОК

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Joslin Lim

Date:

06 Apr 2018

Preliminary Advice

Vehicle No

: SKE5490D

Accident Date

: 02/04/2018

Make

: AUDI A3

Policy No.

: P27452899DMA

Assignment Date

: 05/04/2018

Excess

: S\$1,500.00

Date of Inspection

: 05/04/2018

Est. Duration of Repair

: 4.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages undercarriage parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,130.00
Revised Amount	:S\$	4,658.00
Check Items (Estimated)	:S\$	1,495.00
Total	:S\$	6,153.00

:S\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	58,000.00
COE / PARF Rebate	:S\$	40,562.00
Salvage Value	:S\$	
Margin for Repair	:S\$	17,438.00

Remarks

(X) The	vehicle	is	economical	for	repair.
---	---	-------	---------	----	------------	-----	---------

The above survey was conducted on a 'without prejudice' basis.

(x) Braking system reveal no abnormality. The condition of the tyres were also in serviceable condition with a remaining tread depth of approximately 6mm each.

Premium unable to release the report as charges need to be apply.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Gender

Mobile Number

Fax Number Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	03/04/2018 15:08
Date Of Accident	02/04/2018 07:50
Exact Location Of Accident	MARINE PARADE ROAD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKE5490D
Insured/Policyholder	
Name Of Registered Owner	HOW KIM SENG
NRIC No	S7823195E
Email Address	STANHKS@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97463926
Alternative Phone No	OFFICE-97463926
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SB 1.4 TF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
f No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P 27452899 DMA
Cover Note Number	
Driver	
Name of Driver	SAMANTHA EVON CHIA CHIN MEI
NRIC No	S8018585E
Date Of Birth	07/06/1980
Occupation	INDOOR
Date Of Driving Pass	29/01/2001
Driving Experience	17 YEARS AND 2 MONTHS

FEMALE

(LOCAL) +65-90701103

SAMANTHA.EVONS@YAHOO.COM.SG

Address

BLK 8 SIMS DRIVE

#09-27

Postcode

387389

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLIDED INTO PROPERTY

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

DRIVER DROVE UP THE SIDE CURB.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

SIDE CURB

Details Of Properties

Vehicle Category

NA/UNKNOWN

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use. disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s).
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under apy regulations, laws or court orders.

Policyholder's Signature Date & Time: 0,

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tany Faring

NRIC/FIN No : 620401474

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driver dro	e up the kerb side	
	side	

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time: ∠

Reporting Centre Personnel's Signature Name: Toy Foc.y NRIC/FIN No.: 62040147X





REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$8018585E



SAMANTHA EVON CHIA CHIN

MEI



CHINESE

SINGAPORE

07-06-1980





REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7823195E



HOW KIM SENG (HOU JINSHENG)

侯

CHINESE Date of birth 13-08-1978

878231955

Country of birth SINGAPORE

3738202



20-06-2005

8 SIMS DRIVE #09-27 SINGAPORE 387389 NRIC No: \$8018585E

Date: 15/03/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES) PASS DATE

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

NP 428A





NRIC No. S7823195E

Date of Issue

8 SIMS DRIVE #09-27 SINGAPORE 387389 NRIC No: \$7823195E

Date: 15/03/2018

4269294

26-08-2008



MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807 Tel +65 6827 7888, Fax +65 6827 7800 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)

(REPUBLIC OF SINGAPORE)

THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE) OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1

Individual Ownership

DRIVESHIELD - PREMIER PLAN

Comprehensive

Certificate No. P 27452899 DMA

Excess: SGD1,500

Windscreen Excess: SGD100

1. Index Mark and Registration Number of Vehicle

SKE5490D

2. Name of Policyholder

How Kim Seng

3. Effective Date of the Commencement of Insurance for the purposes of the Act

12/03/2018

4. Date of Expiry of Insurance

11/03/2019

5. Persons or Classes of Persons entitled to drive*

How Kim Seng

Samantha Evon Chia Chin Mei

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or lews or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehiclas (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Polic / is terminated during its currency, the Certificate must be returned to the Insurer within 7 de s of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply vilial this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183

Reference : PA/OD/0408/2018/CCS

Date : 04-Apr-18

Vehicle in workshop. Kindly arrange for survey.

MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way #23-01 SGX Centre 2 Singapore 068896

Attn: Motor Claims Dept

Tel: 6827 27692 - Fax: 6225 7402

Owner's Name : Mr. How Kim Seng

Address : 8 Sims Drive

#09-27

Singapore 387389

 Telephone
 : HP +65 97463926

 Type of Claim
 : Own Damage Claim

 Policy No.
 : P 27452899 DMA

 Vehicle No
 : SKE 5490 D

Model Code : Audi A3 SB 1.4 TFSI

Model / Year : Mar-12 Engine No : CAX A61398

Chassis No : WAUZZZ8P2CA103774

Mileage : -

Date In : 03-Apr-18

Liability : Excess Cost : -

Estimated By : Allan Wu
Accident Date : 02-Apr-18

Place of Accident : Marine Parade Road

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKE 5490 D.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps and outside temperature sensor.	S/N	\$ 280.00	
2	To dismantle and renew front bumper. Reorganise front crash management components. Reinstall all parts removed.		\$ 900.00	603
3	To repray front bumper.		\$ 800.00	600
4	To inspect front and rear suspension components and renew if necessary.	S/N	\$ 600.00	300
5	To renew rhs front and rear rims. Carry out wheel alignment.	S/N	\$ 320.00	1
6	To carry out diagnostic check.	S/N	\$ 192.00	
	TOTAL LABOUR CHARGES	:	\$ 3,092.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKE 5490 D.

				Damage Parts & Prices
S/N	Parts Description		S	/NETT REMARKS
1	FRONT BUMPER Pris		\$	1,180.00 4.
2	FRONT WHEEL SPOILER - RH 2		\$	49.00 + +
3	UNDERBODY TRIM - RH FRONT Hea		\$	22.00 + 1
4	UNDERBODY TRIM - RH CENTER		\$	226.00
5	ALUMINIUM RIM - RH FRONT / RH REAR Cot	2	\$	2,166.00
6	FRONT WHEEL BEARING - RH Paryed		\$	397.00 ? 39650
7	FRONT GUIDE JOINT - RH The men		\$	111.00 ? 🗡
8	FRONT WHEEL BEARING HOUSING - RH		\$	387.00 3 347
9	FRONT AND REAR RH TYRE LLT	2	TBC	350- 50% Reposediation. 175
10	FRONT AND REAR RH RIM Reported	2	TBC	×
11	SUNDRIES New .		\$	500.00 2.40
	TOTAL SPARE PARTS	:	\$	5,038.00
	TOTAL LABOUR CHARGES	:	\$	3,092.00
	GRAND TOTAL	:	\$	8,130.00

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

8592.50

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Nut Andlarsed, out Dup.

LKK Auto Consultants hence notify the Repairer of the following: . To resurvey before/after spray painting . To display damaged part(s) during resurvey · Parts prices are subject to confirmation

. No illegal modification(s) is allowed

Acknowledged by Repairer

Signature:

Date:

Third party survey is on a "Without Prejudice" basis

 Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Fax No

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323

Reference : PA/OD/0408/2018/CCS

Date : 4-Apr-18

Vehicle in workshop. Kindly arrange for survey.

MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way #23-01 SGX Centre 2 Singapore 068896

Attn: Motor Claims Dept

Tel: 6827 27692 - Fax: 6225 7402

Owner's Name : Mr. How Kim Seng

Address : 8 Sims Drive

#09-27

6841 1183

Singapore 387389 **Telephone** : HP +65 97463926

Type of Claim : Own Damage Claim
Policy No. : P 27452899 DMA

Policy No. : P 27452899 DMA

Vehicle No : SKE 5490 D

Model Code : Audi A3 SB 1.4 TFSI

Model / Year : Mar-12
Engine No : CAX A61398

Chassis No : WAUZZZ8P2CA103774

Mileage :

Date In : 3-Apr-18

Liability :

Excess Cost : -

Estimated By : Allan Wu
Accident Date : 2-Apr-18

Place of Accident : Marine Parade Road

Hi Adrian 4 days - ok - jb - 1 Jun 18

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way #23-01 SGX Centre 2 Singapore 068896

Attn: Motor Claims Dept

Tel: 6827 2762 - Fax: 6225 7402

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0408/2018/CCS

19-Apr-18

JB

ONE

SKE5490D

AUDI A3 SB 1.4 TFSI

Quantity	Descriptio	n	U	nit Price	Amount
Parts 1	TIE ROD RHS Best		\$ \$	112.50 112.50	\$ 112.50 \$ 112.5 0
BORS					
		TOTAL	\$	112.50	\$112.50

Adrian hing -

For Premium Automobiles Pte Ltd

Authorised Signature

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKE 5490 D.

S/N	Nature of Jobs		Estimated Charges	urveyor's ommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps and outside temperature sensor.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew front bumper. Re-organise front crash management components. Reinstall all parts removed.		\$ 900.00	\$ 600.00
3	To repray front bumper.		\$ 800.00	\$ 600.00
4	To inspect front and rear suspension components and renew if necessary. (Wheel bearing assy/Tierod)	S/N	\$ 600.00	\$ 300.00
5	To renew rhs front and rear rims. Carry out wheel alignment.	S/N	\$ 320.00	\$ 320.00
6	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$ 3,092.00	\$ 2,292.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKE 5490 D.

				Damage F	arts &	Prices
S/N	Parts Description		8	NETT F	REMAR	RKS
1	FRONT BUMPER		\$	1,180.00		
2	FRONT WHEEL SPOILER - RH		\$	49.00		
3	UNDERBODY TRIM - RH FRONT		\$	22.00		
4	UNDERBODY TRIM - RH CENTER		\$	226.00		
5	ALUMINIUM RIM - RH FRONT / RH REAR (Owner)	2	\$	2,166.00	\$	1,500.00
6	FRONT WHEEL BEARING - RH		\$	397.00	\$	396.50
7	FRONT GUIDE JOINT - RH		\$	111.00		
8	FRONT WHEEL BEARING HOUSING - RH		\$	387.00	\$	387.00
9	FRONT AND REAR RH TYRE (owner) @ 50%	2	\$	350.00	\$	175.00
11	Added parts - see attached.		\$	112.50	\$	112.50
12	SUNDRIES		\$	500.00	\$	2.40
	TOTAL SPARE PARTS	:	\$	5,500.50	\$	2,573.40
	TOTAL LABOUR CHARGES	:	\$	3,092.00	\$	2,292.00
	GRAND TOTAL	:	\$	8,592.50	\$	4,865.40

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case Notified Est Submitted Adj Assigned Adj Rpt Adj Submitted Ins Auth'ed Status						Adj S	Status			
Main	03 Apr 2018		05 Apr 2018 10:35 Edit Adj Rpt	S\$4,865. Edit Estin			865.40 w Rpt		Pending for Survey Report Cancel Case	
	Main	R	eference	Cla	im Deta	ils		Documents		Show All
CLAIM S	UBFOLDER DI	ETAILS					[Created I	by insurer]		
Insured:	HOW KIM	SENG, ID: S78	23195E, Tel: +65	597463926						
Vehicle Re No.:	eg. SKE549	0D		1	Date of Li			3 07:00 - :59 and 21 Days From	LTA Reg Date	e (Man Yr)]
Claim Type: OD / 554395				1.7	Policy/Co Note No.:		P27452899DMA (Comprehensive) Coverage: 12/03/2018 - 11/03/2019			
				1	Excess:		S\$1,500.00)		
Repairer:	Premium	Automobiles Pte	e Ltd (UBI) 55 Ubi	Road 1, 4086	99 Ubi -	Tel: 6	57689828/9	827/9911		
Handling Insurer:	MSIG Ins	urance (Singapo	ore) Pte. Ltd. (HQ) - Tel: +65 6	827 7888	3 [1	Handled by	Joslin Lim - 6643 1	327]	
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 6	256-3561 [Handled	by AD	DRIAN LIN	G] [Final Rpt of	lue 05/05/	2018]
Driver/Cu dian:	SAMANTH	A EVON CHIA CHI	N MEI (37 / Female), NRIC: S8	018585E	, Te	el: +659070	1103		
Adj Asg. Remarks:			on tyres and brake	system. To ge	t mainte	nance	record. Ple	ase arrange for vehi	cle to hoist u	p for survey
ASSOCI	ATED MAIL RE	CEIVED						View A	II Compo	ose Case Mail
	SG (09/04/2010	8): Alert - Adj Ma						indler: Joslin Lim indler: Joslin Lim		
72.00		VC*				VI	iew All S	Search Tasks Crea	te New Task	Complete
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Claim Documents

*SKE5490D (554395)
OD
Apr 2 2018 7:00AM
[HOW KIM SENG]
Premium Automobiles Pte Ltd

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23	06/04/18 14:12	General View	0	Load JPG	V
24	06/04/18 14:12	General View	0	Load JPG	V
25	06/04/18 14:12	General View	0	Load JPG	✓
26	27/09/18 19:20	Reinspection Photo	0	Load JPG	✓
27	27/09/18 19:20	Reinspection Photo	0	Load JPG	✓
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3	18/10/18 15:03	Estimate	0	Load PDF	
4	18/10/18 15:03	Supplementary	0	Load PDF	

Linked Accident Report Documents

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Page 3 of 3

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way, #21-01 SGX Centre 2

Our File No:

CS/MSG18006237/ATD3E2

Singapore 068807

Date:

22/10/2018

REFERENCE

Insured/Claimant:

HOW KIM SENG

Policy No:

P27452899DMA

Date of Loss:

02/04/2018

Nature of Claim:

OD

Claim No:

554395

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKE5490D

Make & Model:

AUDI A3, 1.8 Sportback TFSI S-tronic (A)

Engine No:

CAXA61398

Reg. Date:

12/03/2012 (Man. Year: 2012)

Chassis No:

WAUZZZ8P2CA103774

Colour:

White

Odometer:

63520 km

Engine Capacity: Market Value/New Car Price: S\$58,000.00

1390 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

225/40 R18

Rear Tyre Size:

No

225/40 R18

Front Tyre Size: Front Left Side: Front Right Side:

Goodyear 6 mm Goodyear 6 mm

Rear Left Side: Rear Right Side:

Goodyear 6 mm Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,500.50	2,573.40	2,927.10	53.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,092.00	2,292.00	800.00	25.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,592.50	4,865.40	3,727.10	43.38
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	7,092.50	3,365.40	3,727.10	52.55
+ GST 7.00/7.00% (S\$)	496.48	235.58	260.90	52.55
Nett Amount (S\$)	7,588.98	3,600.98	3,988.00	52.55

INSPECTION

Date of Assignment:

05/04/2018

Date Inspected:

05/04/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING Manager:

DENISE TAY KWEE CHENG

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 22 Oct 2018)

Parts: N/A AUDI A3 1.8 Sportback TFSI S-tronic (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKE5490D)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,180.00FS	*-FS
2	1		*FRONT WHEEL SPOILER - RH	Not Necessary	49.00 FS	*- FS
3	1		*UNDERBODY TRIM - RH FRONT	Not Necessary	22.00 FS	*-FS
4	1		*UNDERBODY TRIM - RH CENTER	Not Necessary	226.00 FS	*-FS
5	2		*ALUMINIUM RIM - RH FRONT / RH REAR	Cut	2,166.00 FS	*1,500.00 FS
6	1		*FRONT WHEEL BEARING - RH	Damaged	397.00 FS	*396.50 FS
7	1		*FRONT GUIDE JOINT - RH	Not Necessary	111.00 FS	*- FS
8	1		*FRONT WHEEL BEARING HOUSING - RH	Damaged	387.00 FS	*387.00 FS
9	2		*FRONT AND REAR RH TYRE (50%)	Cut	350.00 FS	*175.00 FS
10	2		*FRONT AND REAR RH RIM (NPA)	Repeated	0.00 FS	*-FS
11	1		*SUNDRIES	Necessary	500.00 FS	*2.40 FS
12	1		*TIE ROD RHS	Bent	112.50 FS	*112.50 FS
F=Fra	anchise	part. S=Spc	Nett.	Total Borto (CC)	E 500 50	2 572 40
				Total Parts (S\$)	5,500.50	2,573.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS AND OUTSIDE TEMPERATURE SENSOR	New	280.00	280.00
2	TO DISMANTLE AND RENEW FRONT BUMPER. RE- ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	900.00	600.00
3	TO RESPRAY FRONT BUMPER	New	800.00	600.00
4	TO INSPECT FRONT AND REAR SUSPENSION COMPONENTS AND RENEW IF NECESSARY	New	600.00	300.00
5	TO RENEW RHS FRONT AND REAR RIMS. CARRY OUT WHEEL ALIGNMENT	New	320.00	320.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labou	r Cost (S\$)	3,092.00	2,292.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >