

Stacey

cc 4, Asm 1800

6223

Aha39

38121

Surveyor:

ADRIAN

DOI:

3-4-18

Date / Time:

3-4-18

Registered in Merimen:

Pre-assign / CCU / FTE

XE 319 X



Insured Vehicle No.:

Name of Insured:

VEOUA ES CA P/L

Insured Tel No.:

HP:

Excess Sec II :SS

5,000.00

D.O.A: 3/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MIRINAS BEN SAIFUDDIN

Driver Tel No.:

83693912

(V/L: YES / NO)

Claim No.:

S8m 00 CR6

Policy No.:

P1582885

Make / Model:

VOLVO

Place of Accident:

Steven close

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLA 212H



INSRS:

WSP:

Tel:

Liability:

RMKS:

LC Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
01/04/18	SEA 212H	Non-Reporting ltr (1st):	
01/04/18	XE319X	Non-Reporting ltr (2nd):	
01/04/18	Proceed w/s.	Non-Reporting ltr (Final):	
01/04/18		Notification ltr (if non-pickup):	
01/04/18		Call OI:	
01/04/18		After call ltr to OI:	01/04/18 - VIC
01/04/18	Call OI officer. NO RESPONSE. FILE	Documentation Check List: Handler	Typist
01/04/18	REVIEWED. OIP RETURNED & HIT PARKED	Notification ltr (if non-pickup)	
01/04/18	TP. SEND CHECK & TUNE TO OI TO	After call ltr to OI:	
01/04/18	NOTIFY TP CURUL & NCD KNOTS.	Authorisation To Act:	
01/04/18	BANK LIABILITY CHECK.	Release Voucher:	
01/04/18	FINISHED.	Final Repair Bill:	
01/04/18	TP LOD IN BY BULK	Car Rental Invoice:	
01/04/18	SEND WILSONS TO AX& BY ASH.	Towing Invoice:	
01/04/18	TYPE REPORT.	LTA / GIA:	
01/04/18	AX& APPROVED PROPORTION.	Medical Bill:	
01/04/18	SEND 1st OFFER TO TP.	PIR:	
01/04/18	TP ACCEPTED OFFER.	Mandate/Reject Instruction:	
01/04/18	AX& BOB IN CHARGE. TO CLOS.	LOD	
01/04/18		Payment Breakdown Form:	
01/04/18		Post-Repair Photos:	
01/04/18		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: LG	SS 7,500.00 (6 days)	Reduction: 55 %
FINAL SETTLEMENT	Date/Time: 10/04/18	Confirm with: CHRIS
Final Liability:	% 100 (Agreed / Assessed)	BOLA S/N No.:
Repair Cost:	SS 7,500.00	
Loss of Rental (LOR):	SS 600.00 (6 days) X \$100.00	
Loss of Use (LOU):	SS - (\$ x days)	
Loss of Income (LOI):	SS - (\$ x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)
GIA/LTA Search	SS -	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost	SS -	
Total:	SS 8,100.00	Global Sum SS: -
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 8,100.00	Name 1: LC AUTO MOTIVE
Payee 2: (Strike if N.A.)	SS -	Name 2: -
Payee 3: (Strike if N.A.)	SS -	Name 3: -

ASS. REC. BY: Adrian Ling

REF:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLA 212H. Yr Regn: 2016 / Jan.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mazda 3 cc 1496.Colour: white. A/C: Insured / Std / NI / NASp. Reading: 19702. T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JM6BM42A8G0328064.Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/60R16R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 03/04/18.Survey held at Payan Ubi.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAYA.

LH \$7,500.00

CRWD: \$10,688.83 (58%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18006223/Aha3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 04-04-2018	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	XE 319X	Veh. Inspected	SLA 212H	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00CR6	Excess (\$)	0.00	
Assign From		Assign Date	04/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	03/04/2018	Inspection Date	03/04/2018	
Survey held at	LC AUTOMOTIVE BLOCK 10 SIN MING IND ESTATE , SECTOR C #01-20 SINGAPORE 575645			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Sheet1

# LC AUTOMOTIVE

BLOCK 25 KAKI BUKIT ROAD 4 #05-26 SYNERGY @ KB Singapore 417800

Tel : (65) 69664526 HP: 92712214 Fax: (65) 69664526

Email : [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)

TPAXA

V.C.

MING TEIK COMPANY PTE LTD

Bk 25 Kaki Bukit Rd 4

# 05-26 SYNERGY @KB

Singapore 417800

Jm6BM42A860328064

06<sup>th</sup> APRIL 2018Accident date: 03<sup>th</sup> APRIL 2018

Estimated repair cost for vehicle no: SLA212H MAZDA 3

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid <i>Distorted</i>		<del>\$1,331.20</del> 957.40
2	2	Rear Boot Lid Hinges <i>Dist</i>	\$131.20	\$262.40 ✓
3	2	Rear Boot Lid shock absorber <i>the new</i>	\$259.50	\$519.00 X
4	1	Rear boot lid emble logo <i>new</i>		\$53.70 ✓
5	2	Rear Boot Lid side reflector <i>cracked</i>	\$445.74	<del>\$891.48</del> 825
6	1	Rear boot lid Mazda logo <i>new</i>		\$35.00 ✓
7	1	Rear boot lid 3 logo <i>new</i>		\$30.00 ✓
8	1	Rear boot lid inner rubber <i>at</i>		\$213.90 ✓
9	1	Rear Boot Lid Inner Lock <i>changed</i>		\$266.20 ✓
10	10	Rear Boot Lid Inner Trim board clips <i>new</i>	\$4.20	<del>\$42.00</del> 30
11	1	Rear Boot Lid Inner Trim board <i>behind</i>		<del>\$412.80</del> 12040
12	1	Rear Boot Lid inner center rubber <i>the new</i>		\$58.00 X
13	2	Rear tail lamp - LED <i>LED not introduced</i>	\$2,552.20	<del>\$5,104.40</del> 1699.20
14	2	Rear tail lamp panel <i>deduct</i>	\$149.50	\$299.00 ✓
15	4	Rear tail lamp clips <i>new</i>	\$5.00	\$20.00 ✓
16	1	Rear end panel <i>deduct</i>		\$438.70 ✓
17	1	Rear End Panel Top Garnish <i>new</i>		\$223.35 +
	1	Rear Fender-LH <i>repair</i>		\$950.00 X
	1	Rear Fender Inner Trim Board <i>behind</i>		<del>\$425.00</del> 233.60
18	1	Rear Bumper <i>behind</i>		\$1,015.10 ✓
19	2	Rear Bumper Side Bracket <i>new</i>	\$68.80	\$137.60 ✓
20	2	Rear Bumper side reflector <i>3 sets</i>	\$58.80	\$117.60 X
	2	Rear bumper towing cover <i>new</i>	\$68.80	\$137.60 X
21	1	Rear Bumper reverse sensor <i>changed</i>		\$350.00 X

Sheet1

22	1	Rear Bumper number plate	Wt	\$50.00 ✓
23	1	Rear Bumper number plate lamp	Wt	\$245.90 x
24	8	Rear bumper clips	Nec	\$36.00 ✓
25	1	Rear Bumper reinforcement	Best	\$423.10 ✓
26	1	rear camera	Damaged	\$500.00 ✓

Rear Windscreen 967.10 Wt ✓  
 Rear Windscreen Moulding 85.40 Nec ✓  
 Rear Windscreen Sealant 100-60 Nec ✓

Subtotal :- \$14,588.83

9110.8

7288.64

Labour charges

To Remove & refix cushion

~~\$120.00~~ 60.

To Remove & refix rear windscreen

~~\$150.00~~ x 120.

Gum

\$50.00 x

To Remove & refix reverse Sensor

~~\$100.00~~ 50.

To Remove & refix rear camera

~~\$150.00~~ 50

Tuff kote

~~\$150.00~~ 40

To Check Wiring System

~~\$80.00~~ 30

Panel beating

~~\$1,400.00~~ 900

Spray painting

~~\$1,400.00~~ 900.

Subtotal :- \$3,600.00

Total:- \$18,188.83

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 9438.64  
 K/S TSK  
 06 Days.

## Vic (LKKAUTO)

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Tuesday, 10 July, 2018 10:36 AM  
**To:** Vic (LKKAUTO)  
**Subject:** Re: Acknowledgement Your ref : SLA212H      Our ref : S8M00CR6MC/NPS \*\*\*  
LKK REF: CC4/ASM18006223/Aha3  
**Attachments:** DV.jpg

Dear Vic ,

Enclosed is the DV .  
Please let us have your payment soon . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Tuesday, July 10, 2018 9:35 AM  
**To:** chan pick yuen  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS \*\*\* LKK REF: CC4/ASM18006223/Aha3

Without Prejudice

Dear Chris,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair	\$ 7,500.00
Loss of Rental (\$100 x 6 days)	\$ 600.00
<b>TOTAL</b>	<b>\$ 8,100.00</b>

If agreeable, kindly let the owner sign the attached DV then forward to a copy to us for payment processing.

The above amount is to be made payable to LC AUTOMOTIVE.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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---

**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]

**Sent:** Friday, 6 July, 2018 12:45 PM

**To:** NG Stacey

**Cc:** Vic (LKKAuto); [vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)

**Subject:** Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS \*\*\* LKK REF: CC4/ASM18006223/Aha3

Dear Sir / Mdm ,

Refer to our email 29.06.2018 , no heard from your offer & reply .

Please let us have your reply , if your insured do no greed bear his liability , I then can ask our lawyer issue WOS to your insured to claim against his policy . Thanks

Regards,

Chris Chan Pick Yuen

LC AUTOMOTIVE

MANAGER

HP:92712214

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>

**Sent:** Friday, June 29, 2018 11:15 AM

**To:** NG Stacey

**Cc:** Vic

**Subject:** Fwd: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS \*\*\* LKK REF: CC4/ASM18006223/Aha3

Dear Stacey ,

Without Prejudice

Urgent

**<< Re:SEEK MANDATE APPROVAL**

Type

**i** Information

Message

Pls proceed

[Reply](#)

## Vic (LKKAUTO)

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**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Wednesday, 6 June, 2018 3:37 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** Re: Acknowledgement Your ref : SLA212H      Our ref : S8M00CR6MC/NPS \*\*\*  
LKK REF: CC4/ASM18006223/Aha3  
**Attachments:** INVOICE.pdf; LOA.pdf; RENTAL.jpg; SLA212H\_03042018.pdf

Dear Sir / Mdm ,

Enclosed is our client's GIA , invoice , rental & LOA .  
As request following :

1. RC \$7500 ( AS AGREED )
2. LOR \$960 ( \$160 - replacement is new car / our insured also new car x 6 days - 6 days recommend + 1 day waiting PRS + 1 day weekend )

@ 100%

Total \$ 8460/-.

This case liability is clear 100% , your insured already file report .  
If no heard from offer in 1 month , I will process legal to claim against your insured policy . Thanks

Regards,  
Chris Chan Pick Yuen  
Workshop Manager  
LC AUTOMOTIVE  
HP: 92712214

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Monday, April 9, 2018 8:57 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS \*\*\* LKK REF: CC4/ASM18006223/Aha3

Dear vic ,

Please let us have your insured report & confirm liability 100% . Thanks

Get [Outlook for iOS](#)

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Thursday, April 5, 2018 1:17:40 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 APRIL 2018

**VEOLIA ES SINGAPORE PTE LTD  
17 TUAS AVENUE 12  
SINGAPORE 639037  
ATTN: THE MANAGEMENT**

**By Post and By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM18006223/Aha3  
YOUR REF : XE 319X  
ACCIDENT INVOLVING XE 319X AND SLA 212H ALONG STEVEN CLOSE ON  
03.04.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s LC AUTOMOTIVE, acting on behalf of the owner of SLA 212H against your motor insurance policy.

Based on the accident report, accident scenario and available evidences, it was reported that your vehicle had collided to the stationary Third-Party vehicle SLA 212H. As such, liability may not be to your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

c.c. [dora.the@veolia.com](mailto:dora.the@veolia.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 6 June, 2018 4:18 PM  
**To:** dora.the@veolia.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Your Ref: XE 319X\_ACCIDENT INVOLVING XE 319X AND SLA 212H ALONG STEVEN CLOSE ON 03.04.2018

Dear Sir/Madam,

We refer further to our below email.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **\$55,000.00** in accordance to your policy.

Our principal, AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 9 April, 2018 2:23 PM  
**To:** dora.the@veolia.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: XE 319X\_ACCIDENT INVOLVING XE 319X AND SLA 212H ALONG STEVEN CLOSE ON 03.04.2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 APRIL 2018

VEOLIA ES SINGAPORE PTE LTD

By Post and By Email

17 TUAS AVENUE 12  
SINGAPORE 639037  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

OUR REF : CC4/ASM18006223/Aha3

YOUR REF : XE 319X

**ACCIDENT INVOLVING XE 319X AND SLA 212H ALONG STEVEN CLOSE ON 03.04.2018**

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We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## LETTER OF AUTHORISATION

LC AUTOMOTIVE  
(Block 22 KAKI BU KUT ROAD)  
#01-26 SYNERGY @ KH  
Singapore 417806

Dear Sir,

Accident on

3/4/18 @ 1030hrs

Involving Vehicle Nos

SLA212H & XE 319X

Along

outside NUS Stevens close

I We the registered owner / driver of vehicle registration no

SLA212H

have involved in the above accident.  
I We hereby authorize M/S LC AUTOMOTIVE to commence repairs of the said vehicle forthwith

I We agree to assign the whole proceeds of my / our comprehensive third party claim to you and our solicitors to act on my / our behalf in respect of the above matter. And if applicable, my / our solicitors shall accept this as my / our irrevocable authority to pay the amount as deemed compensated direct to you after deduction in merit cases on a Solicitor and client basis.

I We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I We also authorize you to sign all discharge vouchers, indemnity forms and all necessary papers in relation with the above claim in my / our absence.

Your kind cooperation in this matter will be much appreciated.  
Thank you.

Yours truly,

明益汽車修理有限公司  
MING TEE LTD.  
201-01 DUNNIE ROAD  
SINGAPORE 409020

\* *AW*

Owner's Signature

(Company's stamp if applicable)

Name

Cheong Kar Sim Edward

NRIC No

S9415228C

Date

3/4/2018



redefining insurance

**WITHOUT PREJUDICE to:**  
 (a) Insurance Subrogated Claim and/or  
 (b) Any Personal Injury Claims  
 (Note: This Notice supersedes any Inconsistencies found in this Discharge Voucher)

CLAIM REF  
INSURED

SGM COCR6  
IVECO TRUCKS SINGAPORE PTE LTD

# DISCHARGE VOUCHER

We/ I MING TEIK COMPANY PTE LTD NRIC NO \_\_\_\_\_ I hereby agree to  
 accept the sum of dollar EIGHT THOUSAND ONE HUNDRED ONLY  
SS 8100.00 paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all  
 claims of whatever kind including damages for personal injuries and damages to property that we/I  
 may have against the said **AXA INSURANCE PTE LTD** or their insured or the driver of motor vehicle  
 no XE319X as a result of an accident along STEVENS CLOSE  
 on 3/4/12 of which we/I were/was the driver/ owner/ hiree/ passenger/ rider/ pillion/  
 insurer of motor vehicle no SLA212 H1

We/ I hereby declare that the said insured or owner and/or driver of insured vehicle shall not be  
 liable for any further claim(s) whatsoever and whosoever present or future that we/I may have  
 against the said insurer, owner and/or driver of vehicle no XE319X in connection  
 directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I am/are the person(s) entitled to receive the above settlement and  
 hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in  
 respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever  
 on the part of the said insurer, owner and/or driver of vehicle no XE319X

Dated this 10 day of July 2012

Claimant's Signature

x mm

NRIC no. / Company Stamp

CHEONG KHR SHIN EDWARD

Occupation/ Business

SG415228 C

Address

Telephone No.

Witness's Name

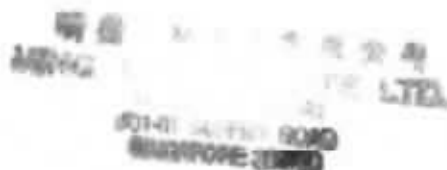
Chan Pook Yuen

Witness's Signature

th

Witness's NRIC No.

SG4264 C



# LC AUTOMOTIVE<sup>2017</sup>

BLOCK 25 KAKI BUKIT ROAD 4 #05-26 SYNERGY @ KB Singapore 417800

Tel : ( 65) 69664526 / IP: 92712214 Fax: (65) 69664526

Email : [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)

## INVOICE

MING TEIK COMPANY PTE LTD  
25 KAKI BUKIT ROAD 4  
#05-26 SYNERGY @KB  
Singapore 417800

Date: 06<sup>th</sup> JUNE 18

Accident date: 03<sup>rd</sup> APRIL 2018  
Final Bill For Vehicle No: SLA212H MAZDA 3

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$7,500.00
Total	\$7,500.00

S/DLRS: SEVEN THOUSAND FIVE HUNDRED ONLY



福泉興汽車出租及貿易私人有限公司

HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD.

No. 4 Petan Road, Petan Court Singapore 6296 246, 6296 1936, 6294 0246, 6294 9170 Fax: 6298 3864

401-01 SURREY ROAD  
SINGAPORE 307750

明發

401-01 SURREY ROAD  
SINGAPORE 307750

HIRER'S PARTICULARS  
If Different From  
Section ①

I/We

of

S

Tel.

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) **THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$1500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) **COMPREHENSIVE MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$2000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle

c) Only persons above 24 years of age with more than 2 years driving experience, authorized licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof.

Vehicle Regn No. 車輛註冊號碼

Rental Agreement 合同號碼 No. 11

Section ① Hirer's And/Or Driver's Particulars. 租車者/駕駛員個人記錄

姓名 Name: Cheong Kar Shin Edward.

地址 Address: 3 Stevens Close

租出日期及時間 Date & Time OUT 3/4/18 1330hrs

交車日期及時間 Date & Time IN 3/4/18

Chargeable Rates Amount

天 Days us 160

星期 Weeks us 5

月 Months us 5

護照/護照號碼  
I/C No./Passport No.

護照/護照種類  
Type of I/C/Passport

出生日期  
Date of Birth

駕駛執照號碼  
Driving Licence No.

Pass 日期  
Pass Date

發出地  
Place of Issue

三號保險底金 \$1500

① Third Party Only Policy Excess \$1500

一號保險底金 \$2000

② Comprehensive Policy Excess \$2000

保險

Insurance

車輛必須歸還車主前  
Vehicle Must Be Returned To Owner's Office By:

總計  
Total Charge

\$ 960

備註與付款記錄  
Remarks & Payment Records

按金  
Security Deposit

總金額  
Total Payable

車費  
Amount Paid

送車/費  
Delivery Fees

收車費用  
Collection Fees/Misc.

超過/小時  
Extra Hours us \$

**IMPORTANT!**  
For Singapore Use only.

出車油箱  
Fuel Tank OUT

出車油箱  
Fuel Tank IN

租費不包括汽油  
Rates Do Not Include Fuel

加油  
Refuelling

車牌號碼  
Vehicle No.

起 From

至 To

車牌號碼  
Vehicle No.

起 From

至 To

工具  
Tools

附件  
Accessories

加額費用  
Total Additional Charges

車輛發出人  
Vehicle Issued By:

車輛接收人  
Vehicle Collected By:

NOTE: 註

租車者或司機必須付所有停車、違反交通及違章罰款及一切之責任。  
HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION

租車者不准載沙或石灰  
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE

我/我們同意以上及後發租車公司所列的條款與條件。

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

總計  
Grand Total

日期  
Date

租車者簽名  
Signature of Hirer:

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	XE 319X (Insd veh)	Model:	MAZDA 3
	SLA 212H (TP veh)		
Date of Accident:	03/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	19,341.33
Final Repair Cost	:	\$	7,500.00
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	600.00 6 days
LTA / GIA Search Fee	:	\$	0.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum	:	\$	8,100.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability ____100____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown	
1) LC AUTOMOTIVE	: \$ 8,100.00

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
17/09/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Service Request Details

Claim	SBR100CR6
Reference	CCA/ASM18006223/AbuJo2
Loss Date	3 April 2018
Request Date	3 April 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLA212H
Make	TPWD
Model	TBC
Service Address	
...	
Primary Contact/Insured	
VEDLIA ES SINGAPORE PTE LTD 17 TUAS AVENUE 12-639037, Singapore 66810302 sookchan.hui@vedlia.com	
Claim Handler	
NG Stacey 6568804351 stacey.ng@axa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	17 September 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
payment breakdown SLA 212H.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2018
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2018
LOO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2018
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2018
AUTHORIZATION TO ACT FOIIM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2018
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2018
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2018
AXA MANDATE REQUEST.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 June 2018
Policy schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacey	10 April 2018
CI.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacey	10 April 2018
XE319X- INSURED GIA REPORT.pdf	Reports & Statement	Accident statement	NG Stacey	9 April 2018
EMAIL FROM TP REPAIRER DD 05.04.pdf	Letters and Correspondence	Workshop	LKK AUTO CONSULTANTS PTE LTD (TP)	3 April 2018
TP GIA REPORT.PDF	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	4 April 2018
EMAIL FROM WORKSHOP PHL.mng	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	3 April 2018



EDIT	SX NO	QUAN TTY	MATERIAL	SEGE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRL/ BTTH%	DISC QUNT%	SALV AGE%	PART PRICE(NT)	ACTION (PARTS)	REMOVE
	15	4			REAR TAIL LAMP CLIPS			Necessary	5		20		16	Approve	
	16	1			REAR END PANEL			Dented	438.7		20		350.96	Approve	
	17	1			REAR END PANEL TOP GARNISH			Serviceable	0	0	0	0	0	Deny	
	18	1			REAR FENDER - LH			Repair	0	0	0	0	0	Deny	
	19	1			REAR FENDER INNER TRIM BOARD			Deformed	235.6		20		188.48	Approve	
	20	1			REAR BUMPER			Deformed	1015.1		20		812.68	Approve	
	21	2			REAR BUMPER SIDE BRACKET			Necessary	68.8		20		110.08	Approve	
	22	2			REAR BUMPER SIDE REFLECTOR			Serviceable	0	0	0	0	0	Deny	
	23	2			REAR BUMPER TOWING COVER			Serviceable	0	0	0	0	0	Deny	
	24	1			REAR BUMPER REVERSE SENSOR			Damaged	350		20		280	Approve	
	25	1			REAR BUMPER NUMBER PLATE			Cut	50		20		40	Approve	
	26	1			REAR BUMPER NUMBER PLATE LAMP			Serviceable	0	0	0	0	0	Deny	
	27	8			REAR BUMPER CLIPS			Necessary	4.5		20		28.8	Approve	
	28	1			REAR BUMPER REINFORCEMENT			Bent	423.1		20		338.48	Approve	
	29	1			REAR CAMERA			Damaged	500		20		400	Approve	
	30	1			REAR WINDSCREEN			Cut	867.1		20		773.68	Approve	

EDIT	S/N	QUAN	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEP/L RTT/IN	DISC QUIN%	SALV AGEN	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	31	1			REAR WINDSCREEN MOULDING			Necessary	85.4		20		68.32	Approve	
	32	1			REAR WINDSCREEN SEALANT			Necessary	80		20		48	Approve	

## Labour

EDIT	S/N	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
		1		TO REMOVE & REFIX CUSHION	60	0	0	Approve		
		2		TO REMOVE & REFIX REAR WINDSCREEN	120	0	0	Approve		
		3		GUM	0	0	0	Deny		
		4		TO REMOVE & REFIX REVERSE SENSOR	90	0	0	Approve		
		5		TO REMOVE & REFIX REAR CAMERA	50	0	0	Approve		
		6		TUFF KOTE	40	0	0	Approve		
		7		TO CHECK WIRING SYSTEM	30	0	0	Approve		
		8		PANEL BEATING	900	0	0	Approve		
		9		SPRAY PAINTING	900	0	0	Approve		

Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Fails
- Parts & Labour
- Miscellaneous
- Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR:6 DAYS	Approve			

Assessment Details

General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount		\$9,438.64						
CATEGORY	ESTIMATE		REVISED AMOUNT					
Spare Parts	\$7,288.64		\$7,288.64					
Labour	\$2,150.00		\$2,150.00					

### Assessment Details

General & Workshop Details   Vehicle & Driver Details   Vehicle Condition   Taxes & Ratio   Parts & Labour   Miscellaneous   Summary

Auto	Approve	Cancel	Reschedule			
EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	FINAL LUMP SUM	Approve	7500		