

ASS. REC. BY:

REF:

C3/FCL18006225/ b

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

W/S Serene Ler

of

FCL

Date/Time:

04/04/2018 3.46pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

STY 3126B

Insured:

SHA 1789B

at Workshop m/s:

Mova

Tel:

62723892

of

Blk 1008 Bukit Merah Lane 3 #01-04

Policy No:

Claim No:

D18002564MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

29032018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'Wp1

H.O.D. Endorsement:

Date/Time:

04/04/2018 5:50pm

Person Contacted:

Nithra

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	STY 3126B - x
	SHA 1789B - C3 / AXA 13000217 / H1hdc3 DUA: 01/01/13
31/5/19	Receive email from Serene to check if PEI Done. if don't have can close case.
	- called w/esp still pending for survey arrangement therefore temporarily close case.
	Event through email. <i>Calvin 4/1/19</i>

MOTOR SURVEY ASSIGNMENT

Date	29-03-2018	Our Ref No. D18002564MFSH
Accident Date	28-03-2018	Claim Type. Third Party
Insured Vehicle	SHA1789B	Third Party Vehicle. SJY3126B
Survey Location	BLOCK 1008 BUKIT MERAH LANE 3 #01-04/06/08	
Contact Person.	NITHA	
Contact No.	62723892/ 0	Fax No. 62708314
Survey Type	WITHOUT PREJUDICE: LIABILITY UNCLEAR (EST. COR - \$1,854.52)	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	MOVA AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 31 May 2019 12:49 PM
To: 'Serene Ler'; 'CWS Motor Claims'; assignments
Cc: SUR
Subject: RE: REVIEWED FILE: SURVEY ASSESSMENT - D18002564MFSH/1

Dear Serene,

Thank you for the email.

Please be informed that we are unable to conduct the inspection for SJY 3126B after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

G.Nivitha| Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene Ler [mailto:SereneLer@msfirstcapital.com.sg]
Sent: Thursday, 30 May 2019 5:14 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: 'SUR' <sur@lkkauto.com>
Subject: REVIEWED FILE: SURVEY ASSESSMENT - D18002564MFSH/1

Dear Catherine,

We refer to the above captioned matter.

We are reviewing our file and note that the matter rest in our email of 4/4/18.

Kindly advise us the status and if no PRI done then you may proceed to close file at your end.

Regards,
Serene Ler
Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

*With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, April 4, 2018 5:52 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; 'SUR' <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D18002564MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 4 April, 2018 3:45 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

SERENELER@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D18002564MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Nivitha (LKK Auto)

From: Serene Ler <SereneLer@msfirstcapital.com.sg>
Sent: Friday, 31 May 2019 2:34 PM
To: Admin-D (LKKAuto); CWS Motor Claims; assignments
Cc: SUR
Subject: RE: REVIEWED FILE: SURVEY ASSESSMENT - D18002564MFSH/1

Dear Nivitha,

We have rejected the 3P claim as we have video evidence that IV was stationary and was hit by TPV.

You may proceed to cancel the survey assignment and close file at your end.

Regards,
Serene Ler
Motor Claims

MS First Capital Insurance Limited

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From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Friday, May 31, 2019 12:49 PM

To: Serene Ler <SereneLer@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: REVIEWED FILE: SURVEY ASSESSMENT - D18002564MFSH/1

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Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



AVG

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