

15/5/2010

INS. CASE OWNER:

Salina.

CC 6/AIG1601

6889

Ahy3-3

LKK:
IDAC:

Surveyor:

Achson Ung

DOI:

ASSIGNMENT

7/9/16

Date / Time:

7/9/16

Registered in Merimen:

7/9/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

STU1997M

Name of Insured:

Tan Seng Hoi

Insured Tel No.:

HP: 91112819

Excess Sec II :SS

D.O.A.: 8/9/16

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Tan Gek Choo Angela

Driver Tel No.:

91112819 (V/L: YES / NO)

Claim No.:

219 0107986

Policy No.:

70043396-0000

Make / Model:

Bul CLA180

Place of Accident:

5TH AVE - WPP BY TIMAH RD.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:

J-mant

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
7/9/16	Non-Reporting ltr (1st):	
7/9/16	Non-Reporting ltr (2nd):	
7/9/16	Non-Reporting ltr (Final):	
7/9/16	Notification ltr (if non-pickup):	
7/9/16	Call OI: 18/09/16 - 7/9/16	
7/9/16	After call ltr to OI: 20/09/16 - VIC	
13/09/16 @ 4.00pm	Documentation Check List: Handler Typist	
11/10/16 @ 5.56pm	Notification ltr (if non-pickup)	
11/10/16 @ 9.00am	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
08/10/16	08/10/16	ACHSON
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: L6	SS 3,400.00	6 days Reduction: 50 %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability: %	100 (Agreed / Assessed)	BOLA S/N No.:
Repair Cost: (w/gst)	SS 3,668.00	
Loss of Rental (LOR):	SS 700.00 (7 days) x \$100	
Loss of Use (LOU):	SS - (\$ x days)	
Loss of Income (LOI):	SS - (\$ x days)	
LOR only ☒ LOU only ☐	LOR + LOU ☐ LOR + LOI ☐ [Tick only one]	
GIA/LTA Search	SS -	
Medical:	SS -	
Disbursement:	SS - (e.g. Tow/Independent)	
Legal Cost	SS -	
Total:	SS 4,368.00	Global Sum SS: -
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 4,368.00	Name 1: J-MANT MOTOR PTE LTD
Payee 2: (Strike if N.A.)	SS -	Name 2: -
Payee 3: (Strike if N.A.)	SS -	Name 3: -

Atty instruction based on OI's claim
at no correct. And may disagree.

Ref:

CCG/1610016889/AL03

Date/Time	Actions / Instructions
08/05/17	ALG sent in email.
09/05/17	TP sent photos in v drive / vic / 6X2859
20/06/17	OKUMA (ALG) called in to check TP claim from TP laptop. Based on TP photos likely there was accident. to call old / OI.
29/06/17 @ 2:01pm	ALG email checked update. call old. # not available. all old left # busy. spoke to OKUMA (ALG) informed unable to contact OI/Old. she said she will inform BI team accordingly to follow up on OI/Old. returned her email.
29/07/17 @ 10:20am	call OI & old. NO RESPONSE. ALG (WILSON) called in to check update. was instructed to send letter to OI to inform we will settle TP claim at best if no response within given time. send letter to OI.
01/08/17 @ 2:01pm	spoke to old with TAV. we have spoken to her and informed her of our position on this matter. she insisted that there was no damage to her car. she did not caused the dent on TP & she is not happy that TP is making a BI claim. she do not want to settle the claim as this was a fraud claim. if she hit TP, she would win. but for these she did not & she said that the damage to the front number plate was already there before this. she said that a vehicle rebound & hit her parked JEL. returned ALG email. (Wilson)
04/08/17	ALG emailed & instructed to report TP claim in view that OI reported no collision to both vehicles. email to TP to report claim & submit survey report. RE-OPEN CASE. settle at best.
05/08/17	send 1st offer to TP TP accepted offer. all docs in order. to close.