

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 6 June, 2018 4:18 PM
To: dora.the@veolia.com
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: XE 319X_ACCIDENT INVOLVING XE 319X AND SLA 212H ALONG STEVEN CLOSE ON 03.04.2018

Dear Sir/Madam,

We refer further to our below email.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **S\$5,000.00** in accordance to your policy.

Our principal, AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Monday, 9 April, 2018 2:23 PM
To: dora.the@veolia.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: XE 319X_ACCIDENT INVOLVING XE 319X AND SLA 212H ALONG STEVEN CLOSE ON 03.04.2018



Auto
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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 APRIL 2018

VEOLIA ES SINGAPORE PTE LTD

By Post and By Email

17 TUAS AVENUE 12
SINGAPORE 639037
ATTN: THE MANAGEMENT

Dear Sir/Madam,

OUR REF : CC4/ASM18006223/Aha3

YOUR REF : XE 319X

ACCIDENT INVOLVING XE 319X AND SLA 212H ALONG STEVEN CLOSE ON 03.04.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s LC AUTOMOTIVE, acting on behalf of the owner of SLA 212H against your motor insurance policy.

Based on the accident report, accident scenario and available evidences, it was reported that your vehicle had collided to the stationary Third-Party vehicle SLA 212H. As such, liability may not be to your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

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