

Vic (LKKAUTO)

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Sunday, 1 July, 2018 9:46 PM
To: chan pick yuen
Cc: Vic (LKKAUTO)
Subject: RE: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS ***
LKK REF: CC4/ASM18006223/Aha3

WITHOUT PREJUDICE

Hi Chris

Please liaise with LKK on settlement.

Thanks.

Regards

Stacey Ng | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: stacey.ng@axa.com.sg
Customer Care No. 1800 8804888



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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Friday, June 29, 2018 11:16 AM
To: NG Stacey <stacey.ng@axa.com.sg>
Cc: Vic <vicalpeh@lkkauto.com>
Subject: Fwd: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear Stacey ,

Without Prejudice
Urgent

Our claim submitted 2 month , liability is clear 100% but not heard from offer yet ? Please take note , i have my clients instruction to process legal to claim against your insured policy if no heard from your offer in next 7 days . Thanks

Best Regards

Chris Chan
LC AUTOMOTIVE
MANAGER
HP:92712214

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Friday, June 22, 2018 12:58:24 PM
To: Vic (LKKAuto)
Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear Vic ,

Refer to your insured report .
Liability is clear 100% in our favour .
Our claim submitted on 6.06.2018 .
Please let us have your offer before 06.07.2018. Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, June 22, 2018 12:00 PM
To: chan pick yuen
Cc: Vic (LKKAuto)
Subject: RE: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

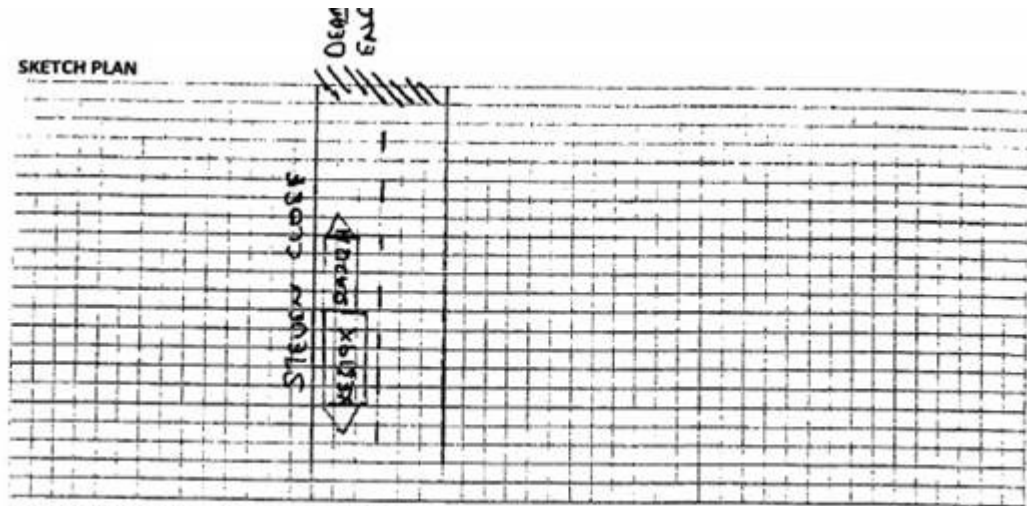
Without Prejudice

Dear Chris,

Yes, our Insured had reported.

Please see below statement for your reference.

Thanks.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident Date & Time : 3.4.18 @ 10.30HRS.
Accident Location : STEVEN CLOSE
I SAIPINAS BIN SAIFUDDIN WAS ASSIGNED TO DRIVE KE 319 X (BM-REL-4)
AT ABOUT 1030HRS I WAS REVERSING INTO STEVEN CLOSE, WHICH IS A DEAD END ROAD. I SEE A ON COMING TAXI SO I GAVE WAY TO THE TAXI AND MOVE TO THE LEFT SIDE OF THE LANE, AND CONT TO REVERSE. AND DID NOT REALISED THAT THERE WAS A CAR PARKED ALONG SIDE OF THE ROAD AND COLLIDED WITH THE CAR (SLA212H) AND DAMAGED THE REAR END OF THE CAR. NO INJURY WAS REPORTED.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Thursday, 21 June, 2018 2:37 PM

To: Vic (LKKAuto)

Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear Vic ,

Did your insured got file report ?

Regards,
Chris Chan Pick Yuen

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, June 21, 2018 2:16 PM
To: chan pick yuen
Cc: Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto)
Subject: RE: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Without Prejudice

Dear Chris,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for mandate approval from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Thursday, 21 June, 2018 2:05 PM
To: Vic (LKKAuto)
Cc: Hsiao Tong (LKKAuto)
Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear Vic ,

1ST REMINDER

This case liability is clear 100% . Please check your insured got file report ?
Please inform your principal, we only give 1 month for mandate .
If no heard from your reply & offer before 06.07.2018 , please liaise above case with my appoint lawyer .
Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, June 6, 2018 3:53 PM
To: chan pick yuen
Cc: Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Without Prejudice

Dear Chris,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Wednesday, 6 June, 2018 3:37 PM
To: Vic (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)

Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear Sir / Mdm ,

Enclosed is our client's GIA , invoice , rental & LOA .
As request following :

1. RC \$7500 (AS AGREED)
2. LOR \$960 (\$160 - replacement is new car / our insured also new car x 6 days - 6 days recommend + 1 day waiting PRS + 1 day weekend)

@ 100%

Total \$ 8460/-.

This case liability is clear 100% , your insured already file report .

If no heard from offer in 1 month , I will process legal to claim against your insured policy . Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, April 9, 2018 8:57 AM

To: Vic (LKKAUTO)

Cc: Admin A; Vic (LKKAUTO)

Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear vic ,

Please let us have your insured report & confirm liability 100% . Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, April 5, 2018 1:17:40 PM

To: Vic (LKKAUTO)

Cc: Admin A; Vic (LKKAUTO)

Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear Vic ,

I already confirm with your insured . Report already submitted yesterday . I need your confirmation by tomorrow .Thanks

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, April 5, 2018 1:05:38 PM
To: chan pick yuen
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Without Prejudice

Dear Chris,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's Report and instruction from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Thursday, 5 April, 2018 11:15 AM
To: Mei Kwan (LKKAuto)
Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear Vic ,

We received call from your insured EX319X , report submitted on yesterday .
Please confirm liability 100% & agree direct settlement with us . If no heard from your confirmation liability before car repair done , I have my client's instruction to process legal to claim against his policy .
Thanks

Regards,
Chris Chan Pick Yuen

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, April 5, 2018 11:08 AM
To: chan pick yuen; Vic (LKKAUTO)
Cc: Shailendra Kumar; Admin A; Hsiao Tong (LKKAUTO); Bevan Lim (LKK AUTO)
Subject: RE: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS *** LKK REF: CC4/ASM18006223/Aha3

Dear Chris,

Noted. We will check with AXA.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Thursday, 5 April, 2018 11:01 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Shailendra Kumar <shailendra.kumar@axa.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS

Dear Sir / Mdm ,

WITHOUT PREJUDICE
URGENT

We received call from your insured EX319X , report submitted on yesterday .
Please confirm liability 100% & agree direct settlement with us . If no heard from your reply , I have my client's instruction to process legal to claim against his policy . Thanks

Regards,
Chris Chan Pick Yuen

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, April 4, 2018 10:11 AM
To: chan pick yuen

Cc: Admin A

Subject: RE: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS

Without Prejudice

Hi Chris,

Thank you for your email.

We will check and get back to you.

By copy to Team Admin,

FYNA.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Wednesday, 4 April 2018 9:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS

Dear Hsiao Tong ,

Our clients car report at ur office & survey by Mr Adrian yesterday . Please confirm your insured got report & liability clear 100% & your insured agreed direct settlement. Please check & revert to us ASAP . Thanks

Best Regards

Chris Chan

LC AUTOMOTIVE

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From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Tuesday, April 3, 2018 2:23:24 PM

To: VISHNU BATHAM Shekhar

Cc: NG Stacey

Subject: Re: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS

Dear Sir/ Mdm ,

LKK Auto Consultant Pte Ltd . Please reply soon . Thks

From: VISHNU BATHAM Shekhar <shekhar.batham@axa.com.sg>
Sent: Tuesday, April 3, 2018 2:09:50 PM
To: chan pick yuen
Cc: NG Stacey
Subject: Acknowledgement Your ref : SLA212H Our ref : S8M00CR6MC/NPS

Dear Sir

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
10. Gerard Favacho (A-PAC Investigation Solutions Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards,
Shekhar Batham

AXA Singapore



From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Tuesday, April 03, 2018 1:11 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: VISHNU BATHAM Shekhar <shekhar.batham@axa.com.sg>

Subject: SLA212H DOA 3/4/18

Dear Sir / Mdm ,

Enclosed is scene photo .

Our clients car SLA212H parked & your lorry hit & caused damaged . Please confirm liability & your insured agreed direct settle with us .

Please let us have your 10 name list of survey our clients car : SLA212H @ 1 kaki Bukit ave 6 # 01-107 Autobay @ KB .

Best Regards

LC AUTOMOTIVE

Chris Chan

HP:92712214

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